1. The sample

Interviews are conducted with approximately 1,200 adult individuals (aged 16 or over) in private households in Great Britain each month. The Opinions Survey uses the Postcode Address File (PAF) of “small users” as its sampling frame. The PAF is known to have higher coverage of private households than any other available frame.

A new sample of 67 postal sectors is selected for each month and is stratified by: region; the proportion of households where the household reference person is in the National Statistics Socio-economic Classification (NS-SEC) categories 1 to 3 (i.e. employers in large organisations; higher managerial occupations; and higher professional employees/self-employed); and the proportion of people who are aged over 65. The postal sectors are selected with probability proportionate to size and, within each sector, 30 addresses (delivery points) are selected randomly.

If an address contains more than one household, the interviewer uses a standard ONS procedure to randomly select where to interview – this may be at one, two or three households depending on the exact circumstances. Within households with more than one adult member, just one person aged 16 or over is selected with the use of a Kish Grid. The interviewers endeavour to interview that person - proxy interviews are not taken.

2. Weighting the data

Weighting factors are applied to Opinions data to correct for unequal probability of selection caused by interviewing only one adult per household, or restricting the eligibility of the module to certain types of respondent.

The weighting system also adjusts for some non-response bias by calibrating the Opinions sample to ONS population totals. Despite the considerable efforts made by interviewers to maximize response rates, approximately 30% of selected individuals decline to take part or cannot be contacted. Differential non-response among key subgroups in the population is especially problematic because it can result in biased estimates being produced.

In order to compensate for differential non-response, the Opinions sample is divided into weighting classes of age-group by sex and Government Office Region. The number of people belonging to each sub-group in the population is provided by ONS.
The weighting ensures that the weighted sample distribution across regions and across age-sex groups matches that in the population.

Consequently, respondents belonging to sub-groups that are prone to high levels of non-response are assigned higher weights. For example, young males living in London have a lower response rate and are therefore assigned higher weights than are males living in other regions.

Grossing up the data by age and sex and by region to ONS population totals will reduce the standard errors of survey estimates if the survey variable is correlated with age, sex and region.

2.1 Using weighted data

Both the design weights and the final weights are re-scaled so that the weighted sample size equals the unweighted size (i.e. the number of responding individuals).

If a module of questions applied only to a sub-group of the population, for example eligibility was restricted by age, or the module was asked only in England, the weight for the module is calculated for that sub-group and the sample size, for the weighted data, scaled back to the un-weighted figure.

When conducting statistical significance tests, using weighted data, the unweighted sample should be used. For tests on the total (module) population the base total shown in the tables should be used. However, if sub-groups of the total (module) population are created, for example sub-groups in terms of sex, age-group, region etc., the base shown is the weighted base for that sub-group - because the weight was generated for the whole (module) population. Therefore, when conducting statistical significance tests on these sub-groups, the un-weighted base for the sub-group should be used - this can be found by running tables, etc. without applying the weight - in conjunction with the weighted data.

2.2. Calculation of the Design Weight

The first stage of the weighting procedure involves producing a design weight that corrects for unequal probability of selection caused by interviewing only one adult per household, or restricting the eligibility of the module to certain types of respondent.

i. Unit of analysis: Household

On occasions, a module may collect information about the household rather than the individual and the appropriate unit of analysis will be the household rather than the individual. For example, the questions might be concerned with details about the accommodation which could be supplied by any adult member of the household. In this case, no design weight is required because the information is collected from every household in the responding sample.
ii. Weight A (wta) - Unit of analysis: Individual

Because only one household member is interviewed, people in households containing few adults have a greater chance of selection than those in households with more. Weight A is applied to correct for this unequal probability, and is calculated by dividing the number of adults in the sampled household by the average number of adults per household. The base is then adjusted back to the number of respondents who were interviewed. Weight A is applied to modules which use the individual adult as the unit of analysis.

2.3 Calibrating the Opinions Sample to ONS Population Totals

After the initial design weights have been produced, the data is calibrated to ONS population totals. The calibration factors are produced by the GREG method, implemented in GES (software written in SAS). This method is a generalisation of standard post-stratification that produces weights that adjust to more than one margin.

2.4 Derivation of the Final Weights

In the final stage of the weighting procedure, the design weight is multiplied by the calibration factor.

i. indwgt

The final individual weight (indwgt) is the product of indwgtin and the individual calibration factor. indwgtin is a rescaled design weight that is the produce of wta and the population total for adults divided by the number of respondents.

ii. hhwgt

The final household weight (hhwgt) is the product of hhwgtin and the household calibration factor. hhwgtin is a rescaled design weight. Ideally this would be the total number of households in the population divided by the number of responding households in the sample. However the total number of households in the population is not known. The ratio is estimated by dividing the total number of people in the population by the number of people in all the responding households.

The design weights and the final weights are supplied in each survey month.

2.5 Effective Sample Size

This method of sampling and the consequent weighting affect the sampling errors of the survey estimates. The effect can be shown by calculating the Effective Sample Size which gives the size of an equal probability sample which is equivalent in precision to the unequal probability sample actually used. The Effective Sample Size will vary slightly from one month to another with the proportions of interviews in different sized households. On average the Effective Sample Size of the Opinions Survey is 84% to 86% of the actual sample of individuals, when Weight A is applied. An achieved sample of 1800
individual adults in the Opinions Survey is equivalent to an equal probability sample of about 1500.

Where individuals are interviewed as representing their households and no weighting is needed, there is no reduction in precision. Where questions relating to the household are addressed only to the Household Reference Person (HRP) or the spouse of the HRP and Weight C is applied, the Effective Sample Size is 86% to 87% of the interviewed sample. The proportion of households in which the selected respondent is the HRP or spouse has varied between 82% and 95% so the sample size for this kind of module will be about 1500 if the total sample is 1800. The Effective Sample Size will be about 1450.

3. Sampling errors

The Opinions is a sample survey and thus estimates are subject to sampling variability. Sampling variability is dependent on several factors, including the size of the sample, clustering and the effect of weighting on the variable of interest. Standard errors, which give an indication as to the amount that a given estimate deviates from a true population value, are supplied for all variables. The sampling errors are provided on an Excel spreadsheet.

4. Field Work

All interviews are carried out face-to-face by members of the general field force of interviewers trained to carry out National Statistics surveys. Advance letters are sent to all addresses, prior to the interview, giving a brief account of the survey. The interviewing period starts in the first week of the calendar month and continues for the duration of the month in question. Interviewers call at all the selected addresses unless a refusal has been made beforehand in response to the advanced letter. The interviewer makes at least three calls at an address at different times of the day and week before coding the household as a non-contact. After the field period, a proportion of non-contacts and refusals are sent to the Telephone Unit who attempts to obtain an interview over a four-day period.

As with all National Statistics surveys, a quality check on field work is carried out through recall interviews with a proportion of respondents to make sure that the interviews actually took place with those respondents and that responses to questions are consistent.

5. Calculation of Response Rate

The small users’ Postcode Address File includes some business addresses and other addresses, such as new and empty properties, at which no private households are living. The expected proportion of such addresses, which are classified as ineligible, is about 9-10%. They are eliminated from the set sample before response rates are calculated.
5.1 Response Rate for January 2009

The response rate is calculated as the number of achieved interviews as a percentage of the eligible sample. The response rate detailed below is for the entire Opinions sample and may not reflect the number of cases in your data. The response rate for modules not reissued to the telephone unit was 61% (1113 responding cases).

The response rate for January after reissues was 62% as shown below:

<table>
<thead>
<tr>
<th>Set Sample of Addresses</th>
<th>2010</th>
<th>100%</th>
</tr>
</thead>
<tbody>
<tr>
<td>†† Ineligible Addresses</td>
<td>176</td>
<td>9%</td>
</tr>
<tr>
<td>Eligible Addresses</td>
<td>1833</td>
<td>91%</td>
</tr>
<tr>
<td><strong>Eligible Households</strong></td>
<td>1827</td>
<td>100%</td>
</tr>
<tr>
<td>No interview – refusal</td>
<td>542</td>
<td>30%</td>
</tr>
<tr>
<td>† Unknown eligibility</td>
<td>4</td>
<td>0%</td>
</tr>
<tr>
<td>No interview – non-contact</td>
<td>151</td>
<td>8%</td>
</tr>
<tr>
<td><strong>Interviews</strong></td>
<td>1130</td>
<td>62%</td>
</tr>
</tbody>
</table>

† Unknown eligibility also includes a proportion of unallocated cases.
†† Ineligible addresses also include a proportion of unallocated cases.

6. Output contained in the report

6.1 Frequency counts
Frequency counts for the classificatory variables and client questions are provided, showing non-response to individual questions (item non-response).

Item non-response occurs for three reasons:

a. the respondent was not eligible for the question and they were routed past the question.

b. the respondent was unable to answer (did not know) the question.

c. the respondent refused to answer the question.

6.2 Tables
Each table is based on the sample answering both the client question and the relevant classificatory question so both the base and the percentages in the total column may vary slightly from one table to another. Percentages are rounded to the nearest whole number.

Tables based on questions that allow more than one answer to be given (multiple response questions) contain all the responses given by the respondent. The percentages in the table may therefore add up to more than 100% because respondents may give more than one answer.
Some bases within tables are very small. The confidence intervals surrounding percentages calculated on bases of 30 cases or less will be very large and we would advise that such results are reported with a great deal of caution.

6.3 Classificatory variables

The module variable names are related to the program question numbers. Module variables are prefixed with M. The classification variables use names. These follow Social and Vital Statistics Division standards for surveys wherever possible.

Notes on the classificatory variables follow:

Household:

GORA Government Office Regions
1 North East
2 North West
3 Yorkshire and the Humber
4 East Midlands
5 West Midlands
6 East of England
7 London
8 South East
9 South West
10 Wales
11 Scotland

NUMADULT Total number of adults

NUMCHILD Total number of children (aged under 16)

N1TO4 Children 0-4

N5TO10 Children 5-10

N11TO15 Children 11-15

NumDepCh Dependent children (aged under 16 or aged 16-18, never married and not a foster child)

DVHSIZE Total number of people in the household

HHTYPB Household Type B (Coded by interviewer)
1 One person only
2 HRP married cohabiting with dependent child
3 HRP married cohabiting no dependent child
4 HRP lone parent with dependent child
5 HRP lone parent no dependent child
6 All others
HHTYP**A** Household Type A (Computed)
1 1 Adult aged 16 to 64
2 1 Adult aged 65 or more
3 2 Adults aged 16 to 64
4 2 Adults, 1 aged 65 or more
5 3 Adults
6 1 or 2 child
7 3+ children

HHTYPE Household Type B - grouped
1 One person only
2 Married cohabiting with dependent child
3 Married cohabiting no dependent child
4 Lone with dependent child
5 All others

(Code 5 at HHType B, where the HRP is a lone parent with no dependent children, and Code 6 at HHType B, All others, are combined into category 5, All others at HHType.)

**TENGRP** Grouped Tenure
1 Owns outright
2 Owns mortgage
3 Rents Local Authority/Housing Association
4 Rents privately
5 Squatting

**TEN1** Tenure (questionnaire variable)
1 Own it outright
2 Buying it with the help of a mortgage or loan
3 Pay part rent and part mortgage (shared ownership)
4 Rent it
5 Live here rent free (including rent free in relative’s/friend’s property: excluding squatting)
6 Squatting

**TIED** Does the accommodation go with the job of anyone in the household?
1 Yes
2 No

**LLORD** Who is your landlord?
1 the local authority/council/Scottish Homes
2 a housing association, charitable trust or local housing trust
3 employer (organisation) of a household member
4 another organisation
5 relative/friend (before you lived here) of a household member
6 employer (individual) of a household member
7 another individual private landlord

**FURN** Is the accommodation provided:
1 furnished
2 partly furnished
3 unfurnished
### CARS  Car or van available to household?
- **1** Yes
- **2** No

### NUMCAR  How many cars and or vans are available to the household?
- **1** None
- **2** One
- **3** Two
- **4** Three or more

### DVPAIDJO  Number of members of the household who have a paid job?

#### Individual - demographic

### RSEX  Sex of Respondent
- **1** Male
- **2** Female

### RAGE  Age of Respondent

#### AGEX  Grouped Age
- **1** 16 to 24
- **2** 25 to 44
- **3** 45 to 54
- **4** 55 to 64
- **5** 65 to 74
- **6** 75 and over

#### AGEH  Grouped Age
- **1** 16 to 17
- **2** 18 to 19
- **3** 20 to 24
- **4** 25 to 29
- **5** 30 to 34
- **6** 35 to 39
- **7** 40 to 44
- **8** 45 to 49
- **9** 50 to 54
- **10** 55 to 64
- **11** 65 to 74
- **12** 75 or over
RELHRP  Relation to Household Reference Person
  0  Household Reference Person
  1  Spouse
  2  Co-habitee
  3  Son/daughter
  4  Step-son daughter
  5  Foster child
  6  Son daughter-in-law
  7  Parent
  8  Step-parent
  9  Foster parent
 10  Parent-in-law
 11  Brother sister
 12  Step-brother sister
 13  Foster brother sister
 14  Brother sister-in-law
 15  Grand-child
 16  Grand-parent
 17  Other relative
 18  Other non-relative
 20  Civil partner

RESPMAR  Marital status of respondent (De Jure)
  1  Single, never married
  2  Married living with spouse
  3  Married separated from spouse
  4  Divorced
  5  Widowed
  6  Civil partner
  7  Former/separated civil partner

LIVEWITH  Living with someone in the household as a couple
  1  Yes
  2  No

DEFACTO  Marital status of respondent (De Facto)
  1  Married
  2  Cohabiting
  3  Single
  4  Widowed
  5  Divorced
  6  Separated
  7  Same sex cohabiting
  8  Civil partner
  9  Former/separated civil partner
DEFACT1
Grouped marital status of respondent (De Facto)
1 Married/cohabiting
2 Single
3 Widowed
4 Divorced/separated
5 Same sex cohabiting
6 Civil partner
7 Former/separated civil partner

RESPHLDR
In whose name is the accommodation owned or rented
1 This person alone
2 This person jointly
3 NOT owner renter

PARENT
Are you or your spouse/partner the parent or guardian of any children aged under 16 in the household?
1 Yes
2 No

PARTOD
Can I just check, are you or your spouse/partner the parent or guardian of any child aged 0-4 in the household?
1 Yes
2 No

NATLD(E1 – 6) NATLD (S1 – 6) NATLD (W1 – 6)
National Identity
1 English
2 Scottish
3 Welsh
4 Irish
5 British
6 Other

ETHNIC_MER Ethnicity
1 White British
2 Any other White background
3 Mixed – White and Black Caribbean
4 Mixed – White and Black African
5 Mixed – White and Asian
6 Any other Mixed background
7 Asian or Asian British – Indian
8 Asian or Asian British – Pakistani
9 Asian or Asian British – Bangladeshi
10 Asian or Asian British – Any other Asian background
11 Black or Black British – Black Caribbean
12 Black or Black British – Black African
13 Black or Black British – Any other Black background
14 Chinese
15 Any other ethnic group
EDAGECOR  Age left FULL TIME education

HIGHED1
Highest level of education qualification
1  Degree or higher degree
2  Higher education qualification below degree level
3  A Levels or highers
4  ONC/BTEC
5  O Level or GCSE equivalent (Grade A – C)
6  O Level or GCSE (Grade D – G)
7  Other qualifications
8  No formal qualifications

HIGHED4
Highest level of education qualification (4 groupings)
1  Degree or equivalent
2  Below Degree level
3  Other *
4  None (no formal qualifications)

* The ‘other’ category includes foreign qualifications (outside U.K) and other qualifications.

QHEALTH1
How is your health in general?
1  Very good
2  Good
3  Fair
4  Bad
5  Very bad

LSILL  Do you have any long-standing illness, disability or infirmity? By long standing I mean anything that has troubled you over a period of time or that is likely to affect you over a period of time?
1  Yes
2  No

ILLLIM  Does this illness or disability/do any of these illnesses or disabilities limit your activities in any way?
1  Yes
2  No
SUMGROSS  Annual gross income

(1) Up to £519       (20) £14560 up to £15599
(2) £520 up to £1039  (21) £15600 up to £16639
(3) £1040 up to £1559  (22) £16640 up to £17679
(4) £1560 up to £2079  (23) £17680 up to £18719
(5) £2080 up to £2599  (24) £18720 up to £10759
(6) £2600 up to £3119  (25) £19760 up to £20799
(7) £3120 up to £3639  (26) £20800 up to £23399
(8) £3640 up to £4159  (27) £23400 up to £25999
(9) £4160 up to £4679  (28) £26000 up to £28599
(10) £4680 up to £5199 (29) £28600 up to £31199
(11) £5200 up to £6239 (30) £31200 up to £33799
(12) £6240 up to £7279 (31) £33800 up to £36399
(13) £7280 up to £8319 (32) £36400 up to £38999
(14) £8320 up to £9359 (33) £39000 up to £41599
(15) £9360 up to £10399 (34) £41600 up to £44199
(16) £10400 up to £11439 (35) £44200 up to £46799
(17) £11440 up to £12479 (36) £46800 up to £49399
(18) £12480 up to £13519 (37) £49400 up to £51999
(19) £13520 up to £14559 (38) £52000 or more

Individual - Employment related

WRKING
Paid work last 7 days ending Sunday
  1  Yes
  2  No

SCHM08
Govt. scheme for employment training

  1  Work based learning for young people
  2  New Deal
  3  Work based learning for adults
  10 Job skills
  15 Work track
  21 Entry into employment
  50 Any other training scheme
  66 None of these
  97 Just 16 and no response
JBAWAY
Did you have a job or business that you were away from last week?
1 Yes
2 No

OWNBUS
Unpaid work, in that week, for a business that you own?
1 Yes
2 No

RELBUS
Unpaid work, in that week, for a business that a relative owns?
1 Yes
2 No

LOOK4 Looking for work in last 4 weeks?
1 Yes
2 No

START Able to start work within 2 weeks?
1 Yes
2 No

NOLOWA 1-9
Main reason for not seeking work
1 Waiting for the results of an application for a job.
2 Student
3 Looking after the family/home
4 Temporarily sick or injured
5 Long-term sick/disabled
6 Believes no job available
7 Not yet started looking
8 other reasons

EVERWK Have you ever had a paid job?
1 Yes
2 No

DVIL03a DV for ILO in employment - 3 categories
1 In employment
2 Unemployed
3 Economically inactive

(DVIL03a includes people in a paid job, away from their job, on a government training scheme, doing unpaid work for their own/relative’s business, during the last week)

DVIL04a DV for ILO in employment - 4 categories
1 In employment
2 Unpaid family worker
3 Unemployed
4 Economically inactive
FTPTWK  Were you working...
    1  Full-time
    2  Part-time

STAT  Employee or self-employed?
    1  Employee
    2  Self-employed

SUPVISEe  Supervisory status
    1  Yes
    2  No

SOLO  Working on own or have employees?
    1  On own with partner(s) but no employees
    2  With employees

EMPNO  How many employees at workplace (if employee)?
    1  1-24
    2  25 to 499
    3  500 or more

MPNE  How many people worked for your employer at the place where you work?
    1  1-10
    2  11-19
    3  20-24
    4  Don’t know but under 25
    5  25 - 49
    6  Don’t know but over 24 and under 500
    7  50-499
    8  500 or more

MPNS  How many people did you employ at the place where you work?
    1  1-10
    2  11-19
    3  20-24
    4  Don’t know but under 25
    5  25 - 49
    6  Don’t know but over 24 and under 500
    7  50-499
    8  500 or more
ES2000  Employment status
1  Self-employed : large establishment (25+ employees)
2  Self-employed : small establishment (1-24 employees)
3  Self-employed : no employees
4  Manager : large establishment (25+ employees)
5  Manager : small establishment (1-24 employees)
6  Foreman or supervisor
7  Employee (not elsewhere classified)
8  No employment status info given

NSSECB  NS-SECB - long version (Operational categories)
1.0  Employers in large organisations
2.0  Higher managerial
3.1  Higher professional (traditional) - employees
3.2  Higher professional (new) - employees
3.3  Higher professional (traditional) - self-employed
3.4  Higher professional (new) - self-employed
4.1  Lower professional & higher technical (traditional) - employees
4.2  Lower professional & higher technical (new) - employees
4.3  Lower professional & higher technical (traditional) - self-employed
4.4  Lower professional & higher technical (new) - self-employed
5.0  Lower managerial
6.0  Higher supervisory
7.1  Intermediate clerical and administrative
7.2  Intermediate sales and service
7.3  Intermediate technical and auxiliary
7.4  Intermediate engineering
8.1  Employers (small organisations, non-professional)
8.2  Employers (small - agriculture)
9.1  Own account workers (non-professional)
9.2  Own account workers (agriculture)
10.0  Lower supervisory
11.1  Lower technical craft
11.2  Lower technical process operative
12.1  Semi-routine sales
12.2  Semi-routine service
12.3  Semi-routine technical
12.4  Semi-routine operative
12.5  Semi-routine agricultural
12.6  Semi-routine clerical
12.7  Semi-routine childcare
13.1  Routine sales and service
13.2  Routine production
13.3  Routine technical
13.4  Routine operative
13.5  Routine agricultural
14.1  Never worked
14.2  Long-term unemployed
15.0  Full-time students
16.0  Occupations not stated or inadequately described
17.0  Not classifiable for other reasons
(Codes 1.0 to 13.5 are assigned to everyone who is currently employed OR who has ever worked – unless they are currently a full-time student. That is – ‘full-time student’ takes precedence over past employment.)

NSSECAC

NS-SEC – Analytic classes
1.1 Employers in large organisations & higher managerial occupations
1.2 Higher professional occupations
2.0 Lower professional and higher technical occupations
3.0 Intermediate occupations
4.0 Small employers and own account workers
5.0 Lower supervisory and technical occupations
6.0 Semi-routine Occupations
7.0 Routine occupations
8.0 Not classified

NSECAC5

NS-SEC – 5 classes
1 Managerial and professional occupations
2 Intermediate occupations
3 Small employers and own account workers
4 Lower supervisory and technical occupations
5 Semi-routine and routine occupations
6 Not classified

NSECAC3

NS-SEC – 3 classes
1 Managerial and professional occupations
2 Intermediate occupations
3 Routine and manual occupations
4 Never worked and long term unemployed
5 Not classified
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Because only one household member is interviewed, people in households containing few adults have a greater chance of selection than those in households with more. Weight A is applied to correct for this unequal probability, and is calculated by dividing the number of adults in the sampled household by the average number of adults per household. The base is then adjusted back to the number of respondents who were interviewed. Weight A is applied to modules which use the individual adult as the unit of analysis.

2.3 Calibrating the Opinions Sample to ONS Population Totals

After the initial design weights have been produced, the data is calibrated to ONS population totals. The calibration factors are produced by the GREG method, implemented in GES (software written in SAS). This method is a generalisation of standard post-stratification that produces weights that adjust to more than one margin.

2.4 Derivation of the Final Weights

In the final stage of the weighting procedure, the design weight is multiplied by the calibration factor.

i. indwgt

The final individual weight (indwgt) is the product of indwgtin and the individual calibration factor. indwgtin is a rescaled design weight that is the produce of wta and the population total for adults divided by the number of respondents.

ii. hhwgt

The final household weight (hhwgt) is the product of hhwgtin and the household calibration factor. hhwgtin is a rescaled design weight. Ideally this would be the total number of households in the population divided by the number of responding households in the sample. However the total number of households in the population is not known. The ratio is estimated by dividing the total number of people in the population by the number of people in all the responding households.

The design weights and the final weights are supplied in each survey month.

2.5 Effective Sample Size

This method of sampling and the consequent weighting affect the sampling errors of the survey estimates. The effect can be shown by calculating the Effective Sample Size which gives the size of an equal probability sample which is equivalent in precision to the unequal probability sample actually used. The Effective Sample Size will vary slightly from one month to another with the proportions of interviews in different sized households. On average the Effective Sample Size of the Opinions Survey is 84% to 86% of the actual sample of individuals, when Weight A is applied. An achieved sample of 1800
individual adults in the Opinions Survey is equivalent to an equal probability sample of about 1500.

Where individuals are interviewed as representing their households and no weighting is needed, there is no reduction in precision. Where questions relating to the household are addressed only to the Household Reference Person (HRP) or the spouse of the HRP and Weight C is applied, the Effective Sample Size is 86% to 87% of the interviewed sample. The proportion of households in which the selected respondent is the HRP or spouse has varied between 82% and 95% so the sample size for this kind of module will be about 1500 if the total sample is 1800. The Effective Sample Size will be about 1450.

3. Sampling errors

The Opinions is a sample survey and thus estimates are subject to sampling variability. Sampling variability is dependent on several factors, including the size of the sample, clustering and the effect of weighting on the variable of interest. Standard errors, which give an indication as to the amount that a given estimate deviates from a true population value, are supplied for all variables. The sampling errors are provided on an Excel spreadsheet.

4. Field Work

All interviews are carried out face-to-face by members of the general field force of interviewers trained to carry out National Statistics surveys. Advance letters are sent to all addresses, prior to the interview, giving a brief account of the survey. The interviewing period starts in the first week of the calendar month and continues for the duration of the month in question. Interviewers call at all the selected addresses unless a refusal has been made beforehand in response to the advanced letter. The interviewer makes at least three calls at an address at different times of the day and week before coding the household as a non-contact. After the field period, a proportion of non-contacts and refusals are sent to the Telephone Unit who attempts to obtain an interview over a four-day period.

As with all National Statistics surveys, a quality check on field work is carried out through recall interviews with a proportion of respondents to make sure that the interviews actually took place with those respondents and that responses to questions are consistent.

5. Calculation of Response Rate

The small users’ Postcode Address File includes some business addresses and other addresses, such as new and empty properties, at which no private households are living. The expected proportion of such addresses, which are classified as ineligible, is about 9-10%. They are eliminated from the set sample before response rates are calculated.
5.1 Response Rate for February 2009

The response rate is calculated as the number of achieved interviews as a percentage of the eligible sample. The response rate detailed below is for the entire Opinions sample and may not reflect the number of cases in your data. The response rate for modules not reissued to the telephone unit was 58% (1058 responding cases).

The response rate for February after reissues was 58% as shown below:

<table>
<thead>
<tr>
<th>Set Sample of Addresses</th>
<th>2010</th>
<th>100%</th>
</tr>
</thead>
<tbody>
<tr>
<td>†† Ineligible Addresses</td>
<td>164</td>
<td>8</td>
</tr>
<tr>
<td>Eligible Addresses</td>
<td>1845</td>
<td>92</td>
</tr>
<tr>
<td><strong>Eligible Households</strong></td>
<td>1835</td>
<td><strong>100%</strong></td>
</tr>
<tr>
<td>No interview – refusal</td>
<td>521</td>
<td>28%</td>
</tr>
<tr>
<td>† Unknown eligibility</td>
<td>14</td>
<td>1%</td>
</tr>
<tr>
<td>No interview – non-contact</td>
<td>230</td>
<td>13%</td>
</tr>
<tr>
<td><strong>Interviews</strong></td>
<td><strong>1070</strong></td>
<td><strong>58%</strong></td>
</tr>
</tbody>
</table>

† Unknown eligibility also includes a proportion of unallocated cases.
†† Ineligible addresses also include a proportion of unallocated cases

6. Output contained in the report

6.1 Frequency counts

Frequency counts for the classificatory variables and client questions are provided, showing non-response to individual questions (item non-response).

Item non-response occurs for three reasons:

a. the respondent was not eligible for the question and they were routed past the question.

b. the respondent was unable to answer (did not know) the question.

c. the respondent refused to answer the question.

6.2 Tables

Each table is based on the sample answering both the client question and the relevant classificatory question so both the base and the percentages in the total column may vary slightly from one table to another. Percentages are rounded to the nearest whole number.

Tables based on questions that allow more than one answer to be given (multiple response questions) contain all the responses given by the respondent. The percentages in the table may therefore add up to more than 100% because respondents may give more than one answer.
Some bases within tables are very small. The confidence intervals surrounding percentages calculated on bases of 30 cases or less will be very large and we would advise that such results are reported with a great deal of caution.

6.3 Classificatory variables

The module variable names are related to the program question numbers. Module variables are prefixed with M. The classification variables use names. These follow Social and Vital Statistics Division standards for surveys wherever possible.

Notes on the classificatory variables follow:

**Household:**

- **GORA** Government Office Regions
  - 1 North East
  - 2 North West
  - 3 Yorkshire and the Humber
  - 4 East Midlands
  - 5 West Midlands
  - 6 East of England
  - 7 London
  - 8 South East
  - 9 South West
  - 10 Wales
  - 11 Scotland

- **NUMADULT** Total number of adults
- **NUMCHILD** Total number of children (aged under 16)
- **N1TO4** Children 0-4
- **N5TO10** Children 5-10
- **N11TO15** Children 11-15
- **NumDepCh** Dependent children (aged under 16 or aged 16-18, never married and not a foster child)
- **DVHSIZE** Total number of people in the household

- **HHTYPB** Household Type B (Coded by interviewer)
  - 1 One person only
  - 2 HRP married cohabiting with dependent child
  - 3 HRP married cohabiting no dependent child
  - 4 HRP lone parent with dependent child
  - 5 HRP lone parent no dependent child
  - 6 All others
### HHTYP A  Household Type A (Computed)
1. 1 Adult aged 16 to 64
2. 1 Adult aged 65 or more
3. 2 Adults aged 16 to 64
4. 2 Adults, 1 aged 65 or more
5. 3 Adults
6. 1 or 2 child
7. 3+ children

### HHTYPE  Household Type B - grouped
1. One person only
2. Married cohabiting with dependent child
3. Married cohabiting no dependent child
4. Lone with dependent child
5. All others

(Code 5 at HHType B, where the HRP is a lone parent with no dependent children, and Code 6 at HHType B, All others, are combined into category 5, All others at HHType.)

### TENG RP  Grouped Tenure
1. Owns outright
2. Owns mortgage
3. Rents Local Authority/Housing Association
4. Rents privately
5. Squatting

### TEN1  Tenure (questionnaire variable)
1. Own it outright
2. Buying it with the help of a mortgage or loan
3. Pay part rent and part mortgage (shared ownership)
4. Rent it
5. Live here rent free (including rent free in relative’s/friend’s property: excluding squatting)
6. Squatting

### TIED  Does the accommodation go with the job of anyone in the household?
1. Yes
2. No

### LLORD  Who is your landlord?
1. the local authority/council/Scottish Homes
2. a housing association, charitable trust or local housing trust
3. employer (organisation) of a household member
4. another organisation
5. relative/friend (before you lived here) of a household member
6. employer (individual) of a household member
7. another individual private landlord

### FURN  Is the accommodation provided:
1. furnished
2. partly furnished
3. unfurnished
<table>
<thead>
<tr>
<th>CARS</th>
<th>Car or van available to household?</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Yes</td>
</tr>
<tr>
<td>2</td>
<td>No</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NUMCAR</th>
<th>How many cars and or vans are available to the household?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1 None</td>
</tr>
<tr>
<td></td>
<td>2 One</td>
</tr>
<tr>
<td></td>
<td>3 Two</td>
</tr>
<tr>
<td></td>
<td>4 Three or more</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CAR</th>
<th>Car or van available to the household</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1 None</td>
</tr>
<tr>
<td></td>
<td>2 One</td>
</tr>
<tr>
<td></td>
<td>3 Two</td>
</tr>
<tr>
<td></td>
<td>4 Three or more</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DVPAIDJO</th>
<th>Number of members of the household who have a paid job?</th>
</tr>
</thead>
</table>

**Individual - demographic**

<table>
<thead>
<tr>
<th>RSEX</th>
<th>Sex of Respondent</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Male</td>
</tr>
<tr>
<td>2</td>
<td>Female</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>RAGE</th>
<th>Age of Respondent</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1 16 to 24</td>
</tr>
<tr>
<td></td>
<td>2 25 to 44</td>
</tr>
<tr>
<td></td>
<td>3 45 to 54</td>
</tr>
<tr>
<td></td>
<td>4 55 to 64</td>
</tr>
<tr>
<td></td>
<td>5 65 to 74</td>
</tr>
<tr>
<td></td>
<td>6 75 and over</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>AGEX</th>
<th>Grouped Age</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>16 to 24</td>
</tr>
<tr>
<td>2</td>
<td>25 to 44</td>
</tr>
<tr>
<td>3</td>
<td>45 to 54</td>
</tr>
<tr>
<td>4</td>
<td>55 to 64</td>
</tr>
<tr>
<td>5</td>
<td>65 to 74</td>
</tr>
<tr>
<td>6</td>
<td>75 and over</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>AGEH</th>
<th>Grouped Age</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>16 to 17</td>
</tr>
<tr>
<td>2</td>
<td>18 to 19</td>
</tr>
<tr>
<td>3</td>
<td>20 to 24</td>
</tr>
<tr>
<td>4</td>
<td>25 to 29</td>
</tr>
<tr>
<td>5</td>
<td>30 to 34</td>
</tr>
<tr>
<td>6</td>
<td>35 to 39</td>
</tr>
<tr>
<td>7</td>
<td>40 to 44</td>
</tr>
<tr>
<td>8</td>
<td>45 to 49</td>
</tr>
<tr>
<td>9</td>
<td>50 to 54</td>
</tr>
<tr>
<td>10</td>
<td>55 to 64</td>
</tr>
<tr>
<td>11</td>
<td>65 to 74</td>
</tr>
<tr>
<td>12</td>
<td>75 or over</td>
</tr>
</tbody>
</table>
RELHRP  Relation to Household Reference Person
0  Household Reference Person
1  Spouse
2  Co-habitee
3  Son/daughter
4  Step-son daughter
5  Foster child
6  Son daughter-in-law
7  Parent
8  Step-parent
9  Foster parent
10 Parent-in-law
11 Brother sister
12 Step-brother sister
13 Foster brother sister
14 Brother sister-in-law
15 Grand-child
16 Grand-parent
17 Other relative
18 Other non-relative
20 Civil partner

RESPMAR  Marital status of respondent (De Jure)
1  Single, never married
2  Married living with spouse
3  Married separated from spouse
4  Divorced
5  Widowed
6  Civil partner
7  Former/separated civil partner

LIVEWITH  Living with someone in the household as a couple
1  Yes
2  No

DEFACTO  Marital status of respondent (De Facto)
1  Married
2  Cohabitting
3  Single
4  Widowed
5  Divorced
6  Separated
7  Same sex cohabiting
8  Civil partner
9  Former/separated civil partner
DEFACT1
Grouped marital status of respondent (De Facto)
   1  Married/cohabiting
   2  Single
   3  Widowed
   4  Divorced/separated
   5  Same sex cohabiting
   6  Civil partner
   7  Former/separated civil partner

RESPHLDR
In whose name is the accommodation owned or rented
   1  This person alone
   2  This person jointly
   3  NOT owner renter

PARENT
Are you or your spouse/partner the parent or guardian of any children aged under 16 in the household?
   1  Yes
   2  No

PARTOD
Can I just check, are you or your spouse/partner the parent or guardian of any child aged 0-4 in the household?
   1  Yes
   2  No

NATLD(E1 – 6) NATLD (S1 – 6) NATLD (W1 – 6)
National Identity
   1  English
   2  Scottish
   3  Welsh
   4  Irish
   5  British
   6  Other

ETHNIC_MER  Ethnicity
   1  White British
   2  Any other White background
   3  Mixed – White and Black Caribbean
   4  Mixed – White and Black African
   5  Mixed – White and Asian
   6  Any other Mixed background
   7  Asian or Asian British – Indian
   8  Asian or Asian British – Pakistani
   9  Asian or Asian British – Bangladeshi
  10  Asian or Asian British – Any other Asian background
  11  Black or Black British – Black Caribbean
  12  Black or Black British – Black African
  13  Black or Black British – Any other Black background
  14  Chinese
  15  Any other ethnic group
EDAGECOR  Age left FULL TIME education

HIGHED1
Highest level of education qualification
1  Degree or higher degree
2  Higher education qualification below degree level
3  A Levels or highers
4  ONC/BTEC
5  O Level or GCSE equivalent (Grade A – C)
6  O Level or GCSE (Grade D – G)
7  Other qualifications
8  No formal qualifications

HIGHED4
Highest level of education qualification (4 groupings)
1  Degree or equivalent
2  Below Degree level
3  Other *
4  None (no formal qualifications)

* The ‘other’ category includes foreign qualifications (outside U.K) and other qualifications.

QHEALTH1
How is your health in general?
1  Very good
2  Good
3  Fair
4  Bad
5  Very bad

LSILL  Do you have any long-standing illness, disability or infirmity? By long standing I mean anything that has troubled you over a period of time or that is likely to affect you over a period of time?
1  Yes
2  No

ILLLIM  Does this illness or disability/do any of these illnesses or disabilities limit your activities in any way?
1  Yes
2  No
SUMGROSS  Annual gross income

(1) Up to £519  (20) £14560 up to £15599
(2) £520 up to £1039  (21) £15600 up to £16639
(3) £1040 up to £1559  (22) £16640 up to £17679
(4) £1560 up to £2079  (23) £17680 up to £18719
(5) £2080 up to £2599  (24) £18720 up to £19759
(6) £2600 up to £3119  (25) £19760 up to £20799
(7) £3120 up to £3639  (26) £20800 up to £23399
(8) £3640 up to £4159  (27) £23400 up to £25999
(9) £4160 up to £4679  (28) £26000 up to £28599
(10) £4680 up to £5199  (29) £28600 up to £31199
(11) £5200 up to £6239  (30) £31200 up to £33799
(12) £6240 up to £7279  (31) £33800 up to £36399
(13) £7280 up to £8319  (32) £36400 up to £38999
(14) £8320 up to £9359  (33) £39000 up to £41599
(15) £9360 up to £10399  (34) £41600 up to £44199
(16) £10400 up to £11439  (35) £44200 up to £46799
(17) £11440 up to £12479  (36) £46800 up to £49399
(18) £12480 up to £13519  (37) £49400 up to £51999
(19) £13520 up to £14559  (38) £52000 or more

Individual - Employment related

WRKING
Paid work last 7 days ending Sunday
  1 Yes
  2 No

SCHM08
Govt. scheme for employment training
  1 Work based learning for young people
  2 New Deal
  3 Work based learning for adults
  10 Job skills
  15 Work track
  21 Entry into employment
  50 Any other training scheme
  66 None of these
  97 Just 16 and no response
JBAWAY
Did you have a job or business that you were away from last week?
1 Yes
2 No

OWNBUS
Unpaid work, in that week, for a business that you own?
1 Yes
2 No

RELBUS
Unpaid work, in that week, for a business that a relative owns?
1 Yes
2 No

LOOK4 Looking for work in last 4 weeks?
1 Yes
2 No

START Able to start work within 2 weeks?
1 Yes
2 No

NOLOWA 1-9
Main reason for not seeking work
1 Waiting for the results of an application for a job.
2 Student
3 Looking after the family/home
4 Temporarily sick or injured
5 Long-term sick/disabled
6 Believes no job available
7 Not yet started looking
8 other reasons

EVERWK Have you ever had a paid job?
1 Yes
2 No

DVIL03a DV for ILO in employment - 3 categories
1 In employment
2 Unemployed
3 Economically inactive

(DVIL04a DV for ILO in employment - 4 categories
1 In employment
2 Unpaid family worker
3 Unemployed
4 Economically inactive

(In employment includes people in a paid job, away from their job, on a government training scheme, doing unpaid work for their own/relative’s business, during the last week)
<table>
<thead>
<tr>
<th>Variable</th>
<th>Description</th>
<th>Choices</th>
</tr>
</thead>
<tbody>
<tr>
<td>FTPTWK</td>
<td>Were you working...</td>
<td>1 Full-time</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2 Part-time</td>
</tr>
<tr>
<td>STAT</td>
<td>Employee or self-employed?</td>
<td>1 Employee</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2 Self-employed</td>
</tr>
<tr>
<td>SUPVISEe</td>
<td>Supervisory status</td>
<td>1 Yes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2 No</td>
</tr>
<tr>
<td>SOLO</td>
<td>Working on own or have employees?</td>
<td>1 On own with partner(s) but no employees</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2 With employees</td>
</tr>
<tr>
<td>EMPNO</td>
<td>How many employees at workplace (if employee) ?</td>
<td>1 1-24</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2 25 to 499</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3 500 or more</td>
</tr>
<tr>
<td>MPNE</td>
<td>How many people worked for your employer</td>
<td>1 1-10</td>
</tr>
<tr>
<td></td>
<td>at the place where you work?</td>
<td>2 11-19</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3 20-24</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4 Don’t know but under 25</td>
</tr>
<tr>
<td></td>
<td></td>
<td>5 25 - 49</td>
</tr>
<tr>
<td></td>
<td></td>
<td>6 Don’t know but over 24 and under 500</td>
</tr>
<tr>
<td></td>
<td></td>
<td>7 50-499</td>
</tr>
<tr>
<td></td>
<td></td>
<td>8 500 or more</td>
</tr>
<tr>
<td>MPNS</td>
<td>How many people did you employ at the place</td>
<td>1 1-10</td>
</tr>
<tr>
<td></td>
<td>where you work?</td>
<td>2 11-19</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3 20-24</td>
</tr>
<tr>
<td></td>
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<td></td>
<td></td>
<td>7 50-499</td>
</tr>
<tr>
<td></td>
<td></td>
<td>8 500 or more</td>
</tr>
</tbody>
</table>
ES2000  Employment status
1  Self-employed : large establishment (25+ employees)
2  Self-employed : small establishment (1-24 employees)
3  Self-employed : no employees
4  Manager : large establishment (25+ employees)
5  Manager : small establishment (1-24 employees)
6  Foreman or supervisor
7  Employee (not elsewhere classified)
8  No employment status info given

NSSECB  NS-SECB - long version (Operational categories)
1.0  Employers in large organisations
2.0  Higher managerial
3.1  Higher professional (traditional) - employees
3.2  Higher professional (new) - employees
3.3  Higher professional (traditional) - self-employed
3.4  Higher professional (new) - self-employed
4.1  Lower professional & higher technical (traditional) - employees
4.2  Lower professional & higher technical (new) - employees
4.3  Lower professional & higher technical (traditional) - self-employed
4.4  Lower professional & higher technical (new) - self-employed
5.0  Lower managerial
6.0  Higher supervisory
7.1  Intermediate clerical and administrative
7.2  Intermediate sales and service
7.3  Intermediate technical and auxiliary
7.4  Intermediate engineering
8.1  Employers (small organisations, non-professional)
8.2  Employers (small - agriculture)
9.1  Own account workers (non-professional)
9.2  Own account workers (agriculture)
10.0  Lower supervisory
11.1  Lower technical craft
11.2  Lower technical process operative
12.1  Semi-routine sales
12.2  Semi-routine service
12.3  Semi-routine technical
12.4  Semi-routine operative
12.5  Semi-routine agricultural
12.6  Semi-routine clerical
12.7  Semi-routine childcare
13.1  Routine sales and service
13.2  Routine production
13.3  Routine technical
13.4  Routine operative
13.5  Routine agricultural
14.1  Never worked
14.2  Long-term unemployed
15.0  Full-time students
16.0  Occupations not stated or inadequately described
17.0  Not classifiable for other reasons
(Codes 1.0 to 13.5 are assigned to everyone who is currently employed OR who has ever worked – unless they are currently a full-time student. That is – ‘full-time student’ takes precedence over past employment.)

NSSECAC

NS-SEC – Analytic classes

1.1 Employers in large organisations & higher managerial occupations
1.2 Higher professional occupations
2.0 Lower professional and higher technical occupations
3.0 Intermediate occupations
4.0 Small employers and own account workers
5.0 Lower supervisory and technical occupations
6.0 Semi-routine Occupations
7.0 Routine occupations
8.0 Not classified

NSECAC5

NS-SEC – 5 classes

1 Managerial and professional occupations
2 Intermediate occupations
3 Small employers and own account workers
4 Lower supervisory and technical occupations
5 Semi-routine and routine occupations
6 Not classified

NSECAC3

NS-SEC – 3 classes

1 Managerial and professional occupations
2 Intermediate occupations
3 Routine and manual occupations
4 Never worked and long term unemployed
5 Not classified
1. The sample

Interviews are conducted with approximately 1,200 adult individuals (aged 16 or over) in private households in Great Britain each month. The Opinions Survey uses the Postcode Address File (PAF) of “small users” as its sampling frame. The PAF is known to have higher coverage of private households than any other available frame.

A new sample of 67 postal sectors is selected for each month and is stratified by: region; the proportion of households where the household reference person is in the National Statistics Socio-economic Classification (NS-SEC) categories 1 to 3 (i.e. employers in large organisations; higher managerial occupations; and higher professional employees/self-employed); and the proportion of people who are aged over 65. The postal sectors are selected with probability proportionate to size and, within each sector, 30 addresses (delivery points) are selected randomly.

If an address contains more than one household, the interviewer uses a standard ONS procedure to randomly select where to interview – this may be at one, two or three households depending on the exact circumstances. Within households with more than one adult member, just one person aged 16 or over is selected with the use of a Kish Grid. The interviewers endeavour to interview that person - proxy interviews are not taken.

2. Weighting the data

Weighting factors are applied to Opinions data to correct for unequal probability of selection caused by interviewing only one adult per household, or restricting the eligibility of the module to certain types of respondent.

The weighting system also adjusts for some non-response bias by calibrating the Opinions sample to ONS population totals. Despite the considerable efforts made by interviewers to maximize response rates, approximately 30% of selected individuals decline to take part or cannot be contacted. Differential non-response among key subgroups in the population is especially problematic because it can result in biased estimates being produced.

In order to compensate for differential non-response, the Opinions sample is divided into weighting classes of age-group by sex and Government Office Region. The number of people belonging to each sub-group in the population is provided by ONS. The weighting ensures that the weighted sample...
distribution across regions and across age-sex groups matches that in the population.

Consequently, respondents belonging to sub-groups that are prone to high levels of non-response are assigned higher weights. For example, young males living in London have a lower response rate and are therefore assigned higher weights than are males living in other regions.

Grossing up the data by age and sex and by region to ONS population totals will reduce the standard errors of survey estimates if the survey variable is correlated with age, sex and region.

2.1 Using weighted data

Both the design weights and the final weights are re-scaled so that the weighted sample size equals the unweighted size (i.e. the number of responding individuals).

If a module of questions applied only to a sub-group of the population, for example eligibility was restricted by age, or the module was asked only in England, the weight for the module is calculated for that sub-group and the sample size, for the weighted data, scaled back to the un-weighted figure.

When conducting statistical significance tests, using weighted data, the un-weighted sample should be used. For tests on the total (module) population the base total shown in the tables should be used. However, if sub-groups of the total (module) population are created, for example sub-groups in terms of sex, age-group, region etc., the base shown is the weighted base for that sub-group - because the weight was generated for the whole (module) population. Therefore, when conducting statistical significance tests on these sub-groups, the un-weighted base for the sub-group should be used - this can be found by running tables, etc. without applying the weight - in conjunction with the weighted data.

2.2. Calculation of the Design Weight

The first stage of the weighting procedure involves producing a design weight that corrects for unequal probability of selection caused by interviewing only one adult per household, or restricting the eligibility of the module to certain types of respondent.

i. Unit of analysis: Household

On occasions, a module may collect information about the household rather than the individual and the appropriate unit of analysis will be the household rather than the individual. For example, the questions might be concerned with details about the accommodation which could be supplied by any adult member of the household. In this case, no design weight is required because the information is collected from every household in the responding sample.
ii. Weight A (wta) - Unit of analysis: Individual

Because only one household member is interviewed, people in households containing few adults have a greater chance of selection than those in households with more. Weight A is applied to correct for this unequal probability, and is calculated by dividing the number of adults in the sampled household by the average number of adults per household. The base is then adjusted back to the number of respondents who were interviewed. Weight A is applied to modules which use the individual adult as the unit of analysis.

2.3 Calibrating the Opinions Sample to ONS Population Totals

After the initial design weights have been produced, the data is calibrated to ONS population totals. The calibration factors are produced by the GREG method, implemented in GES (software written in SAS). This method is a generalisation of standard post-stratification that produces weights that adjust to more than one margin.

2.4 Derivation of the Final Weights

In the final stage of the weighting procedure, the design weight is multiplied by the calibration factor.

i. indwgt

The final individual weight (indwgt) is the product of indwgtin and the individual calibration factor. indwgtin is a rescaled design weight that is the produce of wta and the population total for adults divided by the number of respondents.

ii. hhwgt

The final household weight (hhwgt) is the product of hhwgtin and the household calibration factor. hhwgtin is a rescaled design weight. Ideally this would be the total number of households in the population divided by the number of responding households in the sample. However the total number of households in the population is not known. The ratio is estimated by dividing the total number of people in the population by the number of people in all the responding households.

The design weights and the final weights are supplied in each survey month.

2.5 Effective Sample Size

This method of sampling and the consequent weighting affect the sampling errors of the survey estimates. The effect can be shown by calculating the Effective Sample Size which gives the size of an equal probability sample which is equivalent in precision to the unequal probability sample actually used. The Effective Sample Size will vary slightly from one month to another with the proportions of interviews in different sized households. On average the Effective Sample Size of the Opinions Survey is 84% to 86% of the actual sample of individuals, when Weight A is applied. An achieved sample of 1800
individual adults in the Opinions Survey is equivalent to an equal probability sample of about 1500.

Where individuals are interviewed as representing their households and no weighting is needed, there is no reduction in precision. Where questions relating to the household are addressed only to the Household Reference Person (HRP) or the spouse of the HRP and Weight C is applied, the Effective Sample Size is 86% to 87% of the interviewed sample. The proportion of households in which the selected respondent is the HRP or spouse has varied between 82% and 95% so the sample size for this kind of module will be about 1500 if the total sample is 1800. The Effective Sample Size will be about 1450.

3. Sampling errors

The Opinions is a sample survey and thus estimates are subject to sampling variability. Sampling variability is dependent on several factors, including the size of the sample, clustering and the effect of weighting on the variable of interest. Standard errors, which give an indication as to the amount that a given estimate deviates from a true population value, are supplied for all variables. The sampling errors are provided on an Excel spreadsheet.

4. Field Work

All interviews are carried out face-to-face by members of the general field force of interviewers trained to carry out National Statistics surveys. Advance letters are sent to all addresses, prior to the interview, giving a brief account of the survey. The interviewing period starts in the first week of the calendar month and continues for the duration of the month in question. Interviewers call at all the selected addresses unless a refusal has been made beforehand in response to the advanced letter. The interviewer makes at least three calls at an address at different times of the day and week before coding the household as a non-contact. After the field period, a proportion of non-contacts and refusals are sent to the Telephone Unit who attempts to obtain an interview over a four-day period.

As with all National Statistics surveys, a quality check on field work is carried out through recall interviews with a proportion of respondents to make sure that the interviews actually took place with those respondents and that responses to questions are consistent.

5. Calculation of Response Rate

The small users’ Postcode Address File includes some business addresses and other addresses, such as new and empty properties, at which no private households are living. The expected proportion of such addresses, which are classified as ineligible, is about 9-10%. They are eliminated from the set sample before response rates are calculated.
5.1 Response Rate for March 2009

The response rate is calculated as the number of achieved interviews as a percentage of the eligible sample. The response rate detailed below is for the entire Opinions sample and may not reflect the number of cases in your data. The response rate for modules not reissued to the telephone unit was 61 per cent (1092 responding cases).

The response rate for March after reissues was 61 per cent as shown below:

<table>
<thead>
<tr>
<th>Set Sample of Addresses</th>
<th>2010</th>
<th>100%</th>
</tr>
</thead>
<tbody>
<tr>
<td>††Ineligible Addresses</td>
<td>230</td>
<td>11%</td>
</tr>
<tr>
<td>Eligible Addresses</td>
<td>1779</td>
<td>88%</td>
</tr>
<tr>
<td>Eligible Households</td>
<td>1793</td>
<td>100%</td>
</tr>
<tr>
<td>No interview – refusal</td>
<td>555</td>
<td>31%</td>
</tr>
<tr>
<td>†Unknown eligibility</td>
<td>13</td>
<td>1%</td>
</tr>
<tr>
<td>No interview – non-contact</td>
<td>133</td>
<td>7%</td>
</tr>
<tr>
<td>Interviews</td>
<td>1092</td>
<td>61%</td>
</tr>
</tbody>
</table>

† Unknown eligibility also includes a proportion of unallocated cases.
†† Ineligible addresses also include a proportion of unallocated cases.

6. Output contained in the report

6.1 Frequency counts

Frequency counts for the classificatory variables and client questions are provided, showing non-response to individual questions (item non-response).

Item non-response occurs for three reasons:

a. The respondent was not eligible for the question and they were routed past the question.

b. The respondent was unable to answer (did not know) the question.

c. The respondent refused to answer the question.

6.2 Tables

Each table is based on the sample answering both the client question and the relevant classificatory question so both the base and the percentages in the total column may vary slightly from one table to another. Percentages are rounded to the nearest whole number.

Tables based on questions that allow more than one answer to be given (multiple response questions) contain all the responses given by the respondent. The percentages in the table may therefore add up to more than 100% because respondents may give more than one answer.
Some bases within tables are very small. The confidence intervals surrounding percentages calculated on bases of 30 cases or less will be very large and we would advise that such results are reported with a great deal of caution.

6.3 Classificatory variables

The module variable names are related to the program question numbers. Module variables are prefixed with M. The classification variables use names. These follow Social and Vital Statistics Division standards for surveys wherever possible.

Notes on the classificatory variables follow:

**Household:**

<table>
<thead>
<tr>
<th>GORA</th>
<th>Government Office Regions</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>North East</td>
</tr>
<tr>
<td>2</td>
<td>North West</td>
</tr>
<tr>
<td>3</td>
<td>Yorkshire and the Humber</td>
</tr>
<tr>
<td>4</td>
<td>East Midlands</td>
</tr>
<tr>
<td>5</td>
<td>West Midlands</td>
</tr>
<tr>
<td>6</td>
<td>East of England</td>
</tr>
<tr>
<td>7</td>
<td>London</td>
</tr>
<tr>
<td>8</td>
<td>South East</td>
</tr>
<tr>
<td>9</td>
<td>South West</td>
</tr>
<tr>
<td>10</td>
<td>Wales</td>
</tr>
<tr>
<td>11</td>
<td>Scotland</td>
</tr>
</tbody>
</table>

NUMADULT    Total number of adults

NUMCHILD    Total number of children (aged under 16)

N1TO4       Children 0-4

N5TO10      Children 5-10

N11TO15     Children 11-15

NumDepCh    Dependent children (aged under 16 or aged 16-18, never married and not a foster child)

DVHSIZE     Total number of people in the household

HHTYPB      Household Type B (Coded by interviewer)

1           One person only

2           HRP married cohabiting with dependent child

3           HRP married cohabiting no dependent child

4           HRP lone parent with dependent child

5           HRP lone parent no dependent child

6           All others
HHTYP A  Household Type A (Computed)
1  1 Adult aged 16 to 64
2  1 Adult aged 65 or more
3  2 Adults aged 16 to 64
4  2 Adults, 1 aged 65 or more
5  3 Adults
6  1 or 2 child
7  3+ children

HHTYPE  Household Type B - grouped
1   One person only
2   Married cohabiting with dependent child
3   Married cohabiting no dependent child
4   Lone with dependent child
5   All others

(Code 5 at HHType B, where the HRP is a lone parent with no dependent children, and Code 6 at HHType B, All others, are combined into category 5, All others at HHType.)

TENGRP  Grouped Tenure
1   Owns outright
2   Owns mortgage
3   Rents Local Authority/Housing Association
4   Rents privately
5   Squatting

TEN1  Tenure (questionnaire variable)
1   Own it outright
2   Buying it with the help of a mortgage or loan
3   Pay part rent and part mortgage (shared ownership)
4   Rent it
5   Live here rent free (including rent free in relative’s/friend’s property: excluding squatting)
6   Squatting

TIED  Does the accommodation go with the job of anyone in the household?
1   Yes
2   No

LLORD  Who is your landlord?
1   the local authority/council/Scottish Homes
2   a housing association, charitable trust or local housing trust
3   employer (organisation) of a household member
4   another organisation
5   relative/friend (before you lived here) of a household member
6   employer (individual) of a household member
7   another individual private landlord

FURN  Is the accommodation provided:
1   furnished
2   partly furnished
3   unfurnished
<table>
<thead>
<tr>
<th>Variable</th>
<th>Description</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>CARS</td>
<td>Car or van available to household?</td>
<td>1 Yes, 2 No</td>
</tr>
<tr>
<td>NUMCAR</td>
<td>How many cars and or vans are available to the household?</td>
<td>1 None, 2 One, 3 Two, 4 Three or more</td>
</tr>
<tr>
<td>CAR</td>
<td>Car or van available to the household</td>
<td>1 None, 2 One, 3 Two, 4 Three or more</td>
</tr>
<tr>
<td>DVPAIDJO</td>
<td>Number of members of the household who have a paid job?</td>
<td></td>
</tr>
</tbody>
</table>

**Individual - demographic**

<table>
<thead>
<tr>
<th>Variable</th>
<th>Description</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>RSEX</td>
<td>Sex of Respondent</td>
<td>1 Male, 2 Female</td>
</tr>
<tr>
<td>RAGE</td>
<td>Age of Respondent</td>
<td>1 16 to 24, 2 25 to 44, 3 45 to 54, 4 55 to 64, 5 65 to 74, 6 75 and over</td>
</tr>
<tr>
<td>AGEX</td>
<td>Grouped Age</td>
<td>1 16 to 24, 2 25 to 44, 3 45 to 54, 4 55 to 64, 5 65 to 74, 6 75 and over</td>
</tr>
<tr>
<td>AGEH</td>
<td>Grouped Age</td>
<td>1 16 to 17, 2 18 to 19, 3 20 to 24, 4 25 to 29, 5 30 to 34, 6 35 to 39, 7 40 to 44, 8 45 to 49, 9 50 to 54, 10 55 to 64, 11 65 to 74, 12 75 or over</td>
</tr>
</tbody>
</table>
RELHRP  Relation to Household Reference Person
0  Household Reference Person
1  Spouse
2  Co-habitee
3  Son/daughter
4  Step-son daughter
5  Foster child
6  Son daughter-in-law
7  Parent
8  Step-parent
9  Foster parent
10 Parent-in-law
11 Brother or sister
12 Step-brother sister
13 Foster brother sister
14 Brother sister-in-law
15 Grand-child
16 Grand-parent
17 Other relative
18 Other non-relative
20 Civil partner

RESPMAR  Marital status of respondent (De Jure)
1  Single, never married
2  Married living with spouse
3  Married separated from spouse
4  Divorced
5  Widowed
6  Civil partner
7  Former/separated civil partner

LIVEWITH  Living with someone in the household as a couple
1  Yes
2  No

DEFACTO  Marital status of respondent (De Facto)
1  Married
2  Cohabitting
3  Single
4  Widowed
5  Divorced
6  Separated
7  Same sex cohabiting
8  Civil partner
9  Former/separated civil partner
DEFACT1
Grouped marital status of respondent (De Facto)
   1 Married/cohabiting
   2 Single
   3 Widowed
   4 Divorced/separated
   5 Same sex cohabiting
   6 Civil partner
   7 Former/separated civil partner

RESPHLDR
In whose name is the accommodation owned or rented
   1 This person alone
   2 This person jointly
   3 NOT owner renter

PARENT
Are you or your spouse/partner the parent or guardian of any children aged under 16 in the household?
   1 Yes
   2 No

PARTOD
Can I just check, are you or your spouse/partner the parent or guardian of any child aged 0-4 in the household?
   1 Yes
   2 No

NATLD (E1 – 6) NATLD (S1 – 6) NATLD (W1 – 6)
National Identity
   1 English
   2 Scottish
   3 Welsh
   4 Irish
   5 British
   6 Other

ETHNIC_MER Ethnicity
   1 White British
   2 Any other White background
   3 Mixed – White and Black Caribbean
   4 Mixed – White and Black African
   5 Mixed – White and Asian
   6 Any other Mixed background
   7 Asian or Asian British – Indian
   8 Asian or Asian British – Pakistani
   9 Asian or Asian British – Bangladeshi
   10 Asian or Asian British – Any other Asian background
   11 Black or Black British – Black Caribbean
   12 Black or Black British – Black African
   13 Black or Black British – Any other Black background
   14 Chinese
   15 Any other ethnic group
EDAGECOR  Age left full time education

HIGHED1
Highest level of education qualification
1  Degree or higher degree
2  Higher education qualification below degree level
3  A Levels or highers
4  ONC/BTEC
5  O Level or GCSE equivalent (Grade A – C)
6  O Level or GCSE ( Grade D – G)
7  Other qualifications
8  No formal qualifications

HIGHED4
Highest level of education qualification (4 groupings)
1  Degree or equivalent
2  Below Degree level
3  Other *
4  None (no formal qualifications)

* The ‘other’ category includes foreign qualifications (outside U.K) and other qualifications.

QHEALTH1
How is your health in general?
1  Very good
2  Good
3  Fair
4  Bad
5  Very bad

LSILL  Do you have any long-standing illness, disability or infirmity? By long standing I mean anything that has troubled you over a period of time or that is likely to affect you over a period of time?
1  Yes
2  No

ILLLIM  Does this illness or disability/do any of these illnesses or disabilities limit your activities in any way?
1  Yes
2  No
**SUMGROSS** Annual gross income

<table>
<thead>
<tr>
<th>Range</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Up to £519</td>
<td></td>
</tr>
<tr>
<td>(2) £520 up to £1039</td>
<td></td>
</tr>
<tr>
<td>(3) £1040 up to £1559</td>
<td></td>
</tr>
<tr>
<td>(4) £1560 up to £2079</td>
<td></td>
</tr>
<tr>
<td>(5) £2080 up to £2599</td>
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<tr>
<td>(6) £2600 up to £3119</td>
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<td>(7) £3120 up to £3639</td>
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<td>(8) £3640 up to £4159</td>
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<td>(36) £46800 up to £49399</td>
<td></td>
</tr>
<tr>
<td>(37) £49400 up to £51999</td>
<td></td>
</tr>
<tr>
<td>(38) £52000 or more</td>
<td></td>
</tr>
</tbody>
</table>

**Individual – Employment related**

**WRKING**

Paid work last 7 days ending Sunday
- 1 Yes
- 2 No

**SCHM08**

Govt. scheme for employment training

- 1 Work based learning for young people
- 2 New Deal
- 3 Work based learning for adults
- 10 Job skills
- 15 Work track
- 21 Entry into employment
- 50 Any other training scheme
- 66 None of these
- 97 Just 16 and no response
JBAWAY
Did you have a job or business that you were away from last week?
1 Yes
2 No

OWNBUS
Unpaid work, in that week, for a business that you own?
1 Yes
2 No

RELBUS
Unpaid work, in that week, for a business that a relative owns?
1 Yes
2 No

LOOK4
Looking for work in last 4 weeks?
1 Yes
2 No

START
Able to start work within 2 weeks?
1 Yes
2 No

NOLOWA 1-9
Main reason for not seeking work
1 Waiting for the results of an application for a job.
2 Student
3 Looking after the family/home
4 Temporarily sick or injured
5 Long-term sick/disabled
6 Believes no job available
7 Not yet started looking
8 other reasons

EVERWK
Have you ever had a paid job?
1 Yes
2 No

DVITO3a DV for ILO in employment - 3 categories
1 In employment
2 Unemployed
3 Economically inactive

(DVITO3a includes people in a paid job, away from their job, on a government training scheme, doing unpaid work for their own/relative’s business, during the last week)

DVITO4a DV for ILO in employment - 4 categories
1 In employment
2 Unpaid family worker
3 Unemployed
4 Economically inactive
FTPTWK  Were you working...
  1  Full-time
  2  Part-time

STAT    Employee or self-employed?
  1  Employee
  2  Self-employed

SUPVISEe Supervisory status
  1  Yes
  2  No

SOLO    Working on own or have employees?
  1  On own with partner(s) but no employees
  2  With employees

EMPNO   How many employees at workplace (if employee)?
  1  1-24
  2  25 to 499
  3  500 or more

MPNE    How many people worked for your employer at the place where you work?
  1  1-10
  2  11-19
  3  20-24
  4  Don’t know but under 25
  5  25 - 49
  6  Don’t know but over 24 and under 500
  7  50-499
  8  500 or more

MPNS    How many people did you employ at the place where you work?
  1  1-10
  2  11-19
  3  20-24
  4  Don’t know but under 25
  5  25 - 49
  6  Don’t know but over 24 and under 500
  7  50-499
  8  500 or more
ES2000 Employment status
1 Self-employed: large establishment (25+ employees)
2 Self-employed: small establishment (1-24 employees)
3 Self-employed: no employees
4 Manager: large establishment (25+ employees)
5 Manager: small establishment (1-24 employees)
6 Foreman or supervisor
7 Employee (not elsewhere classified)
8 No employment status info given

NSSECB NS-SECB - long version (Operational categories)
1.0 Employers in large organisations
2.0 Higher managerial
3.1 Higher professional (traditional) - employees
3.2 Higher professional (new) - employees
3.3 Higher professional (traditional) - self-employed
3.4 Higher professional (new) - self-employed
4.1 Lower professional & higher technical (traditional) - employees
4.2 Lower professional & higher technical (new) - employees
4.3 Lower professional & higher technical (traditional) - self-employed
4.4 Lower professional & higher technical (new) - self-employed
5.0 Lower managerial
6.0 Higher supervisory
7.1 Intermediate clerical and administrative
7.2 Intermediate sales and service
7.3 Intermediate technical and auxiliary
7.4 Intermediate engineering
8.1 Employers (small organisations, non-professional)
8.2 Employers (small - agriculture)
9.1 Own account workers (non-professional)
9.2 Own account workers (agriculture)
10.0 Lower supervisory
11.1 Lower technical craft
11.2 Lower technical process operative
12.1 Semi-routine sales
12.2 Semi-routine service
12.3 Semi-routine technical
12.4 Semi-routine operative
12.5 Semi-routine agricultural
12.6 Semi-routine clerical
12.7 Semi-routine childcare
13.1 Routine sales and service
13.2 Routine production
13.3 Routine technical
13.4 Routine operative
13.5 Routine agricultural
14.1 Never worked
14.2 Long-term unemployed
15.0 Full-time students
16.0 Occupations not stated or inadequately described
17.0 Not classifiable for other reasons
(Codes 1.0 to 13.5 are assigned to everyone who is currently employed OR who has ever worked – unless they are currently a full-time student. That is – ‘full-time student’ takes precedence over past employment.)

NSSECAC
NS-SEC – Analytic classes
  1.1 Employers in large organisations & higher managerial occupations
  1.2 Higher professional occupations
  2.0 Lower professional and higher technical occupations
  3.0 Intermediate occupations
  4.0 Small employers and own account workers
  5.0 Lower supervisory and technical occupations
  6.0 Semi-routine Occupations
  7.0 Routine occupations
  8.0 Not classified

NSECAC5
NS-SEC – 5 classes
  1 Managerial and professional occupations
  2 Intermediate occupations
  3 Small employers and own account workers
  4 Lower supervisory and technical occupations
  5 Semi-routine and routine occupations
  6 Not classified

NSECAC3
NS-SEC – 3 classes
  1 Managerial and professional occupations
  2 Intermediate occupations
  3 Routine and manual occupations
  4 Never worked and long term unemployed
  5 Not classified
## MODULE INSTRUCTIONS

<table>
<thead>
<tr>
<th>Module</th>
<th>Title</th>
<th>Addressed to whom</th>
<th>Estimated Average duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>CPS Core</td>
<td>ALL, including by proxy</td>
<td>20 minutes</td>
</tr>
<tr>
<td>02</td>
<td>Omnibus Standard Questions</td>
<td>Selected respondent</td>
<td>1 minute</td>
</tr>
<tr>
<td>MAZ</td>
<td>Internet Access</td>
<td>Selected Respondent</td>
<td>10 minutes</td>
</tr>
</tbody>
</table>

### Time allowances (based on a full quota of 30 addresses)

The Opinions Survey runs to a tight timetable. The individual times given above for individual modules are intended as a rough guide. You should run through the questionnaire using training cases before starting fieldwork.

If you experience difficulties with the times allowed, contact the Field Office via the Field Enquiry Line without delay.

You should claim the actual time spent up to these maxima.

- 8 days (48 hours) England, Scotland and Wales within sampled area – excludes travel time to area (4 days (24 hours) for half quotas)
- Up to 3 hours to read both the Opinions Module and CPS 2008 annual instructions. *(Only may be claimed once on your first Opinions quota in the survey year.)*
- Up to 1½ hours to read these monthly instructions and work through training cases.
- Up to 2 hours to prepare for your quota.

### PLEASE NOTE:

If an Interpreter is used then please specify if this interpreter was a professional ONS interpreter, if the interpreter was the interviewer or if the interpreter was a family member or friend.
Core

Please refer to the CPS Field Instructions.
Omnibus Standard Questions

**Omnibus Standard**  
These questions are standard questions that are asked on the Omnibus Survey for extended periods, but are not within the CPS core block as other survey's do not use them.

**Cars**  
There are three questions asking about if there are cars available for use, the number and if the respondent has a driving licence.
Internet Access

Client: ONS
Target Group: All technology users
Features: A lot of show cards have been added to help aid the interview
Opinion Questions:

Introducing the module
This module has been slightly changed since the last time MAZ ran in the Omnibus survey (March 2008). The module is being run on behalf of Eurostat and has been updated in terms of questions and response options. The format has also changed since the last time it was run. This module generally follows the format of 4 sections indicated by question numbers including either A, B, C or D.

Please Note: There are some questions that have new wording and there are also some additional questions.

Section A – Access to Information and Communication Technologies

MAZ_A1 to MAZ_A2: Both are filter questions for the rest of section A. This is a yes/no question. There is a don’t know code in MAZ_A2. Please use this if you feel the respondent is unable to answer the module because they don’t know what the internet is.

MAZ_A3: Code all that apply.

MAZ_A3a: Running Prompt.
Asks how the internet is accessed. MAZ_A3a is asked only if the respondent answers ‘Other Means’ in MAZ_3.

MAZ_A4: Code all that apply.
Asks about types of Internet connection used. Please use the examples as these may help the respondent.

MAZ_A5: Code all that apply.
Asks for reasons why the individual chooses not to have broadband. This question is only asked if ‘modem’ or ‘othmob’ is selected in the previous question (MAZ_A4).

MAZ_A6: This is a yes/no question.
This question is asked to all individuals.

Section B – Use of computers

MAZ_B1: Filter question for the rest of the section.

MAZ_B2: Whether this question is asked depends on responses to previous questions.

MAZ_B5: Code all that apply.
Whether this question is asked depends on responses to previous questions.
Section C – Use of the internet

**MAZ_C1:** filter question for the rest of the section. Respondent may be directed to the next section depending on their answer.

**MAZ_C2:** Asked only if respondent answered ‘last3’ is MAZ_C1.

**MAZ_C3:** Code all that apply.
Asked only if respondent answered ‘last3’ is MAZ_C1.

**MAZ_C3a:** Code all that apply.
Only asked if respondent answers “at other places” in MAZ_C3.

**MAZ_C4/MAZ_C5a** Code all that apply.
Asked only if respondent answered ‘last3’ is MAZ_C1.

**MAZ_C5ad:** MAZ_C5ad is only asked if the respondent answers ‘finding’ in MAZ_C5a. This is a yes/no question.

**MAZ_C5ad1:** MAZ_C5ad1 is only asked if the respondent answers ‘yes’ in MAZ_C5a. This is a yes/no question.

**MAZ_C5aj:** MAZ_C5aj is only asked if the respondent answers ‘news’ in MAZ_C5a. This is a yes/no question.

**MAZ_C5b** Code all that apply.
Asked only if respondent answered ‘last3’ is MAZ_C1.

**MAZ_C6a to MAZ_C6c:** These questions will be asked dependent on responses to MAZ_C6.

Section D – Use of e-commerce

**MAZ_D1:** Filter question for section D. The question will direct respondents differently according to the response given.

**MAZ_D2 to MAZ-D4:** Code all that apply.
These questions are routed specifically from answers to previous questions.

**MAZ_D6:** This question asks for an estimated total amount of money spent on goods over the internet

**MAZ_D7:** Code all that apply

**MAZ_D8:** This question investigates whether individuals have encountered any problems when buying goods over the internet. This is a yes/no question.

**MAZ_D9:** Code all that apply

**MAZ_10a to MAZ_10h:** All questions follow a similar structure and ask for responses to statement using the same response scale.
MAZ_D11: This question asks respondents if they read the conditions of sale when purchasing goods or service.

MAZ_D12: Code all that apply

MAZ_D13: This question asks individuals about whether they have placed an online bet.
## Classification Questions

**National Statistics Opinions Survey March 2009**

**GorA**
Government Office Regions

<table>
<thead>
<tr>
<th>Number</th>
<th>Region</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.00</td>
<td>North East</td>
</tr>
<tr>
<td>2.00</td>
<td>North West</td>
</tr>
<tr>
<td>3.00</td>
<td>Yorkshire and the Humber</td>
</tr>
<tr>
<td>4.00</td>
<td>East Midlands</td>
</tr>
<tr>
<td>5.00</td>
<td>West Midlands</td>
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<tr>
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<td>East of England</td>
</tr>
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<td>London</td>
</tr>
<tr>
<td>8.00</td>
<td>South East</td>
</tr>
<tr>
<td>9.00</td>
<td>South West</td>
</tr>
<tr>
<td>10.00</td>
<td>Wales</td>
</tr>
<tr>
<td>11.00</td>
<td>Scotland</td>
</tr>
</tbody>
</table>

**Ten1**
Ways you occupy this accommodation?

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Own it outright</td>
</tr>
<tr>
<td>2</td>
<td>Buying it with the help of a mortgage or loan</td>
</tr>
<tr>
<td>3</td>
<td>Pay part rent and part mortgage (shared ownership)</td>
</tr>
<tr>
<td>4</td>
<td>Rent it</td>
</tr>
<tr>
<td>5</td>
<td>Live here rent-free (including rent-free in relatives / friends)</td>
</tr>
<tr>
<td>6</td>
<td>Squatting</td>
</tr>
<tr>
<td>8</td>
<td>Refused</td>
</tr>
<tr>
<td>9</td>
<td>Don’t know</td>
</tr>
</tbody>
</table>

**Tied**
Accommodation with job?

<table>
<thead>
<tr>
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<th>Description</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Yes</td>
</tr>
<tr>
<td>2</td>
<td>No</td>
</tr>
<tr>
<td>8</td>
<td>Refused</td>
</tr>
<tr>
<td>9</td>
<td>Don’t know</td>
</tr>
</tbody>
</table>

**LLord**
Who is your landlord?

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>the local authority/council/Scottish Homes?</td>
</tr>
<tr>
<td>2</td>
<td>a housing association, charitable trust or Local Housing Com</td>
</tr>
<tr>
<td>3</td>
<td>employer (organisation) of a household member?</td>
</tr>
<tr>
<td>4</td>
<td>another organisation?</td>
</tr>
<tr>
<td>5</td>
<td>relative/friend (before you lived here) of a household member</td>
</tr>
<tr>
<td>6</td>
<td>employer (individual) of a household member?</td>
</tr>
<tr>
<td>7</td>
<td>another individual private landlord?</td>
</tr>
<tr>
<td>8</td>
<td>M Refused</td>
</tr>
<tr>
<td>9</td>
<td>M Don’t know</td>
</tr>
</tbody>
</table>
**Furn**
Accommodation provided.
1 furnished
2 partly furnished (e.g. carpets and curtains only)
3 or unfurnished?
8 M Refused
9 M Don’t know

---

**DERIVED VARIABLE**

**DVHsize**
Number of people living in hhld

1. 97

98 Refused
99 Don’t know

---

**NumAdult**
Number of adults in hhld

1. 97

98 Refused
99 Don’t know

---

**NumChild**
Number of children in hhld (under 16)

1. 97

98 Refused
99 Don’t know

---

**NumDepCh**
Number of dependent children in hhld (under 16 or 16-18, never married and not foster child)

1. 97

98 Refused
99 Don’t know

---

**DERIVED VARIABLE**

**N1to4**
Children 0-4

0. 97
**DERIVED VARIABLE**

**N5to10**
Children 5-10
0..97

**DERIVED VARIABLE**

**N11to15**
Children 11-15
0..97

**RSEX**
Sex of Respondent
1  Male
2  Female

**RAGE (15) Age of Respondent**
0..997

**Respmar**
Marital status of Respondent
1  single, that is never married,
2  married and living with your husband/wife,
3  married and separated from your husband/wife,
4  divorced,
5  or widowed?
6  a civil partner in a legally-recognised Civil Partnership,
7  Spontaneous only - In a legally-recognised Civil Partnership
8  Spontaneous only - Formerly a civil partner, the Civil Partner
9  Spontaneous only - A surviving civil partner: his/her partner

**LivWth**
Living with someone in hhld as couple?
1  Yes
2  No
3  Spontaneous only - Same-sex couple (but not in a formal registration)

**RESPHldr**
In whose name is the accommodation owned or rented?
1  This person alone
3  This person jointly
5  NOT owner/renter
**RELHRP**
Relationship to HRP
0  Household Reference Person
1   Spouse
2   Cohabitee
3   Son/daughter (incl. adopted)
4   Step-son/daughter
5   Foster child
6   Son-in-law/daughter-in-law
7   Parent/guardian
8   Step-parent
9   Foster parent
10  Parent-in-law
11  Brother/sister (incl. adopted)
12  Step-brother/sister
13  Foster brother/sister
14  Brother/sister-in-law
15  Grand-child
16  Grand-parent
17  Other relative
18  Other non-relative
19  Civil Partner

**DERIVED VARIABLE**

**HHtypA** Household Type A
1  1 adult Aged 16 to 64
2  1 adult Aged 65+
3  2 adults Aged 16 to 64
4  2 adults, 1 at least 65+
5  3 adults all Ages
6  1 or 2 children
7  3 or more children
8  Refused
9  Don’t know

**HHTypB**
Household Type B
1  One person only
2  HRP is married/cohabiting/in a civil partnership and has own
3  HRP is married/cohabiting/in a civil partnership and does no
4  HRP is lone parent not cohabiting and has own dependent child
5  HRP is lone parent not cohabiting and has only non-dependent
6  All others
8  Refused
9  Don’t know
**HHType**
Household Type B - Grouped
- 1 One person only
- 2 HRP is married/cohabiting/in a civil partnership and has own
- 3 HRP is married/cohabiting/in a civil partnership and does no
- 4 HRP is lone parent not cohabiting and has own dependent children
- 5 HRP is lone parent not cohabiting and has only non-dependent children
- 6 All others
- 8 Refused
- 9 Don’t know

**Parent**
Are you or partner the parent of child 0-16 in hhld?
- 1 Yes
- 2 No
- 8 M Refused
- 9 M Don’t know

**ParTod**
Are you or partner the parent of child 0-4 in hhld?
- 1 Yes
- 2 No
- 8 Refused
- 9 Don’t know

**Cars**
Cars / vans available for use in hhld?
- 1 Yes
- 2 No
- 8 Refused
- 9 Don’t know

**Numcar**
How many cars and/or vans are available?
- 0..97
- 98 Refused
- 99 Don’t know
**DERIVED VARIABLE**

**CAR**
Car/van available to the household
1  None
2  One
3  Two
4  Three or more

**DrivLic**
Do you hold a full driving licence valid in Great Britain to drive a car?
1  Yes
2  No

**EdAgeCor**
Age left full time education?
0..95  Not yet completed
98   Refused
99   Don't Know

**HighEd1**
Highest level of education qualification
1  Degree level qualification (or equivalent)
2  Higher educational qualification below degree level
3  A-Levels or Highers
4  ONC / National Level BTEC
5  O Level or GCSE equivalent (Grade A-C) or O Grade/CSE equivalent
6  GCSE grade D-G or CSE grade 2-5 or Standard Grade level 4-6
7  Other qualifications (including foreign qualifications below
8  No formal qualifications
*  Refused
*  Don't know

**highed4**
Highest level of education (4 groupings)
1  Degree or equivalent
2  Below degree level
3  Other
4  None (no qualifications)
98  Refused
99  Don't know
QualChC1
Do you have any qualifications...
1 from school, college or university?
2 connected with work?
3 from government schemes?
4 from a Modern Apprenticeship?
5 from having been educated at home, when you were of school age
6 No qualifications
7 Don’t know

QualChC2
Do you have any qualifications...
1 from school, college or university?
2 connected with work?
3 from government schemes?
4 from a Modern Apprenticeship?
5 from having been educated at home, when you were of school age
6 No qualifications
7 Don’t know

QualChC3
Do you have any qualifications...
1 from school, college or university?
2 connected with work?
3 from government schemes?
4 from a Modern Apprenticeship?
5 from having been educated at home, when you were of school age
6 No qualifications
7 Don’t know

NoLoWa01
Main reason not looking for work
1 Waiting for the results of an application for a job/being as
2 Student
3 Looking after the family/home
4 Temporarily sick or injured
5 Long-term sick or disabled
6 Believes no jobs available
7 Not yet started looking
8 Doesn’t need employment
9 Retired from paid work
10 Any other reason
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<td>2</td>
<td>Student</td>
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<tr>
<td>3</td>
<td>Looking after the family/home</td>
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<tr>
<td>4</td>
<td>Temporarily sick or injured</td>
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<tr>
<td>5</td>
<td>Long-term sick or disabled</td>
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<td>6</td>
<td>Believes no jobs available</td>
</tr>
<tr>
<td>7</td>
<td>Not yet started looking</td>
</tr>
<tr>
<td>8</td>
<td>Doesn’t need employment</td>
</tr>
<tr>
<td>9</td>
<td>Retired from paid work</td>
</tr>
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<td>Student</td>
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<tr>
<td>3</td>
<td>Looking after the family/home</td>
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<td>4</td>
<td>Temporarily sick or injured</td>
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<td>5</td>
<td>Long-term sick or disabled</td>
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<td>6</td>
<td>Believes no jobs available</td>
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<td>Not yet started looking</td>
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<tr>
<td>8</td>
<td>Doesn’t need employment</td>
</tr>
<tr>
<td>9</td>
<td>Retired from paid work</td>
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<td>Any other reason</td>
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<td>2</td>
<td>Student</td>
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<tr>
<td>3</td>
<td>Looking after the family/home</td>
</tr>
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<td>4</td>
<td>Temporarily sick or injured</td>
</tr>
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<td>5</td>
<td>Long-term sick or disabled</td>
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<td>Believes no jobs available</td>
</tr>
<tr>
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<td>Not yet started looking</td>
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<td>Doesn’t need employment</td>
</tr>
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<td>10</td>
<td>Any other reason</td>
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NoLoWa05
Main reason not looking for work
  1 Waiting for the results of an application for a job/being as
  2 Student
  3 Looking after the family/home
  4 Temporarily sick or injured
  5 Long-term sick or disabled
  6 Believes no jobs available
  7 Not yet started looking
  8 Doesn’t need employment
  9 Retired from paid work
 10 Any other reason

NoLoWa06
Main reason not looking for work
  1 Waiting for the results of an application for a job/being as
  2 Student
  3 Looking after the family/home
  4 Temporarily sick or injured
  5 Long-term sick or disabled
  6 Believes no jobs available
  7 Not yet started looking
  8 Doesn’t need employment
  9 Retired from paid work
 10 Any other reason

NoLoWa07
Main reason not looking for work
  1 Waiting for the results of an application for a job/being as
  2 Student
  3 Looking after the family/home
  4 Temporarily sick or injured
  5 Long-term sick or disabled
  6 Believes no jobs available
  7 Not yet started looking
  8 Doesn’t need employment
  9 Retired from paid work
 10 Any other reason
NoLoWa08
Main reason not looking for work
1 Waiting for the results of an application for a job/being as
2 Student
3 Looking after the family/home
4 Temporarily sick or injured
5 Long-term sick or disabled
6 Believes no jobs available
7 Not yet started looking
8 Doesn’t need employment
9 Retired from paid work
10 Any other reason

NoLoWa09 Main reason not looking for work
1 Waiting for the results of an application for a job/being as
2 Student
3 Looking after the family/home
4 Temporarily sick or injured
5 Long-term sick or disabled
6 Believes no jobs available
7 Not yet started looking
8 Doesn’t need employment
9 Retired from paid work
10 Any other reason

NoLoWa10 Main reason not looking for work
1 Waiting for the results of an application for a job/being as
2 Student
3 Looking after the family/home
4 Temporarily sick or injured
5 Long-term sick or disabled
6 Believes no jobs available
7 Not yet started looking
8 Doesn’t need employment
9 Retired from paid work
10 Any other reason

NatIdE1
National Identity
1 English,
2 Scottish,
3 Welsh,
4 Irish,
5 British,
6 Other?
8 Refused
9 Don't know
NatldW6
National Identity
1 Welsh,
2 English,
3 Scottish,
4 Irish,
5 British,
6 Other?

NatldE2
National Identity
1 English,
2 Scottish,
3 Welsh,
4 Irish,
5 British,
6 Other?
8 Refused
9 Don't know

NatldE3
National Identity
1 English,
2 Scottish,
3 Welsh,
4 Irish,
5 British,
6 Other?
8 Refused
9 Don't know

NatldE4
National Identity
1 English,
2 Scottish,
3 Welsh,
4 Irish,
5 British,
6 Other?
8 Refused
9 Don't know
**NatldE5**
National Identity
1 English,
2 Scottish,
3 Welsh,
4 Irish,
5 British,
6 Other?
8 Refused
9 Don't know

**NatldE6**
National Identity
1 English,
2 Scottish,
3 Welsh,
4 Irish,
5 British,
6 Other?
8 Refused
9 Don't know

**NatldS1**
National Identity
1 English
2 Scottish
3 Welsh,
4 Irish,
5 British,
6 Other?
8 Refused
9 Don't know

**NatldS2**
National Identity
1 English
2 Scottish
3 Welsh,
4 Irish,
5 British,
6 Other?
8 Refused
9 Don't know
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<th>National Identity</th>
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<tr>
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<td>4</td>
<td>Irish,</td>
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<td>5</td>
<td>British,</td>
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<tr>
<td>6</td>
<td>Other?</td>
</tr>
<tr>
<td>8</td>
<td>Refused</td>
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<table>
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<td>3</td>
<td>Welsh,</td>
</tr>
<tr>
<td>4</td>
<td>Irish,</td>
</tr>
<tr>
<td>5</td>
<td>British,</td>
</tr>
<tr>
<td>6</td>
<td>Other?</td>
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<tr>
<td>8</td>
<td>Refused</td>
</tr>
<tr>
<td>9</td>
<td>Don't know</td>
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<table>
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<tr>
<th>NatldS5</th>
<th>National Identity</th>
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<tbody>
<tr>
<td>1</td>
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<tr>
<td>2</td>
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<td>Welsh,</td>
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<tr>
<td>4</td>
<td>Irish,</td>
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<td>5</td>
<td>British,</td>
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<td>6</td>
<td>Other?</td>
</tr>
<tr>
<td>8</td>
<td>Refused</td>
</tr>
<tr>
<td>9</td>
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<table>
<thead>
<tr>
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<th>National Identity</th>
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<tbody>
<tr>
<td>1</td>
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</tr>
<tr>
<td>2</td>
<td>Scottish</td>
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<tr>
<td>3</td>
<td>Welsh,</td>
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<tr>
<td>4</td>
<td>Irish,</td>
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<tr>
<td>5</td>
<td>British,</td>
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<tr>
<td>6</td>
<td>Other?</td>
</tr>
<tr>
<td>8</td>
<td>Refused</td>
</tr>
<tr>
<td>9</td>
<td>Don't know</td>
</tr>
</tbody>
</table>
**NatIdW1**
National Identity
1 Welsh,
2 English,
3 Scottish,
4 Irish,
5 British,
6 Other?
8 Refused
9 Don't know

**NatIdW2**
National Identity
1 Welsh,
2 English,
3 Scottish,
4 Irish,
5 British,
6 Other?
8 Refused
9 Don't know

**NatIdW3**
National Identity
1 Welsh,
2 English,
3 Scottish,
4 Irish,
5 British,
6 Other?
8 Refused
9 Don't know

**NatIdW4**
National Identity
1 Welsh,
2 English,
3 Scottish,
4 Irish,
5 British,
6 Other?
NatidW5
National Identity
1 Welsh,
2 English,
3 Scottish,
4 Irish,
5 British,
6 Other?

Natldo
Description of other national identity
STRING [255]

Wrking
Did you do any paid work in reference week
1 Yes
2 No
8 Refused
9 Don't know

QHealth
How is your health in general?
1 very good,
2 good,
3 fair,
4 bad,
5 or very bad?
8 Refused
9 Don't know

LSIIII
Have you any long-standing illness, disability or infirmity?
1 Yes
2 No
8 Refused
9 Don't know

ILLLim
Does this Illness / disability limit any of your activities?
1 Yes
2 No
8 Refused
9 Don't know
Schm08 On a govt. scheme in reference week
   1 Work-Based Learning for Young People
   2 New Deal
   3 Work-Based Learning for Adults/Training for Work
   10 Job Skills
   15 Worktrack
   21 Entry to employment
   50 Any other training scheme
   66 or none of these?
   97 Just 16 and non-response this time

JbAway
Are you away from job or business?
   1 Yes
   2 No
   3 Waiting to take up a new job/business already obtained
   8 Refused
   9 Don't know

OwnBus
Did you do any unpaid work for business you own?
   1 Yes
   2 No
   8 Refused
   9 Don't know

RelBus
Did unpaid work for relatives business?
   1 Yes
   2 No
   8 Refused
   9 Don't know

Look4
Did you look for work in the last four weeks
   1 Yes
   2 No
   8 Refused
   9 Don't know
Start
Are you available to start work in next two weeks?
1 Yes
2 No
8 Refused
9 Don't know

DERIVED VARIABLE

DVILO3a
ILO employment status - 3 categories
1 InEmp (in employment or unpaid family worker)
2 Unemp (unemployed)
3 EcInAct (economically inactive)
8 Refused
9 Don't know

DERIVED VARIABLE

DVILO4a
ILO employment status - 4 categories
1 InEmpXuf (in employment not unpaid family worker)
2 UFW (unpaid family worker)
3 Unemp (unemployed)
4 EcInAct (economically inactive)
8 Refused
9 Don't know

Stat
Working as an employee or self-employed
1 Employee
2 Self-employed
3 Government Scheme
4 Unpaid family worker
8 Refused
9 Don't know

Supvis
Supervisory status
1 Yes
2 No
8 Refused
9 Don't know
**Manage**
Do you have any managerial duties?
1 Manager
2 Foreman/supervisor
3 Not manager/supervisor

**MpnE01**
How many people worked for your employer at the place where you worked?
1 1-10
2 11-19
3 20-24
4 Don’t know but under 25
5 25-49
6 Don’t know but over 24 and under 500
7 50-499
8 500 or more

**MpnE02**
How many people worked for your employer at the place where you worked?
1 1-10
2 11-19
3 20-24
4 Don’t know but under 25
5 25-49
6 50-249
7 250-499
8 Don’t know between 50 and 499
9 500 or more

**MpnS01**
How many people did you employ at the place where you worked?
1 1-10
2 11-19
3 20-24
4 Don’t know but under 25
5 25-49
6 Don’t know but over 24 and under 500
7 50 employees plus
8 500 or more
MpnS02
Number of employees (SE)
1  1-10
2  11-19
3  20-24
4  Don’t know but under 25
5  25-49
6  50-249
7  250-499
8  Don't know between 50 and 499

Solo
Working on own or with employees?
1  On own/with partner(s) but no employees
2  With employees
8  Refused
9  Don't know

FtPtWk
Working full or part-time?
1  ...full-time
2  or part-time?
8  Refused
9  Don't know

ES2000
Employment status
1  Self-employed: large (25+ employees)
2  Self-employed: small (1-24 employees)
3  Self-employed: no employees
4  Manager: large (25+ employees)
5  Manager: small (1-24 employees)
6  Foreman or supervisor
7  Employee (not classified)
8  No employment status info given
*  Refused
*  Don’t know
DERIVED VARIABLE

NSSEC
NS-SEC full classification
1.0 Employers in large organisations
2.0 Higher managerial occupations
3.1 Higher professional (traditional) - employees
3.2 Higher professional (new) - employees
3.3 Higher professional (traditional) - self-employed
3.4 Higher professional (new) - self-employed
4.1 Lower prof & higher tech (traditional) - employees
4.2 Lower prof & higher tech (new) - employees
4.3 Lower prof & higher tech (traditional) - self-employed
4.4 Lower prof & higher tech (new) - self-employed
5.0 Lower managerial occupations
6.0 Higher supervisory occupations
7.1 Intermediate - clerical and administrative
7.2 Intermediate - sales and service
7.3 Intermediate - technical and auxiliary
7.4 Intermediate - engineering
8.1 Employers in small organisations (non-professional)
8.2 Employers in small organisations (agriculture)
9.1 Own account workers (non-professional)
9.2 Own account workers (agriculture)
10.0 Lower supervisory occupations
11.1 Lower technical craft
11.2 Lower technical process operative
12.1 Semi-routine sales
12.2 Semi-routine service
12.3 Semi-routine technical
12.4 Semi-routine operative
12.5 Semi-routine agricultural
12.6 Semi-routine clerical
12.7 Semi-routine childcare
13.1 Routine sales and service
13.2 Routine production
13.3 Routine technical
13.4 Routine operative
13.5 Routine agricultural
14.1 Never worked
14.2 Long-term unemployed
15.0 Full-time students
16.0 Occupations not stated or inadequately described
17.0 Not classifiable for other reasons
9998 Refusal
**DERIVED VARIABLE**

**nsssecac**
NS-SEC 8 categories
- 1.10 Large employers and higher managerial occupations
- 1.20 Higher professional occupations
- 2.00 Lower managerial and professional occupations
- 3.00 Intermediate occupations
- 4.00 Small employers and own account workers
- 5.00 Lower supervisory & technical occupations
- 6.00 Semi-routine Occupations
- 7.00 Routine occupations
- 8.00 Not classified

**DERIVED VARIABLE**

**NSECAC5**
NS-SEC 5 categories
- 1 Managerial and professional occupations
- 2 Intermediate occupations
- 3 Small employers and own account workers
- 4 Lower supervisory & technical occupations
- 5 Semi-routine and routine occupations
- 6 Not classified

**DERIVED VARIABLE**

**NSECAC3**
NS-SEC 3 categories
- 1 Managerial and professional occupations
- 2 Intermediate occupations
- 3 Routine and manual occupations
- 4 Not classified

**EverWk**
Ever had a paid job
- 1 Yes
- 2 No
- 8 Refused
- 9 Don't know
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<th>Annual Gross Income</th>
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<tr>
<td>2.00</td>
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<tr>
<td>3.00</td>
<td>£1,040 up to £1,559</td>
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<tr>
<td>4.00</td>
<td>£1,560 up to £2,079</td>
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<td>Don't know</td>
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<td>Code</td>
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<tr>
<td>Any other White background</td>
<td>2.00</td>
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<td>Mixed - White and Black Caribbean</td>
<td>3.00</td>
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<td>Mixed - White and Black African</td>
<td>4.00</td>
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<tr>
<td>Mixed - White and Asian</td>
<td>5.00</td>
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<tr>
<td>Any other Mixed background</td>
<td>6.00</td>
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<td>7.00</td>
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<tr>
<td>Asian or Asian British - Bangladeshi</td>
<td>9.00</td>
</tr>
<tr>
<td>Asian or Asian British - Any other Asian background</td>
<td>10.00</td>
</tr>
<tr>
<td>Black or Black British - Black Caribbean</td>
<td>11.00</td>
</tr>
<tr>
<td>Black or Black British - Black African</td>
<td>12.00</td>
</tr>
<tr>
<td>Black or Black British - Any other Black background</td>
<td>13.00</td>
</tr>
<tr>
<td>Chinese</td>
<td>14.00</td>
</tr>
<tr>
<td>Any Other</td>
<td>15.00</td>
</tr>
<tr>
<td>Refusal</td>
<td>98.00</td>
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<table>
<thead>
<tr>
<th>DVPaidjo</th>
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<tbody>
<tr>
<td>No. of people in hhld in paid job?</td>
<td></td>
</tr>
<tr>
<td>0..97</td>
<td></td>
</tr>
<tr>
<td>98    Refused</td>
<td></td>
</tr>
<tr>
<td>99    Don't know</td>
<td></td>
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<thead>
<tr>
<th>AGEX</th>
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<tbody>
<tr>
<td>Grouped Age</td>
<td></td>
</tr>
<tr>
<td>1    16 to 24</td>
<td></td>
</tr>
<tr>
<td>2    25 to 44</td>
<td></td>
</tr>
<tr>
<td>3    45 to 54</td>
<td></td>
</tr>
<tr>
<td>4    55 to 64</td>
<td></td>
</tr>
<tr>
<td>5    65 to 74</td>
<td></td>
</tr>
<tr>
<td>6    75 and over</td>
<td></td>
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</tbody>
</table>
**DERIVED VARIABLE**

**AGEH**
Grouped Age

1. 16 to 17
2. 18 to 19
3. 20 to 24
4. 25 to 29
5. 30 to 34
6. 35 to 39
7. 40 to 44
8. 45 to 49
9. 50 to 54
10. 55 to 64
11. 65 to 74
12. 75 or over

---

**DERIVED VARIABLE**

**DeFact1**
De Facto Marital status- grouped

1. Married/Cohabiting
2. Single
3. Widowed
4. Divorced/separated
5. Same sex cohabiting
6. Civil Partner
7. Former/separated Civil Partner

---

**DERIVED VARIABLE**

**DeFacto**
De Facto Marital status

1. Married
2. Cohabiting
3. Single
4. Widowed
5. Divorced
6. Separated
7. Same sex cohabiting
8. Civil Partner
9. Former/separated Civil Partner
**DERIVED VARIABLE**

**TENGRP**
Grouped Tenure
- 1  Owns outright
- 2  Owns mortgage
- 3  Rents Local Authority/Housing Association
- 4  Rents privately
- 5  Squatting
- 8  Refused
- 9  Don't know

**INDWGT**
Calibration Weight

**Wta**
Weight A – Individual Weight
The next set of questions is being asked on behalf of researchers at the Office for National Statistics and is about the use of computers and the Internet.

(1) continue Press <1> to continue

**MAZ_A1**

Do you or anyone in your household have access to a computer (e.g. desktop, laptop or palmtop) at home?

(1) yes Yes
(2) no No

**MAZ_A2**

Do you or anyone in your household have access to the Internet at home, regardless of whether it is used?

(1) yes Yes
(2) no No
(3) dokn Don't Know
MAZ_A3

NAZ1
On which of the following devices is the Internet accessed at home?
Code all that apply

SET [5] OF
(1) deskt Desktop computer
(2) portab Portable computer (laptop)
(3) tv TV set with specific Internet device (Digital TV or set-top box)
(4) conso Games console
(5) other Other mobile devices
(6) dokn Don't Know

MAZ_A3a

And may I just check, is the Internet accessed...
iRunning Prompt. Please code all that apply.

SET [2] OF
(1) mobile ..via an Internet enabled mobile phone (e.g. GPRS, UMTS etc.)
(2) handco ..via a Handheld computer (palmtop, PDA)
(3) none ..none of the above?

MAZ_A4

NAZ3
What types of Internet Connection are used in your household?
i Broadband is a service that gives you an 'always on' connection.
Code all that apply

SET [4] OF
(1) modem Modem (dial-up access over normal telephone lines) or ISDN?
(2) dsl DSL (e.g. ADSL, SHDSL, etc.)
(3) broad Other Broadband connection (e.g. cable, UMTS)
(4) othmob Mobile phone over narrowband (GPRS, WAP etc.)
(5) dontk Don't Know
ASK IF: DMHSIZE >= 1 AND: (QTISearch.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND (QTISearch.QIStart[QHHSORT.NewPer].PersProx = InPerson) AND: MAZ_A2 = yes AND: (modem IN MAZ_A4) OR (othmob IN MAZ_A4)

**MAZ_A5**

NAZ4
What are the reasons for not having a broadband connection (such as cable or DSL) at home? Code all that apply

SET [4] OF
(1)  expen Too Expensive
(2)  noneed No need
(3)  notava Not available in my area
(4)  access Can access broadband somewhere else (e.g. at work)
(5)  other None of the above, but other

ASK IF: DMHSIZE >= 1 AND: (QTISearch.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND (QTISearch.QIStart[QHHSORT.NewPer].PersProx = InPerson)

**MAZ_A6**

Do you receive any digital television channels? (e.g. Sky digital, Freeview, Cable etc.)

(1)  Yes Yes
(2)  No No

ASK IF: DMHSIZE >= 1 AND: (QTISearch.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND (QTISearch.QIStart[QHHSORT.NewPer].PersProx = InPerson)

**Intro2**

Now I would like to ask some questions about your own use of computers.

(1)  continue Press <1> to continue

ASK IF: DMHSIZE >= 1 AND: (QTISearch.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND (QTISearch.QIStart[QHHSORT.NewPer].PersProx = InPerson)

**MAZ_B1**

NAZ5
When did you last use a computer (at home, at work or any other place)?

(1)  last3 Within the last 3 months
(2)  threeyr Between 3 months and a year ago
(3)  overyr More than 1 year ago
(4)  never Never used one
ASK IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND
(QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: MAZ_B1 = last3

MAZ_B2

NAZ6
How often, on average, have you used a computer in the last 3 months?
(1) eday Everyday, or almost everyday
(2) week At least once a week (but not every day)
(3) month At least once a month (but not every week)
(4) less Less than once a month

ASK IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND
(QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: ((MAZ_B1 = threeyr) OR (MAZ_B1 = overyr)) OR (MAZ_B1 = last3)

MAZ_B5

NAZ7
Which of the following computer related activities have you already carried out?
Code all that apply
SET [6] OF
(1) copy Copying or moving a file or folder
(2) copyp Using copy and paste tools to duplicate or move information within a document
(3) arith Using basic arithmetic formulas in a spreadsheet
(4) compre Compressing (or zipping) files
(5) connec Connecting and installing new devices, e.g. a printer or a modem
(6) writ Writing a computer program using a specialised programming language
(7) none None of the above

ASK IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND
(QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)

Intro3

I would now like to ask you some questions about your personal or private use of the Internet. This includes any use on behalf of other members of your family or for friends - e.g. looking up information for them.
(1) continue Press <1> to continue
MAZ_C1

NAZ8
When did you last use the Internet?
(1) last3  Within the last 3 months
(2) threeyr Between 3 months and a year ago
(3) overyr  More than 1 year ago
(4) never  Never used it

MAZ_C2

NAZ9
On average, how often did you use the Internet in the last 3 months?
(1) eday  Everyday, or almost everyday
(2) week  At least once a week (but not everyday)
(3) month  At least once a month (but not every week)
(4) less  less than once a month

MAZ_C3

In which of the following places have you used the Internet in the last 3 months...

Running Prompt
iPlace of work means usual place of work - if home code 1.
Code all that apply
SET [5] OF
(1) home  ..at home
(2) work  ..at place of work (other than home)
(3) edu  ..at place of education
(4) othome  ..at another person's home
(5) other  ..at other places?
ASK IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND
(QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: MAZ_C1 = last3
AND: other IN MAZ_C3

MAZ_C3a

NAZ10

And may I just check, have you accessed the Internet at a ....

Please code all that apply.

SET [6] OF
(1)  lib       Public Library
(2)  post      Post Office
(3)  public    Public office, town hall or government agency
(4)  comm      Community or voluntary organisation
(5)  netca     Internet Cafe
(6)  hotspo    Hotspot (at hotels, airports, public places etc.)
(7)  none      None of the above (Spontaneous Only)

ASK IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND
(QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: MAZ_C1 = last3

MAZ_C4

NAZ11

Do you use any of the following mobile devices to access the Internet?
Code all that apply

SET [4] OF
(1)  gprs      Mobile phone via GPRS
(2)  mob3g     Mobile phone via UMTS, HSDPA (3G, 3G+)
(3)  hndhld    Handheld computer (e.g. palmtop, PDA)
(4)  wire      Portable computer (laptop) via wireless connection away from home or work
(5)  none      None of the above
ASK IF:DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND (QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: MAZ_C1 = last3

MAZ_C5a

NAZ12
For which of the following information based activities did you use the Internet in the last 3 months for private use?
Code all that apply

SET [8] OF
(1) trav Using services related to travel and accommodation
(2) news Reading or downloading online news/newspapers/news magazines
(3) jobapp Looking for a job or sending a job application
(4) health Seeking health related information (e.g. injury, disease, nutrition, improving health, etc.)
(5) educ Looking for information about education, training or courses
(6) course Doing an online course (in any subject)
(7) learn Consulting the Internet with the purpose of learning
(8) findin Finding information about goods or services
(9) none None of the above

ASK IF:DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND (QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: MAZ_C1 = last3
AND: findin IN MAZ_C5a

MAZ_C5ad

And may I just check, have you used the information to buy goods or services regardless of where they were purchased?
(1) yes Yes
(2) no No

ASK IF:DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND (QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: MAZ_C1 = last3
AND: findin IN MAZ_C5a
AND: MAZ_C5ad = yes

MAZ_C5ad1

Have you used the information to buy goods or services specifically over the Internet?
(1) yes Yes
(2) no No
MAZ_C5aj

And may I just check, have you subscribed to receive regular news services or products?

(1) yes Yes
(2) no No

MAZ_C5b

NAZ23
Have you carried out any of the following activities in the last 3 months?
Code all that apply

SET [9] OF
(1) email Sending/receiving e-mails
(2) phone Telephoning over the Internet/video calls (via webcam) over the Internet
(3) post Posting messages to chat sites, blogs, newsgroups or an online discussion forum, use of instant messaging
(4) radio Listening to web radio or watching web television
(5) uplo Uploading self created content (text, images, photos, videos, music etc.) to any website to be shared.
(6) downlo Downloading software (other than games software)
(7) games Playing or downloading games, images, films or music
(8) bank Internet Banking
(9) sell Selling goods or services over the internet, e.g. via auctions
(10) none None of the above

MAZ_C6

NAZ13
For which of the following activities relating to interaction with public services or administrations did you use the Internet for private use in the last 12 months?
Code all that apply

SET [3] OF
(1) public Obtaining information from public authorities' web sites
(2) downlo Downloading official forms
(3) form Sending filled in forms
(4) none None of these
ASK IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND
     (QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: MAZ_C1 = last3
AND: public IN MAZ_C6

MAZ_C6a

Within which period did you use the Internet for 'obtaining information from public authorities' web sites?
(1) last3 In the last 3 months
(2) last12 In the last 12 months

ASK IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND
     (QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: MAZ_C1 = last3
AND: downlo IN MAZ_C6

MAZ_C6b

Within which period did you use the Internet for 'downloading official forms'?
(1) last3 In the last 3 months
(2) last12 In the last 12 months

ASK IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND
     (QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: MAZ_C1 = last3
AND: form IN MAZ_C6

MAZ_C6c

Within which period did you use the Internet for 'sending filled in forms'?
(1) last3 In the last 3 months
(2) last12 In the last 12 months

ASK IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND
     (QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: NOT (MAZ_C1 = never)

MAZ_D1

NAZ14
When did you last buy or order goods or services for private use over the Internet (excluding manually typed e-mails)?
(1) last3 Within the last 3 months
(2) threecyr Between 3 months and a year ago
(3) overyr More than 1 year ago
(4) never Never bought or ordered
NAZ15
What types of goods or services did you buy or order over the Internet for private use in the last 12 months?
Code all that apply

SET [16] OF
(1) food Food or groceries
(2) house Household goods (e.g. furniture, toys, etc.)
(3) medic Medicine
(4) films Films, Music
(5) books Books, magazines, newspapers or e-learning material
(6) clothe Clothes, Sports Goods
(7) games Video games software and upgrades
(8) softwa Other computer software and upgrades
(9) hardw Computer Hardware
(10) elect Electronic equipment (including cameras)
(11) tele Telecommunication services (e.g. TV, broadband subscriptions, fixed line or mobile phone subscriptions, uploading money on prepaid phone cards etc.)
(12) share Share purchases, insurance policies and other financial services
(13) holid Holiday accommodation (hotel etc.)
(14) travel Other travel arrangements (transport tickets, car hire, etc.)
(15) tick Tickets for events
(16) other Other

NAZ16
Were any of the following products that you bought or ordered over the Internet downloaded or accessed from websites rather than delivered by post?
Code all that apply

SET [5] OF
(1) film Films
(2) music Music
(3) book (Electronic) books, magazines, newspapers, e-learning material
(4) softwa Computer software (incl computer and video games and software upgrades)
(5) tick Tickets for travel or events
(6) none None of the above
ASK IF: DMHSIZE >= 1  
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND  
(QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)  
AND: (MAZ_D1 = last3) OR (MAZ_D1 = threeyr)

MAZ_D4

NAZ17
From whom did you buy or order goods or services for private use over the Internet in the last 12 months?
Code all that apply
SET [4] OF
(1) nat UK Sellers
(2) eu Sellers from other EU countries
(3) rest Sellers from the rest of the world
(4) unkn Country of origin of sellers is not known

ASK IF: DMHSIZE >= 1  
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND  
(QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)  
AND: (MAZ_D1 = last3) OR (MAZ_D1 = threeyr)

MAZ_D6

NAZ18
Thinking about the last 3 months only ...
What was the total value of goods or services, excluding shares or financial services, that you bought or ordered over the Internet for your personal or private use in the last 3 months?
i An estimate will do
(1) one £100 or less
(2) two £101-£200
(3) three £201-£500
(4) four More than £500
(5) dont Don't know/Can't remember (Spontaneous only)

ASK IF: DMHSIZE >= 1  
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND  
(QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)  
AND: (MAZ_D1 = last3) OR (MAZ_D1 = threeyr)

MAZ_D7

NAZ19
How did you pay for goods or services ordered over the Internet for private use in the last 12 months?
Code all that apply
SET [4] OF
(1) cred Provided credit or debit cards over the Internet
(2) prepay Provided pre-paid card or pre-paid account details over the Internet
(3) elec Electronic bank transfer via Internet Banking
(4) cash Payment not via Internet (in cash, via ordinary bank transfer etc.)
**MAZ_D8**

In the last 12 months did you encounter any problems when buying/ordering goods or services over the Internet for private use?

Tick one only

(1) Yes

(2) No

**MAZ_D9**

What problems have you encountered when buying/ordering goods or services over the Internet in the last 12 months?

Code all that apply

SET [8] OF

(1) fail Technical failure of website during ordering or payment

(2) guar Difficulties in finding information concerning guarantees and other legal rights

(3) speed Speed of delivery lower than indicated

(4) costs Final costs higher than indicated (e.g. higher delivery costs, unexpected transaction fee)

(5) damag Wrong or damaged goods/services delivered

(6) fraud Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details, etc.)

(7) compla Complaints and redress were difficult or no satisfactory response after complaint

(8) other Others

**MAZ_D10a**

To what extent do the following factors influence your decision to order goods or services via the Internet for private purposes?...

Wider choice of goods and services?

(1) very Very much

(2) some To some extent

(3) notat Not at all
ASK IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND
(QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: (MAZ_D1 = last3) OR (MAZ_D1 = threeyr)

MAZ_D10b

NAZ21
(To what extent do the following factors influence your decision to order goods or services via
the Internet for private purposes?...)

Lower prices?
(1) very Very much
(2) some To some extent
(3) notat Not at all

ASK IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND
(QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: (MAZ_D1 = last3) OR (MAZ_D1 = threeyr)

MAZ_D10c

NAZ21
(To what extent do the following factors influence your decision to order goods or services via
the Internet for private purposes?...)

Easy to use the website?
(1) very Very much
(2) some To some extent
(3) notat Not at all

ASK IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND
(QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: (MAZ_D1 = last3) OR (MAZ_D1 = threeyr)

MAZ_D10d

NAZ21
(To what extent do the following factors influence your decision to order goods or services via
the Internet for private purposes?...)

Convenience (e.g. less time consuming, shopping at any time, cross border etc.)?
(1) very Very much
(2) some To some extent
(3) notat Not at all
MAZ_D10e

NAZ21
(To what extent do the following factors influence your decision to order goods or services via the Internet for private purposes?...)

Opportunity to buy products not available in my area or region?
(1) very Very much
(2) some To some extent
(3) notat Not at all

MAZ_D10f

NAZ21
(To what extent do the following factors influence your decision to order goods or services via the Internet for private purposes?...)

Certification of quality of website services by independent body or availability of recognised trust mark?
(1) very Very much
(2) some To some extent
(3) notat Not at all

MAZ_D10g

NAZ21
(To what extent do the following factors influence your decision to order goods or services via the Internet for private purposes?...)

Opinion rating and feedback on website from other users?
(1) very Very much
(2) some To some extent
(3) notat Not at all
MAZ_D10h

NAZ21
(To what extent do the following factors influence your decision to order goods or services via the Internet for private purposes?)

Certainty about legal rights and guarantees?

(1) very Very much
(2) some To some extent
(3) notat Not at all

MAZ_D11

Do you read the conditions of sale when purchasing goods or services over the Internet for private use?

Individual Prompt. Tick one only

(1) alwa Always
(2) someti Sometimes
(3) never Never
MAZ_D12

NAZ22

What were the reasons for not buying/ordering any goods or services for your own private use in the last 12 months?

Code all that apply


- (1) need Have no need
- (2) shop Prefer to shop in person, like to see product, loyalty to shops, force of habit
- (3) diff Relevant information about goods and services difficult to find on website
- (4) lack Lack of skills
- (5) deliv Problems with delivery (e.g. takes too long or is logistically difficult)
- (6) payme Payment security concerns (e.g. giving credit card details over the Internet)
- (7) priv Privacy Concerns (Giving personal details over the Internet)
- (8) trust Trust concerns about receiving or returning goods, complaint/redress concerns
- (9) nocard Don't have a payment card allowing to pay over the Internet
- (10) slow Speed of the Internet connection is too slow
- (11) othe Others

MAZ_D13

Did you place a bet (e.g. sports betting) or play gambling or lotto over the Internet in the last 12 months?

(1) Yes Yes
(2) No No

WARN IF: DMHSIZE >= 1

AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND
(QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: (MAZ_C1 = last3) OR (MAZ_C1 = threeyr)

Respondent can not select 'Don't know' with the categories already defined

WARN IF: DMHSIZE >= 1

AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND
(QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: none IN MAZ_A3
MAZ_A3.CARDINAL = 1

Respondent can not select 'None of the above' with the categories already defined
WARN IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND (QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: dontk IN MAZ_A4
MAZ_A4.CARDINAL = 1
Respondent can not select 'Dont Know' with the categories already defined

WARN IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND (QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: other IN MAZ_A5
MAZ_A5.CARDINAL = 1
Respondent can not select 'None of the above' with the categories already defined

WARN IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND (QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: none IN MAZ_B5
MAZ_B5.CARDINAL = 1
Respondent can not select 'None of the above' with the categories already defined

WARN IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND (QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: none IN MAZ_C4
MAZ_C4.CARDINAL = 1
Respondent can not select 'None of the above' with the categories already defined

WARN IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND (QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: none IN MAZ_C5a
MAZ_C5a.CARDINAL = 1
Respondent can not select 'None of the above' with the categories already defined

WARN IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND (QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: none IN MAZ_C5b
MAZ_C5b.CARDINAL = 1
Respondent can not select 'None of the above' with the categories already defined

WARN IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND (QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: none IN MAZ_C6
MAZ_C6.CARDINAL = 1
Respondent can not select 'None of these' with the categories already defined

WARN IF: DMHSIZE >= 1
AND: (QTIStart.QIStart[QHHSORT.NewPer].ISwitch = YesNow) AND (QTIStart.QIStart[QHHSORT.NewPer].PersProx = InPerson)
AND: none IN MAZ_D3
MAZ_D3.CARDINAL = 1
Respondent can not select 'None of the above' with the categories already defined
WARN IF: DMHSIZE >= 1
  AND: (QTISrank.QISrank[QHHSORT.NewPer].ISwitch = YesNow) AND
       (QTISrank.QISrank[QHHSORT.NewPer].PersProx = InPerson)
  AND: (MAZ_C1 <> last3) AND (MAZ_D1 = last3)
  MAZ_D1 = last3

Respondent has said they have not used the Internet in the last 3 months- Please check
1. Desktop Computer

2. Portable Computer (Laptop)

3. TV set with specific Internet device (Digital TV or set-top box)

4. Games Console

5. Other mobile devices

6. Don’t Know
1. Modem (dial-up access over normal telephone lines) or ISDN

2. DSL (e.g. ADSL, SHDSL, etc.)

3. Other Broadband connection (e.g. cable, UMTS)

4. Mobile phone over narrowband (GPRS, WAP etc.)

5. Don’t know
1. Too Expensive

2. No need

3. Not available in my area

4. Can access broadband somewhere else (e.g. at work)

5. None of the above, but other
1. Within the last 3 months

2. Between 3 months and a year ago

3. More than 1 year ago

4. Never used one
1. Everyday, or almost everyday

2. At least once a week (but not every day)

3. At least once a month (but not every week)

4. Less than once a month
1. Copying or moving a file or folder

2. Using copy and paste tools to duplicate or move information within a document

3. Using basic arithmetic formulas in a spreadsheet

4. Compressing (or zipping) files

5. Connecting and installing new devices, e.g. a printer or a modem

6. Writing a computer program using a specialised programming language

7. None of the above
1. Within the last 3 months

1. Between 3 months and a year ago

2. More than 1 year ago

3. Never used one
1. Everyday, or almost everyday

2. At least once a week (but not every day)

3. At least once a month (but not every week)

4. Less than once a month
1. Public Library

2. Post Office

3. Public office, Town hall or government agency

4. Community or voluntary organisation

5. Internet Café

6. Hotspot (at hotels, airports, public places etc.)
1. Mobile phone via GPRS

2. Mobile phone via UMTS HSDPA (3G, 3G+)

3. Handheld computer (e.g. palmtop, PDA)

4. Portable computer (laptop) via wireless connection away from home or work

5. None of the above
1. Using services related to travel and accommodation

2. Reading or downloading online news / newspapers/ news magazines

3. Looking for a job or sending a job application

4. Seeking health related information (e.g. injury, disease, nutrition, improving health, etc.)

5. Looking for information about education, training or courses

6. Doing an online course (in any subject)

7. Consulting the internet with the purpose of learning

8. Finding information about goods and services

9. None of the above
1. Sending/receiving e-mails

2. Telephoning over the internet/video calls (via webcam) over the internet

3. Posting messages to chat sites, blogs, newsgroups or an online discussion forum, use of instant messaging

4. Listening to web radio and watching web television

5. Uploading self created content (text, images, photos, videos, music etc.) to any website to be shared

6. Downloading software (other than games software)

7. Playing or downloading games, images, films or music

8. Internet Banking

9. Selling goods or services over the internet, e.g, via auctions

10. None of the above
1. Obtaining information from public authorities' web sites

2. Downloading official forms

3. Sending filled in forms

4. None of these
1. Within the last 3 months

2. Between 3 months and a year ago

3. More than 1 year ago

4. Never bought or ordered
1. Food or groceries

2. Household goods (e.g. furniture, toys, etc.)

3. Medicine

4. Films, Music

5. Books, magazines, newspapers or e-learning material

6. Clothes, Sports Goods

7. Video games software and upgrades

8. Other computer software and upgrades

9. Computer Hardware

10. Electronic equipment (including cameras)

11. Telecommunication services (e.g. TV, broadband subscriptions, fixed line or mobile phone subscriptions, uploading money on prepaid phone cards, etc.)

12. Share purchases, insurance policies and other financial services

13. Holiday accommodation (hotel etc.)

14. Other travel arrangements (transport tickets, car hire, etc.)

15. Tickets for events

16. Other
1. Films

2. Music

3. (Electronic) books, magazines, newspapers, e-learning material

4. Computer software (including computer and video games and software upgrades)

5. Tickets for travel or events

6. None of the above
1. UK Sellers

2. Sellers from other EU countries

3. Sellers from the rest of the world

4. Country of origin of sellers is not known
1. £100 or less
2. £101-£200
3. £201-£500
4. More than £500
1. Provided credit or debit cards over the internet

2. Provided pre-paid card or pre-paid account details over the internet

3. Electronic bank transfer via internet banking

4. Payment not via internet (in cash, via ordinary bank transfer etc.)
1. Technical failure of website during ordering or payment

2. Difficulties in finding information concerning guarantees and other legal rights

3. Speed of delivery lower than indicated

4. Final costs higher than indicated (e.g. higher delivery costs, unexpected transaction fee)

5. Wrong or damaged goods/services delivered

6. Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details, etc.)

7. Complaints and redress were difficult or no satisfactory response after complaint

8. Others
1. Very much
2. To some extent
3. Not at all
1. Have no need

2. Prefer to shop in person, like to see product, loyalty to shops, force of habit

3. Relevant information about goods and services difficult to find on website

4. Lack of skills

5. Delivery of goods ordered over the internet is a problem (e.g. takes too long or is logistically difficult)

6. Payment security concerns (e.g. giving credit card details over the internet)

7. Privacy Concerns (Giving personal details over the internet)

8. Trust concerns about receiving or returning goods, complaint/redress concerns

9. Don’t have a payment card allowing to pay over the internet

10. Speed of the internet connection is too slow

2. Others