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National Evaluation of the New Deal for Communities Programme: Household Survey Data, 2002-2008

Ipsos MORI
Social Research Institute

New Deal for Communities
Household Survey 2008

Research Study Conducted for the Regeneration and Economic Development Analysis Division & Sheffield Hallam University

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Technical Report

Technical Report

This volume contains the research methodology used in the 2008 New Deal for Communities (NDC) Household Survey, conducted by Ipsos MORI and GfK NOP for the Regeneration and Economic Development Analysis Division (REDA) of Communities and Local Government (CLG). The survey was conducted as part of the national evaluation of the NDC programme, led by Sheffield Hallam University (SHU).

1 Scope of the Survey

Ipsos MORI and GfK NOP interviewed a total of 15,838 resident's aged 16+ in 39 NDC areas throughout England, between 16 May – 15 October 2008. Interviews were conducted face-to-face in-home, using Computer Assisted Personal Interviewing (CAPI).

The overall aim of the survey is to provide information to supplement existing secondary administrative data sources on the key outcome areas of the NDC Programme. In particular, the questionnaire focuses on providing evidence on outcomes that could not be obtained from other sources.

This is the fourth survey conducted among NDC residents; with previous waves in 2002, 2004 and 2006. The survey is designed to track change over time, including direct change by following-up residents who were interviewed previously.

In addition, a comparator sample of 3,100 residents aged 16+ living in deprived areas was interviewed between 16 June – 4 November 2008. This national deprived area survey aims to help understand how NDC areas differ from other deprived areas. Then, following the design of the main survey, it aims to identify differences in how these areas change over time, via follow-up and longitudinal surveys. The design for this element of the survey is discussed separately below.

Finally, in this wave, an additional questionnaire module was included in four NDC areas that are also in receipt of Mixed Communities Intiative (MCI) funding: Coventry, Leicester, Knowsley and Sheffield.

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2 Sample Design

The survey comprised a combined panel and cross-sectional "top-up" design. This model aims to complete as many interviews as possible at those *addresses* where an original interview was achieved in 2006 (i.e. either with the original respondent or someone else if they have moved/died), and then "top up" with new cross-sectional sample to a total of 400 interviews in each NDC area.

For the longitudinal sample, interviews were attempted with the original respondent. If the original respondent was no longer living at the address, interviewers selected a new respondent i.e. they conducted a cross-sectional interview (see Respondent Selection Section 2.5).

The sampling for the top-up cross-sectional element of the NDC household survey involved a number of steps:

- a random selection of addresses from within each of the NDC partnership areas, excluding the successful addresses from 2006;
- random selection of one property or dwelling unit at each sampled address;
- random selection of one household within each selected property;
- random selection of one adult aged 16+ within each selected household.

Following this design, the 2008 sample breaks down as follows:

- 8,703 longitudinal interviews;
- 1,605 cross-sectional interviews at longitudinal addresses (i.e previous respondent had either moved or died); and
- 5,530 cross-sectional top-up interviews.

It is worth noting that in 2006 the sample size was reduced from 500 interviews to 400, and this same sample size was used in 2008. In order to ensure that new addresses were included and to minimise the error associated with the overall sample, a random sample of 400 longitudinal respondents was taken from the achieved 2006 sample, i.e. issuing the same number of contacts as our target number of interviews (400). This optimised the number of longitudinal interviews (given the additional value of these to the evaluation), while taking account of changes in the area in order to provide representative cross-sectional data. It also ensured the balance of the sample remained the same, so that each element of the issued sample comprised the same proportion of the total as in 2004 and 2006, which is an important consideration for year-on-year comparisons.

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2.1 Sample Frame

In all four survey waves, the REDA provided digital boundary definitions for each of the NDC partnership areas. All addresses within these boundaries were selected using Ordinance Survey's AddressPoint, which provides an accurate grid reference for each and is based on the Royal Mail's Postcode Address File (PAF). Further checks were also run to remove addresses identified as businesses, e.g. those containing key words in specific address fields, such as 'Business Centre'.

Prior to each survey wave, these definitions have been checked with partnerships and against those provided previously. They were asked to confirm details of any major changes, for example, evidence of demolitions or new build properties.

In particular, the digital boundary definitions for all NDCs were revised before the 2004 survey, and the original boundaries used in 2002 were compared against the new sets and checked for differences. This comparison revealed some discrepancies, although these were relatively minor. A total of 38 of the interviews conducted in 2002 fell outside the boundaries provided in 2004; and 24 of these individuals were re-interviewed in 2004. A flag is included in the relevant SPSS files to indicate who these respondents are. In 2004 the boundaries supplied by the REDA were also checked against boundaries supplied by the Social Disadvantage Research Centre (SDRC) at Oxford University.

In 2006 this checking revealed some "holes", where addresses appeared in the 2004 sample frame but not in that supplied in 2006. In particular, this revealed that the boundary provided for Doncaster NDC was incorrect; a residential area in the south-west quarter was excluded after the Partnership's original submission for funding was made as they were asked to reduce the size of the area. However, no changes were made to the area definition files supplied, and as a result, just over 100 interviews were conducted outside the NDC area in 2002 and 2004 (as the area outside the boundary consisted of around 20% of the total addresses in the original definition). Doncaster NDC have been provided with revised data outputs on this basis. However, the aggregate data for 2002 and 2004 includes these interviews, given the very marginal impact on the data at this level. The 2006 and 2008 surveys use the revised area definitions for Doncaster.

The digital boundary definitions for the 2008 survey were the same as those provided in 2006, so no further checking was necessary.

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2.2 Selection of Cross-Sectional Addresses

In all areas, the top-up element of the cross-sectional sample was randomly selected from the above sample frames, after the original successful 2006 addresses were removed. Within each area the addresses were ordered by postcode before a number of addresses were randomly selected. This was determined by estimates of the number of interviews likely to be achieved at original addresses (either longitudinal or cross-sectional), based on likely turnover rates using length of residence information as well as response rates from the 2006 survey. No stratification was necessary given the relatively small size of the NDC areas.

In fact, to make the most of interviewer efficiency in these small areas, the longitudinal and cross-sectional samples were worked alongside one another. In total, 11,258 addresses were initially selected, ranging from 114 in Kingston upon Hull to 573 in Nottingham.

After fieldwork had begun, more addresses were issued in some areas in order to reach the target of 400. This was due to factors such as a high proportion of invalid addresses in many areas as a result of large-scale housing redevelopment. More details on the issued sample and response rates are provided in Section 6.

2.3 Property Selection

When an interviewer called at an address issued as part of the cross-sectional top up sample, their initial task was to establish whether the address was residential and occupied. If it was, they next had to establish the number of properties or self-contained dwelling units it comprised, defined as self-contained accommodation behind its front door. If there was more than one property at an address, the interviewer selected one by listing each in a systematic way (i.e. by flat or room number) and then using the Kish numbers provided on the address Contact Sheet. As expected, the vast number of addresses contained just one dwelling unit, but where more than one existed this was incorporated into the weighting procedures (see Section 8.3).

2.4 Household Selection

Once the interviewer had selected the correct property, they needed to determine whether it was occupied by one or more households – a household being defined as a person, or group of people who normally live at the property, who share a living or sitting room, or at least one meal a day. If there was more than one household, they had to establish which to interview, again ordering households systematically (e.g. alphabetically) and using the Kish numbers provided on the address Contact Sheet. As with property selection, the majority of properties were occupied by one household, and the weighting procedures take account of any multiple occupancies.

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2.5 Respondent Selection

For the cross-sectional sample at an original survey address (where the previous respondent has moved or died) and top-up cross-sectional sample, the final stage in the process was selecting the right respondent. At these households, interviewers had to randomly select one adult household member for interview. Through initial contact they collected information about the number of eligible adults living there. To be eligible, a person had to be aged 16 or over and normally resident at that address.

If there was only one eligible adult, no selection was necessary. However, if there was more than one, the interviewer was instructed to select the individual by listing the names provided by the respondent in alphabetical order, and using the Kish numbers provided on the address Contact Sheet. As with the steps above, the weighting takes account of the relative selection probabilities of individuals within a household.

2.6 Maintaining contact with longitudinal respondents

Between each wave of the survey, efforts were made to stay in regular contact with original respondents from both the main and comparator samples. The aim of this was to maintain respondents' interest and encourage them to take part in the follow-up.

Each respondent received two mailouts: a newsletter in September 2007 and a letter in March 2008. The newsletter gave general findings from the survey and details of the process for the follow-up survey, as well as a request for recontact information, including friend and family details. The letter also encouraged people to take part in the follow-up survey.

All correspondence included contact details at Ipsos MORI for respondents with queries, either via freephone or email. Copies of the newsletter and letter are in Appendix 22 and 23.

2.7 Deprived Area Comparator Sample

As noted above, a comparator sample was also selected for interview. The sample design was broadly similar to the main household survey, i.e. a combined panel and cross-sectional "top-up".

The overall aim was to conduct around 3,000 interviews with residents living in deprived areas not in receipt of NDC funding, within the same local authority districts as the 39 NDC partnerships. Although the sample was stratified, so that a roughly even number of interviews were conducted within each local authority (a target of 77 in each), the aim was to provide comparative information at the aggregate level rather than at the individual partnership level.

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It should be noted that the comparator sample size has been amended between waves, starting at 2,014 in 2002, increasing to 4,048 in 2004 (in order to increase the size of the longitudinal element) and finally being reduced again to 3,062 in 2006 (a result of a reduced budget for the second phase of the Evaluation). The 2008 sample size has remained consistent with 2006, with 3,100 completed interviews this year. However, this does mean that the relative weight of the longitudinal versus cross-sectional data collected has shifted over time as shown in the table below.

Table 1 Comparator sample

	2004	2006	2008
Longitudinal	25	53	54
Cross-sectional	75	47	46

Source: Ipsos MORI

As a result, test weights were run in 2008 on the comparator data looking at weighting the data to the 2004 longitudinal/cross-sectional profile as well as to the same proportions as the main household survey.

This showed that the longitudinal versus cross-sectional composition of the sample has relatively little impact on the overall findings. The only question affected is length of residence in the area, as may be expected.

The sample frame for this element comprised three purposefully selected wards within each of the same local authority areas as the 39 NDC partnerships. These wards were selected by Oxford University's SDRC, using information drawn from the Government's Index of Multiple Deprivation (IMD) 2000. Any wards included in, or bordering on, an NDC area were automatically excluded from selection. The selected wards are listed in Appendix 9.

As with the main survey, the longitudinal sample frame comprised all successful interviews from 2006 excluding addresses where the original respondent refused to take part in further research. Interviews were then attempted with the original respondent. If the original respondent was no longer living at the address, interviewers selected a new respondent i.e. a cross-sectional interview (see Respondent Selection, section 2.5). The top-up element of the cross-sectional sample was randomly selected from the three wards in each comparator area, after the longitudinal addresses were removed. The sampling procedures then followed the steps outlined in the main survey.

It is worth noting that following procedures on the main survey, to accommodate the reduction in overall sample size between 2004 and 2006 longitudinal addresses in 2006 were randomly selected to issue the same number of contacts as the target number of interviews i.e. 77.

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3 Pilot

In each wave a pilot survey to test the survey materials and methodology was conducted in a number of locations not in receipt of NDC funding, including:

- **Hartlepool** – an Employment Service priority area;
- **Oldham** – a Single Regeneration Budget (SRB) area with a high proportion of Asian households;
- **Northumberland Park in Haringey** – SRB areas with mixed ethnic profiles;
- **Lewisham** – an area with mixed ethnic profile also in receipt of SRB funding (a pilot area in 2006 and 2008 only).

In order to test the longitudinal elements of the survey (contact procedures and questionnaire design as well as respondent recall of the original interview), these pilot areas have been kept as consistent as possible and the sample comprised the successful interviews from previous pilots. Where possible, the same interviewers were used.

Six interviewers were issued with contact details for 37 of the successful interviews completed as part of the 2004 pilot survey (those agreeing to recontact) as well as additional sample consisting of 143 new addresses. A total of 46 interviews were achieved, of which 11 were completed with longitudinal respondents and 35 with new cross-sectional respondents.

Interviewers received a full face-to-face briefing prior to pilot fieldwork in order to test the briefing procedures. Each interviewer completed feedback forms and following the pilot, a face-to-face debrief session was also held.

Given the work involved in the design of previous waves of the core questionnaire, a key aim of the pilot in 2008 was to test the MCI module questions.

The mean length for the MCI module in the pilot was approximately 11.5 minutes, although this did not include those questions which were specific to individual partnerships in the MCI areas. As the target length was 10 minutes, it was necessary to delete some questions after the pilot.

In addition to questionnaire length, the pilot highlighted a number of issues that needed to be resolved, and, as a result, further questions were cut and improvements and amendments were made to the questionnaire and briefing materials.

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4 Questionnaire Design

The questionnaire was designed with the full involvement of the National Evaluation Team at SHU and REDA, and covers the following areas:

- Housing, including satisfaction with housing and future plans;
- Quality of life and views on living in the area;
- Involvement in the local community;
- Experience of crime;
- Household demographics;
- Work status and employment details of household members aged 16+;
- Educational qualifications;
- Personal health and views on health services;
- Financial circumstances.

For those areas included in the MCI study (Coventry, Leicester, Knowsley and Sheffield), the additional questionnaire module included the following areas:

- Housing and the local area;
- Future tenure change;
- Housing and area improvements;
- Social mixing – people you know in the area;
- Social mixing – general;
- Local area reputation.

The MCI module was placed after the core NDC household survey questionnaire at the end of the interview.

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In addition, each NDC partnership was able to include questions of particular interest to their own NDC area ('partnership specific questions'). A total of 28 partnerships included additional questions in 2008, varying in both content and length (ranging from a few simple questions to five minutes). These questions were incorporated at the end of the core questionnaire, and after the MCI module, if relevant.

4.1 Review of Questionnaire Content

In 2002, the content of the questionnaire was thoroughly checked against the theme review of NDC outcome indicators to ensure that all were included in either the household survey or available through secondary data sources. Prior to each subsequent wave the core content was again reviewed with the evaluation team at SHU, and some amendments were made.

The general principle was to aim for consistency with the original survey given the need for comparisons over time and the fact that many partnerships are using the survey data as a key element of their output monitoring. This year, amendments were very minor, including two new questions:

- CO4NEW – agree/disagree that the local area is a place where people from different backgrounds get on well together
- CO10NEW – how have people been involved in activities of the NDC in the last two years

In addition, dwelling type was also captured as part of the CAPI script rather than only on the paper contact sheet, along with information used for the weighting related to property, household and respondent selection.

In 2006 the questionnaire was reduced from an average length of 34 minutes to 25. To assist with this process, Ipsos MORI and the National Evaluation Team developed a matrix showing where questions were used and worked to help assign relative priorities. A list of questions deleted from the 2006 questionnaire is presented in Appendix 14.

For longitudinal respondents only, the following questions were not asked on the basis that responses would be unchanged over time. This data could be bought forward from the first time they participated:

- QHO6 – length of residence at the address
- QHO6NEWA – length of residence in the area
- QHO7 – postcode of the previous address
- QHO8 – previous address within a 15 minute walk
- QHO9 – number of moves in the last five years
- QHD7 – ethnicity
- QWO4 – date their last paid job started. N.B. this was asked of longitudinal respondents who had changed jobs in the last two years

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Additionally, each wave some minor changes were made to the question wording and layout on the CAPI machines in order to clarify and improve the set up of the questionnaire to make it more user-friendly for interviewers. In 2008 these changes included:

- QED1 – added extended codes from the Labour Force Survey to retain accuracy of NVQ level equivalent measures (changes shown in bold):
  - RSA/**OCR**
  - GCSE (grades D-G)/**Vocational GCSE**
  - GCSE (grades A-C)/**Vocational GCSE**
  - AS-level/**Vocational AS level or equivalent**
  - BTEC, BEC or TEC/**EdExcel/LQL**
- QED6 – splitting code "internet at home" to include both "internet at home via 'dial up' modem" and "Broadband internet at home via a high speed always-on connection"
- QFI4 – included new precodes for Carer's Allowance, Disability Living Allowance and Attendance Allowance

In 2006 these changes included:

- QHO8 – previous address within 15 minute walk: question wording slightly altered to clarify that the question asks whether a respondent's previous home is "around 15 minutes' *walk*" of their current accommodation.
- QCR3ANEW – change in level of concern about having home broken into: the screen set-up for this question was improved to make it harder for interviewers to enter inaccurate data and avoid any potential confusion, e.g., those more worried entering a less worried code.
- QWO6 and QWO7 – job title and description: in order to ensure that interviewers are clear about the difference between these, the two questions were displayed simultaneously.
- QHE12 - last visit to family doctor/GP: showcard added to provide a convenient prompt for people to remember when they last visited the doctor.
- QFI2 - personal earnings from work: in previous survey waves, this question was preceded by another which asked for people's sources of income. However, as the filter question was cut in 2006, it is now routed off QWO1 using a derived working/not working filter (i.e., QFI2 is only asked of people who said they were in paid work at QWO1 – codes 1, 2 or 4).

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- QFI8 – personal possession of financial products: the pre-code list was clarified by adding 'premium bonds' to the 'National savings (with the post office)' pre-code, and a code was added for 'Post Office card accounts', an account that can only be used to receive benefit, state pensions and tax credit payments.

The questionnaire for the comparator area sample was identical to that for the main household survey, although any NDC specific questions were omitted.

4.2 Recontact

In light of tighter interpretations of the Data Protection Act (1998), permission to recontact for quality checking, the prize draw and future research was made far more explicit in 2008 by asking separate questions for each at the end of the interview. In addition, all survey materials (e.g., thank you letters, Frequently Asked Questions, advance letters, etc.) further clarified the longitudinal nature of the survey.

4.3 Benchmarking

A key consideration when designing the questionnaire was to ensure that, where possible, questions were used from existing national surveys. This not only has the benefit of the questions having been thoroughly tested and validated, it also allows comparisons to be made with the country as a whole or other local areas.

Table 2 below shows the questions that have their basis in existing questions. All were checked for updates and/or changes in wording each wave. Some questions have been adapted to maintain the internal comparability of the questionnaire, e.g. in terms of time periods and area definitions used.

In addition, to broaden the number of questions with a national comparison, some questions were included on Ipsos MORI's regular monthly Public Affairs Monitor. This wave, following a review of the benchmarks available, a number of additional questions with out-of-date national comparisons were also included on the Public Affairs Monitor in order to provide an update. These are all indicated below.

A separate document has been produced showing trends in national findings, where available, against the change in aggregate NDC results.

Table 2 National Benchmarks

Question	Benchmark source
Housing	
QHO1	Survey of English Housing
QHO2	Survey of English Housing
QHO3	Survey of English Housing
QHO4	Ipsos MORI Public Affairs Monitor
QHO6	Survey of English Housing
QHO10	Ipsos MORI Public Affairs Monitor

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QHO11	Ipsos MORI Public Affairs Monitor (2008 only)
Quality of Life and Area	
QQL1	Survey of English Housing
QQL2	Public Attitudes to Quality of Life and the Environment/ Ipsos MORI Public Affairs Monitor
QQL3 A, B, C, F, J	Survey of English Housing
QQL3 E, I, M, N, O	Ipsos MORI Public Affairs Monitor
QQL4	Survey of English Housing
Community	
QCO1	Ipsos MORI Public Affairs Monitor
QCO2	Survey of English Housing
QCO3	General Household Survey/Ipsos MORI Public Affairs Monitor
QCO4	General Household Survey/Ipsos MORI Public Affairs Monitor
QCO4NEW	Citizenship Survey
QCO5	General Household Survey/Ipsos MORI Public Affairs Monitor
QCO6	General Household Survey/Ipsos MORI Public Affairs Monitor
QCO11 A-D	Ipsos MORI Public Affairs Monitor
Crime	
QCR1	British Crime Survey
QCR3 A-C, F-H	British Crime Survey
QCR4 A-D	British Crime Survey
Household Demographic Information	
QHD1	General Household Survey
QHD2	Survey of English Housing
QHD3	ONS Mid-2006 Population Estimates for England
QHD5	ONS Mid-2006 Population Estimates for England
QHD7	Census 2001
QHD8	Ipsos MORI Public Affairs Monitor
Work	
QWO1	Labour Force Survey
QWO2	Labour Force Survey
QWO5-7	Labour Force Survey
QWO8	Labour Force Survey
QWO9	Labour Force Survey
Education	
QED1	Labour Force Survey
QED2	Ipsos MORI Public Affairs Monitor
QED3	Ipsos MORI Public Affairs Monitor
QED6	Ipsos MORI Tech Tracker
Health	
QHE1	General Household Survey
QHE2	Health Survey for England/ Ipsos MORI Public Affairs Monitor
QHE3	General Household Survey
QHE4	General Household Survey
QHE5	Health Survey for England/ Ipsos MORI

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	Public Affairs Monitor
QHE7	General Household Survey
QHE10	Ipsos MORI Public Affairs Monitor
QHE12	Ipsos MORI Public Affairs Monitor
QHE13	Ipsos MORI Public Affairs Monitor
QHE14	People's Panel Baseline/ Ipsos MORI Public Affairs Monitor
Finance	
QFI4	Ipsos MORI Public Affairs Monitor
QFI6	Ipsos MORI Public Affairs Monitor
QFI8 A, B, C, F	Ipsos MORI Financial Services Omnibus/ Ipsos MORI Public Affairs Monitor
Mixed Communities Initiative Module	
QMIX21	Citizenship Local Area Study
QMIX25	CRESR Knowsley Study
QMIX26	CRESR Knowsley Study

Source: Ipsos MORI

5 Fieldwork

For the main stage fieldwork, 25 briefing sessions were conducted with the interviewers working on the survey. The briefings covered the survey aims and background, contact procedures, tips on making contact and maximising response rates as well as a practice interview using the CAPI programme.

Each interviewer was then required to complete and download two dummy interviews before starting fieldwork. Full written instructions on all aspects of the survey were also given to each interviewer. All interviewers working on the project were selected on the basis of their experience of similar random pre-selected projects.

All addresses included in the main and comparator samples received an advance letter; these were sent out by interviewers in clustered batches a few days before they started work on these addresses. In addition, each letter contained a fact sheet designed to answer some "*Frequently Asked Questions*" about the survey and how the data would be used. The letters and fact sheets differed slightly for longitudinal and top-up addresses, with the longitudinal versions stressing the importance of completing a follow-up interview with the same person. All included details of a freephone help-line and email address for respondents to contact with queries about the survey. Partnerships were also asked to help publicise the survey locally, using posters and articles in regular newsletters. Copies of the letters, fact sheets and poster/newsletter text are included in the appendices.

Where possible, for respondents interviewed in 2006, the same interviewers were allocated that address again in 2008. In addition, the contact sheet for longitudinal addresses contained information to help interviewers establish contact with the original respondent, including their name, gender and estimated current age as well as the name of the previous interviewer and the date, day and time of the previous interview.

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All addresses received a minimum of six visits, including during evenings and at weekends to achieve an interview. In practice, many received more than this. For example, many contact sheets initially returned as “no contact” or a “soft” refusal were reissued to other interviewers for conversion. Interviewers were offered a range of bonus payments for completed interviews.

Respondents in the NDC areas were offered the opportunity to participate in a prize draw. In each area there were three prizes of £250, £100 and £50. All respondents could refuse entry into the draw; in total, 4% (659) of respondents refused. Prize winners were selected at random from each area and asked to confirm receipt of payment and contact details.

One prize draw was also offered for the comparator sample as a whole, with prizes of £250, £100 and £50. As with the main, 4% (120) of respondents refused entry.

The work of 10% of all interviewers on the survey was back-checked with a telephone call to the respondent from Ipsos MORI or GfK NOP’s quality control teams. This was to ensure that the interview was carried out as it should have been. In addition, interviewers were supervised while interviewing as part of our standard quality control procedures.

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6 Response Rates

The overall response rate was 69% ranging from 62% in London to 77% in the North East and Yorkshire and Humberside. Response rates were higher among the longitudinal than cross-sectional sample (74% and 64% respectively).

The response rate for the comparator deprived area sample was 65% (71% longitudinal and 59% cross-sectional).

Table 3 below shows the aggregate numbers and overall response rates; details for each individual NDC area (overall, longitudinal and cross-sectional) are contained in Appendix 10 to 12.

Table 3 Aggregate numbers and (overall) response rates

	All NDC areas	% of sample	Compara-tor areas	% of sample
Addresses issued	26,748	100	5,534	100
Successful interviews	15,838	59.21	3,100	56.02
Unadjusted response rate	*59%*		*56%*	
Vacant	1,367	5.11	233	4.21
Unsure if occupied	731	2.73	93	1.68
Derelict	305	1.14	8	0.14
Demolished	149	0.56	20	0.36
Non-residential	164	0.61	38	0.69
Not found	133	0.50	40	0.72
Ill	453	1.69	72	1.30
Away	180	0.67	46	0.83
Other/withdrawn	377	1.41	200	3.61
Adjusted response rate	*69%*		*65%*	
Refusal	2,796	10.45	874	15.79
No contact	3,926	14.68	761	13.75
Mother tongue	329	1.23	49	0.89

Source: Ipsos MORI

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7 Foreign Language Interviews

Given the relatively high number of minority ethnic groups in many NDC areas, it was necessary to conduct some interviews with respondents whose first language is not English. In total 220 interviews were conducted in another language, including 125 with another member of the household or other interpreter, 84 with an interviewer and 10 with an interviewer paired with an interpreter.

All interviewers were also provided with a language card, to help them establish the language spoken by potential respondents. A copy of the language card is contained in Appendix 19.

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8 Data Analysis

8.1 Editing

At the data processing stage a number of checks were undertaken for logic, valid ranges and filtering, including the editing checks highlighted in the Harmonised Concepts and Questions for Government Social Surveys, where appropriate. 'Soft edit checks' are ones where the scenario is unlikely and therefore checked, but are allowed if there is no evidence to suggest the data is incorrect.

The following soft edit checks were applied to the household data, following instructions in the Harmonisation booklet:

- Household reference person should be 16+
- Parent/guardian should be older than child
- Child should be younger than parent/guardian
- Foster parent should be older than foster child
- Foster child should be younger than foster parent
- Grandparent should be older than grandchild
- Grandchild should be younger than grandparent
- Age gap between parents/children should be more than 15 years but not exceeding 40
- Age gap between brothers/sisters should not exceed 20
- Age gap between grandparents/children should be more than 30 but not exceeding 60
- Coded person with partner/spouse but aged under 16
- Coded person may only have one (main) spouse or partner
- Cohabiting partners are usually of opposite sex (though as per the new harmonisation guidelines, same-sex partnerships are recognised)
- Age gap between partners should not exceed 20 years

The following soft checks were applied to the data on work and income:

- Coded person cannot be in paid work and registered unemployed
- Coded person cannot be on a local or government training scheme (including New Deal)/Modern Apprenticeship involving paid work, but also on one not involving paid work

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- Coded person cannot be registered unemployed and seeking work but also at home/not seeking work
- Claiming Child Benefit but no Dependent Children
- Single man with Dependent Children but not claiming Child Benefit
- Woman with Dependent Children but not claiming Child Benefit
- No Dependent Children but claiming Working Families Tax Credit
- Respondent of pensionable age but not claiming NI Retirement Pension
- Respondent not of pensionable age but claiming NI Retirement Pension
- Respondent working but claiming Job Seekers Allowance
- Respondent working but claiming Incapacity Benefit
- Respondent receiving Income Support and Job Seekers Allowance
- Respondent receiving NI Retirement Pension and Incapacity Benefit
- Respondent receiving State Benefits at QFI1 but none mentioned at QFI4
- Respondent owns property outright at QHO1 but claiming Housing Benefit at QFI4

In addition, the logic of numeric responses at QFI2 and QFI3 (earnings from work) were checked at the analysis stage:

- Value recorded at QFI2 of under £10
- Earnings per year are less than £5,000 or greater than £50,000
- Earnings per month/4 weeks less than £300 or greater than £4,000
- Earnings per 2 weeks less than £150 or greater than £2,000
- Earnings per week less than £50 or greater than £1,000
- Earnings per day less than £20 or greater than £200

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Further, a range of other soft checks were included throughout the CAPI questionnaire in order to ensure responses were logical, as listed below:

Table 4 Logic checks within CAPI script

Question	Logic check
QHO6	Date/age check. Respondent was born at this address yet the year of moving was after 1992 which means they are aged less than 16 years
QHO6NEWA	Date/age check. Respondent was born in this area yet the year of moving was after 1992 which means they are aged less than 16 years
QHO6NEWA	Respondent moved to the area (QHO6NEWA) after they moved to the address (QHO6).
QWO1NEW	Male respondent cannot have left work for pregnancy. You stated earlier that {person} is MALE, AND have now stated he BECAME PREGNANT. Please check answers with respondent
QWO3	Date check. Left last paid job BEFORE data of last interview but respondent was working then
QWO4	Date check. Respondent claimed they left their job (QWO3) before it began (QWO4)
QWO12	Date check. Respondent claimed to start current job before the date they were interviewed in 2006 when they told us they did not have a job.

Source: Ipsos MORI

Interviewers could also add notes to responses at any point throughout the questionnaire. These were checked and any necessary amendments made.

In addition, gender, age and work status information along with the name of longitudinal respondents was checked by the research team against that provided in 2006 to ensure that interviewers had in fact interviewed the named person.

8.2 Coding

Standard Occupational Classification (SOC) was coded using SOC 2000 for QWO5 to QWO7 (main job).

In addition, “other” responses to QHO1 (tenure), QHO11NEWB (move from property), QCR3ANEW (change in response to having home broken into), QCO10NEW (involved in activities of NDC), QHD7 (ethnicity), QWO1NEW (reasons why no longer working), QWO11 (how found current job) and QWO27 (barriers to work) were backcoded.

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8.3 Weighting

Figures and percentages presented in the computer tables are based on weighted data. This largely reflects the relative selection probabilities of the individual at the main stages of selection (address, household and individual), but post-stratification weights are also applied to ensure the data reflects the known population profile for each area.

The data contains a number of weighting variables, and the appropriate weight to use depends on the level of the analysis. Within any dataset there are two key levels at which weighting should be applied:

- results based on **individual respondents**, for example personal or attitudinal variables. The weights here correct for differential selection probabilities where interviewers found multiple dwellings, households and individuals at an address. These data are also weighted by gender and age using Census information (2006 ONS mid-year estimates) for each NDC area (provided by Oxford University's SDRC) (*suffix "full"*);

- results based on **household** information (e.g. tenure, household income, details of other household members). These weights correct for differential selection probabilities where interviewers found multiple dwellings and households at an address (*suffix "prhh"*). No profile weights were applied to the household-level data.

In addition, the weights to use depend on whether the data being scrutinised refers to the aggregate or an individual NDC partnership. At the aggregate level, weighting has been applied to ensure each NDC contributes equally to the overall total (*prefix "wagg"*).

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Data collected on the sex, age and work status of all household members aged 16+ is also weighted to the 2006 ONS mid-year estimate profiles. For sex and age these profiles are for the whole population, for work status they are for just those aged 16+. N.B. weighting for the 'all household member' variables is not provided in the SPSS data file as this is a respondent-based database.

It is worth noting that, for the longitudinal sample, details of the number of dwelling and household units were taken from the information collected at the point of first interview whether in 2002, 2004 or 2006. When combined with the cross-sectional respondents as part of the aggregate dataset, the weights include up-to-date information on the number of household members from 2008. When looked at independently, as part of the linked, or longitudinal dataset, information on the number of individuals within a household was taken from the point of first interview. It should also be noted that the linked dataset does not contain any corrections for age and gender as the profile of this group is unknown.

Additional weighting strategies were also considered, but after tests, were not applied to the final data as outlined below:

- **new addresses:** correcting for changes in the number of addresses in an area on the basis that these could only be included in the 2008 cross-sectional sample and so may be under-represented in the sample as a whole. Examination of the sample frame showed that around 3.3% of all addresses were new in 2008 (ranging from 0.3% to 10.9%) compared with 1.0% of the issued sample. However, it was concluded that these weights should not be applied, due to the small number of addresses involved and the large errors associated with them when up-weighting a very small number of interviews in any one area. In addition, there were uncertainties about identifying these changes in PAF as real new builds or simply technical changes (for example, the resurveying of a street may have caused a change in address formatting which has been registered as a new address rather than simply an amendment) and information provided by partnerships tended to be quite different;

- **differential response patterns between longitudinal and cross-sectional samples:** correcting for higher response rates among the longitudinal sample and the fact that there are some differences in response between these two samples to some key attitudinal questions. It was concluded that these differences were mainly caused by their differing demographic profiles: longitudinal addresses being more likely to contain longer-term and older residents. As such, the profile weighting in place corrects for these effects and so additional weights are not required. In addition, tests on the comparator sample proved that where response-equalising weighting was applied the impact on the overall figures was minor;

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- **household data weighting:** a small number of questions collect data about the household's experience, for example, tenure, household composition and experience of crime. It was concluded that no weights should be applied, in the absence of any available or up-to-date information to weight to, and a lack of evidence to suggest that this type of correction was required in any case. However, this data does receive household-level selection weighting.

In addition, this year we investigated the effect of reweighting all data from the previous three waves using the revised the Mid Year Estimates (MYE) produced by ONS. These are produced annually to update the 2001 Census, i.e. the information on which we base the age and gender non-response weight for the individual level data. However, the impact of this exercise was minimal (only one or two percentage points on the aggregate data, and only three percentage points in a handful of cases at a partnership level and in those areas that had seen the greatest shift in raw MYE data). As a result, to avoid unnecessary cost and confusion, the data was not reweighted.

The maximum weight for the number of households at an address (for household level data) or people at an address (for personal level data) was set to seven to prevent unduly large effects, for example, from finding a large household with a high number of adults aged 16+ at an address which also had multiple flats. Table 5 below shows the range of weights applied. The average weight applied was 1 for both household and person level data.

Table 5 Weights

	Household level	Person level
Minimum weight	0.74	0.22
Maximum weight	6.95	8.20
Mean weight	0.99	1.00
10th percentile (range)	0.91	0.38
90th percentile (range)	1.01	1.82

Source: Ipsos MORI

The following questions are based on household information and are therefore weighted to correct for multiple dwellings or households only:

Table 6 Questions which require household weights to be applied

Question	Question topic
QHO1	Tenure
QHO2	Landlord
QCR4a	Burglary/attempted burglary
QCR4b	Something stolen from outside the home
QCR4e	Deliberate defacement or damage to home or anything outside the home
QCR5a	Number of times experienced burglary/attempted burglary

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QCR5b	Number of times something stolen from outside home
QCR5e	Number of times home or something outside it has been deliberately defaced or damaged
QHD1	Number of people living at address
QHD2	Relationships household members
QHD3 (household reference person)	Gender of household reference person
QHD4 (household reference person)	Date of birth of household reference person
QHD5 (household reference person)	Age of household reference person
QHD6	Household reference person
Household composition	Composition of household (derived)
QWO1 (household reference person)	Work status of household reference person
QFI6	Households gross income

Source: Ipsos MORI

The questions based on all household members (QHD3, QHD4, QHD5 and QWO1) have the dwelling and household selection weights applied as well as a non-response or profile weight, based on 2006 ONS mid-year estimates.

The remaining questions are based on respondent information and therefore have all weights applied.

The following provides an example of how the individual respondent weights are applied, using information from one NDC area:

- calculate the number of people aged 16+ in each household (i.e. those eligible to take part in the interview);
- next calculate the total number of people for each size of household (e.g. 1x155, 2x167, 3x48 and so forth);
- finally, re-percentage these figures out of the total number of people in households aged 16+, i.e. in this example the total number of household members aged 16+ is 745.

Table 7 Household weights

Number in Household	Number of households with someone aged 16+	% aged 16+	Total number of household members aged 16+	Weighting figure (% in household aged 16+)
N	*N*	*%*	*N*	*%*
1	155	38.77	155	20.81
2	167	41.75	334	44.83
3	48	11.93	144	19.33
4	27	6.76	96	12.89
5	2	0.6	10	1.34
6	1	0.2	6	0.80
Total	**400**	**100**	**745**	**100**

Source: Ipsos MORI

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So, in this example, households with one person aged 16+ are downweighted from 38.77% of the sample to 20.81%.

8.4 Statistical Reliability and Design Effect

The respondents to the survey are only a sample of the total "population" in each NDC area, so we cannot be certain that the figures obtained are exactly those we would have if everybody had been interviewed (the "true" values). However, the variation between the sample results and the "true" values can be predicted from knowledge of the size of the samples on which the results are based and on the number of times that a particular answer is given. The "statistical confidence" with which this prediction can be made is usually chosen to be 95% (the standard of acceptance) - that is, the chances are 95 in 100 that the "true" value will fall within a specified range.

However, it should be noted that a sample which is weighted is less accurate (i.e. has a larger standard error) than an unweighted sample of the same size. The effect of this weighting, therefore, needs to be taken into account when considering statistical reliability. The formula for calculating the size of the equivalent unweighted sample is pw^2, where:

- p is the proportion of the sample (unweighted) in the various sectors with weighting factors applied,
- w is the weight applied to those sectors.

The weighting applied to the example, NDC dataset shown above gives a design effect of 1.24, thereby reducing the actual sample size from 400 to an effective sample size of 323.

In practice, the design effect varies depending on the weight applied and the distribution of responses for a particular question. Table 8 below shows the design effect for a selection of questions for both the main and the comparator surveys. N.B. the same rule will apply to sub-groups of the total sample.

Table 8 Design effect

Question	Main household survey		Comparator survey	
	Average design effect	Effective sample size as a % of number of respondents	Average design effect	Effective sample size as a % of number of respondents
	N	*%*	*N*	*%*
Person level weight				
QHO3	1.558	64.20	1.287	77.69
QQL1	1.663	60.12	1.416	70.62
QCR1	1.438	69.55	1.340	74.64
QHE1	1.423	70.28	1.361	73.49
Household Level Weight				
QHO1	1.175	85.08	1.003	99.72

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QCR4A	1.204	83.09	0.996	100.36
QFI6	1.142	87.57	1.079	92.72

Source: Ipsos MORI

Table 9 below illustrates the predicted ranges for different sample sizes and percentage results at the "95% confidence interval" assuming no design effect. In order to take account of the design effect introduced by weighting, these figures do need adjusting. The exact adjustment depends on the question under consideration and the weight applied, but using the example above, these sample sizes should be multiplied by a factor of 0.81 (or divided by 1.24).

Table 9 Predicted ranges for different sample sizes

Size of sample on which survey result is based	**Approximate sampling tolerances applicable to percentages at or near these levels (assuming no design effect)**		
	10% or 90%	**30% or 70%**	**50%**
	±	±	±
100 interviews	5.9	9.0	9.8
250 interviews	3.7	5.7	6.2
400 interviews	2.9	4.5	4.9
1,000 interviews	1.9	2.8	3.1
2,500 interviews	1.2	1.8	2.0
5,000 interviews	0.8	1.3	1.4

Source: Ipsos MORI

For example, with a total sample size of 400 completed interviews, where 50% give a particular answer (see last column of Table 9), the chances are 19 in 20 that the "true" value (which would have been obtained if the whole population had been interviewed) will fall within the range of ±4.9 percentage points from the sample result; in fact the actual result is proportionately more likely to be closer to the centre (50%) than the extremes of the range (45.1% or 54.9%).

When the results are compared between separate sub-groups within a sample, different results may be obtained because specific groups within the sample population may have different views that are 'masked' when combined in the total. The difference may be "real," or it may occur by chance (because not everyone in the population has been interviewed). To test if the difference is a real one – i.e. if it is "statistically significant" – it is again necessary to know the total population, the size of the sub-samples, the percentage giving a certain answer, and the degree of confidence chosen. Assuming a "95% confidence interval", the differences between the two sub-sample percentage figures must be greater than the values given in the table below:

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Table 10 Differences required for significance at or near these levels (assuming no design effect)

Sample size	10% or 90% ±	30% or 70% ±	50% ±
100 and 100	8	13	14
100 and 5,000	6	9	10
400 and 400	4	6	7
400 and 5,000	3	5	5
1,000 and 1,000	3	4	4
1,000 and 5,000	2	3	3
2,500 and 2,500	2	3	3
2,500 and 5,000	1	2	2

Source: Ipsos MORI

8.5 Testing for statistical significance

Testing for statistical significance is included on the NDC computer tables, as follows:

Each column in the table is allocated a letter, and the total column is lettered 'x'. The significance testing indicates whether the variation between each of the sub-group findings and the overall finding is statistically significant at the 95% confidence level:

- If the percentage figure for a sub-group is significantly *greater than* the corresponding overall figure (column x), this is shown by highlighting the percentage figure in **bold** in the sub-group column and indicating with an 'x'.
- If the percentage figure for a sub-group is significantly *less than* the corresponding overall figure, then the sub-group's column letter is listed in the total column (x), next to the overall figure.
- Within headings i.e. regions, income, tenure, if the percentage figure for a sub-group is significantly greater than another sub-group figure, a letter will be shown against the higher percentage figure. This letter corresponds to the sub-group column which is significantly smaller.

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8.6 Interpreting the data

There are no hard and fast rules for how to go about interpreting the data. However, a good approach is to start with the overall picture and then look at specific details. Look first at the total column, then look at the rest of the table for any major differences between sub-groups. Caution should be taken when looking at sub-groups with a base size smaller than 100 as results become less reliable. Questions with a base below 30 are reported as numbers rather than percentages in all topline/key indicator documents as they can be misleading.

8.7 Data Outputs

For the main household survey, data has been provided to CLG, SHU and NDC partnerships at a number of levels:

- Key indicator document – a summary of key indicators covering each of the NDC theme areas for each partnership showing findings for 2002, 2004, 2006 and 2008 compared with the aggregate results for all years. Where available, national benchmarks are also provided;
- Topline questionnaire – a marked up questionnaire showing the detailed results for each partnership in 2002, 2004, 2006 and 2008 against the aggregate results for each year. Again, where available, national benchmarks are shown;
- Computer tables – breaking each question down by two pages of demographic and attitudinal variables. A set of these tables is available for each partnership and at the overall programme level. An additional volume is also available at the aggregate level showing results for each GOR and NDC partnership. A short guide to computer tables is appended to this document (see Appendix 7);
- SPSS data files – containing the raw data and a set of derived variables. Each partnership has their own data. An aggregate data file, as well as a longitudinal file have also been provided. A dictionary, detailing some key user information can be found in Appendix 1 to 3.

The evaluation team has also received a key indicator spreadsheet, showing change in results over time for a specified number of key indicator variables.

In addition, each Partnership has received a set of PowerPoint slides which outlines data for some key survey questions and how this has changed over all four survey waves, at an individual partnership, aggregate and where applicable, national level. These are presented alongside the national benchmark trends, where available, for further context.

For the comparator survey, similar outputs have been produced (topline questionnaire, computer tables, SPSS data file and longitudinal SPSS file), but, due to small sample sizes, this information is only available at the aggregate level.

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8.8 Extranet

Data for all four survey waves has also been made available on a dedicated and secure extranet site (http://extranet.ipsos-mori.com/ndc2008).

The extranet's most powerful feature involves using an intuitive browser-based interface to allow the evaluation team, REDA and partnerships to instantly access survey results. Users can easily run simple analysis of their data, for example, filtering by demographics or cross tabulating questions. It also allows partnerships to create their own comparison sets of other similar or local NDCs, which many have found extremely useful. In this way, the extranet provides a simple and user friendly site for NDCs to access data which can sometimes be intimidating for non-regular users of quantitative research.

The site also acts as a "one-stop-shop" containing all the background to the survey, including methodology and design issues, details on the questionnaire and a wide range of documents including the top-line questionnaires, key indicators and computer tables are available to download as well as SPSS data and training materials. It also contains contact information for the core NDC team at Ipsos MORI, for partnerships to contact with queries about the extranet or the survey in general.

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Appendices

Appendix 1 - Guide to SPSS Data

The SPSS dataset (NDC2008 - MAIN.sav) contains the responses of each respondent within all NDC areas to each of the questions in the questionnaire in the order in which the questions were asked in the interview. The file also includes some additional variables which have been derived from the responses given.

The first nine variables in the SPSS file contain background information about the interview:

ID	A unique identifier for each respondent
REGION	Indicates the GOR of the local NDC partnership
NDCAREA	Numerical indicator for each NDC partnership
NDCNAME	Indicates the name of the local NDC partnership
SAMPLE	Identifies cross-sectional or longitudinal respondent status
INMOVER	Identifies those who have lived in the area for less than two years
PROPERTY	Type of dwelling
DAY_INT	Day of interview
MONTH_INT	Month of interview

Appendix 2 - Format of variable names

In general, variable names in the SPSS file follow a consistent pattern:

Multicoded questions – Multicoded questions have one variable column for each possible response, so that respondents are able to give more than one answer. The variable names contain an '@', with each response category numbered (WO27@1, WO27@2, WO27@3, etc.)

There is one exception to this convention. QHO11NEWB – a new question in 2004 – is presented in a slightly different format (HO11N1, HO11N2, HO11N3 through to HO11N47), due to a general limit of eight characters for variable names.

For example, QED6 (about use of technology) is multicoded and contains 12 variables (N.B the last two variables were new to the survey in 2008 and can be combined to provide ED6@3):

Which of these do you <u>personally</u> use?

ED6@1	A PC – desktop or laptop or other computer at home
ED6@2	B PC – desktop or laptop or other computer at work, place of study or elsewhere
ED6@3	C Internet at home
through to	
ED6@7	G Interactive services through your Digital TV eg games, shopping, banking or email
ED6@8	None of these
ED6@9	Don't know
ED6@10	Not stated
ED6@11	Internet at home via "dial up" modem
ED6@12	Broadband internet at home, via a high-speed always on connection

Series of questions. Some questions contain a series of lettered statements which interviewers read out, and the respondent gives an answer to each one. The variable labels for these questions also contain an '@', but the parts of the question are lettered (QL3@A, QL3@B, QL3@C, etc.)

For example, QCR3 contains 10 parts, A – K (NB part D [having things stolen from your car] is not included in the 2006 or 2008 questionnaire):

CR3@A	How worried are you about … A Having your home broken into and something stolen
CR3@B	How worried are you about … B Being mugged and robbed
CR3@C	How worried are you about … C Having your car stolen
etc.	

Gender. The gender of each household member is coded as SEX@P1 (respondent), SEX@P2 (person 2), SEX@P3 (person 3), and so on.
Age/Date of birth. The SPSS file contains both the age and the date of birth of each household member. These are coded as follows:

DOBD@P1 – DOBD@P15	Day of the month of birth (for persons 1 –15)
DOBM@P1 – DOBM@P15	Month of birth (for persons 1 –15)
DOBN@P1 – DOBN@P15	Don't know/refused d.o.b. (for persons 1 –15)
GAGE@P1 – GAGE@P15	Banded age (for persons 1-15)
AGE@ES1 – AGE@ES15	Age estimated (for persons 1 –15)
DOBY@P1 – DOBY@P15	Year of birth (for persons 1 –15)
AGE@P1 – AGE@P15	Actual age (for persons 1 –15)

QHD1 The number of people living in each household. QHD1 combines those with more than 10 household members into one category.

QHD2. Household relationships – there are a large number of variables here, to allow for up to 15 household members, with the relationship of each household member to each of the others coded as a separate variable. These are used to derive an overall variable for household composition.

The relationships are labelled as follows:

REL@0102	Relationship of person 2 to person 1
REL@0103	Relationship of person 3 to person 1
REL@0104	Relationship of person 4 to person 1
through to	
REL@1514	Relationship of person 14 to person 15

Appendix 3 - Derived variables

The table below indicates the source of each of the derived variables:

Variable name	Variable label	Definition
tenure	Tenure	Housing tenure – summary, from QHO1 and HO2
vho6	QHO6 Length of residence at address - Banded	Length of residence at current address, banded
v_ho6new	QHO6NEW Length of residence in area - Banded	Length of residence in area, banded for all except cross-sectional respondents born at their address
ho9@cros	QHO9 Number of times moved	Number of times moved in last five years for cross-sectional respondents
ho9@long	QHO9 Number of times moved	Number of times moved in last five years for longitudinal respondents
vho9	QHO9 Number of times moved	Number of times moved in last five years – total sample
compos	Household composition	Summary variable for composition of household, based on relationships between household members
age	Age bands for P1	Banded age for respondent
vwo1a@1 (etc)	WO1 - Summary	Work status summary for each household member aged 16+, with household members ascribed a letter (a) to (o) to indicate person number
vwork1	Workless Households (all)	Indicates a household in which no one is currently working
vwork2	Workless Households (all of working age)	Indicates a household where there is at least one household member of working age but in which no one is currently working
vwkage	Respondents of working age	Indicates all respondents of working age
qsoc@c	QWO5-WO7 SOC coding (Current occupation)	2 digit SOC code relating to current job
vwo8	WO8 Hours worked – Derived	Hours worked per week, banded
vwo9w	Working as employee/ self-employed	Based on working age respondents only
ved1a	QED1 Educational qualifications – highest NVQ equivalent	The highest NVQ equivalent qualification achieved by respondent (levels 1-5), derived from QED1
ved1wa	QED1 Educational qualifications – highest NVQ equivalent (working age respondents only)	The highest NVQ equivalent qualification achieved by working age respondents (levels 1-5), derived from QED1

vhe4x	QHE3/4 Long-term limiting illness	Based on all respondents
vfi2	QFI2/3 Earnings from work – weekly	QFI2/3 adjusted to weekly wage
cr5no_a (etc)	QCR5 In the last 12 months how many times has …	Exact number of times experienced crime
soc_cur	SOC Summary Code – Current Job	1 digit SOC code relating to current job
soc_prev	SOC Summary Code – Previous Job	1 digit SOC code relating to previous job
cursoc	SOC Code Current	4 digit SOC code relating to current job
vwo25 (2002 and 2004 only)	QWO25/26 Wage expectations - weekly	QWO25/26 adjusted to weekly wage

Appendix 4 - Weighting

The SPSS dataset also contains four weighting variables. Two apply to the aggregate dataset and two to the data for individual partnerships:

- **waggfull (aggregate data)**: for questions based on individual respondents the aggregate data should be weighted by the population of adults aged 16+ in each household. This is to ensure that the data does not over-represent the characteristics and views of single person households, who have a greater probability of being selected. In addition, a weight has been applied to ensure the data reflect the gender and age profiles for the area. Finally, these questions are also weighted to correct for multiple dwellings or households found at an address; again this ensures single dwellings and households are not over-represented. When using partnership level data, questions based on individual respondents should have **wghtfull** applied.

- **waggprhh (aggregate data)**: for questions based on household information the aggregate data should only be weighted to correct for multiple dwellings or households at an address. When using partnership level data, questions based on household information should have **wghtprhh** applied.

The following questions are based on household information and are therefore weighted to correct for multiple dwellings or households only, i.e apply **waggprhh,** when using the aggregate data or **wghtprhh** when using the partnership data.

QHO1
QHO2
QCR4a
QCR4b
QCR4e
QCR5a
QCR5b
QCR5e
QHD1
QHD2
QHD3 household reference person
QHD4 household reference person
QHD5 household reference person
QHD6
Household composition
QHDNEWA
QHDNEWB
QWO1 household reference person
QFI6

The remaining questions are based on respondent information and therefore have all weights applied, i.e. apply weight **waggfull** (when using the aggregate data) or **wghtfull** (partnership data).

To apply these weights, follow the steps outlined below:

- select “Weight cases” from the Data menu;
- click on “Weight cases by”;
- highlight the correct weighting variable and click on the arrow to insert it into the “Frequency variable” box;
- click on “Ok”;
- the weight is now switched on, “weight on” will appear on the bottom right hand of your screen.

Appendix 5 - Longitudinal Data

The linked dataset (NDC 2002 & 2004 & 2006 & 2008 MAIN LINKED.sav) contains the responses for the longitudinal respondents in 2002, 2004, 2006 and 2008. Variables prefixed with an “x” relate to the 2004 survey, “y” relates to the 2006 survey, and “z” the 2008 survey.

For this dataset, there are four weights:

- wghtfull – weight for questions based on individual responses at partnership level
- waggfull – weight for questions based on individual responses at the aggregate level
- wghtprhh – weight for questions based on household information at partnership level
- waggprhh – weight for questions based on household information at the aggregate level

The same selection weights (from 2002) are applied to responses for all four waves and profile weights are not included.

Appendix 6 - Comparator Data

The comparator dataset (NDC2008_COMPARATOR.sav) contains the responses of each respondent within the comparator survey. This is laid out in the same format as the main survey dataset – as described above.

A linked dataset is also available for the comparator survey (NDC 2002 & 2004 & 2006 & 2008 COMPARATOR LINKED.sav). As with the main survey, variables prefixed with an "x" relate to the 2004 survey, "y" relates to the 2006 survey, and "z" the 2008 survey.

For these datasets, which should only be scrutinised at the aggregate level, the correct weights to use are:

- waggfull – weight for questions based on individual responses
- waggprhh – weight for questions based on household information

Appendix 7 - Guide to Computer Tables

The computer tables report the responses to each question in the questionnaire, presenting the number of respondents who gave each response to the question. These numbers are expressed as actual figures and percentages, and are analysed against a breakdown of other key questions in order to show which types of people have given each response.

Simple computer tables are constructed using three basic building blocks:

The **base**: Who goes into the table

The **downbreak**: What goes down the side of the table

The **crossbreak**: What goes across the top of the table

The base

The 'base' is the number of people answering each question. A definition of who is included in the base is given in the top left corner of the page on the computer tables.

The downbreak

The downbreak, down the left-hand side of the table, will generally be the range of all possible responses to a question from the questionnaire, ordered as in the questionnaire. This will include all the pre-coded responses that were available to the respondent (for example, on a showcard) or the responses to open-ended questions which have been coded into categories. The downbreak elements are sometimes ranked according to the frequency of response, if they are not already in a particular order.

'Net' scores are sometimes used in computer tables – for example, in questions which ask people how satisfied or dissatisfied are with a particular aspect of their life. The net score is obtained by subtracting the negative score from the positive score. For example, if 65% of people are satisfied and 20% dissatisfied, then the "net satisfied" score is +45 percentage points.

The crossbreak

The crossbreaks include demographic sub-groups whose answers are of interest in their own right, e.g. different age groups, ethnic groups, household types, and so on. They enable us to compare the responses of different sub-groups of respondents to each question.

Appendix 8 - Glossary of Terms

Base	Those answering each question on a questionnaire/ computer table
Crossbreaks	The different sub-groups by which the data is analysed (across the top of the table)
Demographics	Information about the sample such as age, sex, social class, presence of children
Downbreaks	The way each question is laid out on the tables (down the side of the table)
Numeric data	Data that is generated from answers on the questionnaire where the respondent or interviewer is asked to fill in a number (e.g. age = 56, or time interview started)
Open-ended data	Data from questions where a respondent's answer has been written in
Pre-coded data	Data that is generated from questions with fixed answers written on the questionnaire (e.g. yes/no, agree/disagree).
Sub-groups	Sub-divisions of the sample (e.g. men, women, those aged 15-25)
Topline	Overall results from the survey, which are based on the total sample only
Weighted data	Data that has been changed, by multiplying by a 'weighting factor', in order to reflect the overall population

Appendix 9 - Comparator Wards

Local Authority Area	Selected Wards		
Norwich	Lakenham	Mousehold	Thorpe Hamlet
Luton	Challney	Crawley	Stopsley
Brighton and Hove	King's Cliff	Queen's Park	Regency
Southampton	Bargate	Millbrook	Woolston
Bristol	Filwood	Knowle	Southmead
Plymouth	Budshead	Ham	Honicknowle
Kings Norton	Fox Hollies	Kingsbury	Longbridge
Aston	Small Heath	Soho	Sparkbrook
Coventry	Binley and Willenhall	Holbrook	Radford
Sandwell	Friar Park	St. Pauls	Smethwick
Walsall	Bentley and Darlaston North	Darlaston South	Pleck
Wolverhampton	Bilston East	Bilston North	Heath Town
Derby	Babington	Normanton	Sinfin
Leicester	Saffron	Spinney Hill	Wycliffe
Nottingham	Aspley	Bridge	Bulwell West
Bradford	Bowling	Bradford Moor	Toller
Doncaster	Bentley Central	Mexborough	Thorne
Kingston upon Hull	Drypool	Pickering	Stoneferry
Sheffield	Manor	Park	Southey Green
Knowsley	Cherryfield	Kirkby Central	Northwood
Liverpool	Clubmoor	Dovecot	Netherley
Manchester	Ardwick	Harpurhey	Newton Heath
Oldham	Hollinwood	St. James	St. Marys
Rochdale	Castleton	Middleton North	Wardle
Salford	Langworthy	Weaste and Seedley	Winton
Hartlepool	Brus	Park	St. Hilda
Middlesborough	Berwick Hills	North Ormesby	Westbourne
Newcastle	Benwell	Byker	Scotswood
Sunderland	Colliery	Hetton	Washington North
Brent	Roundwood	St. Raphael's	Stonebridge
Hammersmith and Fulham	Addison	Margravine	Sands End
Hackney	Eastdown	Northfield	Westdown
Haringey	High Cross	Noel Park	Bruce Grove
Islington	Canonbury East	Canonbury West	Holloway
Lambeth	Clapham Town	Streatham South	Streatham Wells
Lewisham	Grove park	Rushey Green	Whitefoot
Newham	Little Ilford	Manor Park	St. Stephens
Southwark	Abbey	Cathedral	Newington
Tower Hamlets	East India	Park	St. James'

Appendix 10 - Overall Combined Response Rates (Longitudinal and Cross-sectional) – Regions and Partnerships

	Total	Eastern	Norwich	Luton	South East	Brighton	Southampton
Addresses issued	26748	1239	537	702	1269	663	606
Successful interviews	15838	805	404	401	810	407	403
Unadjusted response rate	***59%***	***65%***	***75%***	***57%***	***64%***	***61%***	***67%***
Invalid:							
Vacant	1367	27	16	11	27	13	14
Unsure if occupied	731	27	5	22	19	9	10
Derelict	305	1	1	0	2	2	0
Demolished	149	1	1	0	2	0	2
Non-residential	164	4	3	1	0	0	0
Not found	133	1	1	0	1	1	0
Ill	453	18	10	8	36	18	18
Away	180	5	3	2	12	8	4
Other/withdrawn	377	3	2	1	7	3	4
Adjusted response rate	***69%***	***70%***	***82%***	**61%**	***70%***	**67%**	***73%***
Refused	2796	166	55	111	245	143	102
No contact	3926	176	35	141	106	57	49
Mother tongue required	329	5	1	4	2	2	0

Source: Ipsos MORI

	Total	South West	Bristol	Plymouth	West Midlands	Kings Norton	Aston
Addresses issued	26748	1383	735	648	4018	612	747
Successful interviews	15838	812	411	401	2450	404	412
Unadjusted response rate	***59%***	***59%***	***56%***	***62%***	***61%***	***66%***	***55%***
Invalid:							
Vacant	1367	68	39	29	147	11	35
Unsure if occupied	731	34	19	15	58	17	9
Derelict	305	51	6	45	42	1	10
Demolished	149	15	3	12	27	0	0
Non-residential	164	7	6	1	20	2	9
Not found	133	5	1	4	16	3	3
Ill	453	27	12	15	91	9	13
Away	180	13	7	6	23	7	6
Other/withdrawn	377	18	2	16	36	5	8
Adjusted response rate	***69%***	***71%***	**64%**	***79%***	***69%***	***73%***	***63%***
Refused	2796	134	84	50	492	72	73
No contact	3926	185	135	50	520	81	123
Mother tongue required	329	14	10	4	96	0	46

Source: Ipsos MORI

	Total	Coventry	Sandwell	Walsall	Wolver-hampton	East Midlands	Derby
Addresses issued	26748	679	719	580	681	2038	618
Successful interviews	15838	416	403	405	410	1212	402
Unadjusted response rate	***59%***	***61%***	***56%***	***70%***	***60%***	***59%***	***65%***
Invalid:							
Vacant	1367	23	35	10	33	170	25
Unsure if occupied	731	4	4	2	22	63	2
Derelict	305	24	6	1	0	11	1
Demolished	149	12	14	1	0	1	0
Non-residential	164	0	5	0	4	15	1
Not found	133	2	5	1	2	15	0
Ill	453	18	24	17	10	24	11
Away	180	5	2	2	1	8	3
Other/withdrawn	377	3	12	7	1	22	7
Adjusted response rate	***69%***	**71%**	***66%***	***75%***	***67%***	***71%***	**71%**
Refused	2796	90	84	78	95	207	76
No contact	3926	80	105	56	75	266	87
Mother tongue required	329	2	20	0	28	24	3

Source: Ipsos MORI

	Total	Leicester	Notting-ham	Yorkshire & Humber	Bradford	Doncaster	Hull
Addresses issued	26748	550	870	2599	712	700	577
Successful interviews	15838	404	406	1645	404	422	408
Unadjusted response rate	***59%***	***73%***	***47%***	***63%***	***57%***	***60%***	***71%***
Invalid:							
Vacant	1367	16	129	193	76	48	31
Unsure if occupied	731	1	60	72	12	33	6
Derelict	305	0	10	24	6	4	12
Demolished	149	0	1	24	8	6	10
Non-residential	164	0	14	25	5	13	0
Not found	133	2	13	7	3	3	0
Ill	453	7	6	50	16	8	17
Away	180	5	0	20	8	2	2
Other/withdrawn	377	0	15	39	22	3	14
Adjusted response rate	***69%***	**78%**	***65%***	***77%***	***73%***	**73%**	**84%**
Refused	2796	55	76	218	55	74	51
No contact	3926	59	120	221	66	68	26
Mother tongue required	329	1	20	61	31	16	0

Source: Ipsos MORI

	Total	Sheffield	North West	Knowsley	Liverpool	Man-chester	Oldham
Addresses issued	26748	610	4041	607	850	712	596
Successful interviews	15838	411	2425	408	404	410	400
Unadjusted response rate	***59%***	***67%***	***60%***	***67%***	***48%***	***58%***	***67%***
Invalid:							
Vacant	1367	38	313	30	102	75	25
Unsure if occupied	731	21	70	0	22	31	6
Derelict	305	2	120	15	67	24	5
Demolished	149	0	31	15	3	13	0
Non-residential	164	7	22	1	5	3	5
Not found	133	1	28	0	5	2	0
Ill	453	9	66	9	12	16	9
Away	180	8	18	1	1	4	0
Other/withdrawn	377	0	34	3	8	0	4
Adjusted response rate	***69%***	***78%***	***73%***	**77%**	**65%**	**75%**	***74%***
Refused	2796	38	446	80	88	70	69
No contact	3926	61	442	45	123	59	67
Mother tongue required	329	14	26	0	10	5	6

Source: Ipsos MORI

	Total	Rochdale	Salford	North East	Hartlepool	Middles-brough	Newcastle
Addresses issued	26748	628	648	2487	608	590	694
Successful interviews	15838	402	401	1626	405	409	401
Unadjusted response rate	***59%***	***64%***	***62%***	***65%***	***67%***	***69%***	***58%***
Invalid:							
Vacant	1367	25	56	179	46	32	80
Unsure if occupied	731	5	6	42	8	3	13
Derelict	305	0	9	33	13	8	9
Demolished	149	0	0	32	19	13	0
Non-residential	164	3	5	14	3	2	6
Not found	133	6	15	4	2	1	1
Ill	453	5	15	54	10	15	9
Away	180	4	8	14	2	2	7
Other/withdrawn	377	0	19	7	4	2	1
Adjusted response rate	***69%***	***69%***	***78%***	***77%***	***81%***	***80%***	***71%***
Refused	2796	80	59	175	39	31	49
No contact	3926	98	50	285	55	69	102
Mother tongue required	329	0	5	22	2	3	16

Source: Ipsos MORI

	Total	Sunderland	London	Brent	Fulham	Hackney	Haringey
Addresses issued	26748	595	7674	759	814	707	721
Successful interviews	15838	411	4053	400	409	400	416
Unadjusted response rate	***59%***	***69%***	***53%***	***53%***	***50%***	***57%***	***58%***
Invalid:							
Vacant	1367	21	243	18	27	15	15
Unsure if occupied	731	18	346	15	50	17	10
Derelict	305	3	21	0	2	5	1
Demolished	149	0	16	0	0	1	0
Non-residential	164	3	57	0	5	10	8
Not found	133	0	56	1	5	7	2
Ill	453	20	87	5	11	5	23
Away	180	3	67	8	5	3	6
Other/withdrawn	377	0	211	2	22	42	25
Adjusted response rate	***69%***	***78%***	***62%***	***56%***	**60%**	**66%**	**66%**
Refused	2796	56	713	69	69	73	65
No contact	3926	59	1725	237	204	121	141
Mother tongue required	329	1	79	4	5	8	9

Source: Ipsos MORI

	Total	Islington	Lambeth	Newham	Lewisham	Southwark	Tower Hamlets
Addresses issued	26748	890	718	711	928	790	636
Successful interviews	15838	405	402	415	402	403	401
Unadjusted response rate	***59%***	***46%***	***56%***	***58%***	***43%***	***51%***	***63%***
Invalid:							
Vacant	1367	30	39	29	23	26	21
Unsure if occupied	731	54	47	26	25	94	8
Derelict	305	1	0	2	4	0	6
Demolished	149	1	3	0	10	0	1
Non-residential	164	13	3	1	12	0	5
Not found	133	3	5	7	17	3	6
Ill	453	6	8	10	8	3	8
Away	180	17	4	3	4	10	7
Other/withdrawn	377	0	58	0	61	1	0
Adjusted response rate	***69%***	**53%**	**73%**	**66%**	**53%**	***62%***	***70%***
Refused	2796	115	45	78	95	57	47
No contact	3926	239	101	126	259	174	123
Mother tongue required	329	6	3	14	8	19	3

Source: Ipsos MORI

Appendix 11 - Longitudinal Response Rates – Regions and Partnerships

	Panel Total	Eastern	Norwich	Luton	South East	Brighton	Southampton
Total longitudinal addresses issued	14703	764	378	386	774	382	392
Ineligible longitudinal addresses	1605	75	40	35	70	24	46
Total eligible panel addresses	13098	689	338	351	704	358	346
Successful addresses	8703	484	264	220	508	256	252
Unadjusted response rate	***66%***	***70%***	***78%***	***63%***	***72%***	***72%***	***73%***
Invalid:							
Vacant	587	18	11	7	14	8	6
Unsure if occupied	161	8	2	6	5	2	3
Derelict	133	1	1	0	1	1	0
Demolished	63	0	0	0	1	0	1
Non-residential	9	0	0	0	0	0	0
Not found	13	0	0	0	0	0	0
Ill	259	9	8	1	19	9	10
Away	106	5	3	2	8	5	3
Other/withdrawn	46	2	2	0	4	1	3
Adjusted response rate	***74%***	***75%***	***85%***	***66%***	***78%***	***77%***	***79%***
Refused	1150	78	23	55	94	51	43
No contact	1747	81	24	57	49	24	25
Mother tongue	121	3	0	3	1	1	0

Source: Ipsos MORI

	Panel Total	South West	Bristol	Plymouth	West Midlands	Kings Norton	Aston
Total longitudinal addresses issued	14703	769	373	396	2336	391	370
Ineligible longitudinal addresses	1605	101	41	60	210	35	37
Total eligible panel addresses	13098	668	332	336	2126	356	333
Successful addresses	8703	428	213	215	1417	248	207
Unadjusted response rate	***66%***	***64%***	***64%***	***64%***	***67%***	***70%***	***62%***
Invalid:							
Vacant	587	33	15	18	61	6	14
Unsure if occupied	161	10	7	3	8	5	0
Derelict	133	31	2	29	16	1	5
Demolished	63	8	0	8	8	0	0
Non-residential	9	1	1	0	2	0	0
Not found	13	0	0	0	2	0	0
Ill	259	15	9	6	60	8	7
Away	106	7	4	3	15	6	2
Other/withdrawn	46	2	2	0	7	1	1
Adjusted response rate	***74%***	***76%***	***73%***	***80%***	***73%***	***75%***	***68%***
Refused	1150	58	32	26	253	41	26
No contact	1747	71	45	26	240	40	51
Mother tongue	121	4	2	2	37	0	20

Source: Ipsos MORI

	Panel Total	Coventry	Sandwell	Walsall	Wolver-hampton	East Midlands	Derby
Total longitudinal addresses issued	14703	404	394	389	388	1141	382
Ineligible longitudinal addresses	1605	51	34	25	28	143	43
Total eligible panel addresses	13098	353	360	364	360	998	339
Successful addresses	8703	223	226	270	243	637	239
Unadjusted response rate	***66%***	***63%***	***63%***	***74%***	***68%***	***64%***	***71%***
Invalid:							
Vacant	587	9	15	2	15	74	13
Unsure if occupied	161	1	0	0	2	25	1
Derelict	133	7	3	0	0	2	1
Demolished	63	2	6	0	0	1	0
Non-residential	9	0	2	0	0	0	0
Not found	13	0	0	0	2	4	0
Ill	259	13	15	12	5	13	6
Away	106	4	1	2	0	4	3
Other/withdrawn	46	1	3	0	1	4	2
Adjusted response rate	***74%***	***71%***	***72%***	***78%***	***73%***	***73%***	***76%***
Refused	1150	55	35	47	49	94	28
No contact	1747	37	46	31	35	131	44
Mother tongue	121	1	8	0	8	9	2

Source: Ipsos MORI

	Panel Total	Leicester	Notting-ham	Yorkshire & Humber	Bradford	Doncaster	Hull
Total longitudinal addresses issued	14703	388	371	1538	373	382	403
Ineligible longitudinal addresses	1605	34	66	177	46	48	28
Total eligible panel addresses	13098	354	305	1361	327	334	368
Successful addresses	8703	267	131	965	212	242	266
Unadjusted response rate	***66%***	***75%***	***43%***	***71%***	***65%***	***72%***	***72%***
Invalid:							
Vacant	587	8	53	85	26	14	24
Unsure if occupied	161	0	24	14	4	4	1
Derelict	133	0	1	16	2	2	11
Demolished	63	0	1	9	5	0	4
Non-residential	9	0	0	0	0	0	0
Not found	13	1	3	0	0	0	0
Ill	259	5	2	34	9	7	11
Away	106	1	0	12	3	2	1
Other/withdrawn	46	0	2	14	1	1	12
Adjusted response rate	**74%**	**79%**	**60%**	***82%***	**77%**	**80%**	**88%**
Refused	1150	32	34	93	25	25	26
No contact	1747	39	48	95	29	30	12
Mother tongue	121	1	6	24	11	7	0

Source: Ipsos MORI

	Panel Total	Sheffield	North West	Knowsley	Liverpool	Man-chester	Oldham
Total longitudinal addresses issued	14703	380	2287	393	373	372	392
Ineligible longitudinal addresses	1605	48	244	29	26	46	45
Total eligible panel addresses	13098	332	2043	364	347	326	347
Successful addresses	8703	245	1391	258	203	218	251
Unadjusted response rate	***66%***	***74%***	***68%***	***71%***	***59%***	***67%***	***72%***
Invalid:							
Vacant	587	21	132	15	32	35	15
Unsure if occupied	161	5	9	0	5	1	2
Derelict	133	1	41	8	21	8	2
Demolished	63	0	14	9	0	5	0
Non-residential	9	0	0	0	0	0	0
Not found	13	0	0	0	0	0	0
Ill	259	7	35	8	3	7	5
Away	106	6	10	1	1	2	0
Other/withdrawn	46	0	5	3	0	0	1
Adjusted response rate	***74%***	***84%***	***77%***	***81%***	***71%***	***81%***	***78%***
Refused	1150	17	183	36	30	23	28
No contact	1747	24	213	26	49	26	40
Mother tongue	121	6	10	0	3	1	3

Source: Ipsos MORI

	Panel Total	Rochdale	Salford	North East	Hartlepool	Middles-brough	Newcastle
Total longitudinal addresses issued	14703	382	375	1516	368	380	380
Ineligible longitudinal addresses	1605	50	48	203	59	34	61
Total eligible panel addresses	13098	332	327	1313	309	346	319
Successful addresses	8703	227	234	919	207	256	197
Unadjusted response rate	***66%***	***68%***	***72%***	***70%***	***67%***	***74%***	***62%***
Invalid:							
Vacant	587	12	23	75	18	17	34
Unsure if occupied	161	0	1	16	4	2	2
Derelict	133	0	2	20	9	6	4
Demolished	63	0	0	18	9	9	0
Non-residential	9	0	0	0	0	0	0
Not found	13	0	0	0	0	0	0
Ill	259	1	11	29	6	9	4
Away	106	3	3	10	2	1	4
Other/withdrawn	46	0	1	1	0	1	0
Adjusted response rate	***74%***	***72%***	***82%***	***80%***	***79%***	***85%***	***73%***
Refused	1150	41	25	88	23	17	23
No contact	1747	48	24	130	31	28	44
Mother tongue	121	0	3	7	0	0	7

Source: Ipsos MORI

	Panel Total	Sunderland	London	Brent	Fulham	Hackney	Haringey
Total longitudinal addresses issued	14703	388	3578	377	360	343	342
Ineligible longitudinal addresses	1605	49	382	30	34	47	33
Total eligible panel addresses	13098	339	3196	347	326	296	309
Successful addresses	8703	259	1954	207	198	194	170
Unadjusted response rate	***66%***	***76%***	***61%***	***60%***	***61%***	***66%***	***55%***
Invalid:							
Vacant	587	6	95	6	8	7	8
Unsure if occupied	161	8	66	3	8	1	0
Derelict	133	1	5	0	1	1	0
Demolished	63	0	4	0	0	1	0
Non-residential	9	0	6	0	0	1	2
Not found	13	0	7	0	0	0	0
Ill	259	10	45	2	4	2	19
Away	106	3	35	4	4	3	6
Other/withdrawn	46	0	7	2	1	0	1
Adjusted response rate	***74%***	***83%***	***67%***	***63%***	***66%***	***69%***	***62%***
Refused	1150	25	209	27	20	20	34
No contact	1747	27	737	96	81	63	65
Mother tongue	121	0	26	0	1	3	4

Source: Ipsos MORI

	Panel Total	Islington	Lambeth	Newham	Lewisham	Southwark	Tower Hamlets
Total longitudinal addresses issued	14703	332	355	381	365	345	378
Ineligible longitudinal addresses	1605	35	33	45	28	36	68
Total eligible panel addresses	13098	304	322	336	337	309	310
Successful addresses	8703	166	214	215	192	192	206
Unadjusted response rate	***66%***	***55%***	***66%***	***64%***	***57%***	***62%***	***66%***
Invalid:							
Vacant	587	3	20	13	9	6	15
Unsure if occupied	161	7	15	4	8	19	1
Derelict	133	1	0	1	0	0	1
Demolished	63	0	3	0	0	0	0
Non-residential	9	2	0	0	1	0	0
Not found	13	0	1	2	2	1	1
Ill	259	1	4	3	4	2	4
Away	106	7	1	1	1	8	0
Other/withdrawn	46	0	0	0	3	0	0
Adjusted response rate	***74%***	***59%***	***77%***	***69%***	***62%***	***70%***	***72%***
Refused	1150	23	10	27	24	11	13
No contact	1747	92	52	67	90	63	68
Mother tongue	121	2	2	3	3	7	1

Source: Ipsos MORI

Appendix 12 - Cross-sectional Response Rates – Regions and Partnerships

	X-sect Total	Eastern	Norwich	Luton	South East	Brighton	Southampton
Addresses issued	12045	475	159	316	495	281	214
Additional eligible addresses	1605	75	40	35	70	24	46
Total eligible addresses	13650	550	199	351	565	305	260
Successful interviews	7135	321	140	181	302	151	151
Unadjusted response rate	***52%***	***58%***	***70%***	***52%***	***53%***	***50%***	***58%***
Invalid:							
Vacant	780	9	5	4	13	5	8
Unsure if occupied	570	19	3	16	14	7	7
Derelict	172	0	0	0	1	1	0
Demolished	86	1	1	0	1	0	1
Non-residential	155	4	3	1	0	0	0
Not found	120	1	1	0	1	1	0
Ill	194	9	2	7	17	9	8
Away	74	0	0	0	4	3	1
Other/withdrawn	331	1	0	1	3	2	1
Adjusted response rate	***64%***	***63%***	***76%***	***56%***	***59%***	***55%***	***65%***
Refused	1646	88	32	56	151	92	59
No contact	2179	95	11	84	57	33	24
Mother tongue required	208	2	1	1	1	1	0

Source: Ipsos MORI

	X-sect Total	South West	Bristol	Plymouth	West Midlands	Kings Norton	Aston
Addresses issued	12045	614	362	252	1682	221	377
Additional eligible addresses	1605	101	41	60	210	35	37
Total eligible addresses	13650	715	403	312	1892	256	414
Successful interviews	7135	384	198	186	1033	156	205
Unadjusted response rate	**52%**	**54%**	**49%**	**60%**	**55%**	**61%**	**50%**
Invalid:							
Vacant	780	35	24	11	86	5	21
Unsure if occupied	570	24	12	12	50	12	9
Derelict	172	20	4	16	26	0	5
Demolished	86	7	3	4	19	0	0
Non-residential	155	6	5	1	18	2	9
Not found	120	5	1	4	14	3	3
Ill	194	12	3	9	31	1	6
Away	74	6	3	3	8	1	4
Other/withdrawn	331	16	0	16	29	4	7
Adjusted response rate	**64%**	**66%**	**57%**	**79%**	**64%**	**68%**	**59%**
Refused	1646	76	52	24	239	31	47
No contact	2179	114	90	24	280	41	72
Mother tongue required	208	10	8	2	59	0	26

Source: Ipsos MORI

	X-sect Total	Coventry	Sandwell	Walsall	Wolver-hampton	East Midlands	Derby
Addresses issued	12045	275	325	191	293	897	236
Additional eligible addresses	1605	51	34	25	28	143	43
Total eligible addresses	13650	326	359	216	321	1040	279
Successful interviews	7135	193	177	135	167	575	163
Unadjusted response rate	***52%***	***59%***	***49%***	***63%***	***52%***	***55%***	***58%***
Invalid:							
Vacant	780	14	20	8	18	96	12
Unsure if occupied	570	3	4	2	20	38	1
Derelict	172	17	3	1	0	9	0
Demolished	86	10	8	1	0	0	0
Non-residential	155	0	3	0	4	15	1
Not found	120	2	5	1	0	11	0
Ill	194	5	9	5	5	11	5
Away	74	1	1	0	1	4	0
Other/withdrawn	331	2	9	7	0	18	5
Adjusted response rate	***64%***	***71%***	***60%***	***71%***	***61%***	***69%***	***64%***
Refused	1646	35	49	31	46	113	48
No contact	2179	43	59	25	40	135	43
Mother tongue required	208	1	12	0	20	15	1

Source: Ipsos MORI

	X-sect Total	Leicester	Notting-ham	Yorkshire & Humber	Bradford	Doncaster	Hull
Addresses issued	12045	162	499	1061	339	318	174
Additional eligible addresses	1605	34	66	177	416	48	28
Total eligible addresses	13650	196	565	1238	385	366	209
Successful interviews	7135	137	275	680	192	180	142
Unadjusted response rate	***52%***	***70%***	***49%***	***55%***	***50%***	***49%***	***68%***
Invalid:							
Vacant	780	8	76	108	50	34	7
Unsure if occupied	570	1	36	58	8	29	5
Derelict	172	0	9	8	4	2	1
Demolished	86	0	0	15	3	6	6
Non-residential	155	0	14	25	5	13	0
Not found	120	1	10	7	3	3	0
Ill	194	2	4	16	7	1	6
Away	74	4	0	8	5	0	1
Other/withdrawn	331	0	13	25	21	2	2
Adjusted response rate	***64%***	***76%***	***68%***	***70%***	***69%***	***65%***	***78%***
Refused	1646	23	42	125	30	49	25
No contact	2179	20	72	126	37	38	14
Mother tongue required	208	0	14	37	20	9	0

Source: Ipsos MORI

	X-sect Total	Sheffield	North West	Knowsley	Liverpool	Man-chester	Oldham
Addresses issued	12045	230	1754	214	477	340	204
Additional eligible addresses	1605	48	244	29	26	46	45
Total eligible addresses	13650	278	1998	243	503	386	249
Successful interviews	7135	166	1034	150	201	192	149
Unadjusted response rate	***52%***	***60%***	***52%***	***62%***	***40%***	***50%***	***60%***
Invalid:							
Vacant	780	17	181	15	70	40	10
Unsure if occupied	570	16	61	0	17	30	4
Derelict	172	1	79	7	46	16	3
Demolished	86	0	17	6	3	8	0
Non-residential	155	7	22	1	5	3	5
Not found	120	1	28	0	5	2	0
Ill	194	2	31	1	9	9	4
Away	74	2	8	0	0	2	0
Other/withdrawn	331	0	29	0	8	0	3
Adjusted response rate	***64%***	***72%***	***67%***	***70%***	***59%***	***70%***	***68%***
Refused	1646	21	263	44	58	47	41
No contact	2179	37	229	19	74	33	27
Mother tongue required	208	8	16	0	7	4	3

Source: Ipsos MORI

	X-sect Total	Rochdale	Salford	North East	Hartlepool	Middles-brough	Newcastle
Addresses issued	12045	246	273	971	240	210	314
Additional eligible addresses	1605	50	48	203	59	34	61
Total eligible addresses	13650	296	321	1174	299	244	375
Successful interviews	7135	175	167	707	198	153	204
Unadjusted response rate	***52%***	***59%***	***52%***	***60%***	***66%***	***63%***	***54%***
Invalid:							
Vacant	780	13	33	104	28	15	46
Unsure if occupied	570	5	5	26	4	1	11
Derelict	172	0	7	13	4	2	5
Demolished	86	0	0	14	10	4	0
Non-residential	155	3	5	14	3	2	6
Not found	120	6	15	4	2	1	1
Ill	194	4	4	25	4	6	5
Away	74	1	5	4	0	1	3
Other/withdrawn	331	0	18	6	4	1	1
Adjusted response rate	***64%***	***66%***	***73%***	***73%***	***83%***	***73%***	***69%***
Refused	1646	39	34	87	16	14	26
No contact	2179	50	26	155	24	41	58
Mother tongue required	208	0	2	15	2	3	9

Source: Ipsos MORI

	X-sect Total	Sunderland	London	Brent	Fulham	Hackney	Haringey
Addresses issued	12045	207	4096	382	454	364	379
Additional eligible addresses	1605	49	382	30	34	47	33
Total eligible addresses	13650	256	4478	412	488	411	412
Successful interviews	7135	152	2099	193	211	206	246
Unadjusted response rate	***52%***	***59%***	***47%***	***47%***	***43%***	***50%***	***60%***
Invalid:							
Vacant	780	15	148	12	19	8	7
Unsure if occupied	570	10	280	12	42	16	10
Derelict	172	2	16	0	1	4	1
Demolished	86	0	12	0	0	0	0
Non-residential	155	3	51	0	5	9	6
Not found	120	0	49	1	5	7	2
Ill	194	10	42	3	7	3	4
Away	74	0	32	4	1	0	0
Other/withdrawn	331	0	204	0	21	42	24
Adjusted response rate	***64%***	***70%***	***58%***	***51%***	***55%***	***64%***	***69%***
Refused	1646	31	504	42	49	53	31
No contact	2179	32	988	141	123	58	76
Mother tongue required	208	1	53	4	4	5	5

Source: Ipsos MORI

	X-sect Total	Islington	Lambeth	Newham	Lewisham	Southwark	Tower Hamlets
Addresses issued	12045	558	363	330	563	445	258
Additional eligible addresses	1605	35	33	45	28	36	68
Total eligible addresses	13650	586	396	375	591	481	326
Successful interviews	7135	239	188	200	210	211	195
Unadjusted response rate	***52%***	***41%***	***47%***	***53%***	***36%***	***44%***	***60%***
Invalid:							
Vacant	780	27	19	16	14	20	6
Unsure if occupied	570	47	32	22	17	75	7
Derelict	172	0	0	1	4	0	5
Demolished	86	1	0	0	10	0	1
Non-residential	155	11	3	1	11	0	5
Not found	120	3	4	5	15	2	5
Ill	194	5	4	7	4	1	4
Away	74	10	3	2	3	2	7
Other/withdrawn	331	0	58	0	58	1	0
Adjusted response rate	***64%***	***50%***	***69%***	***62%***	***46%***	***56%***	***68%***
Refused	1646	92	35	51	71	46	34
No contact	2179	147	49	59	169	111	55
Mother tongue required	208	4	1	11	5	12	2

Source: Ipsos MORI

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GfK NOP

Ipsos MORI

NAME
ADDRESS1
ADDRESS2
ADDRESS3
ADDRESS4
ADDRESS5
POSTCODE

New Deal for Communities Household Survey

Thank you very much for taking part in the household survey conducted by Ipsos MORI and Gfk NOP in your area in summer 2006 (you may remember one of our interviewers coming to your home to interview you).

This newsletter aims to pass on some of the findings from the 2006 survey, part of the National Evaluation of the New Deal for Communities programme, and to let you know a little more about the 2008 survey.

We hope you find it interesting and informative. However, if you would like more information about the survey, please contact us, either by writing to the address below, or emailing or telephoning - we would welcome any comments you may have.

Thank you again for your help.

Bobby Duffy
Ipsos MORI Research Director

CONTACT INFORMATION

NDC Survey Team
Ipsos MORI House
79-81 Borough Road
London SE1 1FY

Freephone: 0808 238 5428
Email: ndc@ipsos-mori.com

What is New Deal for Communities?

New Deal for Communities (NDC) is a key programme in the Government's strategy to improve local urban areas. Local partnerships in 39 neighbourhoods across England are working to tackle five key issues in these areas: employment, education, crime, health and housing and the physical environment. Each partnership involves a range of individuals and organisations, including local people, community and voluntary groups, public services, local authorities and businesses.

Why did we need to conduct a survey?

The NDC programme is due to run for 10 years, and the household survey aims to provide important information that will be used to assess how well NDCs are working to improve local people's quality of life over this time. In order to measure progress, it is important to understand what people think at the start and then to repeat the survey at regular intervals. The first survey was conducted in 2002, with follow-up surveys in 2004 and 2006.

In fact, a key element of the survey involves speaking to exactly the same people - such as you - over time; one of the strongest measures of change comes from asking the same people about their attitudes and circumstances, and if they have changed, why that is. As a result, for many of you this may have been the third time you took part. By comparing the results from all three surveys we are able to build up a picture of any changes taking place.

The findings have been fed back to your local NDC partnership to provide them with information about the types of people who live in the area and what their particular needs and priorities are, as well as how these are changing.

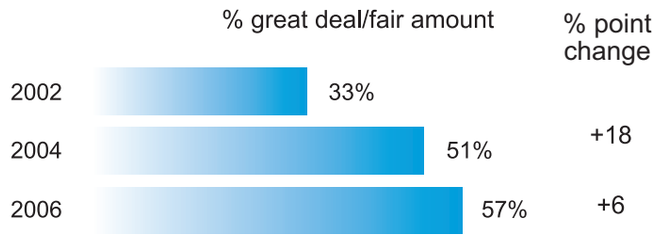
What do people think?

In total, we interviewed around 15,600 people who live in NDC areas across the country in 2006. This gives us a very good idea of what people think about the local area in which they live, what improvements are needed and how things are changing. The survey shows that there have been some significant changes in NDC areas overall.

The chart below shows the change in how many of you feel your NDC partnership is contributing to local improvements - you can see that there has been a large increase since 2002 in those saying their local NDC has improved the area either a great deal or a fair amount (up 24 percentage points).

NDC IMPROVED AREA

Q. And how much, if at all, do you think the activities of your local NDC have improved this area as a place to live?



Base: All heard of local NDC Partnership: All NDC areas 12,661 (2002), 15,749 (2004), 13,008 (2006)

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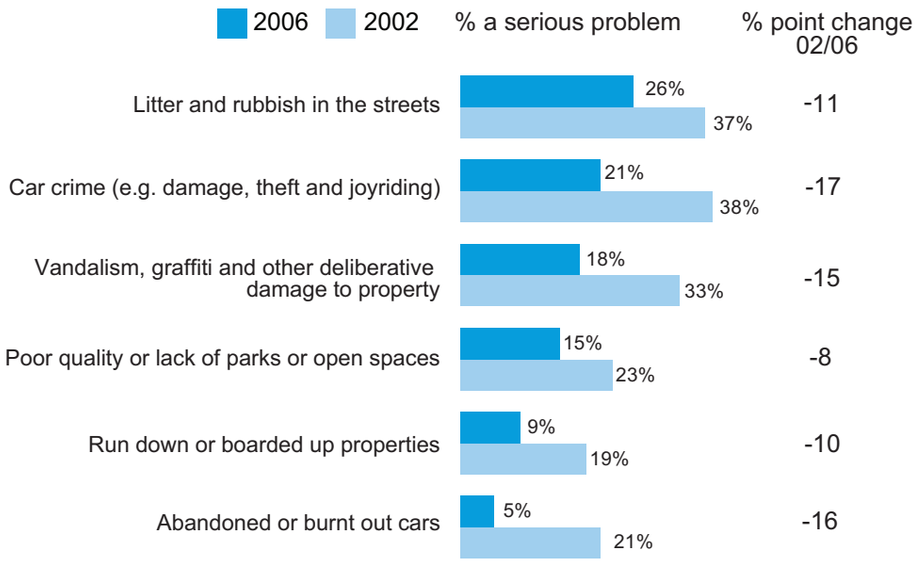
While there is still work to be done to tackle problems facing each area, the survey shows big improvements in some of the relatively common problems in all NDC areas. As the chart below shows, there have been significant drops in the proportion of residents who view these issues as a serious problem in their area.

PROBLEMS IN NDC AREAS

Q. I am going to read out a list of things that can cause problems for people in their area. I would like you to tell me whether each of them is a problem in this area?



All respondents: All NDC areas 19,574 (2002), 15,792 (2006).

While these issues are relatively common, they may be more or less of a problem in your local area. Your local NDC will be working to tackle the most important issues in your area based on what the data from the survey you take part in tells them.

BUSINESS
REPLY SERVICE

License No: WC 3163

2

NDC Survey Team
Ipsos MORI Data Services
77 - 81 Borough Road
LONDON
SE1 1BS

J30980

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IMPORTANT INFORMATION - PLEASE READ THIS SECTION!

As already noted, a very important part of this research involves looking for change as a result of things that your NDC partnership are doing locally to improve the local area. As a result, there will be another follow-up survey next summer in 2008 and we would like to speak to you again. We would also like to keep in contact with you if you are moving or planning to move out of the area.

To help us, please tear off and complete the form below - for our records it would be helpful if you could confirm that your name/address as printed on the front of the newsletter is correct. If not, please write these under 'change of address details'.

Please also fill in the address of a friend or relative who will know where you are and can provide us with your contact details should we need to find you if you move.

IF YOU ARE MOVING OR PLANNING TO MOVE

If you think you will have moved by summer 2008, or are currently thinking of moving, we may still want to speak to you again too. Please tear off and complete the form below - either filling in your new address if you know it OR the address of a friend or relative who will know where you are.

The postage is already paid, so all you need to do is put the form in the post (you can put it in an envelope and write on the address if preferred - there is no need to use a stamp). Don't worry if you lose the form - you can email us at ndc@ipsos-mori.com or call us on our freephone number 0808 238 5428.

Please note that any information you provide will remain strictly confidential and only be used by the Ipsos MORI/Gfk NOP survey teams. None of the information will be used for marketing purposes or passed on to any other organisation.

This is an exciting opportunity to take part in one of the largest panel surveys in the country. We do hope that you will be able to find time to help us next time we call in the summer of 2008.

Thank you again for your help.

I confirm that the name/address printed on the front of this newsletter is (✓)
(If incorrect write in change of address details below)

correct ☐
incorrect ☐

	NAME AND ADDRESS OF A FRIEND OR RELATIVE WHO WOULD KNOW HOW TO CONTACT YOU	CHANGE OF ADDRESS/CORRECT CONTACT DETAILS
NAME		
ADDRESS		
POSTCODE		
TEL (HOME)		
TEL (MOBILE)		

REFERENCE

Ipsos MORI

GfK NOP

Have Your Say!

New Deal for Communities

The National Household Survey

What do you think about the local area?

What would most improve your quality of life?

Ipsos MORI and GfK NOP will be conducting a major survey in your area between May and October 2008. This follows three surveys that took place in 2002, 2004 and 2006 – we are interested in everyone's views but if you took part last time we are particularly interested to see how your views have changed.

It is important that as many people as possible take part to ensure we get a true picture of the local area.

The survey will help your local NDC partnership decide on priorities for the future of the area.

Everyone's views are important

If you have any queries, please contact Mohammed Ravat at Ipsos MORI on Freephone 0808 238 5428 or e-mail ndc@ipsos-mori.com

IPSOS MORI WANTS TO HEAR YOUR VIEWS:

What do you think of ..... NDC?

THERE'S A SIMPLE WAY TO FIND OUT WHAT PEOPLE ARE THINKING;

Which is why Britain's leading social research companies, Ipsos MORI and GfK NOP, have been asked to carry out a survey of all of the NDC areas across the country to see how things have changed in the last two years – and that includes <AREA>! They also want to know how well the NDC is doing to make things better here!

To ensure this happens, an interviewer may contact you between May and October and ask you to take part. You'll be asked what you think about your home, about <AREA>, and about other local issues such as community, crime, health, work and education as well as some household details.

The results from the survey will provide <AREA> NDC with vital information about what the community's needs and priorities are. It will also show how things have changed and improved in the last two years.

If your home is chosen, you'll receive a letter from Ipsos MORI or GfK NOP providing you with more information. There's no need for you to wait in for the interviewers, if you are not there when they call, they will try again at a different time.

If you have any queries about the survey or to find out more, please contact Mohammed Ravat at Ipsos MORI on freephone 0808 238 5428, or email: ndc@ipsos-mori.com.

To contact someone at the NDC about the survey, call <CONTACT NAME> on <CONTACT NUMBER>.

Ipsos MORI

GfK NOP

May 2008

Dear Resident

New Deal for Communities Household Survey

I am writing to ask for your help with an important survey that is being conducted among residents in this area by the Department of Communities and Local Government. The survey is being conducted as part of a national evaluation of the New Deal for Communities programme, looking at the people who live here, their attitudes towards their local area, the work they do, the local services they use and the way things could be improved.

Ipsos MORI, a leading social research company, is conducting the survey, assisted by interviewers from GfK NOP. We are keen to look at how views change over time, and have been repeating the survey every two years since 2002 – you may remember taking part previously. A leaflet is enclosed which explains more about the survey and answers some typical questions.

It is very important that as many people as possible participate in order to provide an accurate view of needs in your area and how these are changing. All Ipsos MORI and GfK NOP interviewers wear identification badges with their photo. **Do not allow anyone into your home who is not carrying this official identification.**

I would like to assure you that your answers will be treated in the strictest confidence. It will not be possible for any individual person to be identified from the survey findings and the information will be used by the team for statistical purposes only.

You are not obliged to take part in this survey, but we do hope you can help us with this important research. If you would like any more information about the survey, please contact Mohammed Ravat at Ipsos MORI on 0808 238 5428. You can also email ndc@ipsos-mori.com, quoting your full address and the reference number that appears above.

Thank you very much for your help – I am sure you will find the survey interesting.

Yours faithfully

Kathryn Gallop
Associate Director

Market & Opinion Research International Ltd
Registered in England and Wales No 948470
77-81 Borough Road, London, SE1 1FY, United Kingdom. Phone: +44 (0)20 7347 3000. Fax: +44 (0)20 7347 3800

Ipsos MORI

GfK NOP

NDC Household Survey

Your Questions Answered…

- **What is New Deal for Communities?**

New Deal for Communities (NDC) is a key programme in the Government's strategy to revive urban areas. Partnerships have been formed in 39 neighbourhoods across England to tackle five key issues: employment, education, crime, health, and housing and the physical environment. Each partnership involves a range of individuals and organisations including local people, community and voluntary groups, public agencies, local authorities and businesses. You have been contacted about this survey because you live in an NDC area.

- **How will the survey be used?**

The survey will be used by the Government in a National Evaluation of the New Deal for Communities programme, to help assess how well it is working to improve people's quality of life. Most importantly, we want to look at how views change over time. As such, this survey has been repeated every two years, since 2002. In fact, you may remember taking part previously.

The results from the survey will also be fed back to your local NDC partnership to provide information about the types of people who live in the area and what their particular needs and priorities are, as well as how these are changing.

- **Why are you choosing my home?**

There are two elements to the survey. If you took part in 2006, we are interested in speaking to you again, to find out how and why your views have changed. However, to ensure the findings are balanced, we need to speak to some new people too, for example, where the original respondent is no longer living at this address.

It is important that as many people as possible take part, whatever their circumstances, to ensure that we get a true picture of the area and the individuals living here.

- **How do I know the interviewer is genuine?**

All interviewers carry ID photocards with a freephone number to call if you want to check that they are who they say they are.

- **What if I am out or busy when the interviewer comes to visit?**

They will call back at another time, or at a time to suit you.

- **What will the interviewer ask?**

The interviewer will ask you what you think about your home and area and other local issues such as community, crime, health, work and education as well as some household details.

- **Will my answers be treated in confidence?**

Yes. All information that you give will be combined with information from everyone else taking part in the survey. A report will be written summarising the results - it will not be possible to identify any individual or their home from this.

No personal details will ever be released to anyone outside the survey team. Details will not be passed to any other government department or official body. The use of the information collected is strictly controlled by the Data Protection Act. You will never receive sales calls or direct mail as a result of taking part in this survey. **It is completely confidential.**

- **Why do you want household details if the survey is confidential?**

We need to make sure we have a good mix of people from different age groups, income groups etc and so to check this, we need to ask you for these details.

- **I have already taken part in local surveys – why do I need to help with this one?**

You may already have taken part in a similar survey or other local consultation about the area. However, in order to compare NDC areas with one another and to measure change over time it is necessary to ensure the information collected is consistent across all 39 areas. To help us provide this consistent view, it is important that you participate in this survey too.

- **What if I have only recently moved in or am planning to move away in the next few months?**

Your views are still important. We still need to include you, to ensure we get a proper mix of households and individuals.

- **Will I be contacted again?**

At the end of the interview you will be asked if you are willing to be recontacted so that we can invite you to take part in further waves of this survey. This is not compulsory, and you may refuse at any time. Ipsos MORI and GfK NOP will not contact you again as a result of taking part in this survey unless you give your permission.

A small number of households may be recontacted by the survey team just to check that the survey has been conducted correctly and professionally.

For further information

Write to Mohammed Ravat at 79-81 Borough Road, London, SE1 1FY
Email: ndc@ipsos-mori.com
Telephone: 0808 238 5428

Ipsos MORI

GfK NOP

May 2008

Dear Resident

New Deal for Communities Household Survey

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Ipsos MORI, a leading social research company, is conducting the survey, assisted by interviewers from GfK NOP. We are keen to look at how views change over time, and have been repeating the survey every two years since 2002. A leaflet is enclosed which explains more about the survey and answers some typical questions.

Your home has been selected at random for inclusion in the survey, and I do hope you are willing to take part. It is very important that as many people as possible participate in order to provide an accurate view of needs in your area and how these are changing. All Ipsos MORI and GfK NOP interviewers wear identification badges with their photo. **Do not allow anyone into your home who is not carrying this official identification.**

I would like to assure you that your answers will be treated in the strictest confidence. It will not be possible for any individual person to be identified from the survey findings and the information will be used by the team for statistical purposes only.

You are not obliged to take part in this survey, but we do hope you can help us with this important research. If you would like any more information about the survey please contact Mohammed Ravat at Ipsos MORI on 0808 238 5428. You can also email ndc@ipsos-mori.com, quoting your full address and the reference number that appears above.

Thank you very much for your help – I am sure you will find the survey interesting.

Yours faithfully

Kathryn Gallop
Associate Director

Ipsos MORI

GfK NOP

NDC Household Survey

Your Questions Answered...

- **What is New Deal for Communities?**

New Deal for Communities (NDC) is a key programme in the Government's strategy to revive urban areas. Partnerships have been formed in 39 neighbourhoods across England to tackle five key issues: employment, education, crime, health, and housing and the physical environment. Each partnership involves a range of individuals and organisations including local people, community and voluntary groups, public agencies, local authorities and businesses. You have been contacted about this survey because you live in an NDC area.

- **How will the survey be used?**

The survey will be used by the Government in a National Evaluation of the New Deal for Communities programme, to help assess how well it is working to improve people's quality of life. Most importantly, we want to look at how views change over time. As such, this survey has been repeated every two years since 2002.

The results from the survey will also be fed back to your local NDC partnership to provide information about the types of people who live in the area and what their particular needs and priorities are, as well as how these are changing.

- **Why are you choosing my home?**

There are two elements to the survey. We will be recontacting those people we interviewed in 2006 and speaking to some new people too. Any new addresses are selected at random from a list of all local postal addresses as it is too expensive to call at every address in every NDC area.

It is important that as many people as possible take part, whatever their circumstances, to ensure that we get a true picture of the area and the individuals living there.

- **How do I know the interviewer is genuine?**

All interviewers carry ID photocards with a freephone number to call if you want to check that they are who they say they are.

- **What if I am out or busy when the interviewer comes to visit?**

They will call back at another time, or at a time to suit you.

- **What will the interviewer ask?**

The interviewer will ask you what you think about your home and area and other local issues such as community, crime, health, work and education as well as some household details.

- **Will my answers be treated in confidence?**

Yes. All information that you give will be combined with information from everyone else taking part in the survey. A report will be written summarising the results - it will not be possible to identify any individual or their home from this.

No personal details will ever be released to anyone outside the survey team. Details will not be passed to any other government department or official body. The use of the information collected is strictly controlled by the Data Protection Act. You will never receive sales calls or direct mail as a result of taking part in this survey. **It is completely confidential.**

- **Why do you want household details if the survey is confidential?**

We need to make sure we have a good mix of people from different age groups, income groups etc and so to check this, we need to ask you for these details.

- **I have already taken part in local surveys – why do I need to help with this one?**

You may already have taken part in a similar survey or other local consultation about the area. However, in order to compare NDC areas with one another and to measure change over time it is necessary to ensure the information collected is consistent across all 39 areas. To help us provide this consistent view, it is important that you participate in this survey too.

- **What if I have only recently moved in or am planning to move away in the next few months?**

Your views are still important. We still need to include you, to ensure we get a proper mix of households and individuals.

- **Will I be contacted again?**

At the end of the interview you will be asked if you are willing to be recontacted so that we can invite you to take part in further waves of this survey. This is not compulsory, and you may refuse at any time. Ipsos MORI and GfK NOP will not contact you again as a result of taking part in this survey unless you give your permission.

A small number of households may be recontacted by the survey team just to check that the survey has been conducted correctly and professionally.

For further information

Write to Mohammed Ravat at 79-81 Borough Road, London, SE1 1FY
Email: ndc@ipsos-mori.com
Telephone: 0808 238 5428

GfK NOP

Ipsos MORI

New Deal for Communities 2008 Household Survey

Interviewer Instructions

Ipsos MORI/J30980
GfK NOP/451657

May 2008

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1. Survey Background

1.1 Background

This survey is being undertaken on behalf of Communities and Local Government (CLG) as part of the National Evaluation of the New Deal for Communities (NDC) programme. The survey follows-up three previous waves conducted in Summer 2002 (the baseline survey), Summer 2004 and Summer 2006. As part of the survey **we will be re-interviewing as many of the respondents we spoke to two years ago as possible**.

As was the case in 2006, the main survey this year will consist of 400 interviews in each of the 39 NDC areas, i.e., a total of c.15,600 interviews with the fieldwork split between Ipsos MORI and GfK NOP. The results of the survey will be used by the Government in a National Evaluation of the NDC programme to help assess how people's quality of life in these areas has changed over the last two years and over the duration of the programme.

The methodology of the survey is exactly the same as in 2006, with the main questionnaire almost identical to the survey two years ago; just two new questions have been added to the community section of the main questionnaire. Four NDC partnership areas (Coventry, Knowsley, Leicester and Sheffield) are also Mixed Community Initiative (MCI) areas and as such an additional question module will be conducted in these areas this year; if you are working in any of these areas, specific details and instructions will be provided separately.

As before, the survey is in two parts:

- **NDC longitudinal**: this is the key element of the study. We will be re-interviewing as many of the respondents we spoke to two years ago as possible (some of these people may also have been interviewed in 2002, 2004 and 2006);
- **NDC top-up (or cross-sectional)**: on the basis that some of the original respondents will have moved or died, we will also be interviewing other NDC residents, who were not interviewed in 2006. Some of these new respondents will be picked up at addresses where the original respondent is no longer there and some will be at newly selected addresses.

Again, as with both previous waves, we are also interviewing in some **comparator areas**. For this element we will be interviewing residents living in wards within the same local authority areas as each of the NDC areas with similar levels of deprivation but not bordering on the NDC areas. The aim is to achieve c. 3,000 interviews in total across the 39 areas; around 77 in each. As with the

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main NDC survey, these interviews will be both longitudinal and top-up, working to the same model as outlined above.

1.2 What is NDC?

New Deal for Communities (NDC) is an initiative that supports the intensive regeneration of some of the most deprived neighbourhoods in England. The ultimate goal of NDC is to reduce the gaps between these areas and the rest of the country. The Government selected 39 areas to receive significant sums of money (up to £50m) over ten years to fund regeneration schemes. These are designed to tackle five key issues:

- poor job prospects
- high levels of crime
- educational underachievement
- poor health
- improving housing and the physical environment.

A further key element of NDC is community participation and involvement. In fact, local partnerships are generally run by local service providers (including the council, health service, police etc), voluntary organisations and local residents themselves.

Because of the importance of the decisions that are likely to be based on the survey data it is vital that the survey is completed accurately, and that the complex procedures are followed to the letter. Please read these instructions carefully and if you have any queries at all, please contact your supervisor or Mohammed Ravat on 0808 238 5428.

1.3 Survey Design

There are a number of key points to note about the survey design:

- **Interviewing the original respondent** – this is going to be key to the success of the survey as it is the only way we can directly measure change. **Where the original respondent is still living in a household we do not want you to interview anyone else, even if they are offering to take part**. If you worked on the survey before, we have tried to give you the same addresses again as far as possible – piloting and experience from other surveys of this type shows this to be one of the most effective methods of getting a repeat interview.

- **Questionnaire variation in NDC areas** – each NDC partnership faces particular issues and is looking at different responses to tackling problems in their area. As a result, each has been given the opportunity to add a few questions of their own. In most areas, there will be some additional questions at the end of the core questionnaire which are specific to that particular NDC partnership. Separate instructions for these – corresponding to the area(s) you are working in – are in your work packs. NB these questions will NOT appear on the comparator survey.

- **Mixed Communities Initiative module** – four of the NDC areas (Coventry, Knowsley, Leicester and Sheffield) are also MCI areas and an additional 10 minute question module will be asked in these areas after the partnership specific questions. If you are working in any of these four areas, separate instructions will be provided in your work packs.

- **Future surveys** – as noted above, as the survey aims to measure change we are currently recontacting those people who were interviewed in 2006. The survey may be repeated again in 2010 and if it goes ahead we will be looking to interview **exactly the same respondents**.

- **High quality fieldwork** – it is important that we obtain an interview at a very high proportion of addresses, and you should make sure you are prepared to persuade the original/selected respondent of the importance of their participation. For this reason we are also asking you to make a **minimum of six calls** at each occupied address, at least one of which must be an evening (after 6pm) and one a weekend **plus** one further evening or weekend call. Any addresses not having made the correct types of call will be returned to YOU immediately. We have also provided some additional details on dealing with refusals (at the end of these instructions).

- **Publicity** – you have been provided with **personalised advance letters** to send to each address, and have spare copies as well as a laminated copy in your packs to show to respondents. These letters are accompanied by an explanatory leaflet giving more background to the survey; again, spares are provided in your packs. In addition, all areas have been sent posters and text to include in their NDC newsletters. Hopefully these will have a positive impact, but we cannot guarantee that all areas will have used them. However, it is a good idea to check in any local papers for the latest news on the partnerships, to get a sense of local attitudes.

- **Partnership activity** – many of the areas will have had a number of surveys conducted in them in the past couple of years both by service providers as well as local NDC partnerships. Indeed, many have had their own consultation programmes looking at each of the key NDC theme areas.

- **Safety** – as with all surveys of this kind we would advise you to inform the local police station that you are working in the area.

- **Prize Draw** – everyone taking part will be offered the opportunity to enter a Prize Draw. There will be one Prize Draw per area, with prizes of £250, £100 and £50. For the comparator survey, please note that there will only be one Prize Draw including respondents from all areas.

- **Foreign language interviews** – if you come across households where nobody speaks English and it is not possible to conduct the interview yourself, please record this in the relevant space on the contact sheet (under "Mother Tongue Required" of the Final Outcome section). We have provided you with a **Language Card** to help identify which language is required. We will try to make special arrangements to obtain an interview at these addresses, as it is important that no-one is excluded from taking part because of language, or other communication difficulties. Alternatively, if you are able to complete the interview using another household member as an interpreter, please do this.

We are working to strict deadlines on this survey and it is very important that you begin working soon after you receive the survey materials. We will be expecting you to keep the e-progress updated, return work regularly and promptly and will closely monitor the progress and data of each interviewer working on the survey.

1.4 Fieldwork Packs

In your briefing packs you will find:

- a paper copy of the core questionnaire;

- core showcards (A-AE or A-AE (REVERSE));

- a laminated copy of the advance letter for respondents and spare copies of the letter and leaflets for you to show on the doorstep if necessary;

- language card;

- example contact sheets (longitudinal and top-up).

Please keep these materials as you will need them for the main survey. Your fieldwork packs will be sent on later, and these will contain:

- contact sheets;
- advance letters and FAQs in pre-stamped envelopes for each address in your allocation;
- appointment cards;
- questions, showcards and instructions for the area(s) you are working in, including a map.

Your pack will also contain all the usual field admin materials. Please ensure you have all of these materials before starting work.

Thanks in advance for your efforts and good luck!

Jessica Vince
Kathryn Gallop
Leon Page
Kate Brough
Hayley Muller
David Jeans
Mohammed Ravat

2. Pre-contact

You have been supplied with **advance letters** for each household selected for the survey along with a leaflet designed to answer some **frequently asked questions**. You should post these a few days before approaching the household so that potential respondents have time to read it before your visit.

We have found that this system works better than us bulk mailing letters from head office as it means that you can plan your workload and post letters such that they are still fresh in respondents' minds when you visit. To make best use of the letters, it is essential that you plan your programme of work several days in advance.

We have also provided you with additional blank copies of the letter and leaflet to give to anyone who has not received it, lost it or just does not recall it. You will need to transfer the address number for the address to the top of the letter. A laminated copy is also provided in your packs.

You also have small postcard-sized **appointment cards** to leave at addresses where you call and find no-one in. While we would encourage you to use these, we understand that some interviewers prefer not to. The evidence is that they do encourage participation as they reinforce the message that their property has received repeat visits and therefore it must be an important survey.

IF YOU ARE WORKING ON THE NDC OR COMPARATOR LONGITUDINAL SURVEY SEE SECTION 3 BELOW FOR CONTACT PROCEDURES

IF YOU ARE WORKING ON THE NDC OR COMPARATOR TOP-UP SURVEY SEE SECTION 4 ON PAGE 15 FOR CONTACT PROCEDURES

3. Longitudinal Contact Procedure

3.1 Summary of contact procedure

Contact Procedure – Summary

1. The contact sheet starts with **Dwelling Information**, which you must complete at your first call at the address by observation **before** you try to make contact.
2. If you make contact with an occupant at the selected address, read out the **Introduction**. Then complete the original respondent check, if the screening is successful then go to the **CAPI Questionnaire**.
3. If the screening is not successful (i.e. the named respondent has moved or died), then go to the **New Respondent Selection**, select the respondent and then go to the **CAPI Questionnaire**.
4. On leaving the address, whether an interview is successful or not, you should complete the contact record on the front page, and if this is the last call you are going to make, code **Final Outcome**.
5. Note **Address Change** information, which you must complete for every address, and amend the address information if incorrect.

For the longitudinal sample the aim is to complete as many interviews with the named respondent as possible. Where the named respondent is still living at an address NO substitutions are allowed.

3.2 Longitudinal contact sheets - overview

Every longitudinal address has its own Contact Sheet printed with the relevant address and other details:

- the NDC longitudinal contact sheet is printed on pink paper;
- the comparator longitudinal contact sheet is printed on cream paper.

You must complete the contact sheet for every address you call at, even where you do not make contact with the household or selected respondent. This provides us with vital information on the eligibility and the outcome of your calls for all addresses; information which is only available from the details you collect on the contact sheet.

All information pre-printed on the Contact Sheet was collected during the previous survey in 2006. This includes:

- **Address number and area number**
- **Address**
- **Sample point** *NB: This is required by Ipsos MORI interviewers to fill in their pay claims. GfK NOP interviewers will have 'n/a' printed in this row.*
- **Respondent's name, age and sex** *NB: We have given you all the information we have to help you identify the original respondent. Ages given are their estimated current age i.e. adding on 2 years to that given at the previous interview. As a result, they may be a year out (e.g. for people who have not yet had their birthday this year).*
- **Years interviewed;** *i.e whether taken part in one, two or three previous interviews on this survey.*
- **Day, date and time of previous interview**
- **Language of previous interview** *NB: You may have some information about the language the interview was conducted in, if other than English.*
- **Name of previous interviewer**

We have complete information for the majority of people who took part in the 2006 survey. However, should any confusion arise, please use the age/gender information to help you identify the right person.

NB: You will see that the Contact Sheet has **boxes** for outcomes rather than the numerical codes you may be used to. This is because all the information is going to be scanned onto computer. **Please ensure that all boxes are CROSSED** rather that ticked, and ensure that handwriting is clear and legible. If you make a mistake, please fill in the entire box and code correctly.

3.3 Area and address number

This is the number to be entered into CAPI at the beginning of the interview. It is essential that this number is recorded correctly on CAPI and you will be asked to check that the first line of the address matches that at which you are interviewing as a safeguard.

3.4 Contact Record

This is for you to record all attempts at contacting the address. Please use the Contact Record codes provided – write in the Day (1-7), Hour and Mins (using 24 hour clock), Date (01-31) and Month (01-12), followed by any relevant comments. This information will also help the next interviewer if the contact sheet is reissued.

3.5 Dwelling Information (SECTION A)

Q1 Code type of property on your first visit and BEFORE trying to make contact. Please try to complete the questions as fully as possible by observation. The information on property type will also be asked at the beginning of the CAPI interview.

3.6 Interviewing Named Respondent (SECTION B)

You should start with the introduction, whoever you are interviewing.

Q2 Helps you establish whether the named person currently lives in the household. If they do and you are speaking to them ask Q3 as a check, then go to the interview. If you are not speaking to them, call back as necessary.

Q4-5 If the respondent does not remember being interviewed last time, use Q4 and Q5 to help you identify them – i.e. check their name and age (and that of other household members) against the information on the front page of the contact sheet. If they, or someone else in their household, were interviewed before, call back as necessary and go to interview.

If the original respondent is no longer living in the household, ask Q6 to check whether the original respondent has moved or died, then go to Section C. New Respondent Selection (Q7). ***N.B. No substitutes are allowed if the original respondent is still living in the household.***

3.7 New Respondent Selection (SECTION C)

ONLY USE THIS SECTION IF THE NAMED PERSON ON THE CONTACT SHEET IS NO LONGER LIVING IN THE HOUSEHOLD

Select an adult aged 16 or over for interview:

- if there is only one adult aged 16 or over living at the property, please interview this person;
- where you find several people in the household aged 16 or over, you must list their initials/names **alphabetically** and then select one of these people for interview using the Kish numbers. For example, if you have a household with two adults aged 16+, below is an illustration of how the Kish Selection would be used:
  - firstly, list the names or initials of the adults aged 16+ in the boxes at Q8 in alphabetical order;
  - next, use the Kish numbers to select which of the two should be interviewed. To do this, read along the top row of numbers to the number of household members that you are selecting from - the number in the box below is the one to select. In the example of the contact sheet shown below, person 2 – in this case Sue - has been selected. If there are more than 9 household members at the address call Head Office for instructions.
  - If you select a new respondent at a longitudinal address, you will be asked to enter the number of household members (taken from Q8) into the CAPI script at the start of the questionnaire. This is vital information required to produce the data for the survey.

* C. NEW RESPONDENT SELECTION *

ONLY USE IF NAMED PERSON IS NO LONGER IN HOUSEHOLD, OR NEW HOUSEHOLD LIVING AT ADDRESS

Q7. **I'd like to interview one of the people aged 16 or over who live in this household, and in order to choose fairly, I'd like to ask a few questions. Can you tell me how many people (aged 16 or over) currently live here as part of this household?**

One only	☐	GO TO INTERVIEW AND CODE FINAL OUTCOME **PART B**
Two or more	☒	ASK Q8 & COMPLETE DETAILS BELOW THEN GO TO INTERVIEW

Q8. **We have a special way of randomly selecting which person to interview and in order to choose fairly can you please tell me the first name or initial of each member of the household (aged 16 or over).**
LIST NAMES/INITIALS BELOW IN ALPHABETICAL ORDER

WRITE IN HOUSEHOLD MEMBER FIRST NAME OR INITIAL	PERSON NUMBER
Bob	1
Sue	2
	3
	4
	5
	6
	7
	8
	9

INCLUDE:

People normally living here away for up to 6 months

People away at work for whom this is main address

Boarders and lodgers

EXCLUDE:

People 18+ living elsewhere for study/work

Spouses separated and no longer resident

People away for 6 months or more

NO SUBSTITUTIONS ONCE SELECTED

MORE THAN 9 – PHONE HEAD OFFICE 0808 238 5428

Total no. household members aged 16+ WRITE IN: 0 2

Person selected from Kish WRITE IN: 0 2

KISH SELECTION	Q8: NUMBER OF HOUSEHOLD MEMBERS	2	3	4	5	6	7	8	9
	SELECTION NUMBER	2	1	3	5	2	4	1	7

KISH SELECTION INSTRUCTIONS:
SELECT HOUSEHOLD MEMBER TO CONDUCT THE INTERVIEW USING THE KISH SELECTION

3.8 Final Outcome

For this study, the Final Outcome is on the **back page** of the contact sheet. You should code a Final Outcome for every address. The outcomes are divided into three different categories:

- If the original respondent **is living** at the address, you should code the final outcome in **Part A**;
- If the original respondent **is not living** at the address, you should code the final outcome in **Part B** (after you have selected a new respondent);
- If you have no information about whether the named person is living at the address or not, you should code **Part C**. You should also code this section if the household/property is now ineligible for interview.

3.8 Refusal Information

It is important that we gather any reasons for refusal, regardless of whether it is the original respondent or a newly selected one. Please obtain as detailed a description of the reasons for refusal as possible and code on the back page. This will help your colleague to whom the address may be re-issued.

3.9 Address changes

You must complete QA on the front page of the Contact Sheet for all addresses and QB if a change to the printed address is required.

This is another important section as the information collected here will be passed on to any interviewers to whom the Contact Sheets are reissued and will also be used in future follow-up surveys. Its purpose is to ensure subsequent interviewers go to the same address as you did.

QA Mark whether there are any changes to the actual address. If there are, write the corrected address in the column to the right of the printed address against each line that requires amending. We have also provided space for you to add a new first line to the address, if required (e.g., if you have selected a flat and need to add "Flat B" at the beginning of the address). Write the new line(s) of the address clearly, as they will be entered onto computer and used for future communication with the household. You only need to fill in the information that requires a change – i.e., you do not need to rewrite the whole address if only one line has changed.

QB Complete this question to indicate the type of change you have made to the address if required.

4. Top-up Contact Procedure

4.1 Summary of contact procedure

Contact Procedure – Summary

1. The contact sheet starts with **Dwelling Information and Selection**, which you must complete at your first call at the address by observation **before** you try to make contact.
2. If you make contact with an occupant at the selected address, read out **Introduction**. Then complete the **Household Selection** and **Respondent Selection** sections.
3. If the screening is successful, then go to the **CAPI Questionnaire**.
4. On leaving the address, whether an interview is successful or not, you should complete the contact record, and if this is the last call you are likely to make, code the **Final Outcome**.
5. Note **Address Change** information, which you must complete for every address, and amend the address information if incorrect.

4.2 Top up contact sheets - overview

Every top-up address has its own Contact Sheet printed with the relevant address details.

- the NDC top-up contact sheet is printed on white paper;
- the comparator top-up contact sheet is printed on 'salmon' coloured paper.

You must complete a contact sheet for every address you call at, even where you do not make contact with the household or selected respondent.

In addition to your own name and interviewer number, all of the address information will be pre-printed on the Contact Sheet.

NB: You will see that the Contact Sheet has **boxes** for outcomes rather than the numerical codes you may be used to. This is because all the information is going to be scanned onto computer. **Please ensure that all boxes are CROSSED** rather that ticked, and ensure that handwriting is clear and legible. If you make a mistake, please fill in the entire box and code correctly.

4.3 Area and address number

This is the number to be entered into CAPI at the beginning of the interview. It is essential that this number is recorded correctly on CAPI, you will be asked to check that the first line of the address matches that at which you are interviewing as a safeguard.

4.4 Sample Point

This is required by Ipsos MORI interviewers to fill in their pay claims. GfK NOP interviewers will have 'n/a' printed in this row.

4.5 Contact Record

This is for you to record all attempts at contacting the address. Please use the Contact Record codes provided – write in the Day (1-7), Hour and Mins (using 24 hour clock), Date (01-31) and Month (1-12), followed by any relevant comments. This information will also help the next interviewer if the contact sheet is reissued.

4.6 Dwelling Information and Selection (SECTION A)

This section must be completed for all addresses, on your first visit and BEFORE trying to make contact. Please try to complete the questions as fully as possible by observation. The information on property type and dwelling information will also be asked at the beginning of the CAPI interview so that we have all the information necessary in order to be able to correctly weight the data provided in the interview. When asked in the script, please transfer this information across from your contact sheet to the CAPI machine.

Q1 Code property type of address. This information will also be asked at the beginning of the CAPI interview.

Q2 Asks whether the address (as it appears on the contact sheet) is a single dwelling or divided into a number of dwellings. If it is just one property, go directly to the Introduction. If there is more than one property at the address, go to Q3. You will be asked to enter the number of properties at the address at the start of the CAPI interview.

Q3 If there is more than one property at the address, select one at random using the Kish Numbers on page 3 of the contact sheet as outlined in the example on page 11 above.

4.7 Introduction and Household Selection (SECTION B)

Having made contact at the address, you must read out the **Introduction** and complete the **Household Selection** section. As with the dwelling selection above, the information on household selection will also be asked at the beginning of the CAPI interview. When asked in the script, please transfer this information across from your contact sheet to the CAPI machine

Q4 This question establishes how many households live at the address – people are in the same household if they:

- share a living room; or
- share at least one meal a day; or
- share substantial amounts of domestic arrangements (e.g. food shopping).

NB: lodgers who do not share any of the above should also be considered part of the main household, i.e. are always part of the main household.

Only in very rare cases will an address contain more than one household (i.e. people who do not share any of the arrangements outlined above). In these cases, go to Q5 and select a household using the Kish Numbers provided on page 3 of the contact sheet.

4.8 Respondent Selection (SECTION C)

Once you have identified the correct household, you must then select an adult aged 16 or over for interview:

- if there is only one adult aged 16 or over living at the property, try to achieve an interview with this person;
- where you find several people in the household aged 16 or over, you must list their initials/names alphabetically and then select one of these people for interview using the Kish Numbers at Q7. An example of how this works is provided above (see page 11, Section 3.7).

4.9 Final Outcome

For this study, the Final Outcome is on the **back page** of the contact sheet. You should code the Final Outcome for every address.

4.10 Refusal Information

Please estimate the household composition, sex and ethnic origin for all households at which you obtain a refusal. Please also obtain as detailed a description of the household's reasons for refusal as possible.

4.11 Address Changes

You must complete QA on the front page of the Contact Sheet for all addresses and QB if a change to the printed address is required.

This is another important section as the information collected here will be passed on to any interviewers to whom the Contact Sheets are reissued and will also be used in future follow-up surveys. Its purpose is to ensure subsequent interviewers go to the same address as you did.

QA Mark whether there are any changes to the actual address. If there are, write the corrected address in the column to the right of the printed address against each line that requires amending. We have also provided space for you to add a new first line to the address, if required (e.g., if you have selected a flat and need to add "Flat B" at the beginning of the address). Write the new line(s) of the address clearly, as they will be entered onto computer and used for future communication with the household. You only need to fill in the information that requires a change – i.e., you do not need to rewrite the whole address if only one line has changed.

QB Complete this question to indicate the type of change you have made to the address if required.

5. Questionnaire

5.1 Questionnaire overview

The questionnaire consists of 9 sections which are asked in all areas:

HO: Housing
QL: Quality of Life and Area
CO: Community
CR: Crime
HD: Household Demographic Information
WO: Work
ED: Education
HE: Health
FI: Finance

For the main household survey in both NDC and comparator areas, the average interview length is 25 minutes. However, a large number of NDC areas have added up to five minutes worth of additional questions covering projects and issues of particular interest to local partnerships. In addition, four areas will also be asked a ten-minute Mixed Communities Initiative (MCI) questionnaire module. We have provided **separate instructions (and showcards) for these MCI and partnership specific questions** (although most are very straightforward).

5.2 The longitudinal questionnaire

As this is a follow-up survey, there are a few questions where we are **referring to answers respondents gave in 2006**. Although this has worked well over previous waves, please be aware that **this is a highly sensitive approach** and we need to take all possible care when asking these questions. **We do not want respondents to feel that we are being intrusive when bringing forward their data**, so please be sensitive to this. If you have any concerns about the way in which a respondent is reacting to this, please note this down in full, or if necessary, contact the office.

If asked, you can confirm that their personal details have been kept separate from their address information, and are only being brought together for checking during this interview – this complies with the Data Protection Act.

Data will be brought forward by CAPI where a respondent's answer to a question **is <u>different</u> from what they said in 2006.** An example of this is given below:

QHO11NEWB Last time we interviewed you, you thought you would not move from your property, but now you think you will. What has changed to make you say that?

This only applies to four questions during the interview - we have noted where this occurs in the instructions below.

5.3 'Missing' questions

As the questionnaire has developed over the course of four survey waves, there are some cases where we have removed questions. We have excluded those question numbers from the questionnaire, rather than re-number all the questions – for example there is no QHO5 or QHO7.

As always, before starting work, please ensure that you are familiar with the questionnaire. For your information a paper copy has been provided – the main questionnaire is largely the same as in 2006 apart from two new questions to the core questionnaire and some minor amendments to code frames at three questions. These are all noted below.

5.4 Dummy Interviews

Remember that before you go out and start interviewing at your sampled addresses, you are required to conduct two "dummy" interviews. This is to ensure that you become familiar with the questionnaire, and they can be done with members of your household using fictitious responses. The "dummies" must be downloaded using your modem, and we will check that they have been completed. Please do these dummies immediately after the briefing session. If you are conducting:

- <u>only longitudinal</u> interviews: please use reference numbers 1999999 and 1888888 for your dummy interviews;
- <u>only top-up</u> interviews: please use 2999999 for both your dummy interviews;
- <u>both longitudinal and top-up</u> interviews: please use 1999999 OR 1888888 AND 2999999 for your dummy interviews.

5.5 General Points

Detailed instructions for some sections/questions are outlined below, but you should also note the following general points:

- **Filling in amounts of money** - Where questions relate to amounts of money, use pounds (£s) - do **not** include pence. Instead round up or down to the nearest pound.
- **Estimates** - If the respondent doesn't give exact figures, then probe for an estimate. When coding estimates, indicate this as specified.
- **Read Outs -** Instead of using a showcard, some questions ask you to read out the scale to respondents. For these, it is important that you do NOT read out "don't know" (i.e. only the text in bold).
- **Open-ended questions -** Some of the questions in the partnership sections, as well as the coding of the respondent's occupation are open-ended. Remember to probe fully on these questions and write in the answers in full. If specified in the instructions, please do not prompt the respondent.
- **Pre-coded lists -** Some questions (e.g. QHO11NEWB) are unprompted, but we have provided pre-coded lists. These are designed to be comprehensive, so are very detailed. Please make sure you are familiar with them before you start work.
- **Showcards -** There are two versions of the Showcards – forward and reverse. **'(R)'** on the questionnaire after the showcard means that it may be reversed, so please be careful with answers such as 'third from the top' etc.
- **Household Reference Person -** This is the person in whose name the home is owned or rented (or jointly owned/rented). If the home is jointly owned or rented by more than one person, the Household Reference Person is the person with the highest income. If both have the same income, then the Household Reference Person is the oldest person.
- **Interviewer notes –** Please use the 'interviewer notes' function on the CAPI script to note anything you wish to flag during the interview. All notes are fully reviewed by the survey team and provide a valuable resource when processing the data.

5.6 Starting the Interview

Once you input the address reference number, the address at which you are interviewing will appear on the screen for you to confirm. Make sure you get this number correct; please take time to return and correct, if necessary, before proceeding.

When you begin the interview you will be asked to input some information from the contact sheet and there are a number of questions to help you use the right questionnaire. This is very important - if we have interviewed someone before then we need to make sure you ask them the questions about change and that their previous responses are bought forward.

At longitudinal addresses

You will be asked to confirm whether you are speaking to the named person or a new respondent.

- if yes, you will be asked to enter property type from the contact sheet (Q1) and will then go straight to a longitudinal interview;
- if no, you will be asked to confirm whether the original respondent still lives at the address – if they do you will not be able to continue. If they have moved/died you will be asked to confirm you are interviewing a new respondent and then go to a top-up interview. You will also be asked to enter property type and confirm the number of household members aged 16+ at the address which you must take from your contact sheet (Q8). This is to ensure that we have the correct information to weight the data that you collect during your interview.

At top-up addresses

Once you have confirmed that address details are correct, you will be asked to enter information taken from your contact sheet: property type (Q1), number of houses/flats at the address (Q3), number of households (Q5) and the number of household members (Q7). Again, this is to ensure that we have the correct information to weight the data that you collect during your interview.

5.7 Questionnaire content

Please familiarise yourself with the information below, which provides further information on a number of questions.

HO. Home: QHO1-HO14

HO1 Asks about tenure in current home; you should code the first category that applies. NB if all the rent is paid by Housing Benefit do NOT include as rent free.

HO2 Include Registered Social Landlord (RSL) under housing association.

HO6NEWA Question for all respondents asking how long they have lived in the area (this question was new in 2004).

HO8-HO9 These questions ask about a respondents' **previous** home if they have moved within the last five years.

HO11NEWA Follow-up question asked if respondent **thought they would move** last time they were interviewed but **now don't think they will** (this question was new in 2004).

HO11NEWB Follow-up question asked if respondent **did not think they would move** last time they were interviewed but **now think they will** (this question was new in 2004).

QL. Quality of Life and Area: QQL1-QL4

Straightforward section asking about overall impressions of the area and problems locally.

CO. Community: QCO1-CO11

CO4NEW New question in 2008 asking about the extent to which people from different backgrounds get on well together.

CO10NEW New question for this year asking about the respondent's involvement with NDC activities. This question is aimed at trying to better understand the nature of respondent's involvement in various different types of NDC activities. For instance, it asks them to indicate whether they have actively volunteered to help run an NDC event or activity, and/or whether their involvement has been more participative (e.g., attending events or training courses rather than being actively involved in their organisation).

Please also note that there are three 'other' categories for this question. Please probe, and if necessary ask the respondent to clarify their response. If they mention a type of involvement that is not listed on the showcard, check whether this 'other' type of involvement was voluntary, participatory or some other kind of involvement. Once you have clarified this, then code the 'other' category that best suits their response.

CR. Crime: QCR1-CR5

CR1 Asks how safe people feel walking alone in or around the area after dark. If the respondent says they do not go out then probe by asking how safe they WOULD feel if they did.

CR3ANEW Follow-up question comparing current level of worry about burglary with that expressed last time. Please be aware that this subject may be sensitive when bringing forward previous answers and reassure them about confidentiality (this question was new in 2004).

CR4-CR5 These questions ask about experience of crime. Remember to assure respondent about confidentiality

HD. Household Demographic Information: QHD1-HD8

The questionnaire asks for a name of each person living in the household. This is purely for your and the respondent's reference when completing the questionnaire, so initials or a nick-name are fine. Please be aware that a subsequent question will pull through the names of all household members aged 16+ entered at this question, so for larger households, you may wish to enter full first names at this question.

You will be asked to confirm whose name the home is owned or rented in – this will then become the **Household Reference Person (HRP)** (for full definition of HRP, see page 21).

HD2-HD5 The program will then ask the remaining household questions (relationships, gender and age) for each named person. These questions are asked in order for us to get a clear picture of the household composition so that further analysis can be conducted; it is standard practice on all large-scale government surveys.

HD2 This question asks about relationships between household members. Please ask this in **every** case. You should **not make assumptions** about any relationship.

Treat relatives of cohabiting members of the household as though the cohabiting couple were married (unless the couple are a same sex couple), e.g. the mother of a partner is coded as “mother-in-law”. However, for same sex cohabiting couples the mother of a partner should be coded as “no relation”. “Other relatives” include cousins, nieces, nephews, aunts and uncles.

HD5 If the respondent refuses or does not know the date of birth of any household members you will be asked for their age. If the age is not know, enter an estimate.

There are some check screens that will appear at the end of these questions if you have coded incorrect or illogical ages or relationships. These should indicate where the problem is; you will need to go back to this section and double check the responses.

HD7 This is the ethnicity classification for the 2001 census; please make sure you use the showcard.

WO. Worklessness: QWO1-WO27

This is an important section, with some complex filtering. Although CAPI will lead you through this, please make sure you are familiar with the routing.

WO1 This question asks for the work status of all household members aged 16 or over. The computer will prompt you with the name or initials of each person.

WO1NEW Follow-up question; will be asked of any respondent who **was in paid work in 2006** but is no longer working. Again, please be aware that this may be a sensitive question (this question was new in 2004).

WO2 If they are not currently in paid employment, this question establishes whether the respondent has had a paid job in the past. You should include self-employment and government training schemes, but NOT casual or holiday work.

WO5-WO7 These are questions on employment, which are used to code the social occupational classification (SOC) (and social economic group (SEG)) of the respondent. Ask about current job (if working full/part time) or previous job (if not working but have had a job, including retired).

Full details are needed to enable detailed classification in the office. At WO5 we need details of what the firm does at that place of work. For example, if the respondent is an accountant working for a paint brush manufacturer, you would record “paint brush manufacture”.

WO8 Asks how many hours per week the respondent works/worked in their current/most recent job. Do not include meal breaks or additional overtime.

ED. Education: QED1-ED6

Straightforward section asking about qualifications, participation in education and training and education services.

HE. Health: QHE1-HE14

Straightforward section asking about health status, eating habits, smoking, exercise, mental health and use of health services.

FI. Finance: QFI2-FI18

Emphasise the confidentiality of responses; assure respondents that individual answers will not be revealed to anyone else.

FI4 This is not a full list of benefits available; you may need to write in any others that are offered.

FI6 Note the use of 2 showcards for this question – one for pre-code options (Showcard AC) and 1 to act as a prompt for different sources of income that respondent’s should bear in mind when answering this question (Showcard AE).

5.8 Finishing the interview

Once you have completed an interview, you will be prompted to collect respondent details so that they can be re-contacted for quality control or for further research. Please note, they will only be re-contacted to take part in further research related to this survey – we will not pass their details onto any other organisation. For longitudinal respondents their name and address number will pulled through from the sample; please check that these details are correct.

Thank the respondent and do not forget to complete the relevant sections of the Contact Sheet, especially the **Final Outcome**. Note whether any **changes are required to the printed address** in order to allow us to identify it again. You should mark any changes to their address on Page 1 of the contact sheet and select a code that best describes the change.

6. E-progress daily updates

6.1 E-progress overview

We use an electronic progress updating system on all our pre-selected surveys (e-progress). This is a crucial element of fieldwork management that enables the automatic generation of progress updates allowing more accurate monitoring of fieldwork progress and reducing the effort spent in updating.

All that is required is a time and outcome code to be recorded for every address you have visited in any one day. This should be completed at the end of every day spent working on the NDC or Comparator surveys. **It is vital that you complete this after every day spent working on this project in order to ensure effective fieldwork management**; e-progress is monitored on a daily basis.

The e-progress is a separate project in the project list, and will be named using the job number. On the screen that follows, complete:

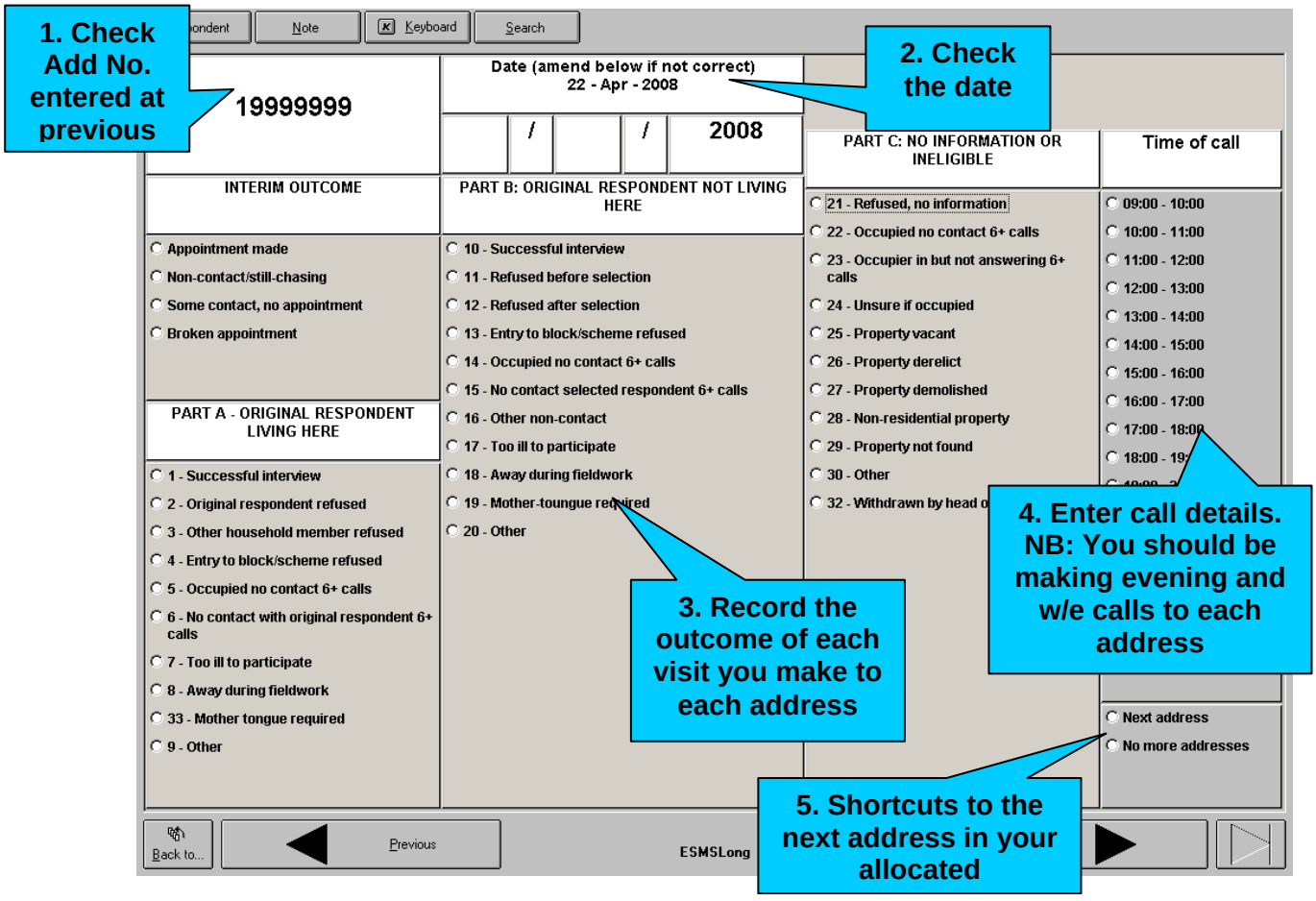
- Reference number: type in the 8 digit address number;
- Type in the correct date: only if the call was made on a date prior to the update;
- Click on the outcome – either the final outcome from the contact sheet if the address is completed, or one of the first four options (appointment made, non-contact, some contact but no appointment, broken appointment);
- Click on the time of call;
- Select either ‘another address to enter’ or ‘no more addresses to enter’ and click ‘Next’. Check to ensure the address details outcome listed are correct, and click ‘next’ which will automatically save the data you have entered.

Points to note:

- Please complete a progress update for addresses where a successful CAPI interview has been achieved. This will help us track “lost” interviews and contact sheets more quickly;
- If you have made multiple calls on one day only complete the progress update once.

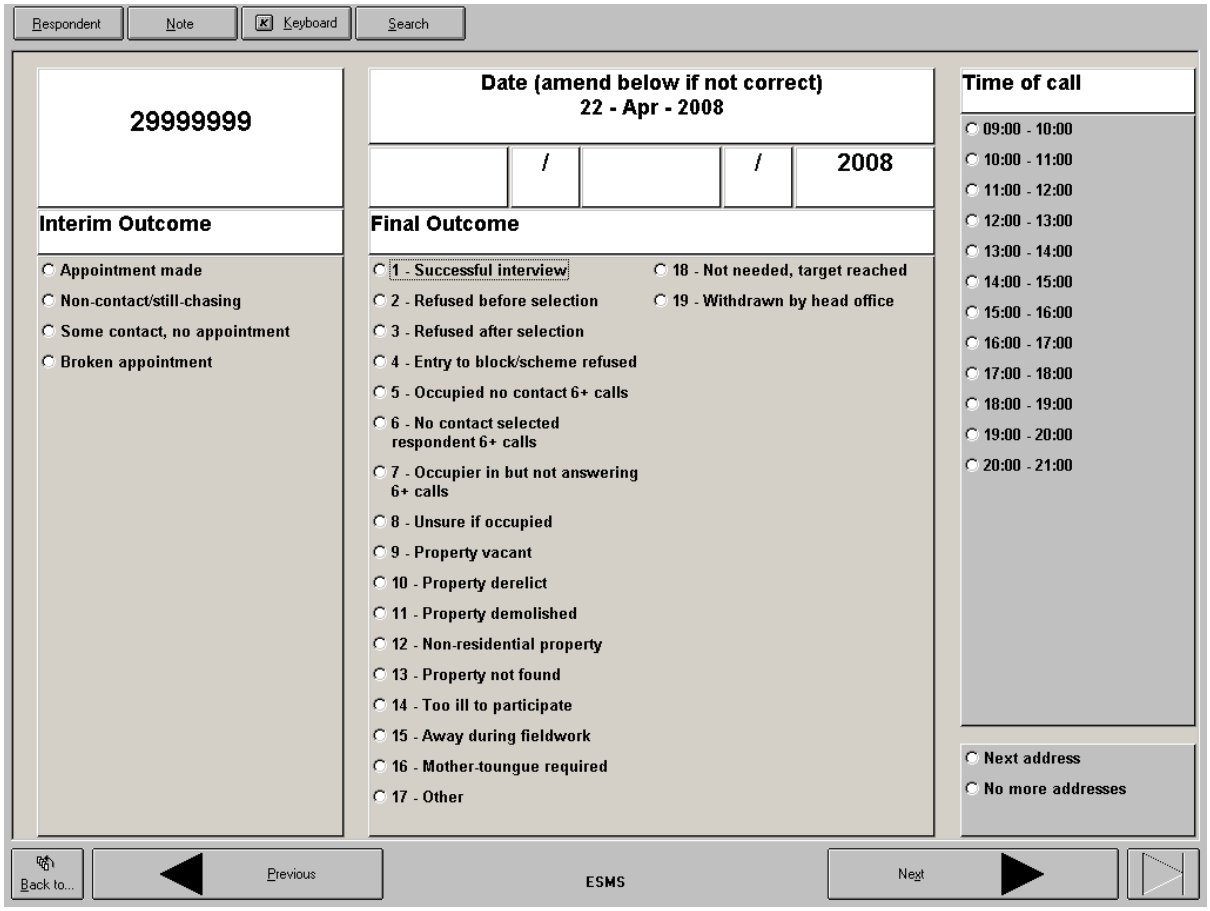
6.2 Longitudinal E-progress

Below is a screen shot of the E-progress for longitudinal addresses. There are four main headings: Interim outcomes, Part A outcomes (original respondent living at address), Part B outcomes (original respondent not living at address) and Part C outcomes (no information or property ineligible). Please be sure to code an outcome in the correct section, indicate the time of call and correct the date listed if necessary.



6.3 Top-up E-progress

Below is a screen shot of the E-progress for top-up addresses. There are two main headings: interim outcomes and Final Outcomes. Please be sure to code an outcome in the correct section, indicate the time of call and correct the date listed if necessary.



6.4 Fieldwork monitoring and returning work

Please keep your Regional Manger and Regional Coordinator informed of your progress. Please return your interviews within 24 hours of completion by downloading daily, and promptly return your contact sheets, as we require these to process the data. Please only write in black pen and as clearly as possible. It is vital that you contact your Regional Manger and Regional Coordinator if you are having difficulties with the addresses you have been allocated in your area.

If you have any other queries, the following people at Ipsos MORI can be contacted:

Kate Foley, Deputy Field Manager – 0207 347 3282
Darren Fisher, Field Executive – 0207 347 3268
CAPI Helpline – 0808 238 5330

And at GfK NOP, please contact:

Yvonne Genchi Senior Project Co-ordinator – 020 7890 9483
Jenny Talbot - Project Manager – 020 7890 9305
CAPI Helpline – 0800 279 8999

Joy Mhonda, Senior Research Executive – 020 7890 9743
Darren Yaxley, Senior Research Executive – 020 7890 9759

7. Dealing with Refusals

Please think carefully about how you will respond if someone initially refuses to take part, and prepare yourself to persuade people to change their minds, perhaps by calling back a few days later. We will be monitoring response rates very carefully, and will offer particular advice to any interviewers with unusually high refusal rates. Suggestions for responses to common reactions are given below:

"I never do surveys"

Answer – This survey is particularly important, it will help ensure money is spent correctly on real needs in this area, and I can come back at a time to suit you. Important decisions may be made using information from the survey; this is your chance to have a say about some of the things that are important to you in the local area.

"I'm too busy"

Answer – I can make an appointment to call back whenever you like – and again stress the importance of the survey, and that we need to get information from households that are busy as well as those that have a more leisurely lifestyle. Without their participation, the views and circumstances of busy people, and people like them, will be overlooked.

"I'm going away on holiday"

Answer – your assistance is important; I'll try you again after you come back from holiday. If they are not able to find a convenient time before they leave, find out when they are due to return and set up an appointment for then.

"I've only just moved in"

Answer – it's still important to consider your views of this area and we are interested in all types of residents, new and old. In fact, people who have recently moved in are particularly important to include – your views and circumstances may be very different

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from residents who have lived in the area for longer and it is important that we do not overlook these. Again, emphasise the importance of the survey.

"I'm going to be moving out of the area soon, the survey is irrelevant to me"

Answer – we need to include all types of homes and the people living in them to properly understand the needs of this area and how these are changing. People who have decided to move out are also particularly important, only then can we get a complete view of people's opinions about their communities and the impact of the NDC funding.

"I've just done another survey"

Answer – this survey is different to previous surveys as it is being done at the same time in the same type of neighbourhoods throughout the country. It is the only source of comparison information between them – and will have a real influence on how money is spent.

"I don't want to take part, but you could try next door"

We cannot carry out the survey next door. Your house/flat has been randomly selected to take part in the survey to ensure that the residents are representative of the area.

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NDC Household Survey 2008

Mixed Communities Initiative Survey Module

Areas: Coventry, Sheffield, Knowsley, and Leicester

Interviewer Instructions

Survey Background

The Mixed Communities Initiative (MCI) is an area based regeneration programme led by Communities and Local Government (CLG). Launched in 2005, the programme aims to bring together housing and neighbourhood renewal strategies to:

- reduce concentrations of deprivation;
- stimulate economic development; and,
- improve public services.

The programme is delivered in twelve areas across the country, four of which overlap with NDC areas. These are **Coventry**, **Knowsley**, **Leicester** and **Sheffield**.

The evaluation of the MCI programme is being undertaken by a consortium, led by the Institute of Education. The first phase commenced in August 2006 and will continue until July 2009. The evaluation draws on data from national surveys and statistics as well as from qualitative interviews with stakeholders, with this survey providing baseline data for the evaluation process.

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Therefore, in these four areas, a short 10-minute module of MCI-specific questions has been added to the end of the 2008 NDC Household Survey, *after* the main and partnership specific sections of the questionnaire have been completed. This will enable new, tailored data to be collected for MCI areas, but will also allow analysis of data in the core questionnaire going back to the 2002 NDC baseline survey.

Please read these instructions carefully and if you have any queries at all, please contact your supervisor or Mohammed Ravat on 0808 238 5428.

Thanks in advance for your efforts and good luck!

The NDC Team

Questionnaire

The questionnaire consists of 27 questions which are asked in four areas (Coventry, Knowsley, Leicester and Sheffield). It is an important section, with some complex filtering; although CAPI will lead you through this, please make sure you are familiar with the question wording and routing before starting.

Please also review with the information below, which provides further details for a number of questions.

SECTION 1.1 Housing (General)

QMIX1 This question asks about the number of bedrooms in the property. Please enter the number of bedrooms that the property was originally designed to have even if they are **currently not used as such** (e.g. now used as a study).

QMIX2-3 QMIX2 asks respondents to provide the postcode of their previous address (this question has also been asked in NDC areas in the past, so you may recognise it). Please make sure that respondents are providing the information for their *previous* rather than *current* address. If they are only able to provide part of their previous postcode, please enter the details and code their response as “Partial postcode”.

If respondents are unable to provide a full postcode then QMIX3 will ask them to provide the street, town/city and area of their previous address; please try to get as full information here as possible. This information will only be used for us to work out the postcode of their previous address. Some respondents may feel slightly apprehensive about providing this information so please do you best reassure respondents of confidentiality for both of these questions.

SECTION 1.2 Future tenure change

QMIX4 This question will route in from the CAPI and be asked of those who said that they are likely to move from their property in the next 2 years at QHO11. It asks respondents to comment on how they think their household will occupy their next accommodation.

QMIX5 This question asks respondents who they think their landlord *will be* when they move.

SECTION 1.3 Housing and area improvements

QMIX6 This question will route in from the CAPI and be asked of those who **rent** their accommodation.

Please note that this question asks about "Shared ownership schemes". A definition of this will be displayed on the CAPI screen for you to read out if necessary, but please read through the description before you begin interviewing to make sure that you understand the concept.

INTERVIEWER ADD IF NECESSARY Shared Ownership is a part buy, part rent scheme, enabling purchasers to buy a home in stages. Purchasers can buy an initial share between 25% and 75% of the value of the property and pay rent on the remaining value of the property.

QMIX7 This question will route in from the CAPI and be asked of those who **own** their accommodation.

QMIX8a-b These questions will only be asked if you are conducting a cross-sectional interview, and asks about their experience in the last two years.

QMIX10 This question will only be asked of those who live in the Sheffield NDC area.

QMIX11 This question will only be asked of those who live in the Coventry and Knowsley NDC areas.

SECTION 2.1 Social Mixing – People you know in the area

This section looks at respondents' perceptions of the backgrounds of people in the area. The questions in this section ask respondents about the proportion of people with various characteristics out of (A) the people that they know personally and (B) people in their street or block generally (regardless of whether they know them personally).

QMIX17 This question asks about how the respondent's *household income* compares with the household incomes of people they know personally and people in their street or block generally.

SECTION 2.2 Social Mixing – General

This section focuses on the degree of social mixing in the area generally, not just amongst people they know personally or those in their street or block.

QMIX18 There is no definition for 'people from different backgrounds' in order to get the respondent's unprompted answer to the question. If respondents are unclear about what this phrase means, then please tell them that it is 'whatever they understand by this'.

QMIX19 This question will route in from CAPI and be asked of all longitudinal respondents and those cross-sectional respondents who have lived in the area for more than two years.

QMIX20 This question will route in from CAPI and only be asked of those respondents who feel that the area has changed at QMIX19.

This question has a long pre-code list; please familiarise yourself with the options prior to fieldwork. Please probe fully, but do not prompt. Use the 'Other (SPECIFY)' code where necessary.

QMIX21 This question asks about the ‘mix of different people’ in the local area. Again, this phrase is undefined in order to allow respondents to interpret it themselves. If respondents are unclear about what this phrase means, then please tell them that it is ‘whatever they understand by this’.

QMIX22 This is a grid question and has ten possible read out categories. Some of these will only be asked of those who gave certain answers during the main questionnaire (e.g., the respondent is only asked about their place of work if they are working at QWO1).

QMIX23 This question will route in from the CAPI and be asked of those who attend two or more of the options at the previous question at least monthly. Respondents are asked to select the one location where they mix socially with people from different backgrounds the most.

There is no definition of what ‘people from different backgrounds’ constitute because we are interested in the respondent’s unprompted answer to the question. If respondents ask you what you mean by ‘people from different backgrounds’ then please tell them that it is ‘whatever they understand by this’.

It is important to add the additional instruction if necessary – we are not interested in mixing which takes place in interactions SOLEY for work or business, for example just to buy something or as part of the respondent’s employment if they are dealing with customers. However, mixing with colleagues at work would count.

QMIX24 This question is similar to QMIX23 but is asked of those who only attend one of the options at QMIX22.

SECTION 3.0 Local area reputation

QMIX26-27 Two straightforward questions on the reputation of the local area.

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - South Kilburn NDC

Area No: 41

Interviewer Instructions

As noted in the main instructions, all partnerships have had the opportunity to add their own questions to the questionnaire, to reflect their specific needs and areas of interest. A few partnerships decided that they did not want to ask additional questions to avoid overburdening residents, but most have used this opportunity. These instructions relate to the partnership area that you are working in.

Questionnaire

The CAPI questionnaire will automatically route you to the correct questions for the area you are working in. However, you must ensure you have the right set of showcards. To help we have personalised the front of each set with the name by which the NDC partnership is known locally and a reference number which will match that on your contact sheets. As a double check, the showcard lettering is also based on the partnership name, e.g. SUN for Sunderland NDC. If you do not have the correct showcards, please contact the office immediately.

A map of the NDC area is attached, for your information.

Once again, thank you for working on this survey, and good luck.

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - North Fulham NDC

Area No: 42

Interviewer Instructions

As noted in the main instructions, all partnerships have had the opportunity to add their own questions to the questionnaire, to reflect their specific needs and areas of interest. A few partnerships decided that they did not want to ask additional questions to avoid overburdening residents, but most have used this opportunity. These instructions relate to the partnership area that you are working in.

Questionnaire

The CAPI questionnaire will automatically route you to the correct questions for the area you are working in. However, you must ensure you have the right set of showcards. To help we have personalised the front of each set with the name by which the NDC partnership is known locally and a reference number which will match that on your contact sheets. As a double check, the showcard lettering is also based on the partnership name, e.g. SUN for Sunderland NDC. If you do not have the correct showcards, please contact the office immediately.

A map of the NDC area is attached, for your information.

Once again, thank you for working on this survey, and good luck.

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GfK NOP

Ipsos MORI/30980 GfK NOP/451657

May 2008

NDC Household Survey 2008

Partnership Specific Questions - Hackney NDC

Area No: 43

Interviewer Instructions

As noted in the main instructions, all partnerships have had the opportunity to add their own questions to the questionnaire, to reflect their specific needs and areas of interest. A few partnerships decided that they did not want to ask additional questions to avoid overburdening residents, but most have used this opportunity. These instructions relate to the partnership area that you are working in.

Questionnaire

The CAPI questionnaire will automatically route you to the correct questions for the area you are working in. However, you must ensure you have the right set of showcards. To help we have personalised the front of each set with the name by which the NDC partnership is known locally and a reference number which will match that on your contact sheets. As a double check, the showcard lettering is also based on the partnership name, e.g. SUN for Sunderland NDC. If you do not have the correct showcards, please contact the office immediately.

A map of the NDC area is attached, for your information.

Once again, thank you for working on this survey, and good luck.

Ipsos MORI

GfK NOP

Ipsos MORI/30980 GfK NOP/451657

May 2008

NDC Household Survey 2008

Partnership Specific Questions - Haringey NDC

Area No: 44

Interviewer Instructions

As noted in the main instructions, all partnerships have had the opportunity to add their own questions to the questionnaire, to reflect their specific needs and areas of interest. A few partnerships decided that they did not want to ask additional questions to avoid overburdening residents, but most have used this opportunity. These instructions relate to the partnership area that you are working in.

Questionnaire

The CAPI questionnaire will automatically route you to the correct questions for the area you are working in. However, you must ensure you have the right set of showcards. To help we have personalised the front of each set with the name by which the NDC partnership is known locally and a reference number which will match that on your contact sheets. As a double check, the showcard lettering is also based on the partnership name, e.g. SUN for Sunderland NDC. If you do not have the correct showcards, please contact the office immediately.

A map of the NDC area is attached, for your information.

Once again, thank you for working on this survey, and good luck.

Ipsos MORI

GfK NOP

Ipsos MORI/30980 GfK NOP/451657

May 2008

NDC Household Survey 2008

Partnership Specific Questions - Islington NDC

Area No: 45

Interviewer Instructions

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A map of the NDC area is attached, for your information.

Once again, thank you for working on this survey, and good luck.

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Lambeth NDC

Area No: 46

Interviewer Instructions

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Ipsos MORI

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Lewisham NDC

Area No: 47

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Southwark NDC

Area No: 49

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Tower Hamlets NDC

Area No: 50

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Luton NDC

Area No: 12

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Southampton NDC

Area No: 14

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Bristol NDC

Area No: 15

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Birmingham (Kings Norton) NDC

Area No: 17

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Birmingham (Aston) NDC

Area No: 18

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Coventry NDC

Area No: 19

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Sandwell NDC

Area No: 20

Interviewer Instructions

As noted in the main instructions, all partnerships have had the opportunity to add their own questions to the questionnaire, to reflect their specific needs and areas of interest. A few partnerships decided that they did not want to ask additional questions to avoid overburdening residents, but most have used this opportunity. These instructions relate to the partnership area that you are working in.

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Walsall NDC

Area No: 21

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Leicester NDC

Area No: 24

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Nottingham NDC

Area No: 25

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Doncaster NDC

Area No: 27

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Kingston-Upon-Hull NDC

Area No: 28

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Sheffield NDC

Area No: 29

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Knowsley NDC

Area No: 30

Interviewer Instructions

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Oldham NDC

Area No: 33

Interviewer Instructions

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GfK NOP

Ipsos MORI/30980 GfK NOP/451657

May 2008

NDC Household Survey 2008

Partnership Specific Questions - Rochdale NDC

Area No: 34

Interviewer Instructions

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GfK NOP

Ipsos MORI/30980 GfK NOP/451657

May 2008

NDC Household Survey 2008

Partnership Specific Questions - Salford NDC

Area No: 35

Interviewer Instructions

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Ipsos MORI

GfK NOP

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May 2008

NDC Household Survey 2008

Partnership Specific Questions - Hartlepool NDC

Area No: 36

Interviewer Instructions

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Ipsos MORI/30980 GfK NOP/451657

May 2008

NDC Household Survey 2008

Partnership Specific Questions - Newcastle-Upon-Tyne NDC

Area No: 38

Interviewer Instructions

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Ipsos MORI

GfK NOP

NEW DEAL FOR COMMUNITIES 2008
LONGITUDINAL SURVEY CONTACT SHEET

Ipsos MORI: 30980 GfK NOP: 451657

ADDRESS INFORMATION

Area No:	Address Number:
COMPANY:	Sample Point:

Issue	Interviewer Name	Number
1		
2		
3		

PERSON

Named person:		Language:
Estimated current age:	Sex:	Years interviewed:
Day/date/time of previous interview:		
Name of previous interviewer:		

CONTACT RECORD

	DAY (1-7)	HOUR (24HR)	MINS	DATE (01-31)	MONTH (01-12)	COMMENTS - record outcome of each call	E-progress update?
1							☐ Yes
2							☐ Yes
3							☐ Yes
4							☐ Yes
5							☐ Yes
6							☐ Yes
7							☐ Yes
8							☐ Yes
9							☐ Yes
10							☐ Yes
11							☐ Yes
12							☐ Yes

WEEKDAY CONTACT CODES: MON = 1 ◆ TUES = 2 ◆ WED = 3 ◆ THURS = 4 ◆ FRI = 5 ◆ SAT = 6 ◆ SUN = 7

TOTAL NUMBER OF CALLS 1ST ISSUE (WRITE IN) ☐☐ **TOTAL NUMBER OF RE-ISSUE CALLS (WRITE IN)** ☐☐

COMPLETE FINAL OUTCOME ON BACK PAGE

* ADDRESS CHANGES *

COMPLETE FOR EACH ADDRESS BEFORE RETURNING CONTACT SHEET TO HEAD OFFICE

QA. Are any changes required to the printed address to enable us to identify it again?
CHECK WITH RESPONDENT IF NECESSARY

Yes	☐ COMPLETE CHANGES BELOW
No	☐

WRITE IN BELOW ALL LINES OF ADDRESS THAT NEED TO BE AMENDED SO THIS HOUSEHOLD & THEIR HOME CAN BE EASILY IDENTIFIED AGAIN. WRITE IN NEW DETAILS ONLY AGAINST CHANGED LINES

NEW FIRST LINE		
LINE 1		
LINE 2		
LINE 3		
LINE 4		
LINE 5		
POSTCODE		

QB. Which of the following explain the changes you have made to the address? MULTICODE OK

address split into more than one home	☐
address merged into a larger property	☐
address changed (e.g. "First Floor Flat" to "Flat A")	☐
address wrong (e.g. misspelt)	☐
Other WRITE IN	☐

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* A. DWELLING INFORMATION *

Q1. Code property type of printed address:

House/bungalow - **detached**	☐	
House/bungalow - **semi-detached**	☐	
House/bungalow **mid terrace**	☐	
House/bungalow - **end terrace**	☐	
Purpose built flat/maisonette(s) - building **less than six floors**	☐	GO TO INTRODUCTION
Purpose built flat/maisonette(s) - building **six or more floors**	☐	
Conversion flat/maisonette(s)	☐	
Hostel or bed and breakfast	☐	
Other (WRITE IN)	☐	

* INTRODUCTION *

Good morning/afternoon/evening. My name is ….from Ipsos MORI/GfK NOP, the research company. We are carrying out a survey for the Department of Communities and Local Government (CLG) . The survey will be used to find out about people's views, the work they do, the local services they use and the way things could be improved. This follows up a previous interview which Ipsos MORI/GfK NOP completed at this address about two years ago in summer 2006.

I would like to assure you that all the information we collect will be kept in the strictest confidence by Ipsos MORI/GfK NOP, and used for research purposes only. Only anonymised data will be passed to CLG, the Evaluation Team led by Sheffield Hallam University and the NDC Partnership for this area.

You can refuse to answer any question you would prefer not to answer. It will not be possible to identify any particular person, household or address in the results.

* B. INTERVIEWING NAMED RESPONDENT *

ASK ALL

Q2. **Can I just check, does**… READ OUT NAMED PERSON PRINTED ON FRONT PAGE **...currently live here?**
NOTE: IF NO NAME FOR ORIGINAL RESPONDENT USE SEX AND AGE INFORMATION ON FRONT PAGE TO HELP IDENTIFY THEM.
INCLUDE: PEOPLE NORMALLY LIVING HERE AWAY FOR UP TO 6 MONTHS AND PEOPLE AWAY AT WORK FOR WHOM THIS IS MAIN ADDRESS

Yes - speaking to named person	☐	ASK Q3
Yes - but not speaking to named person	☐	ATTEMPT TO SPEAK TO NAMED PERSON. IF THEY ARE NOT AVAILABLE CALL BACK AS NECESSARY. THEN ASK Q3
No	☐	GO TO CHECK AT Q6
Don't know/not sure	☐	CALL BACK TO SPEAK TO OTHER HOUSEHOLD MEMBER

ASK IF SPEAKING TO PERSON NAMED ON CONTACT SHEET

Q3. **Were you interviewed by Ipsos MORI/GfK NOP last time (two years ago/ in 2006)?**

Yes	☐	GO TO INTERVIEW AND CODE FINAL OUTCOME **PART A**
No	☐	GO TO Q4
Don't know/can't remember	☐	

IF NO/DON'T KNOW AT Q3

Q4. INTERVIEWER CHECK: Is there another household member with a similar name and age to that printed on front of the contact sheet?

Yes	☐	ATTEMPT TO SECURE INTERVIEW
No	☐	GO TO Q5

IF NO-ONE ELSE IN HOUSEHOLD WITH SIMILAR NAME/AGE AT Q4

Q5. INTERVIEWER CHECK: Is the respondent's age within +2 years of the age on the front of the contact sheet?

Yes	☐	COMPLETE INTERVIEW AND CODE FINAL OUTCOME **PART A**
No	☐	GO TO CHECK AT Q6

IF NAMED PERSON NO LONGER AT ADDRESS AT Q2

Q6. INTERVIEWER CHECK: Has the named person died or moved away?

Died	☐	
Moved away	☐	GO TO SECTION C NEW RESPONDENT SELECTION
Don't know	☐	

N.B. NO SUBSTITUTES ARE ALLOWED IF ORIGINAL RESPONDENT IS STILL LIVING IN THE HOUSEHOLD. CALL THE OFFICE IF YOU ARE AT ALL UNSURE: 0808 238 5428

* C. NEW RESPONDENT SELECTION *

ONLY USE IF NAMED PERSON IS NO LONGER IN HOUSEHOLD, OR NEW HOUSEHOLD LIVING AT ADDRESS

Q7. **I'd like to interview one of the people aged 16 or over who live in this household, and in order to choose fairly, I'd like to ask a few questions. Can you tell me how many people (aged 16 or over) currently live here as part of this household?**

One only	☐	GO TO INTERVIEW AND CODE FINAL OUTCOME **PART B**
Two or more	☐	ASK Q8 & COMPLETE DETAILS BELOW THEN GO TO INTERVIEW

Q8. **We have a special way of randomly selecting which person to interview and in order to choose fairly can you please tell me the first name or initial of each member of the household (aged 16 or over).**
LIST NAMES/INITIALS BELOW IN ALPHABETICAL ORDER

WRITE IN HOUSEHOLD MEMBER FIRST NAME OR INITIAL	PERSON NUMBER
	1
	2
	3
	4
	5
	6
	7
	8
	9

MORE THAN 9 – PHONE HEAD OFFICE 0808 238 5428

INCLUDE:

People normally living here away for up to 6 months

People away at work for whom this is main address

Boarders and lodgers

EXCLUDE:

People 18+ living elsewhere for study/work

Spouses separated and no longer resident

People away for 6 months or more

NO SUBSTITUTIONS ONCE SELECTED

Total no. household members aged 16+ WRITE IN ☐☐

Person selected from Kish WRITE IN ☐☐

KISH SELECTION	**Q8: NUMBER OF HOUSEHOLD MEMBERS**	2	3	4	5	6	7	8	9
	SELECTION NUMBER								

KISH SELECTION INSTRUCTIONS:

SELECT HOUSEHOLD MEMBER TO CONDUCT THE INTERVIEW USING THE KISH SELECTION

Read along the top row of numbers to the number of household members that you are selecting from; the number in the column below it is the one to select.

For example, if there are Ben, Dave and Laura at the address, read along the top line of digits to the number 3 (there are three people in the household); if it was a number 2 printed below that, then you would conduct the interview with Dave (the second person listed). If there are more than 9 household members at address call Head Office 0808 238 5428 for instructions.

Once a selection has been made no substitutions are allowed

NOW GO TO INTERVIEW

REMEMBER TO COMPLETE ADDRESS CHANGES AND FINAL OUTCOME ON CONTACT SHEET

* FINAL OUTCOME *

PART A: ORIGINAL RESPONDENT LIVING HERE			1st issue	Re-issue	
	Successful interview orig respondent		☐	☐	1
REFUSED	Original respondent **refused**	complete refusal info	☐	☐	2
REFUSED	Other household member **refused** on behalf of original respondent	complete refusal info	☐	☐	3
REFUSED	Entry to block/scheme **refused** by warden etc	complete refusal info	☐	☐	4
NO CONTACT	Occupied, **no contact at** address after 6+ calls		☐	☐	5
NO CONTACT	**No contact with original** respondent 6+ calls		☐	☐	6
OTHER	Too **ill** to participate WRITE IN DESCRIPTION		☐	☐	7
OTHER	**Away** during fieldwork WRITE IN DATE BACK		☐	☐	8
OTHER	**Mother-tongue** required WRITE IN LANGUAGE		☐	☐	33
OTHER	**Other** WRITE IN		☐	☐	9

PART B: ORIGINAL RESPONDENT NOT LIVING HERE			1st issue	Re-issue	
	Successful interview with selected person		☐	☐	10
REFUSED	**Refused,** before respondent selection	complete refusal info	☐	☐	11
REFUSED	**Refused**, after respondent selection	complete refusal info	☐	☐	12
REFUSED	Entry to block/scheme **refused** by warden etc	complete refusal info	☐	☐	13
NO CONTACT	Occupied, **no contact at** address after 6+ calls		☐	☐	14
NO CONTACT	**No contact with selected** respondent 6+ calls		☐	☐	15
NO CONTACT	**Other** WRITE IN		☐	☐	16
OTHER	Too **ill** to participate WRITE IN DESCRIPTION		☐	☐	17
OTHER	**Away** during fieldwork WRITE IN DATE BACK		☐	☐	18
OTHER	**Mother-tongue** required WRITE IN LANGUAGE		☐	☐	19
OTHER	**Other** WRITE IN		☐	☐	20

PART C: NO INFORMATION OR PROPERTY INELIGIBLE			1st issue	Re-issue	
REFUSED	**Refused**, no information	Complete refusal info	☐	☐	21
NO CONTACT	Occupied, **no contact** after 6+ calls		☐	☐	22
NO CONTACT	Occupier in **but not answering door after** 6+ calls		☐	☐	23
NO CONTACT	**Unsure if occupied,** no contact after 6 calls		☐	☐	24
PROPERTY INELIGIBLE	Property **vacant**		☐	☐	25
PROPERTY INELIGIBLE	Property **derelict**		☐	☐	26
PROPERTY INELIGIBLE	Property **demolished**		☐	☐	27
PROPERTY INELIGIBLE	**Non-residential** property		☐	☐	28
PROPERTY INELIGIBLE	Property **not found**		☐	☐	29
PROPERTY INELIGIBLE	**Other** WRITE IN		☐	☐	30
PROPERTY INELIGIBLE	**Withdrawn** by Head Office		☐	☐	32

REASON FOR REFUSAL (MULTICODE OK)	REFUSAL INFORMATION	1st issue	Re-issue	
	Never does surveys	☐	☐	1
	Interview takes **too long**	☐	☐	2
	Does not want to be on **panel**	☐	☐	16
	Taken part in **too many surveys**	☐	☐	3
	Interview is too **intrusive**	☐	☐	4
	Too **busy** at this time	☐	☐	5
	Always too **busy**	☐	☐	6
	Worried about **misuse** of information	☐	☐	7
	Worried about **confidentiality**	☐	☐	8
	Worried about **safety/security**	☐	☐	9
	Survey is a **waste** of money	☐	☐	10
	Not interested in helping **government**	☐	☐	11
	Not interested in **subject matter**	☐	☐	12
	"Nothing in it for me"	☐	☐	13
	Other WRITE IN	☐	☐	14
	DO NOT RECONTACT	☐	☐	15

All addresses must be called at 6 or more times (including 3 weekend and evening calls) with at least 3 weeks between the first and final call

Remember to return all contact sheets to the office (productives and failures) as soon as possible. Check all relevant sections have been coded

Ipsos MORI

GfK NOP

NEW DEAL FOR COMMUNITIES 2008
TOP-UP SURVEY CONTACT SHEET

Ipsos MORI: 30980 GfK NOP: 451657

ADDRESS INFORMATION

Area No:	Address Number:
COMPANY:	Sample Point:

Issue	Interviewer Name	Number
1		
2		
3		

CONTACT RECORD

	DAY (1-7)	HOUR (24HR)	MINS	DATE (01-31)	MONTH (01-12)	COMMENTS - record outcome of each call	E-progress update?
1							☐ Yes
2							☐ Yes
3							☐ Yes
4							☐ Yes
5							☐ Yes
6							☐ Yes
7							☐ Yes
8							☐ Yes
9							☐ Yes
10							☐ Yes
11							☐ Yes
12							☐ Yes

WEEKDAY CONTACT CODES: MON = 1 ◆ TUES = 2 ◆ WED = 3 ◆ THURS = 4 ◆ FRI = 5 ◆ SAT = 6 ◆ SUN = 7

TOTAL NUMBER OF CALLS 1ST ISSUE (WRITE IN) ☐☐ **TOTAL NUMBER OF RE-ISSUE CALLS (WRITE IN)** ☐☐

COMPLETE FINAL OUTCOME ON BACK PAGE

* ADDRESS CHANGES *

COMPLETE FOR EACH ADDRESS BEFORE RETURNING CONTACT SHEET TO HEAD OFFICE

QA. Are any changes required to the printed address to enable us to identify it again?
CHECK WITH RESPONDENT IF NECESSARY

Yes	☐ COMPLETE CHANGES BELOW
No	☐

WRITE IN BELOW ALL LINES OF ADDRESS THAT NEED TO BE AMENDED SO THIS HOUSEHOLD & THEIR HOME CAN BE EASILY IDENTIFIED AGAIN. WRITE IN NEW DETAILS ONLY AGAINST CHANGED LINES

NEW FIRST LINE		
LINE 1		
LINE 2		
LINE 3		
LINE 4		
LINE 5		
POSTCODE		

QB. Which of the following explain the changes you have made to the address? MULTICODE OK

address split into more than one home	☐
address merged into a larger property	☐
address changed (e.g. "First Floor Flat" to "Flat A")	☐
address wrong (e.g. misspelt)	☐
Other WRITE IN	☐

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* A. DWELLING INFORMATION AND SELECTION *

Q1. Code property type of printed address:

House/bungalow - **detached**	☐	
House/bungalow - **semi-detached**	☐	
House/bungalow **mid terrace**	☐	
House/bungalow - **end terrace**	☐	
Purpose built flat/maisonette(s) - building **less than six floors**	☐	GO TO Q2
Purpose built flat/maisonette(s) - building **six or more floors**	☐	
Conversion flat/maisonette(s)	☐	
Hostel or bed and breakfast	☐	
Other (WRITE IN)	☐	

Q2. Does the precise address on the contact sheet consist of just <u>one</u> house or flat?
(IF NOW PART OF A LARGER PROPERTY CONSIDER THAT LARGER PROPERTY)

Yes	☐	GO TO INTRODUCTION (SECTION B)
No - more than one house or flat	☐	GO TO Q3

Q3. Write in total number of houses/flats, then select one at random using the Kish selection in Section C and write in selected number:

Total number of houses/flats WRITE IN ☐☐

Number selected from Kish IN SECTION C ☐☐

* B. INTRODUCTION AND HOUSEHOLD SELECTION *

Good morning/afternoon/evening. My name is … from Ipsos MORI/GfK NOP, the research company. We are carrying out a survey for the Department of Communities and Local Government (CLG). The survey will be used to find out about people's views, the work they do, the local services they use and the way things could be improved.

I would like to assure you that all the information we collect will be kept in the strictest confidence by Ipsos MORI/GfK NOP, and used for research purposes only. Only <u>anonymised</u> data will only be passed to CLG, the Evaluation Team led by Sheffield Hallam University and the NDC Partnership for this area.

You can refuse to answer any question you would prefer not to answer. It will not be possible to identify any particular person, household or address in the results.

ASK ALL

Q4. **Can I just check, how many households live here? By household I mean a person or group of people who normally live here, who share a living or sitting room, or share at least one meal a day?**

One household only	☐	GO TO Q6 (SECTION C)
Two or more households	☐	GO TO Q5

Q5. Ask respondent for details of households - write in total number of households then select one at random using the Kish selection at the bottom of the next page (Section C), and write in selected number.

Total number of households WRITE IN ☐☐

Number selected from Kish SEE SECTION C - WRITE IN ☐☐

* C. RESPONDENT SELECTION *

ASK ALL

Q6. **I'd like to interview one of the people aged 16 or over who live in this household, and in order to choose fairly, I'd like to ask a few questions. Can you tell me how many people (aged 16 or over) currently live here as part of this household?**

One only	☐	GO TO INTERVIEW
Two or more	☐	ASK Q7 AND COMPLETE DETAILS BELOW

Q7. **We have a special way of randomly selecting which person to interview and in order to choose fairly can you please tell me the first name or initial of each member of the household (aged 16 or over).** LIST NAMES/INITIALS BELOW IN ALPHABETICAL ORDER

INTERVIEWER NOTE: SOME HOUSEHOLDS WILL CONTAIN PEOPLE WHO WERE INTERVIEWED IN PREVIOUS WAVES, BUT ALL TOP-UP SAMPLE MUST BE RANDOMLY SELECTED TO ENSURE FINDINGS ARE REPRESENTATIVE

WRITE IN HOUSEHOLD MEMBER FIRST NAME OR INITIAL	PERSON NUMBER
	1
	2
	3
	4
	5
	6
	7
	8
	9

INCLUDE:

People normally living here away for up to 6 months

People away at work for whom this is main address

Boarders and lodgers

EXCLUDE:

People 18+ living elsewhere for study/work

Spouses separated and no longer resident

People away for 6 months or more

NO SUBSTITUTIONS ALLOWED ONCE SELECTED

MORE THAN 9 – PHONE HEAD OFFICE: 0808 238 5428

Total number of household members 16+ WRITE IN ☐☐

Person selected from Kish WRITE IN ☐☐

Please use this Kish Selection for Property selection (Q3), Household selection (Q5) and Respondent selection (Q7) if needed.

KISH SELECTION	**Q3/5/7: PROPERTIES/HOUSEHOLDS/RESPONDENT SELECTION NUMBER**	2	3	4	5	6	7	8	9

KISH SELECTION INSTRUCTIONS:

SELECT PROPERTY/HOUSEHOLD/HOUSEHOLD MEMBER TO CONDUCT THE INTERVIEW USING THE KISH SELECTION

Read along the top row of numbers to the number of property/household/household members that you are selecting from; the number in the column below it is the one to select.

For example, if there are flats A, B and C at the address, read along the top line of digits to the number 3; if it was number 2 printed below that then you would conduct the screening at Flat B (the second of A, B and C).

If there are more than 9 properties/households/household members at address call Head Office 0808 238 5428 for instructions.

Once a selection has been made no substitutions are allowed

NOW GO TO INTERVIEW

REMEMBER TO COMPLETE ADDRESS CHANGES AND FINAL OUTCOME ON CONTACT SHEET

* FINAL OUTCOME *			1st issue	Re-issue	
	Successful interview		☐	☐	1
REFUSED	**Refused** before respondent selection	complete refusal info	☐	☐	2
	Refused after respondent selection		☐	☐	3
	Entry to block/scheme **refused** by warden etc		☐	☐	4
NO CONTACT	Occupied, **no contact at address** after 6+ calls		☐	☐	5
	No contact with selected respondent 6+ calls		☐	☐	6
	Occupier in but not answering door after 6+ calls		☐	☐	7
	Unsure if occupied, no contact after 6+ calls		☐	☐	8
PROPERTY INELIGIBLE	Property **vacant**		☐	☐	9
	Property **derelict**		☐	☐	10
	Property **demolished**		☐	☐	11
	Non-residential property		☐	☐	12
	Property **not found**		☐	☐	13
OTHER	Too **ill** to participate WRITE IN DESCRIPTION		☐	☐	14
	Away during fieldwork WRITE IN DESCRIPTION		☐	☐	15
	Mother-tongue required WRITE IN LANGUAGE		☐	☐	16
	Other WRITE IN		☐	☐	17
	Not needed, target reached		☐	☐	18
	Withdrawn by Head Office		☐	☐	19

* REFUSAL INFORMATION *		1st issue	Re-issue	
REASON FOR REFUSAL (MULTICODE OK)	**Never** does surveys	☐	☐	1
	Interview takes **too long**	☐	☐	2
	Does not want to be on **panel**	☐	☐	23
	Taken part in **too many surveys**	☐	☐	3
	Interview is too **intrusive**	☐	☐	21
	Too **busy** at this time	☐	☐	22
	Always too **busy**	☐	☐	4
	Worried about **misuse** of info	☐	☐	5
	Worried about **confidentiality**	☐	☐	6
	Worried about **safety**/security	☐	☐	7
	Survey is a **waste** of money	☐	☐	8
	Not interested in helping **government**	☐	☐	9
	Not interested in **subject matter**	☐	☐	10
	"Nothing in it for me"	☐	☐	11
	Other WRITE IN	☐	☐	12
ESTIMATED CHARACTERISTICS	**Composition:** Elderly adult h'hold	☐	☐	14
	Family with children	☐	☐	15
	Other	☐	☐	16
	Sex of person refusing: Male	☐	☐	17
	Female	☐	☐	18
	Ethnic Origin: White	☐	☐	19
	Other	☐	☐	20
	DO NOT RECONTACT	☐	☐	13

All addresses must be called at 6 or more times (including 3 weekend and evening calls) with at least 3 weeks between the first and final call.

Remember to return all contact sheets to the office (productives and failures) as soon as possible. Check all relevant sections have been coded.

If necessary, please use this space to record details about how to identify selected flat/house and/or to record address information from Q6.

Additional Notes:

Edit Opening_Screen with Name of Survey, Job Number and Start Date

(Please use job number 910221 for claiming your fees)

May 2008

451657 NDC Main

CAPI HELPLINE - 0800 2798999

Version {V}

This survey is to be recruited at the following times ...

[Recruit].[Single1]

○ Agree ..... [1]

☐ Dummy ..... [2]

It is imperative that interviewees are recruited at the times stipulated above, failing which GfK NOP reserves the right to withhold payment of the interview fees.

x

INTERVIEWER: Please amend the time and date displayed if they are incorrect.

Date: {sysdate}

Time: {systime}

Amend Date:

Amend Time:

[Recruit].[OpenNumeric1]

_____

/

[Recruit].[OpenNumeric2]

_____

[Recruit].[OpenNumeric3]

_____

/

[Recruit].[OpenNumeric4]

_____

:

[Recruit].[OpenNumeric5]

_____

Day

/

Month

/

Year

Hours

:

Mins

(24 Hour Clock)

Days of the week:

{days}

Time of day:

{times}

Sorry, you have not fully entered an amended date.

Please check.

Sorry, you have not fully entered an amended date.

Please check.

INTERVIEWER: Please confirm that the time and date displayed are now correct.

[Time_Check1]

- ○ Yes, time and date are correct..... [1]
- ○ No, time and date are incorrect..... [2]

{mtime}

Please enter changes for each version.

==========

[DataEdits]

- ○ *Yes* ✍ _____ *[1]*
- ○ No ..... [2]

Please enter the area in which the sample point you are working in is. This may not necessarily be your field area.

[AreaWorked]

- ○ B ..... [1]
- ○ C ..... [2]
- ○ E..... [3]
- ○ F..... [4]
- ○ G ..... [5]
- ○ H ..... [6]
- ○ J ..... [7]
- ○ M ..... [8]
- ○ N ..... [9]
- ○ S..... [10]

Please code the Area Number you are working in (this is on your contact sheet)

[AreaNumber]

- ○ 11 ..... [11]
- ○ 12 ..... [12]
- ○ 13 ..... [13]
- ○ 14 ..... [14]
- ○ 15 ..... [15]
- ○ 16 ..... [16]
- ○ 17 ..... [17]
- ○ 18 ..... [18]
- ○ 19 ..... [19]
- ○ 20 ..... [20]
- ○ 21 ..... [21]
- ○ 22 ..... [22]
- ○ 23 ..... [23]
- ○ 24 ..... [24]
- ○ 25 ..... [25]
- ○ 26 ..... [26]
- ○ 27 ..... [27]
- ○ 28 ..... [28]
- ○ 29 ..... [29]
- ○ 30 ..... [30]
- ○ 31 ..... [31]
- ○ 32 ..... [32]
- ○ 33 ..... [33]

- 34 ..... [34]
- 35 ..... [35]
- 36 ..... [36]
- 37 ..... [37]
- 38 ..... [38]
- 39 ..... [39]
- 40 ..... [40]
- 41 ..... [41]
- 42 ..... [42]
- 43 ..... [43]
- 44 ..... [44]
- 45 ..... [45]
- 46 ..... [46]
- 47 ..... [47]
- 48 ..... [48]
- 49 ..... [49]
- 50 ..... [50]

[SamplePnt]

- 1 ..... [1]

INT.: PLEASE ENTER THE SAMPLE NUMBER.

Const UNZIP = Unzipsample() (integer)

Today's date is:

{dd}-{mm}-{yy}

INTERVIEWER: Is this correct?

[Today2]

- ○ Yes ..... [1]
- ○ No ..... [2]

You are using the main version of the CAPI script

PLEASE ENTER THE CORRECT DATE

YEAR WILL DEFAULT TO 2006

[SetDate].[Single1]

- ○ 1 ..... [1]
- ○ 2 ..... [2]
- ○ 3 ..... [3]
- ○ 4 ..... [4]
- ○ 5 ..... [5]
- ○ 6 ..... [6]
- ○ 7 ..... [7]
- ○ 8 ..... [8]
- ○ 9 ..... [9]
- ○ 10 ..... [10]
- ○ 11 ..... [11]
- ○ 12 ..... [12]
- ○ 13 ..... [13]
- ○ 14 ..... [14]
- ○ 15 ..... [15]
- ○ 16 ..... [16]
- ○ 17 ..... [17]
- ○ 18 ..... [18]
- ○ 19 ..... [19]
- ○ 20 ..... [20]
- ○ 21 ..... [21]

- ○ 22 ..... [22]
- ○ 23 ..... [23]
- ○ 24 ..... [24]
- ○ 25 ..... [25]
- ○ 26 ..... [26]
- ○ 27 ..... [27]
- ○ 28 ..... [28]
- ○ 29 ..... [29]
- ○ 30 ..... [30]
- ○ 31 ..... [31]

[SetDate].[Single2]

- ○ January ..... [1]
- ○ February ..... [2]
- ○ March ..... [3]
- ○ April ..... [4]
- ○ May ..... [5]
- ○ June ..... [6]
- ○ July ..... [7]
- ○ August ..... [8]
- ○ September ..... [9]
- ○ October ..... [10]
- ○ November ..... [11]
- ○ December ..... [12]

DAY

MONTH

The current time is:

{hh}:{mm}

INTERVIEWER: Is this correct?

[CurrTime]

- ○ Yes ..... [1]
- ○ No ..... [2]

PLEASE ENTER THE CORRECT TIME

(IN 5 MINUTE BANDS)

[SetTime].[Single1]

- ○ 08 ..... [8]
- ○ 09 ..... [9]
- ○ 10 ..... [10]
- ○ 11 ..... [11]
- ○ 12 ..... [12]
- ○ 13 ..... [13]
- ○ 14 ..... [14]
- ○ 15 ..... [15]
- ○ 16 ..... [16]
- ○ 17 ..... [17]
- ○ 18 ..... [18]
- ○ 19 ..... [19]
- ○ 20 ..... [20]
- ○ 21 ..... [21]
- ○ 22 ..... [22]

[SetTime].[Single2]

- ○ 00 ..... [0]
- ○ 05 ..... [5]
- ○ 10 ..... [10]
- ○ 15 ..... [15]
- ○ 20 ..... [20]
- ○ 25 ..... [25]

○ 30 ..... [30]

○ 35 ..... [35]

○ 40 ..... [40]

○ 45 ..... [45]

○ 50 ..... [50]

○ 55 ..... [55]

HOUR

MINUTES

Enter Address number from the contact sheet:

[newsamp]

_____

**** OpenText3 amended from '4' to '3' at Patrick's request 27/04/06 ****

You have entered an invalid number.

Please press <PREVIOUS> and amend

WARNING

[Point Check]

○ Yes, details are correct..... [1]

○ No, need to amend address number..... [2]

{sp}

{address}

Are these the correct details?

(PLEASE NOTE AMENDMENTS TO PRINTED ADDRESS CAN BE CORRECTED AT THE END OF THE SCRIPT)

Are you interviewing {name}?

[LONG1]

○ Yes, I am interviewing {name} ..... [1]

○ No, this is a new respondent..... [2]

INTERVIEWER

CLICK <NEXT> TO CONFIRM THAT YOU ARE INTERVIEWING {name}.

CLICK <PREVIOUS> IF YOU ARE INTERVIEWING A NEW RESPONDENT.

Does {name} still live at the address?

[LONG3]

- ○ Yes ..... [1]
- ○ No ..... [2]

INTERVIEWER

YOU MUST ATTEMPT TO INTERVIEW THE NAMED PERSON ON THE CONTACT SHEET.

IF THEY ARE STILL LIVING AT THIS ADDRESS NO SUBSITUTIONS ARE ALLOWED.

INTERVIEW WILL TERMINATE AUTOMATICALLY

INTERVIEWER: Did the new respondent or other members of this household live with {name} as part of the same household?

[LONG5/6].[Single1]

- ○ Yes ..... [1]
- ○ No ..... [2]

Has the named person died or moved away?

[LONG5/6].[Single2]

- ○ Died ..... [1]
- ○ Moved away ..... [2]
- ○ Don't know ..... [3]

INTERVIEWER

CLICK <NEXT> TO CONFIRM YOU ARE INTERVIEWING A NEW RESPONDENT

OTHERWISE CLICK <PREVIOUS>

[Point Check]

○ Yes, details are correct..... [1]

○ No, need to amend address number..... [2]

{sp}

{address}

Are these the correct details?

(PLEASE NOTE AMENDMENTS TO PRINTED ADDRESS CAN BE CORRECTED AT THE END OF THE SCRIPT)

QA INTERVIEWER - Please enter the type of dwelling - taken from Q1 on the contact sheet.

[QA]

- ○ House/bungalow - detached ..... [1]
- ○ House/bungalow - semi-detached ..... [2]
- ○ House/bungalow - mid terrace ..... [3]
- ○ House/bungalow - end terrace ..... [4]
- ○ Purpose built flat/maisonette(s) - building less than six floors ..... [5]
- ○ Purpose built flat/maisonette(s) - building six or more floors ..... [6]
- ○ Coversion flat/maisonette(s) ..... [7]
- ○ Hostel or bed and breakfast ..... [8]
- ○ *Other (specify)* ✍_____ *[9]*

WARNING!

You have selected 'Other' but you haven't specified an answer in the box provided;

Please return and amend as necessary.

QB Please enter the number of HOUSES/FLATS at this address - taken from Q3 in the contact sheet.

[QB]

- ○ 1 ..... [1]
- ○ 2 ..... [2]
- ○ 3 ..... [3]
- ○ 4 ..... [4]
- ○ 5 ..... [5]
- ○ 6 ..... [6]
- ○ 7 ..... [7]
- ○ 8 ..... [8]
- ○ 9 ..... [9]
- ○ 10 or more ..... [10]

QBcheck Are you sure that answer is correct?

If 10 or more, you should have called head office for instructions.

[QBcheck]

- ○ Yes ..... [1]
- ○ No ..... [2]

WARNING

You have entered that the answer given at QB is incorrect.

Please return and amend.

QC Please write in the total number of HOUSEHOLDS at this address - taken from Q5 in the contact sheet.

[QC]

- ○ 1 ..... [1]
- ○ 2 ..... [2]
- ○ 3 ..... [3]
- ○ 4 ..... [4]
- ○ 5 ..... [5]
- ○ 6 ..... [6]
- ○ 7 ..... [7]
- ○ 8 ..... [8]
- ○ 9 ..... [9]
- ○ 10 or more ..... [10]

QCcheck Are you sure that answer is correct?

If 10 or more, you should have called head office for instructions.

[QCcheck]

- ○ Yes ..... [1]
- ○ No ..... [2]

WARNING

You have entered that the answer given at QB is incorrect.

Please return and amend.

QD Please write in the TOTAL NUMBER OF PEOPLE (aged 16 or over) who currently live here as part of this household - taken from Q7/Q8 in the contact sheet.

[QD]

- ○ 1 ..... [1]
- ○ 2 ..... [2]
- ○ 3 ..... [3]
- ○ 4 ..... [4]
- ○ 5 ..... [5]
- ○ 6 ..... [6]
- ○ 7 ..... [7]
- ○ 8 ..... [8]
- ○ 9 ..... [9]
- ○ 10 or more ..... [10]

NDC 2008 LONGITUDINAL QUESTIONNAIRE

PRESS <NEXT> TO CONTINUE

Good morning/afternoon/evening. My name is ... from {agency}, the research company. We are carrying out a survey for the Department of Communities and Local Government. The survey will be used to find out about people's views, the work they do, the local services they use and the way things could be improved. This follows up a previous interview which Ipsos MORI/GfK NOP completed at this address about two years ago in summer 2006.

I would like to assure you that all the information we collect will be kept in the strictest confidence by Ipsos MORI/GfK NOP, and used for research purposes only. Only anonymised data will be passed to Communities and Local Government, the evaluation team led by Sheffield Hallam University and the NDC Partnership for this area.

You can refuse to answer any question you would prefer not to answer. It will not be possible to identify any particular person, household or address in the results.

NDC 2008 TOP-UP QUESTIONNAIRE

PRESS <NEXT> TO CONTINUE

Good morning/afternoon/evening. My name is ... from {agency}, the research company. We are carrying out a survey for the Department of Communities and Local Government. The survey will be used to find out about people's views, the work they do, the local services they use and the way things could be improved.

I would like to assure you that all the information we collect will be kept in the strictest confidence by Ipsos MORI/GfK NOP, and used for research purposes only. Only anonymised data will be passed to Communities and Local Government, the evaluation team led by Sheffield Hallam University and the NDC Partnership for this area.

You can refuse to answer any question you would prefer not to answer. It will not be possible to identify any particular person, household or address in the results.

INTERVIEWER: Are you being accompanied on this interview?

[accomp]

○ Yes ..... [1]

○ No ..... [2]

[PDInt1].[PDArea]

- ○ B ..... [1]
- ○ C ..... [2]
- ○ E..... [3]
- ○ F..... [4]
- ○ G ..... [5]
- ○ H ..... [6]
- ○ J ..... [7]
- ○ M ..... [8]
- ○ N ..... [9]
- ○ S..... [10]

ENTER YOUR AREA CODE:

ENTER YOUR ID NUMBER:

[PDInt1].[PDIdNum]

_____

INTERVIEWER: Please indicate which showcard version you are using:

[showcards]

- ○ Normal..... [1]
- ○ Reversed ..... [2]

This first section is about your home and your future plans.

QHO1. SHOWCARD A

In which of these ways does your household occupy this accommodation, here at {sub}?

CODE FIRST THAT APPLIES. NB: ALL RENT PAID BY HOUSING BENEFIT IS NOT "RENT FREE"

[HO1]

- ○ A Own it outright..... [1]
- ○ B Buying it with the help of a mortgage or loan..... [2]
- ○ C Pay part rent and part mortgage (shared ownership)..... [3]
- ○ D Rent it ..... [4]
- ○ E Live here rent-free (including rent-free in relative's/friend's property; excluding squatting) ..... [5]
- ○ *F Have it in some other way (SPECIFY)* ✍ _____ *[6]*
- ○ Don't know..... [7]

QHO2. Who is your landlord?

CODE FIRST THAT APPLIES

[HO2]

- ○ The local authority/council/New Town Development ..... [1]
- ○ A Housing Association ..... [2]
- ○ A Housing co-operative ..... [3]
- ○ A charitable trust ..... [4]
- ○ Local housing company ..... [5]
- ○ Employer (organisation) of a household member ..... [6]
- ○ Another organisation ..... [7]
- ○ Relative/friend (before you lived here) of a household member ..... [8]
- ○ Employer (individual) of a household member ..... [9]
- ○ Another individual private landlord? ..... [10]

QHO3. SHOWCARD B (R)

Taking everything into account, how satisfied are you with this accommodation?

[HO3]

- ○ Very satisfied ..... [1]
- ○ Fairly satisfied ..... [2]
- ○ Neither satisfied nor dissatisfied ..... [3]
- ○ Slightly dissatisfied ..... [4]
- ○ Very dissatisfied ..... [5]
- ○ Don't know ..... [6]

QHO4. SHOWCARD B (R) AGAIN

And could you tell me how satisfied you are with the state of repair of your home?

[HO4]

- ○ Very satisfied ..... [1]
- ○ Fairly satisfied ..... [2]
- ○ Neither satisfied nor dissatisfied ..... [3]
- ○ Slightly dissatisfied ..... [4]
- ○ Very dissatisfied ..... [5]
- ○ Don't know ..... [6]

QHO6. When did you personally move to this address? IF UNSURE, PROBE FOR ESTIMATE

ENTER MONTH AND YEAR

CODE IF ESTIMATE

INTERVIEWER: IF BORN AT ADDRESS CODE MONTH AND YEAR OF BIRTH, THEN CODE 'BORN AT ADDRESS'

[HO6n].[Single1]

- ○ January ..... [1]
- ○ February ..... [2]
- ○ March ..... [3]
- ○ April ..... [4]
- ○ May ..... [5]
- ○ June ..... [6]
- ○ July ..... [7]
- ○ August ..... [8]
- ○ September ..... [9]
- ○ October ..... [10]
- ○ November ..... [11]
- ○ December ..... [12]
- ○ Don't know month ..... [13]

[HO6n].[OpenNumeric1]

_____

Year

[HO6n].[Multi1]

○ Estimated ..... [1]

[HO6n].[Single2]

○ Born at address ..... [1]

WARNING

You have entered that the respondent was born at this address yet the year of moving was after 1992 which means they are aged less than 16 years

Please return and amend.

WARNING

You have entered a move in date in the future.

Please return and amend!

QHO6NEWA. (And) when did you move to this area? IF UNSURE, PROBE FOR ESTIMATE

ENTER MONTH AND YEAR

CODE IF ESTIMATE

INTERVIEWER: IF BORN IN AREA CODE MONTH AND YEAR OF BIRTH.

[HO6newa].[Single1]

- ○ January ..... [1]
- ○ February ..... [2]
- ○ March ..... [3]
- ○ April ..... [4]
- ○ May ..... [5]
- ○ June ..... [6]
- ○ July ..... [7]
- ○ August ..... [8]
- ○ September ..... [9]
- ○ October ..... [10]
- ○ November ..... [11]
- ○ December ..... [12]
- ○ Don't know month ..... [13]

[HO6newa].[OpenNumeric1]

_____

Year

[HO6newa].[Multi1]

○ Estimated ..... [1]

[HO6newa].[Single2]

○ Born in area ..... [1]

WARNING

You have entered that the respondent was born in this area yet the year of moving was after 1992 which means they are aged less than 16 years.

Please return and amend.

WARNING

You have entered a move in date in the future.

Please return and amend!

WARNING

Respondent moved to the area (QHO6NEWA) after they moved to the address (QHO6). Please return and amend if necessary.

QHO6NEWB. SHOWCARD C (R)

To what extent, if at all, were you attracted to this area by any improvements that have happened here recently?

[HO6newb]

- ○ A great deal ..... [1]
- ○ A fair amount ..... [2]
- ○ Not very much ..... [3]
- ○ Not at all ..... [4]
- ○ No choice of area/did not want to move to area ..... [5]
- ○ Don't know ..... [6]

QHO8. Can I just check, is your previous home within around 15 minutes walk of your current home or is it further away?

[HO8n]

- ○ Within 15 minutes walk ..... [1]
- ○ Further away ..... [2]
- ○ Don't know ..... [3]

QHO9. How many times have you moved home in the last five years?

INTERVIEWER: THAT IS SINCE {Month} 2003.

ENTER NUMBER. CODE IF ESTIMATE

[HO9].[OpenNumeric1]

_____

Time(s)

[HO9].[Single1]

○ Don't know..... [1]

○ Estimated..... [2]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

You have indicated that you have moved home {moving} times in the last five years. Is this correct?

If it is, press <NEXT> to continue, otherwise press <PREVIOUS> to go back and amend.

WARNING

QHO10. Do you WANT to move from this property?

[HO10n]

- ○ Yes ..... [1]
- ○ No ..... [2]

QHO11. Do you think you WILL move from this property in the next two years?

IF YES, ASK: When will you move?

[HO11n]

- ○ Yes - Within next 3 months ..... [1]
- ○ Yes - Over 3 and up to 6 months from now ..... [2]
- ○ Yes - Over 6 months and up to a year from now ..... [3]
- ○ Yes - Over a year and up to 2 years from now ..... [4]
- ○ Yes - But, don't know when ..... [5]
- ○ No ..... [6]
- ○ Don't know ..... [7]

QHO11NEWA. SHOWCARD C (R) AGAIN

Last time we interviewed you in {month} 2006, you said that you thought you would move from this property within the next two years. To what extent, if at all, has your decision to stay been affected by any improvements that have happened here recently?

[ho11newa]

- ○ A great deal..... [1]
- ○ A fair amount..... [2]
- ○ Not very much ..... [3]
- ○ Not at all ..... [4]
- ○ Don't know..... [5]

QHO11NEWB. Last time we interviewed you in {month} 2006, you thought you would not move from your property, but now you think you will. What has changed to make you say that?

DO NOT PROMPT. PROBE FULLY, WITH: What else? MULTICODE OK

[ho11newb].[Single1]

- ☐ Want larger home ..... [1]
- ☐ Want larger garden ..... [2]
- ☐ Want smaller home ..... [3]
- ☐ Want smaller garden ..... [4]
- ☐ Need bungalow/ground floor ..... [5]
- ☐ Need a garage/parking ..... [6]
- ☐ Want a house ..... [7]
- ☐ Want a garden ..... [8]
- ☐ State of repair of home got worse ..... [9]
- ☐ Now found a property that want to move to ..... [10]

Property related

Area related

Personal reasons

Services

Financial reasons

[ho11newb].[Single2]

- ☐ Area has got worse ..... [1]
- ☐ Want a different neighbourhood/area ..... [2]
- ☐ Crime levels in area got worse ..... [3]
- ☐ Problems with neighbours in area ..... [4]
- ☐ Problems with children/young people in area ..... [5]

☐ Appearance of area/quality of the physical environment ..... [6]

[ho11newb].[Single3]

☐ Want own home ..... [1]

☐ Addition to family ..... [2]

☐ Children left home ..... [3]

☐ Children's school/want better school ..... [4]

☐ Death of family member ..... [5]

☐ New relationship/marriage ..... [6]

☐ Relationship breakdown/divorce/separation ..... [7]

☐ Near friends/relatives/birthplace ..... [8]

☐ Health/disability ..... [9]

☐ Old age sheltered/warden/more support ..... [10]

[ho11newb].[Single4]

☐ Schools/education services have got worse ..... [1]

☐ GP services/hospitals have got worse ..... [2]

☐ Transport services have got worse ..... [3]

[ho11newb].[Single5]

☐ Want to move up the housing market ..... [1]

☐ Can't afford to live in this property any more/ rent or mortgage has gone up ..... [2]

☐ Value of this property has gone up so I can now afford to sell ..... [3]

☐ Can now afford the cost of moving ..... [4]

[ho11newb].[Multi1]

☐ *OTHER (Please specify)* ✍ _____ *[1]*

○ Nothing in particular ..... [2]

○ Don't know ..... [3]

Work reasons

[ho11newb].[Single6]

- ☐ Found a job elsewhere ..... [1]
- ☐ Want to be nearer work/place of study ..... [2]
- ☐ Employment opportunities have got worse in area/are better elsewhere [3]
- ☐ Found a better paid job elsewhere ..... [4]
- ☐ Retirement ..... [5]

WARNING

You have not selected and answer. Please return and amend.

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QHO12. SHOWCARD D

Where do you think you will move to? Just read out the letter that applies.

[HO12n]

- ○ A Stay in the area (within 15 minutes walk of current home) ..... [1]
- ○ B A neighbouring area ..... [2]
- ○ C Elsewhere in this city/town ..... [3]
- ○ D Elsewhere in the UK ..... [4]
- ○ E Elsewhere outside the UK ..... [5]
- ○ Don't know ..... [6]

QQL2. SHOWCARD F (R)

If we were to define "quality of life" as how you feel overall about your life, including your standard of living, your surroundings, friendships and how you feel day-to-day, how would you rate your quality of life?

[QL1/2].[Single2]

- ○ Very satisfied ..... [1]
- ○ Fairly satisfied ..... [2]
- ○ Neither satisfied nor dissatisfied ..... [3]
- ○ Fairly dissatisfied ..... [4]
- ○ Very dissatisfied ..... [5]
- ○ Don't know ..... [6]

[QL1/2].[Single1]

- ○ Very good ..... [1]
- ○ Fairly good ..... [2]
- ○ Neither good nor bad ..... [3]
- ○ Fairly bad ..... [4]
- ○ Very bad ..... [5]
- ○ Don't know ..... [6]

Now I would like to ask you about your general impressions of living in this area.

QQL1. SHOWCARD E (R)

How satisfied are you with this area as a place to live?

QQL3. SHOWCARD G (R)

I am going to read out a list of things that can cause problems for people in their area. I would like you to tell me whether each of them is a problem in this area?

READ OUT

[QL3]

	A serious problem in this area	A problem in this area, but not serious	Or not a problem in this area?	Don't know	*Field Name*
A Dogs causing nuisance or mess	1	2	3	4	*(1)*
B Litter and rubbish in the streets	1	2	3	4	*(2)*
C Problems with neighbours	1	2	3	4	*(3)*
D Run down or boarded up properties	1	2	3	4	*(4)*
E Abandoned or burnt out cars	1	2	3	4	*(5)*
F The speed and volume of road traffic	1	2	3	4	*(6)*
G Poor quality or lack of parks or open spaces	1	2	3	4	*(7)*
H Poor public transport	1	2	3	4	*(8)*
I Vandalism, graffiti and other deliberate damage to property	1	2	3	4	*(9)*
J Racial harassment	1	2	3	4	*(10)*
K People being attacked or harassed	1	2	3	4	*(11)*
L Household burglary	1	2	3	4	*(12)*
M Car crime (e.g. damage, theft and joyriding)	1	2	3	4	*(13)*
N Teenagers hanging around	1	2	3	4	*(14)*

on the streets					
O Drug dealing and use	**1**	**2**	**3**	**4**	***(15)***
P Property being set on fire	**1**	**2**	**3**	**4**	***(16)***
Q Disturbance from crowds and gangs or hooliganism	**1**	**2**	**3**	**4**	***(17)***

QQL4. SHOWCARD H (R)

On the whole, do you think that over the past two years this area has got better or worse to live in, or haven't things changed much?

[QL4n]

- ○ Area got much better ..... [1]
- ○ Area got slightly better ..... [2]
- ○ Area not changed much ..... [3]
- ○ Area got slightly worse ..... [4]
- ○ Area got much worse ..... [5]
- ○ Don't know ..... [6]

Filter on QL4 "[HOLIVConst] > 1" removed. KEB 30/07

I would now like to ask you about your involvement in the local community.

QCO1. SHOWCARD I (R)

Overall, to what extent do you feel part of the local community?

[CO1]

- ○ A great deal ..... [1]
- ○ A fair amount ..... [2]
- ○ Not very much ..... [3]
- ○ Not at all ..... [4]
- ○ Don't know ..... [5]

QCO2. On the whole, would you describe the people who live in this area as friendly, or not? Would you say they were ..... ?

READ OUT

[CO2n]

- ○ Very friendly ..... [1]
- ○ Fairly friendly ..... [2]
- ○ Not very friendly ..... [3]
- ○ Or not at all friendly? ..... [4]
- ○ Don't know ..... [5]

QCO3. Would you say that you know ..... ?

READ OUT

[CO3n]

- ○ Most of the people in your neighbourhood..... [1]
- ○ Many of the people in your neighbourhood..... [2]
- ○ A few of the people in your neighbourhood ..... [3]
- ○ Or that you do not know people in your neighbourhood? ..... [4]
- ○ Don't know..... [5]

QCO4. Would you say this neighbourhood is a place where neighbours look out for each other?

[CO4]

- ○ Yes..... [1]
- ○ No ..... [2]
- ○ Don't know..... [3]

QCO4NEW. SHOWCARD J (R)

To what extent do you agree or disagree that this local area is a place where people from different backgrounds get on well together?

[CO4new]

- ○ Definitely agree ..... [1]
- ○ Tend to agree ..... [2]
- ○ Tend to disagree..... [3]
- ○ Definitely disagree..... [4]
- ○ Don't know..... [5]
- ○ People all same backgrounds..... [6]

QCO5. And do you feel you can influence decisions that affect your area?

[CO5/6].[Single2]

- ○ Yes..... [1]
- ○ No ..... [2]
- ○ Don't know..... [3]

QCO6. Have you been involved in any local organisation on a voluntary basis over the last three years (i.e. work for which you are not paid, except for expenses)?

[CO5/6].[Single3]

- ○ Yes..... [1]
- ○ No ..... [2]
- ○ Don't know..... [3]

QCO8. Have you heard of {insert name of NDC}?

[CO8n]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QCO9. And have you been involved in any activities organised by {insert name of NDC} in the last 2 years?

[CO9/10n].[Single1]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QCO10. SHOWCARD K (R)

And how much, if at all, do you think the activities of {insert name of NDC} have improved this area as a place to live?

[CO9/10n].[Single2]

- ○ A great deal ..... [1]
- ○ A fair amount ..... [2]
- ○ Not very much ..... [3]
- ○ Not at all ..... [4]
- ○ Don't know ..... [5]

CO11const was here

QCO10NEW. SHOWCARD L (R)

And taking your answer from this card, in which of the following ways have you been involved in activities organised by {insert name of NDC} in the last 2 years? DO NOT PROMPT. MULTICODE OK

INTERVIEWER NOTE: IF RESPONDENT'S PAID EMPLOYMENT IS RELATED TO NDC ACTIVITIES, PLEASE NOTE SPECIFIC CODE BELOW

[CO10NEW].[Multi1]

- ☐ A Volunteer to help run NDC events or projects ..... [1]
- ☐ B Volunteer to help organise NDC related meetings ..... [2]
- ☐ C Volunteer as member of NDC board ..... [3]
- ☐ D Volunteer administrative/professional skills support ..... [4]
- ☐ *E Other (specify)* ✍ _____ *[5]*

Volunteering role

Participative role

[CO10NEW].[Multi2]

- ☐ F Attended NDC sponsored events or festivals ..... [6]
- ☐ G Attended NDC meetings or workshops ..... [7]
- ☐ H Attended training or courses ..... [8]
- ☐ I Made use of services supported by NDC ..... [9]
- ☐ J Voted in NDC elections ..... [10]
- ☐ *K Other (specify)* ✍ _____ *[11]*

Other

[CO10NEW].[Multi3]

- ☐ *Other (specify)* ✍ _____ *[12]*
- ☐ Respondent's paid employment is related to NDC activities ..... [13]

[CO10NEW].[SINGLE]

○ Don't know..... [14]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QCO11. SHOWCARD M (R)

Using this card, how much trust would you say you have in each of the following organisations?

READ OUT

[CO11n]

	A great deal	A fair amount	Not very much	None at all	Don't know	*Field Name*
A The local council	1	2	3	4	5	*(1)*
B Local police	1	2	3	4	5	*(2)*
C Local health services	1	2	3	4	5	*(3)*
D Local schools	1	2	3	4	5	*(4)*
E {NDC}	1	2	3	4	5	*(5)*

Now I'd like to ask you some questions on crime and other problems in this area.

QCR1. How safe do you feel walking alone in or around this area after dark? Would you say you feel...?

READ OUT

INTERVIEWER: IF RESPONDENT NEVER GOES OUT ALONE AT NIGHT, PROBE: How safe WOULD you feel?

[CR1]

- ○ Very safe ..... [1]
- ○ Fairly safe ..... [2]
- ○ A bit unsafe ..... [3]
- ○ Very unsafe? ..... [4]
- ○ Don't know ..... [5]

QCR3. SHOWCARD N (R)

Most of us worry at some time or other about being the victim of a crime. Using one of the phrases on this card, could you tell me how worried you are about the following happening to you?

READ OUT

[CR3n]

	Very worried	Fairly worried	Not very worried	Not at all worried	Not applicable	*Field Name*
A Having your home broken into and something stolen	1	2	3	4	5	*(1)*
B Being mugged and robbed	1	2	3	4	5	*(2)*
C Having your car stolen	1	2	3	4	5	*(3)*
E Being sexually assaulted	1	2	3	4	5	*(4)*
F Being physically attacked by strangers	1	2	3	4	5	*(5)*
G Being insulted or pestered by anybody while in the street or any other public place	1	2	3	4	5	*(6)*
H Being subject to a physical attack because of your skin colour, ethnic origin or religion	1	2	3	4	5	*(7)*
I Vandalism to your home or car	1	2	3	4	5	*(8)*
J Having somebody distract you or pose as an official (e.g. a meter reader) and steal from your home	1	2	3	4	5	*(9)*
K Being physically attacked by someone you know	1	2	3	4	5	*(10)*

QCR3NEWA Last time we interviewed you, you said that you were {previous} about having your home broken into and something stolen and now you say you are {current}. What would you say are the main reasons for this change in your views? DO NOT PROMPT.

[CR3newL]

- ☐ New locks/chains fitted ..... [1]
- ☐ Burglar alarm fitted ..... [2]
- ☐ New security windows/doors..... [3]
- ☐ Better security in garden/outside the home (e.g. walls, fences)..... [4]
- ☐ More police around..... [5]
- ☐ Street wardens in the area..... [6]
- ☐ Crime decreased generally..... [7]
- ☐ *OTHER (SPECIFY)* ✍_____ *[8]*
- ○ No reason..... [9]
- ○ Don't know..... [10]

Less worried

QCR3NEWA Last time we interviewed you, you said that you were {previous} about having your home broken into and something stolen and now you say you are {current}. What would you say are the main reasons for this change in your views? DO NOT PROMPT.

[CR3newM]

- ☐ Was recently burgled/someone I know was burgled ..... [1]
- ☐ Lots of burglaries in area recently ..... [2]
- ☐ Crime increased generally ..... [3]
- ☐ Area has got worse generally..... [4]
- ☐ People hanging around outside..... [5]
- ☐ Home less secure ..... [6]
- ☐ *OTHER (SPECIFY)* ✍_____ *[7]*
- ○ No reason..... [8]
- ○ Don't know..... [9]

More worried

QCR4. The next questions concern things that may have happened in the last year, in which YOU may have been the victim of a crime or offence. I don't just want to know about serious incidents - I want to know about small things too. In the last 12 months ..... ?

READ OUT

[CR4n]

	Yes	No	*Field Name*
A Has anyone got into your home without permission and stolen or tried to steal anything?	**1**	**2**	*(1)*
B Was anything that belonged to someone in your household stolen from OUTSIDE your home - from the doorstep, the garden or the garage for example? (NOTE: DO NOT COUNT MILK BOTTLE THEFT)	**1**	**2**	*(2)*
C Was anything you were carrying stolen - out of your hands or from your pockets or from a bag or case?	**1**	**2**	*(3)*
D Has anyone, including people you know well, deliberately hit you with their fists or with a weapon of any sort or kicked you or used force or violence in any other way?	**1**	**2**	*(4)*
E Did anyone deliberately deface or do damage to your home or to anything OUTSIDE it that belonged to someone in your household?	**1**	**2**	*(5)*
F Has anyone threatened to damage things of yours or threatened to use force or violence on you in any way that actually frightened you?	**1**	**2**	*(6)*
G Has anyone racially harassed or racially abused you?	**1**	**2**	*(7)*

QCR5. And in the last 12 months how many times {sub}

ENTER NUMBER 1 - 96

[CR5n].[OpenNumeric1]

_____

[CR5n].[Single1]

○ 97 or more..... [97]

○ Too many to remember..... [98]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

[p1]

_____

Now I would like to ask you about each of the people in your household. By "household" I mean the people living here who share a living/sitting room or at least one meal a day.

QHD1. How many people are there living here - that includes yourself, any other adults and children?

ENTER NUMBER

{nameintro}

HD1a. Please can you tell me {number}?

[p1a]

_____

Name

INTERVIEWER, CONFIRM WHO THE HOUSEHOLD REFERENCE PERSON (HRP) IS.

Can I just check, in whose name is this home owned or rented? IF JOINTLY OWNED OR RENTED, THE HRP IS THE ONE WITH THE HIGHEST INCOME. IF INCOMES ARE EQUAL (OR SHARED) IT IS THE OLDEST HOUSEHOLDER.

IN SHARED ACCOMODATION (E.G. STUDENTS) CODE RESPONDENT AS HRP

CODE PERSON

[SetHRP]

- ○ {p1} ..... [1]
- ○ {p2} ..... [2]
- ○ {p3} ..... [3]
- ○ {p4} ..... [4]
- ○ {p5} ..... [5]
- ○ {p6} ..... [6]
- ○ {p7} ..... [7]
- ○ {p8} ..... [8]
- ○ {p9} ..... [9]
- ○ {p10} ..... [10]
- ○ {p11} ..... [11]
- ○ {p12} ..... [12]
- ○ {p13} ..... [13]
- ○ {p14} ..... [14]

○ {p15} ..... [15]

QHD3. INTERVIEWER: Is {sub} male or female?

[sex]

○ Male ..... [1]

○ Female ..... [2]

[dob].[Single1]

- ○ 1 ..... [1]
- ○ 2 ..... [2]
- ○ 3 ..... [3]
- ○ 4 ..... [4]
- ○ 5 ..... [5]
- ○ 6 ..... [6]
- ○ 7 ..... [7]
- ○ 8 ..... [8]
- ○ 9 ..... [9]
- ○ 10 ..... [10]
- ○ 11 ..... [11]
- ○ 12 ..... [12]
- ○ 13 ..... [13]
- ○ 14 ..... [14]
- ○ 15 ..... [15]
- ○ 16 ..... [16]
- ○ 17 ..... [17]
- ○ 18 ..... [18]
- ○ 19 ..... [19]
- ○ 20 ..... [20]
- ○ 21 ..... [21]
- ○ 22 ..... [22]
- ○ 23 ..... [23]
- ○ 24 ..... [24]

- ○ 25 ..... [25]
- ○ 26 ..... [26]
- ○ 27 ..... [27]
- ○ 28 ..... [28]
- ○ 29 ..... [29]
- ○ 30 ..... [30]
- ○ 31 ..... [31]

QHD4. What is {name} date of birth?

SELECT DAY OF MONTH AND NAME OF MONTH, THEN ENTER YEAR IN NUMBERS EG 2 Jan 1972

IF DATE OF BIRTH NOT KNOWN, PLEASE GET AN ESTIMATE

[dob].[Single2]

- ○ January ..... [1]
- ○ February ..... [2]
- ○ March ..... [3]
- ○ April ..... [4]
- ○ May ..... [5]
- ○ June ..... [6]
- ○ July ..... [7]
- ○ August ..... [8]
- ○ September ..... [9]
- ○ October ..... [10]
- ○ November ..... [11]
- ○ December ..... [12]

Day

Month

Year

[dob].[OpenNumeric1]

_____

[dob].[Single3]

○ Don't know..... [1]

○ Refused..... [2]

[dob].[Single4]

○ Question complete ..... [1]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QHD5. Can you tell me {your/their} age last birthday?

IF NECESSARY: What do you estimate your/their age to be?

[p2/3].[OpenNumeric1]

_____

[p2/3].[Single2]

○ Respondent estimate ..... [1]

○ Interviewer estimate ..... [2]

This person is the Household Reference Person. They cannot be aged under 16.

Please press <PREVIOUS> and amend as necessary.

WARNING

This person is the Household Reference Person. They should be aged 18 or over. Please check that the age you have entered ({age}) is correct.

If it is correct, press <NEXT> to continue, otherwise press <PREVIOUS> and amend as necessary.

WARNING

You have entered the age of {person} as {age}. Please check that this correct.

If it is correct, press <NEXT> to continue, otherwise press <PREVIOUS> and amend as necessary.

WARNING

You have entered an illegal age for the respondent or HRP. The minimum age should be 16. Return and amend.

[agewar]

○ Return to HRP question ..... [1]

○ Return to Age question ..... [2]

WARNING

QHD2. What is {name1}'s relationship to {name2}?

i.e. {name1} is {name3}....

[p4]

- ○ Spouse ..... [2]
- ○ Partner/cohabitee ..... [3]
- ○ Son/daughter (incl. adopted)..... [4]
- ○ Step-son/step-daughter ..... [5]
- ○ Foster child ..... [6]
- ○ Son-in-law/daughter-in-law..... [7]
- ○ Parent/guardian..... [8]
- ○ Step-parent..... [9]
- ○ Foster parent ..... [10]
- ○ Parent-in-law ..... [11]
- ○ Brother/sister (incl. adopted) ..... [12]
- ○ Step-brother/step-sister..... [13]
- ○ Foster brother/foster sister ..... [14]
- ○ Brother-in-law/sister-in-law ..... [15]
- ○ Grand-child..... [16]
- ○ Grand-parent..... [17]
- ○ Other relative ..... [18]
- ○ Other non-relative..... [19]

You have indicated that the HRP has more than one spouse.

If correct, press <NEXT> to continue, otherwise press <PREVIOUS> to go back and amend as necessary.

WARNING

You have indicated that {person1} and {person2} are married, but they are coded as being the same sex.

If OK - ie.CIVIL PARTNERSHIP, please press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

You have indicated that {person1} and {person2} are co-habiting, but they are coded as being the same sex.

If OK, Please press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

You have entered {person1} as married/cohabiting with {person2}, but {person1} is coded as being aged {age}.

Please check that this correct.

If it is correct, press <NEXT> to continue, otherwise press <PREVIOUS> and amend as necessary.

WARNING

You have indicated that {person1} and {person2} are a couple but they are aged {age1} and {age2} respectively. Please check the answers with the respondent.

If it is correct, press <NEXT> to continue, otherwise press <PREVIOUS> and amend as necessary.

WARNING

You have indicated that {person1} is a {parent} but is only aged {age1}. Please check the answers with the respondent.

If it is correct, press <NEXT> to continue, otherwise press <PREVIOUS> and amend as necessary.

WARNING

You have indicated that {person1} is the {parent} of {person2} but they are aged {age1} and {age2} respectively. Please check the answers with the respondent.

If it is correct, press <NEXT> to continue, otherwise press <PREVIOUS> and amend as necessary.

WARNING

You have indicated that {person1} is the step-parent of {person2} but they are aged {age1} and {age2} respectively. Please check the answers with the respondent.

If it is correct, press <NEXT> to continue, otherwise press <PREVIOUS> and amend as necessary.

WARNING

QHD7. SHOWCARD O

To which of these groups do you consider you belong? Just read out the letter that applies.

White

Asian or Asian British

Mixed

[HD7].[Single2]

- ○ D - White and Black Caribbean ..... [1]
- ○ E - White and Black African ..... [2]
- ○ F - White and Asian ..... [3]
- ○ *G - Any other mixed background (SPECIFY)* ✍ _____ *[4]*

[HD7].[Single3]

- ○ H - Indian ..... [1]
- ○ I - Pakistani ..... [2]
- ○ J - Bangladeshi ..... [3]
- ○ *K - Any other Asian background (SPECIFY)* ✍ _____ *[4]*

Black or Black British

[HD7].[Single1]

- ○ A - British ..... [1]
- ○ B - Irish ..... [2]
- ○ *C - Any other White background (SPECIFY)* ✍ _____ *[3]*

[HD7].[Single4]

- ○ L - Caribbean ..... [1]
- ○ M - African ..... [2]
- ○ *N - Any other Black background (SPECIFY)* ✍ _____ *[3]*

Chinese or other ethnic group

[HD7].[Single5]

- ○ O - Chinese ..... [1]
- ○ *P - Any other ethnic group (SPECIFY)* ✍_____ *[2]*
- ○ Refused ..... [9]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QHD8. Is English your first language?

[HD8]

- ○ Yes ..... [1]
- ○ No ..... [2]

changed loop to max 1 for pilot only

You have stated that {person} is on a local or government training scheme (including New Deal) involving paid work, but also on one NOT involving paid work.

Please check answers with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

{IWorkIntro}

QWO1. SHOWCARD P

{Which} of the statements on this card apply to {sub}? Please select as many as apply and just read out the letters.

INTERVIEWER: THIS QUESTION IS MULTICODED. FOR EXAMPLE, SOMEONE MAY BE IN PAID WORK AND IN FULL-TIME EDUCATION.

[WO1]

- ☐ A In paid work ..... [1]
- ☐ B Local or government training scheme (including New Deal) involving paid work ..... [2]
- ☐ C Local or government training scheme (including New Deal) NOT involving paid work ..... [3]
- ☐ D Modern Apprenticeship involving paid work ..... [4]
- ☐ E Modern Apprenticeship NOT involving paid work ..... [5]
- ☐ F Registered unemployed/signing on for JSA ..... [6]
- ☐ G Not registered unemployed but seeking work ..... [7]
- ☐ H Long-term sick or disabled ..... [8]
- ☐ I Retired ..... [9]
- ☐ J At home/not seeking work ..... [10]
- ☐ K Full-time education ..... [11]
- ☐ *Other (SPECIFY)* ✍ _____ *[12]*
- ○ Refused ..... [13]

You stated earlier that {person} is UNDER 45 years old, and have now stated that they are ALSO RETIRED.

Please check answers with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

You have stated that {person} is in paid work AND registered unemployed.

Please check answers with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

You have stated that {person} is on a Modern Apprenticeship involving paid work, but also on one NOT involving paid work.

Please check answers with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

You have stated that {person} is registered unemployed/signing on for JSA, but also that they are not registered unemployed but seeking work.

Please check answers with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

You have stated that {person} is not registered unemployed but seeking work/signing on for JSA, but also that they are at home/not seeking work.

Please check answers with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

You have stated that {person} is not registered unemployed but seeking work, but also that they are at home/not seeking work.

Please check answers with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

QWO1NEW Last time we interviewed you, you were in paid work, but now you are no longer working? What is the main reason that you are no longer working?

DO NOT PROMPT. MULTICODE OK

[wo1new]

- ☐ Made redundant ..... [1]
- ☐ Got sacked ..... [2]
- ☐ Hours unsuitable ..... [3]
- ☐ Pay inadequate ..... [4]
- ☐ Poor health ..... [5]
- ☐ Better job offer ..... [6]
- ☐ Temp/short term contract ..... [7]
- ☐ Disliked type of work ..... [8]
- ☐ Became pregnant ..... [9]
- ☐ Childcare unavailable/unable to find childcare ..... [10]
- ☐ Childcare too expensive ..... [11]
- ☐ Childcare unsuitable/don't want to leave child with others ..... [12]
- ☐ Looking after a relation ..... [13]
- ☐ Became a student ..... [14]
- ☐ Retired ..... [15]
- ☐ *Other (WRITE IN)* ✍ _____ *[16]*
- ○ Don't know ..... [17]

You stated earlier that {person} is MALE, AND have now stated he BECAME PREGNANT.

Please check answers with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

(([crosslong]{'2'} And [BT_WO1S1] Isec {'3', '5', '6', '7', '8', '9', '10', '11', '12', '13'}) Or ([crosslong]{'1'})) And [WO1](1) Isec {'3', '5', '6', '7', '8', '9', '10', '11', '12', '13'}

QWO2. Have you ever (in your life), had paid work, apart from casual or holiday work? Please include self-employment or a Government scheme.

[WO2]

○ Yes ..... [1]

○ No ..... [2]

QWO3. When did you leave your last paid job?

ENTER MONTH & YEAR.

CODE IF ESTIMATE. IF MONTH NOT KNOWN CODE 'JUNE'

[WO3n].[Single1]

- ○ January ..... [1]
- ○ February ..... [2]
- ○ March ..... [3]
- ○ April ..... [4]
- ○ May ..... [5]
- ○ June ..... [6]
- ○ July ..... [7]
- ○ August ..... [8]
- ○ September ..... [9]
- ○ October ..... [10]
- ○ November ..... [11]
- ○ December ..... [12]

[WO3n].[OpenNumeric1]

✍ _____

Year

[WO3n].[Single2]

- ○ Don't know ..... [1]
- ○ Estimated ..... [2]

[WO3n].[Single3]

◯ Question complete ..... [1]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

WARNING

You have entered a date earlier than the date of the last interview but the respondent WAS working then.

Please return if necessary.

WARNING

You have entered that the respondent left their current job in the future.

Please return and amend.

Filter on WO4 was: [crosslong]{'2'} And [aj2] = '1'

changed from [crosslong]{'2'} And ([WO1](1) Isec {'1', '2', '4'}) And ([BT_WO1S1] Isec {'3', '5', '6', '7', '8', '9', '10', '11', '12', '13'}) - DT

QWO4. And when did your last paid job start?

ENTER MONTH & YEAR.

CODE IF ESTIMATE. IF MONTH NOT KNOWN CODE 'JUNE'

[WO4n].[Single1]

- ○ January ..... [1]
- ○ February ..... [2]
- ○ March ..... [3]
- ○ April ..... [4]
- ○ May ..... [5]
- ○ June ..... [6]
- ○ July ..... [7]
- ○ August ..... [8]
- ○ September ..... [9]
- ○ October ..... [10]
- ○ November ..... [11]
- ○ December ..... [12]

[WO4n].[OpenNumeric1]

_____

Year

[WO4n].[Single2]

- ○ Don't know ..... [1]

○ Estimated ..... [2]

[WO4n].[Single3]

○ Question complete ..... [1]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

Respondent has claimed that they left their job (WO3) before it began (WO4).

Please press <PREVIOUS> to return and amend.

WARNING

These dates mean that respondent was

working at the date of the last interview.

Please confirm this is correct?

WARNING

[WO4nWARNING]

○ YES - was working..... [1]

○ NO - incorrect..... [2]

QWO5. What {does/did} the firm or organisation you {work/ed} for mainly make or do (at the place where you {work/ed})? IF NOT CURRENTLY WORKING ASK ABOUT MOST RECENT JOB

DESCRIBE FULLY - PROBE MANUFACTURING or PROCESSING or DISTRIBUTING ETC AND MAIN GOODS PRODUCED, MATERIALS USED, WHOLESALE or RETAIL ETC

[WO5]

_____

QWO6. What {is/was} your (main) job?

[WO6O7].[OpenText1]

_____

[WO6O7].[OpenText2]

_____

QWO7. What {do/did} you mainly do in your job?

ENTER JOB TITLE:

TYPE IN. CHECK SPECIAL QUALIFICATIONS/TRAINING NEEDED TO DO THE JOB:

QWO8. And how many hours per week {do/did} you usually work in this job, excluding meal breaks?

ENTER NUMBER

DO NOT INCLUDE OVERTIME

[WO8].[OpenNumeric1]

_____

Hours

[WO8].[Single1]

◯ Don't know..... [1]

◯ Refused..... [2]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

You have indicated that you work {hours} hours per week. Is this correct?

If it is, press <NEXT> to continue, otherwise press <PREVIOUS> to go back and amend.

WARNING

QWO9. {Are/were} working as an employee or {are/were2} self-employed?

[WO9]

- ○ Employee ..... [1]
- ○ Self-employed ..... [2]
- ○ Unpaid family worker ..... [3]
- ○ Don't know ..... [4]

QWO12. When did you start working continuously {sub}?

ENTER MONTH/YEAR.

CODE IF ESTIMATE. IF MONTH NOT KNOWN CODE 'JUNE'

[WO12n].[Single1]

- ○ January ..... [1]
- ○ February ..... [2]
- ○ March ..... [3]
- ○ April ..... [4]
- ○ May ..... [5]
- ○ June ..... [6]
- ○ July ..... [7]
- ○ August ..... [8]
- ○ September ..... [9]
- ○ October ..... [10]
- ○ November ..... [11]
- ○ December ..... [12]

[WO12n].[OpenNumeric1]

_____

Year

[WO12n].[Single2]

- ○ Don't know ..... [1]
- ○ Estimated ..... [2]

[WO12n].[Single3]

○ Question complete ..... [1]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

Warning

You have entered that the respondent started their current job before the date they gave when we interviewed them in 2006. Please check and amend if necessary.

Warning

You have entered that the respondent started their current job before the date they were interviewed in 2006 when they told us they did not have a job. Please check and amend if necessary.

QWO11. SHOWCARD Q

Through which of the following did you get your present job? MULTICODE OK

[WO11]

- ☐ A Replying to a job advertisement ..... [1]
- ☐ B A Jobcentre/Jobmarket or Training and Employment Agency Office [2]
- ☐ C A Careers Office ..... [3]
- ☐ D A Jobclub ..... [4]
- ☐ E A private employment agency or business ..... [5]
- ☐ F Hearing from someone who worked there ..... [6]
- ☐ G A direct application ..... [7]
- ☐ H A Government training scheme e.g. New Deal ..... [8]
- ☐ *I A local scheme or project (SPECIFY)* ⇘ _____ *[9]*
- ☐ *J In some other way (SPECIFY)* ⇘ _____ *[10]*
- ○ Don't know ..... [11]

QWO21. Have you been registered unemployed for six months or more?

[WO21N]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Refused ..... [3]

QWO24. Can I just check, thinking of the 4 weeks ending last Sunday, were you looking for any kind of paid work or government training scheme at any time in those 4 weeks?

INTERVIEWER: IF CURRENTLY IN WORK AND LOOKING FOR A DIFFERENT OR ADDITIONAL PAID JOB/ BUSINESS/ GOVERNMENT TRAINING SCHEME, CODE "YES".

[WO24N]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Refused ..... [3]

QWO27. What, if anything, is stopping you from getting the type of work that you want?

DO NOT PROMPT. PROBE: What else? MULTICODE OK

[WO27].[Multi1]

- ☐ I am too old ..... [1]
- ☐ I am too young ..... [2]
- ☐ Childcare is not available ..... [3]
- ☐ I have caring responsibilities (other than for children) ..... [4]
- ☐ Want to look after children ..... [5]
- ☐ Language difficulties ..... [6]
- ☐ Long-standing disability, illness or infirmity (anything that has troubled you over a period of time or that is likely to trouble you at least over the next year) ..... [7]
- ☐ Short-term illness, disability or infirmity ..... [8]

[WO27].[Multi2]

- ☐ Sexual discrimination ..... [9]
- ☐ My ethnic origin/racial discrimination ..... [10]
- ☐ Because of my sexual preference ..... [11]
- ☐ Because of my religion ..... [12]

[WO27].[Multi3]

- ☐ I do not have sufficient skills and experience ..... [13]
- ☐ I do not have the right skills and experience ..... [14]
- ☐ I do not have sufficient qualifications ..... [15]
- ☐ I do not have the right qualifications ..... [16]

[WO27].[Multi4]

- ☐ No jobs available ..... [17]
- ☐ No suitable jobs available ..... [18]

[WO27].[Multi5]

- ☐ I can't afford childcare ..... [19]
- ☐ Pay too low ..... [20]
- ☐ Loss of benefits ..... [21]

[WO27].[Multi6]

- ☐ Too little information on what is available ..... [22]
- ☐ Lack of information/support for self-employment ..... [23]
- ☐ I can't get the right kind of help ..... [24]
- ☐ Jobs get filled by word of mouth/on the grapevine ..... [25]

[WO27].[Multi7]

- ☐ Problems with transport/lack of transport ..... [26]
- ☐ Unable to move to find a (new) job ..... [27]
- ☐ An address in this area makes it difficult for people to get job interviews [28]
- ☐ Afraid to leave my home unattended ..... [29]
- ☐ *Other (SPECIFY)* ✍ _____ *[30]*

[WO27].[Single1]

- ○ No reason ..... [31]
- ○ Don't know ..... [32]

Personal

Discrimination

Skills/Training

Type of work available

Financial

Information

Other

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

Now I'd like to ask you about education and work-related training.

QED1. SHOWCARD R

Which of the following qualifications have you obtained, if any? MULTICODE OK

[ED1n]

- ☐ 1 Youth training certificate ..... [1]
- ☐ 2 HGV licence ..... [2]
- ☐ 3 Driving licence ..... [3]
- ☐ 4 Recognised trade apprenticeship ..... [4]
- ☐ 5 National qualifications (Scotland) ..... [5]
- ☐ 6 City & Guilds ..... [6]
- ☐ 7 RSA/OCR ..... [7]
- ☐ 8 CSE ..... [8]
- ☐ 9 GCSE (grades D-G)/Vocational GCSE ..... [9]
- ☐ 10 GCSE (grades A-C)/Vocational GCSE ..... [10]
- ☐ 11 SCE Standard/Ordinary (O) Grade ..... [11]
- ☐ 12 O-level or equivalent ..... [12]
- ☐ 13 Certificate of sixth year studies (CSYS) or equivalent ..... [13]
- ☐ 14 AS-level/Vocational AS level or equivalent ..... [14]
- ☐ 15 GNVQ/GSVQ ..... [15]
- ☐ 16 NVQ/SVQ ..... [16]
- ☐ 17 SCE highers ..... [17]
- ☐ 18 A-level/vocational A-level or equivalent ..... [18]
- ☐ 19 Nursing or other medical qualification ..... [19]

☐ 20 Teaching qualification (excluding PGCE) ..... [20]

☐ 21 SCOTVEC, SCOTEC, SCOTBEC ..... [21]

☐ 22 BTEC, BEC or TEC/EdExcel/LQL ..... [22]

☐ 23 ONC/OND ..... [23]

☐ 24 HNC/HND ..... [24]

☐ 25 Diploma in higher education ..... [25]

☐ 26 Degree level qualification including graduate membership of a professional institute, PGCE or higher ..... [26]

☐ 27 Other higher education qualification ..... [27]

☐ 28 Modules towards any of the above qualifications ..... [28]

☐ 29 Any other professional/vocational/foreign qualifications ..... [29]

○ No qualifications ..... [30]

○ Don't know ..... [31]

QED1a. Is your highest City & Guilds qualification ..... ?

READ OUT

[ED1a]

○ Advanced craft/part 3 ..... [1]

○ Craft/part 2 ..... [2]

○ Foundation/part 1? ..... [3]

○ Don't know ..... [4]

QED1b. Is your highest RSA ..... ?

READ OUT

[ED1b]

- ○ A higher diploma ..... [1]
- ○ An advanced diploma or advanced certificate ..... [2]
- ○ A diploma ..... [3]
- ○ Some other RSA (including Stage I, II & III)? ..... [4]
- ○ Don't know ..... [5]

QED1c. Do you have any CSEs at grade 1?

[ED1c]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QED1d. Do you have any SCE standard grades 1-3?

[ED1d]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QED1e. Is your highest GNVQ/GSVQ ..... ?

READ OUT

[ED1e]

- ○ Advanced level ..... [1]
- ○ Intermediate level ..... [2]
- ○ Foundation level? ..... [3]
- ○ Don't know ..... [4]

QED1f. What is your highest level of full NVQ/SVQ?

[ED1f]

- ○ Level 1 ..... [1]
- ○ Level 2 ..... [2]
- ○ Level 3 ..... [3]
- ○ Level 4 ..... [4]
- ○ Level 5 ..... [5]
- ○ Don't know ..... [6]

QED1g. Is your highest SCOTVEC qualification ..... ?

READ OUT

[ED1g]

- ○ Higher level ..... [1]
- ○ Full National Certificate ..... [2]
- ○ A first diploma or general diploma ..... [3]
- ○ A first certificate or general certificate ..... [4]
- ○ Modules towards a National Certificate? ..... [5]
- ○ Don't know ..... [6]

QED1h. Is your highest BTEC qualification ..... ?

READ OUT

[ED1h]

- ○ At higher level ..... [1]
- ○ At National Certificate or National Diploma level ..... [2]
- ○ A first diploma or general diploma ..... [3]
- ○ A first certificate or general certificate? ..... [4]
- ○ Don't know ..... [5]

QED1i. Is your degree ..... ?

READ OUT

[ED1i]

- ○ A higher degree (including PGCE)..... [1]
- ○ A first degree ..... [2]
- ○ Other (e.g. graduate member of a professional institute or chartered accountant)?..... [3]
- ○ Don't know..... [4]

QED2. SHOWCARD S (R)

Do you think you need to improve any of the following skills? Just read out the letters that apply.

MULTICODE OK

[ED2n]

- ☐ A Spelling..... [1]
- ☐ B Reading..... [2]
- ☐ C Writing..... [3]
- ☐ D Maths ..... [4]
- ○ None of these..... [5]
- ○ Don't know..... [6]

QED3. In the last year, have you taken part, or are you currently taking part, in any education or training? This includes education or training that was part of your job, government training schemes, Open University courses, correspondence courses and work experience schemes. MULTICODE OK

ASK IF YES: Have you completed the education or training or are you currently taking part?

[ED3n]

- ☐ Yes - completed ..... [1]
- ☐ Yes - currently ..... [2]
- ○ No ..... [3]
- ○ Don't know ..... [4]

QED4. Would you like to take part in an (additional) education and/or training course or not, including work-related education and/or training?

[ED4n]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QED6. SHOWCARD T (R)

Which of these do you PERSONALLY use? MULTICODE OK

[ED6n]

- ☐ A PC - desktop or laptop or other computer at home ..... [1]
- ☐ B PC - desktop or laptop or other computer at work, place of study or elsewhere ..... [2]
- ☐ C Internet at home via 'dial up' modem ..... [3]
- ☐ D Broadband internet at home via a high speed, always-on connection (e.g. via ADSL or cable modem) ..... [4]
- ☐ E Internet at work, place of study or elsewhere ..... [5]
- ☐ F E-mail at home ..... [6]
- ☐ G E-mail at work, place of study or elsewhere ..... [7]
- ☐ H Interactive services through your Digital TV (e.g. games, shopping, banking or email) ..... [8]
- ○ None of these ..... [9]
- ○ Don't know ..... [10]

Now I'd like to ask you some questions about your health.

QHE1. Over the last 12 months, would you say that your health has on the whole been good, fairly good or not good?

[HE1]

- ○ Good ..... [1]
- ○ Fairly good ..... [2]
- ○ Not good ..... [3]
- ○ Don't know ..... [4]

QHE2. SHOWCARD U (R)

Compared with one year ago, how would you rate your health in general now?

[HE2]

- ○ Much better than one year ago ..... [1]
- ○ Somewhat better than one year ago ..... [2]
- ○ About the same ..... [3]
- ○ Somewhat worse than one year ago ..... [4]
- ○ Much worse than one year ago ..... [5]
- ○ Don't know ..... [6]

QHE3. Do you have any long-standing illness, disability or infirmity? By long-standing, we mean anything that has troubled you over a period of time, or that is likely to affect you over a period of time.

[HE3]

- ○ Yes ..... [1]
- ○ No ..... [2]

QHE4. Does this illness, disability or infirmity limit your activities in any way?

[HE4]

- ○ Yes ..... [1]
- ○ No ..... [2]

QHE5. SHOWCARD V (R)

These questions are about how you feel and how things have been with you during the past four weeks. For each question, please give the one answer that comes closest to the way you have been feeling. How much of the time during the past four weeks ..... ?

READ OUT

[HE5n]

	All of the time	Most of the time	Some of the time	A little of the time	None of the time	Don't know	*Field Name*
A Have you been a very nervous person?	1	2	3	4	5	6	*(1)*
B Have you felt so down in the dumps that nothing could cheer you up?	1	2	3	4	5	6	*(2)*
C Have you felt calm and peaceful?	1	2	3	4	5	6	*(3)*
D Have you felt downhearted and low?	1	2	3	4	5	6	*(4)*
E Have you been a happy person?	1	2	3	4	5	6	*(5)*

QHE6. SHOWCARD W (R)

Looking at this card, can you tell me how often, on average, you eat five portions of fruit or vegetables a day? By a portion I mean a typical serving or decent-sized helping of fruit and vegetables, for example, an apple, a cupful of grapes, or a glass of fruit juice.

[HE6n]

- ○ Every day ..... [1]
- ○ 5-6 times a week ..... [2]
- ○ 3-4 times a week ..... [3]
- ○ 1-2 times a week ..... [4]
- ○ Less than once a week ..... [5]
- ○ Never ..... [6]
- ○ Don't know ..... [7]

QHE7. Do you smoke cigarettes at all nowadays?

[HE7n]

- ○ Yes ..... [1]
- ○ No ..... [2]

QHE10. SHOWCARD X (R)

Do you do any of these types (or other similar types) of physical activity nowadays, for at least 20 minutes at a time? Just read out the letters that apply. MULTICODE OK

[HE10n]

- ☐ A Housework ..... [1]
- ☐ B Gardening ..... [2]
- ☐ C DIY or building work ..... [3]
- ☐ D Walking ..... [4]
- ☐ E Swimming ..... [5]
- ☐ F Cycling ..... [6]
- ☐ G Workout at the gym/exercise bike/weight-training ..... [7]
- ☐ H Aerobics/keep fit/gymnastics/dance for fitness ..... [8]
- ☐ I Any other type of dancing ..... [9]
- ☐ J Running/jogging ..... [10]
- ☐ K Football/rugby ..... [11]
- ☐ L Badminton/tennis ..... [12]
- ☐ M Squash ..... [13]
- ☐ N Exercises (press-ups, sit-ups, etc) ..... [14]
- ☐ *Other (SPECIFY)* ✍ _____ *[15]*
- ○ No - none of these nowadays ..... [16]

QHE12. SHOWCARD Y

When did you last see your family doctor/GP about your own health?

[HE12n]

- ○ In the last week ..... [1]
- ○ In the last month ..... [2]
- ○ In the last 6 months ..... [3]
- ○ In the last year ..... [4]
- ○ Longer ago ..... [5]
- ○ Never ..... [8]
- ○ Not registered with a doctor ..... [6]
- ○ Don't know ..... [7]

QHE13. SHOWCARD Z (R)

How easy or difficult is it for you to see your family doctor/GP when you need to?

[HE13n]

- ○ Very easy ..... [1]
- ○ Fairly easy ..... [2]
- ○ Fairly difficult ..... [3]
- ○ Very difficult ..... [4]
- ○ Don't know/not applicable ..... [5]

QHE14. SHOWCARD AA (R)

How satisfied or dissatisfied are you with your family doctor/GP?

[HE14n]

- ○ Very satisfied ..... [1]
- ○ Fairly satisfied ..... [2]
- ○ Neither satisfied nor dissatisfied ..... [3]
- ○ Fairly dissatisfied ..... [4]
- ○ Very dissatisfied ..... [5]
- ○ Don't know ..... [6]

Now I'd like to ask you about your financial circumstances.

INTERVIEWER ADD IF NECESSARY:

As with the rest of your answers, these will be treated in the strictest confidence. Your individual answers will not be divulged to anyone else.

Press 'Next' to continue...

QFI2. How much do you usually personally receive in earnings from work? That is, your gross income from work BEFORE any deductions, for tax and National Insurance etc.

ENTER AMOUNT

[FI2].[OpenNumeric1]

_____

£

QFI3. And what time period does this cover?

[FI2].[Single1]

- ○ Day ..... [365]
- ○ Week ..... [52]
- ○ 2 weeks ..... [26]
- ○ 4 weeks ..... [13]
- ○ Calendar month ..... [12]
- ○ Year ..... [1]
- ○ *Other (Specify)* _____ *[7]*
- ○ Don't know ..... [8]
- ○ Refused ..... [9]

[FI2].[Single2]

- ○ Estimate ..... [1]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

You have entered that the respondent earns £{FI2Std} PA.
Please confirm that this is correct or return and amend.

[FI2 CHECK]

○ This is correct ..... [1]

○ Return and amend..... [2]

WARNING

QFI4. SHOWCARD AB

Can I just check, are you personally receiving any of these state benefits or allowances? Just read out the letters that apply. MULTICODE OK

[FI4]

- ☐ A Income support ..... [1]
- ☐ B Job Seekers Allowance (formerly unemployment benefit or Income Support for unemployed people) ..... [2]
- ☐ C NI retirement pension/Over 80 pension/Old persons pension..... [3]
- ☐ D Incapacity benefit (previously sickness and/or invalidity benefit).. [4]
- ☐ E Some other benefit for people with disabilities ..... [5]
- ☐ F Working Tax Credit..... [6]
- ☐ G Child Tax Credit ..... [7]
- ☐ H Job Grant (previously Back to Work Bonus)..... [8]
- ☐ I Child benefit..... [9]
- ☐ J Housing benefit ..... [10]
- ☐ K Council tax benefit..... [11]
- ☐ L Free school meals ..... [12]
- ☐ M Pension Credit (previously Minimum Income Guarantee)..... [13]
- ☐ N Carer's allowance ..... [14]
- ☐ O Disability living allowance ..... [15]
- ☐ P Attendance allowance..... [16]
- ☐ *Q Some other state benefit (SPECIFY)* ✍ _____ *[17]*
- ○ No, none of these ..... [18]
- ○ Refused ..... [19]

The respondent has dependent children but you have NOT coded that they receive Child Benefit at FI4. Please check with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

The respondent has dependent children but you have NOT coded that they receive Child Benefit at FI4. Please check with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

The respondent DOES NOT have dependent children but you have coded that they receive Child Benefit at FI4. Please check with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

The respondent DOES NOT have dependent children but you have coded that they receive Working Families' Tax Credit at FI4. Please check with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

The respondent is of pensionable age but you have NOT coded that they receive NI Retirement Pension at FI4. Please check with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

The respondent is NOT of pensionable age but you have coded that they receive NI Retirement Pension at FI4. Please check with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

The respondent is coded as working, but also receiving Job Seekers Allowance at FI4.

Please check with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

The respondent is coded as working, but also receiving Incapacity Benefit at FI4.

Please check with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

The respondent is coded as receiving Income Support AND Job Seekers Allowance at FI4. This is not normally possible.

Please check with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

The respondent is coded as NI Retirement Pension AND Incapacity Benefit at FI4. This is not normally possible.

Please check with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

The respondent is coded as Owning a property outright at QHO1, but also coded as receiving Housing benefits at FI4.

Please check with respondent.

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> to return and amend.

WARNING

QFI6. SHOWCARD AC AND SHOWCARD AD

From this card, could you tell me which band your HOUSEHOLD'S TOTAL gross income from all sources falls in? That is income from work and any other sources, such as benefits and pensions, BEFORE deductions, income tax, National Insurance etc. Just read out the letter that applies.

PROBE FOR ESTIMATE.

INTERVIEWER: USE SHOWCARD AD TO PROMPT RESPONDENT TO INCLUDE ALL POSSIBLE SOURCES OF INCOME.

[FI6].[Single1]

- ○ A Under £60 per week - Under £3,120 per year ..... [1]
- ○ B £60 and less than £100 - £3,120 and less than £5,200 ..... [2]
- ○ C £100 and less than £200 - £5,200 and less than £10,400 ..... [3]
- ○ D £200 and less than £300 - £10,400 and less than £15,600 ..... [4]
- ○ E £300 and less than £400 - £15,600 and less than £20,800..... [5]
- ○ F £400 and less than £500 - £20,800 and less than £26,000..... [6]
- ○ G £500 and less than £600 - £26,000 and less than £31,200 ..... [7]
- ○ H £600 and less than £700 - £31,200 and less than £36,400 ..... [8]
- ○ I £700 and above - £36,400 or more..... [9]

[FI6].[Single2]

- ○ Estimate ..... [1]
- ○ Don't know..... [2]
- ○ Refused ..... [3]

[FI6].[Single3]

- ○ Question Complete ..... [1]

Weekly

Annually

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QFI8. SHOWCARD AE

Do you personally have any of the following? Just read out the letters that apply.

MULTICODE OK

[FI8]

☐ A Savings account ..... [1]

☐ B Current account (with either a cash machine card, cheque book or debit card e.g. Switch, Visa Delta or Connect)..... [2]

☐ C National savings/Premium Bonds (with the Post Office) ..... [3]

☐ D Post Office card accounts ..... [4]

☐ E Credit Union Membership..... [5]

☐ F Credit card..... [6]

☐ G Home contents insurance..... [7]

☐ H Any other form of savings ..... [8]

☐ *Other (specify)* ✍_____ *[9]*

○ Yes, but refuse to say which ones..... [10]

○ No, none of these..... [11]

○ Refused..... [12]

{'12', '14', '15', '17', '18', '19', '20', '21', '24', '25', '27', '28', '29', '30', '33', '34', '35', '36', '38', '41', '42', '43', '44', '45', '46', '47', '49', '50'}

Please click on the NDC Partner section that you want to check.

[whichpart]

- ○ Brent (South Kilburn) NDC ..... [41]
- ○ Fulham (North Fulham) NDC ..... [42]
- ○ Hackney (A new deal for Shoreditch) NDC ..... [43]
- ○ Haringey (The Bridge) NDC ..... [44]
- ○ Islington (Finsbury) NDC ..... [45]
- ○ Lambeth (Clapham Park Project) NDC ..... [46]
- ○ Lewisham (New Cross Gate) NDC ..... [47]
- ○ Newham (West Ham & Plaistow) NDC ..... [48]
- ○ Southwark (Aylesbury) NDC ..... [49]
- ○ Tower Hamlets (Ocean Estate) NDC ..... [50]
- ○ Norwich (North Earlham & Marlpit) NDC ..... [11]
- ○ Luton (Marsh Farm) NDC ..... [12]
- ○ Brighton (East Brighton) NDC ..... [13]
- ○ Southampton (Thornhill Plus You) NDC ..... [14]
- ○ Bristol (Barton Hill) NDC ..... [15]
- ○ Plymouth (Devonport) NDC ..... [16]
- ○ Birmingham (Kings Norton) NDC ..... [17]
- ○ Birmingham Aston (Aston Pride) NDC ..... [18]
- ○ Coventry (Wood End, Henley Green and Manor Farm) NDC ..... [19]
- ○ Sandwell (Greets Green) NDC ..... [20]
- ○ Walsall (Blakenall New Deal: New Horizons) NDC ..... [21]
- ○ Wolverhampton (All Saints and Blakenhall) NDC ..... [22]
- ○ Derby (Derwent Community Team) NDC ..... [23]

- Leicester (Braunstone) NDC ..... [24]
- Nottingham (Radford) NDC ..... [25]
- Bradford (Little Horton) NDC ..... [26]
- Doncaster NDC ..... [27]
- Kingston-Upon-Hull (Preston Road) NDC ..... [28]
- Sheffield (Burngreave) NDC ..... [29]
- Knowsley (North Huyton) NDC ..... [30]
- Liverpool (Kensington) NDC ..... [31]
- Manchester (Beswick & Openshaw) NDC ..... [32]
- Oldham (Hathershaw and Fitton Hill) NDC ..... [33]
- Rochdale (New Heart for Heywood) NDC ..... [34]
- Salford (Charlestown and Lower Kersal) NDC ..... [35]
- Hartlepool (West Central) NDC ..... [36]
- Middlesbrough (West Middlesbrough) NDC ..... [37]
- Newcastle-Upon-Tyne (West Gate) NDC ..... [38]
- Sunderland (East End and Hendon) NDC ..... [39]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

BRENT (South Kilburn) NDC Partnership specific questions 2008

QSKB1. SHOWCARD SKB1 (R)

Looking at this card, to what extent do you fear crime in this area?

[QSKB1]

- ○ A great deal ..... [1]
- ○ A fair amount ..... [2]
- ○ Not very much ..... [3]
- ○ Not at all ..... [4]
- ○ Don’t know ..... [5]

QSKB2. Earlier you said that you wanted to move from this property but don't think you will in the next two years. Do you want to move away from the South Kilburn area?

[QSKB2]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QSKB3. SHOWCARD SKB3 (R)

Earlier you mentioned the types of exercise that you take. How many times per week would you say that you do at least 30 MINUTES of moderate exercise? By this I mean exercise or physical activity that raises your heartbeat/pulse. This could include walking briskly, cycling, swimming or team sports.

[QSKB3]

- ○ Never ..... [1]
- ○ Less than once a week ..... [2]
- ○ Once a week ..... [3]
- ○ 2 times a week ..... [4]
- ○ 3 times a week ..... [5]
- ○ 4 times a week ..... [6]
- ○ 5 times a week ..... [7]
- ○ 6 times a week ..... [8]
- ○ Every day ..... [9]
- ○ Don't know ..... [10]

QSKB4. SHOWCARD SKB4 (R)

What is your religion even if you are not currently practising? Just read out the letter that applies.

[QSKB4]

- ○ A Christian ..... [1]
- ○ B Buddhist ..... [2]
- ○ C Hindu ..... [3]
- ○ D Jewish ..... [4]
- ○ E Muslim ..... [5]
- ○ F Sikh ..... [6]
- ○ *G Any other religion (SPECIFY)* ✍ _____ *[7]*
- ○ H No religion at all ..... [8]
- ○ Don't know/refused ..... [9]

QSKB5. SHOWCARD SKB5

To which of these groups, if any, do you consider you belong? Just read out the letter that applies.

[QSKB5]

- ○ A Algerian ..... [1]
- ○ B Angolan ..... [2]
- ○ C Beninese ..... [3]
- ○ D Burundian ..... [4]
- ○ E Cameroonian ..... [5]
- ○ F Congolese ..... [6]
- ○ G Egyptian ..... [7]
- ○ H Eritrean ..... [8]
- ○ I Ethiopian ..... [9]
- ○ J Gabonese ..... [10]
- ○ K Gambian ..... [11]
- ○ L Ghanaian ..... [12]
- ○ M Guinean ..... [13]
- ○ N Kenyan ..... [14]
- ○ O Liberian ..... [15]
- ○ P Libyan ..... [16]
- ○ Q Madagascan ..... [17]
- ○ R Malawian ..... [18]
- ○ S Malian ..... [19]
- ○ T Mauritanian ..... [20]
- ○ U Moroccan ..... [21]
- ○ V Mozambican ..... [22]

- ○ W Namibian ..... [23]
- ○ X Nigerian ..... [24]
- ○ Y Rwandan ..... [25]
- ○ Z Senegalese ..... [26]
- ○ AA Seychellois ..... [27]
- ○ BB Sierra Leonean ..... [28]
- ○ CC Somali ..... [29]
- ○ DD South African ..... [30]
- ○ EE Sudanese ..... [31]
- ○ FF Tanzanian ..... [32]
- ○ GG Tunisian ..... [33]
- ○ HH Ugandan ..... [34]
- ○ II Zambian ..... [35]
- ○ JJ Zimbabwean ..... [36]
- ○ *Other (SPECIFY)* ✍ _____ *[37]*

QSKB6. SHOWCARD SKB6

To which of these groups, if any, do you consider you belong? Just read out the letter that applies.

[QSKB6]

- ○ A Austrian ..... [1]
- ○ B Belgian ..... [2]
- ○ C Cypriot ..... [3]
- ○ D Czech ..... [4]
- ○ E Danish ..... [5]
- ○ F Dutch ..... [6]
- ○ G Estonian ..... [7]
- ○ H Finnish ..... [8]
- ○ I French ..... [9]
- ○ J German ..... [10]
- ○ K Greek ..... [11]
- ○ L Hungarian ..... [12]
- ○ M Icelandic ..... [13]
- ○ N Italian ..... [14]
- ○ O Latvian ..... [15]
- ○ P Lithuanian ..... [16]
- ○ Q Maltese ..... [17]
- ○ R Norwegian ..... [18]
- ○ S Polish ..... [19]
- ○ T Portuguese ..... [20]
- ○ U Scottish ..... [21]

○ V Slovakian ..... [22]

○ W Slovenian ..... [23]

○ X Spanish..... [24]

○ Y Swedish..... [25]

○ Z Swiss ..... [26]

○ AA Welsh ..... [27]

○ *Other (SPECIFY)* ✍ _____ *[37]*

○ Refused ..... [28]

QSKB7. SHOWCARD SKB7

Earlier you said that English is not your first language. What is your first language at home?

Just read out the letter that applies.

[QSKB7]

- ○ A Amharic ..... [1]
- ○ B Arabic..... [2]
- ○ C Bengali ..... [3]
- ○ D Cantonese..... [4]
- ○ E Croatian ..... [5]
- ○ F Darsi ..... [6]
- ○ G Farsi ..... [7]
- ○ H French ..... [8]
- ○ I Greek ..... [9]
- ○ J Gujarati ..... [10]
- ○ K Hindi ..... [11]
- ○ L Pashto ..... [12]
- ○ M Polish..... [13]
- ○ N Portuguese ..... [14]
- ○ O Somali ..... [15]
- ○ P Spanish ..... [16]
- ○ Q Sylheti ..... [17]
- ○ R Mandarin ..... [18]
- ○ S Tigrinya ..... [19]
- ○ T Twi ..... [20]

- ○ U Urdu ..... [21]
- ○ V Vietnamese ..... [22]
- ○ W Yoruba ..... [23]
- ○ X Turkish ..... [24]
- ○ *Other (SPECIFY)* ✍ _____ *[37]*
- ○ Refused ..... [25]

QSKB8. Can I just check, have you ever applied for refugee status in this country?

INTERVIEWER ADD IF NECESSARY: As with the rest of your answers, these will be treated in strictest confidence. Your individual answers will not be passed on to anyone else.

[QSKB8]

- ○ Yes ..... [1]
- ○ No ..... [2]

QSKB9. SHOWCARD SKB9

Which of the categories on this list best describes your current situation? Just read out the letter that applies.

[QSKB9]

- ○ A Indefinite leave to remain ..... [1]
- ○ B Exceptional leave to remain ..... [2]
- ○ C Applied for asylum and awaiting initial decision ..... [3]
- ○ D Refused and appealing/judicial review pending ..... [4]
- ○ E Received final refusal ..... [5]
- ○ *Other (specify)* ✍_____ *[6]*
- ○ No answer ..... [7]

QSKB10. SHOWCARD SKB10

And finally, does any member of your household have any of the health problems on this card?

Just read out the letter or letters that apply. MULTICODE OK

[QSKB10]

- ☐ A Anxiety/problems with nerves/depression/stress ..... [1]
- ☐ B Alcohol/drug problems ..... [2]
- ☐ C Dementia/Alzheimer's ..... [3]
- ☐ D Loneliness/isolation ..... [4]
- ☐ E Other mental health problems ..... [5]
- ○ None of these ..... [6]
- ○ Don't know ..... [7]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

HARINGEY (The Bridge) NDC Partnership specific questions 2008

QHGY1. SHOWCARD HGY1 (R)

To what extent do you agree or disagree that The Bridge NDC should continue with its activities beyond 2010?

[QHGY1]

- ○ Strongly agree ..... [1]
- ○ Tend to agree ..... [2]
- ○ Neither agree nor disagree ..... [3]
- ○ Tend to disagree ..... [4]
- ○ Strongly disagree ..... [5]
- ○ Don't know ..... [6]

QHGY2. Earlier you said that you thought that activities of The Bridge NDC have improved this area as a place to live. In what ways have they improved the area?

PROBE: How else? DO NOT PROMPT. MULTICODE OK

[QHGY2].[Multi1]

- ☐ Less crime generally ..... [1]
- ☐ Less drug use/dealing ..... [2]
- ☐ Less mugging/attacks ..... [3]
- ☐ Less burglary ..... [4]
- ☐ Less car crime ..... [5]
- ☐ More police around ..... [6]
- ☐ Neighbourhood/street wardens ..... [7]
- ☐ Less prostitution and kerb crawling ..... [8]
- ☐ Homes with improved security ..... [9]

Crime and safety

Environment

Community

[QHGY2].[Multi3]

- ☐ More community spirit ..... [15]
- ☐ Have more say/control of local issues ..... [16]
- ☐ Problem neighbours/residents moved out ..... [17]

[QHGY2].[Multi2]

- ☐ General appearance of the area improved ..... [10]
- ☐ Less litter/rubbish ..... [11]
- ☐ Less graffiti/vandalism ..... [12]
- ☐ Removal of abandoned cars ..... [13]
- ☐ Fewer boarded up/derelict properties ..... [14]

Housing

[QHGY2].[Multi4]

- ☐ My housing has improved ..... [18]
- ☐ Housing changes have improved area ..... [19]

Children/young people

[QHGY2].[Multi6]

- ☐ Fewer young people hanging around on the streets..... [23]
- ☐ More/better play areas and facilities for younger children ..... [24]
- ☐ More facilities for teenagers ..... [25]

Education/training

[QHGY2].[Multi5]

- ☐ Improved nursery/childcare provision ..... [20]
- ☐ School improvements ..... [21]
- ☐ More/better training courses available..... [22]

[QHGY2].[Multi9]

- ☐ *Other (specify)* ✍_____ *[34]*

Local services/facilities

[QHGY2].[Multi7]

- ☐ Better sports/leisure facilities ..... [26]
- ☐ Better community centres/facilities ..... [27]
- ☐ Improvements to health services ..... [28]
- ☐ More/better shops ..... [29]
- ☐ Better parks/open spaces..... [30]

Employment

[QHGY2].[Multi8]

- ☐ More local job opportunities..... [31]

☐ More business support ..... [32]

☐ More employment advice ..... [33]

Other

[QHGY2].[Single1]

○ No particular reason..... [35]

○ Don't know..... [36]

WARNING

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

QHGY3. Overall, would you say this is a good or bad area to bring up children?

[QHGY3]

○ Good ..... [1]

○ Bad..... [2]

○ Don't know..... [3]

QHGY4. SHOWCARD HGY4 (R)

Which three or four of these things, if any, do you think would most improve the quality of your life in this area? The list is quite long, so please take your time to read through. Just read out the letters that apply.

CODE UP TO FOUR ONLY

[QHGY4]

- ☐ A Doing something with derelict/neglected open spaces ..... [1]
- ☐ B Improving street lighting..... [2]
- ☐ C Refurbishing empty buildings/shops..... [3]
- ☐ D Repairing pavements/walkways/roads..... [4]
- ☐ E Reduce traffic problems ..... [5]
- ☐ F Reduce traffic pollution..... [6]
- ☐ G Improve parking..... [7]
- ☐ H Improve public transport..... [8]
- ☐ I Getting rid of rubbish/litter..... [9]
- ☐ J More parks and other public open spaces ..... [10]
- ☐ K More planting/landscaping in streets ..... [11]
- ☐ L Improve housing/accommodation ..... [12]
- ☐ M Reducing the number of people in temporary accommodation..... [13]
- ☐ N Reduce noise and disturbance..... [14]
- ☐ O Dealing with anti-social/noisy neighbours..... [15]
- ☐ P Better security/reduce crime..... [16]
- ☐ Q Stopping graffiti..... [17]
- ☐ R More activities for teenagers/young people ..... [18]
- ☐ S More activities for older people..... [19]
- ☐ T Improve childcare provision..... [20]

☐ U Better play areas for children ..... [21]

☐ V Improve health facilities/services ..... [22]

☐ W Improve community activities ..... [23]

☐ X More local training/adult education facilities ..... [24]

☐ Y More help for people to find work ..... [25]

☐ Z More places where you can use a computer and the Internet ..... [26]

☐ *Other (WRITE IN)* ✍ _____ *[27]*

○ None of these ..... [28]

○ Don't know ..... [29]

WARNING!

There is a maximum of 4 answers

allowed for this question -

press 'Next' to correct ...

QHGY5. SHOWCARD HGY5 (R)

Can you tell me how much of a problem, if at all, prostitution and kerb crawling is in this area?

[QHGY5]

○ A serious problem in this area ..... [1]

○ A problem in this area, but not serious ..... [2]

○ Not a problem in this area ..... [3]

○ Don't know ..... [4]

QHGY6. SHOWCARD HGY6 (R)

To what extent do you agree or disagree with the following statement: The ethnic mix in this area is a real strength.

[QHGY6]

- ○ Strongly agree ..... [1]
- ○ Tend to agree ..... [2]
- ○ Neither agree nor disagree ..... [3]
- ○ Tend to disagree ..... [4]
- ○ Strongly disagree ..... [5]
- ○ Don't know ..... [6]

QHGY7. SHOWCARD HGY7 (R)

Taking everything into account, how satisfied are you with your landlord?

INTERVIEWER: FOR SUBTENANTS, 'LANDLORD' REFERS TO THE IMMEDIATE RATHER THAN OVERALL LANDLORD.

[QHGY7]

- ○ Very satisfied ..... [1]
- ○ Fairly satisfied ..... [2]
- ○ Neither satisfied nor dissatisfied ..... [3]
- ○ Fairly dissatisfied ..... [4]
- ○ Very dissatisfied ..... [5]
- ○ Don't know ..... [6]

QHGY8. Earlier you said that English was not your first language. How well would you say you speak English? Is it .....?

READ OUT

[QHGY8]

- ○ Very well ..... [1]
- ○ Fairly well..... [2]
- ○ Slightly ..... [3]
- ○ Or, not at all? ..... [4]
- ○ Don't know..... [5]

QHGY9. SHOWCARD HGY9 (R)

Finally, in which of these ways, if any, do you receive information about the local area? Just read out the letters which apply. MULTICODE OK

[QHGY9]

- ☐ A. Through friends/family ..... [1]
- ☐ B Through work or work colleagues ..... [2]
- ☐ C 'The Word' newsletter ..... [3]
- ☐ D Leaflets through your door ..... [4]
- ☐ E Leaflets on the street ..... [5]
- ☐ F NDC Leaflets..... [6]
- ☐ G NDC Posters ..... [7]
- ☐ H Any other posters in shops or community buildings..... [8]
- ☐ I Free newspapers ..... [9]
- ☐ J 'Haringey People' ..... [10]
- ☐ *K Any Community Language Newspaper (SPECIFY)* ✍ _____ *[11]*
- ☐ *L Radio Stations (SPECIFY)* ✍_____ *[12]*
- ☐ *M Community or Digital TV Stations (SPECIFY)* ✍ _____ *[13]*
- ☐ *N Websites/email (SPECIFY)* ✍ _____ *[14]*
- ☐ O On Buses..... [15]
- ☐ P On Tubes ..... [16]
- ☐ Q At Seven Sisters Stations ..... [17]
- ☐ R Billboards on Seven Sisters Road ..... [18]
- ☐ S Public meetings ..... [19]
- ☐ T Through voluntary or community organisations ..... [20]
- ☐ *Other (SPECIFY)* ✍ _____ *[21]*

○ Don't know..... [22]

○ No information ..... [23]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

LAMBETH (Clapham Park Project) NDC Partnership specific questions 2008

QCLP1. SHOWCARD CLP1 (R)

Taking everything into account, how satisfied are you with your landlord?

INTERVIEWER: FOR SUBTENANTS, 'LANDLORD' REFERS TO THE IMMEDIATE RATHER THAN OVERALL LANDLORD.

[QCLP1]

- ○ Very satisfied ..... [1]
- ○ Fairly satisfied ..... [2]
- ○ Neither satisfied nor dissatisfied ..... [3]
- ○ Fairly dissatisfied ..... [4]
- ○ Very dissatisfied ..... [5]
- ○ Don't know ..... [6]

I would (now) like to ask about living in this area, by that, I mean within 15 to 20 minutes walk (1 mile) of your home/the estate you live on.

Press 'next' to continue...

QCLP2. SHOWCARD CLP2 (R)

How satisfied or dissatisfied are you with the activities and facilities available for young people in your area?

[QCLP2]

- ○ Very satisfied ..... [1]
- ○ Fairly satisfied ..... [2]
- ○ Neither satisfied nor dissatisfied ..... [3]
- ○ Fairly dissatisfied ..... [4]
- ○ Very dissatisfied ..... [5]
- ○ Don't know ..... [6]

QCLP3. SHOWCARD CLP2 (R) AGAIN

Now, using this card, I would like you to tell me how satisfied or dissatisfied you are with the quality of provision from each of the following education services in this local area.

READ OUT

[QCLP3]

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	*Field Name*
A Local primary schools	**1**	**2**	**3**	**4**	**5**	**6**	*(1)*
B Local secondary schools	**1**	**2**	**3**	**4**	**5**	**6**	*(2)*
C Local sixth form/FE colleges	**1**	**2**	**3**	**4**	**5**	**6**	*(3)*
D Local adult education centre	**1**	**2**	**3**	**4**	**5**	**6**	*(4)*

QCLP4. Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?

[QCLP4]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

You have stated that you are not the parent/guardian of any children aged 16 or under, but earlier stated that you were. Is this correct?

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> and amend as necessary.

WARNING

QCLP5. Do you help your child/ren with any educational activity, including homework?

IF YES, ASK: How many hours a week, on average, would you say you spend helping the child/ren with educational activities?

[QCLP5]

- ○ Yes - Under 1 hour ..... [1]
- ○ Yes - 1 but less than 2 hours ..... [2]
- ○ Yes - 2 but less than 5 hours ..... [3]
- ○ Yes - 5 but less than 10 hours ..... [4]
- ○ Yes - 10 but less than 20 hours ..... [5]
- ○ Yes - 20 hours or over ..... [6]
- ○ No ..... [7]
- ○ No-one in household at school ..... [8]
- ○ Don't know ..... [9]

QCLP6. SHOWCARD CLP6 (R)

Which, if any, of the following have you done in the last year?

MULTICODE OK

[QCLP6]

- ☐ A Attended a parents evening ..... [1]
- ☐ B Helped at a school event (e.g. fete or charity event) ..... [2]
- ☐ C Assisted a teacher in class (e.g. with reading) ..... [3]
- ☐ D Helped supervise on a school trip ..... [4]
- ○ None of the above ..... [5]
- ○ Don’t know ..... [6]

QCLP7. How much would you say the crime rate here has changed in the last few years? In this area, would you say there is more or less crime, or has it stayed the same?

PROBE: Is that a lot or a little more/less?

[QCLP7]

- ○ A lot more ..... [1]
- ○ A little more ..... [2]
- ○ The same ..... [3]
- ○ A little less ..... [4]
- ○ A lot less ..... [5]
- ○ Don't know ..... [6]

I'm now going to ask you a few questions about some planned changes in your area.

QCLP8. Have you heard about Clapham Park Homes' proposal to redevelop the former council estate?

[QCLP8]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QCLP9. SHOWCARD CLP9

And how much do you feel you know about Clapham Park Homes' proposal to redevelop the former council estate?

[QCLP9]

- ○ Know a great deal ..... [1]
- ○ Know a fair amount ..... [2]
- ○ Know just a little ..... [3]
- ○ Heard of, but know nothing ..... [4]
- ○ Never heard of ..... [5]
- ○ Don't know ..... [6]

QCLP10. SHOWCARD CLP10 (R)

Overall, how satisfied or dissatisfied are you with the redevelopment proposal?

[QCLP10]

- ○ Very satisfied ..... [1]
- ○ Fairly satisfied ..... [2]
- ○ Neither satisfied nor dissatisfied ..... [3]
- ○ Fairly dissatisfied ..... [4]
- ○ Very dissatisfied ..... [5]
- ○ Don't know ..... [6]

QCLP11. SHOWCARD CLP11 (R)

The NDC programme is scheduled to end in 2010. To what extent do you agree or disagree that there will be an ongoing need for a community organisation like Clapham Park Project to represent residents' needs?

[QCLP11]

- ○ Strongly agree ..... [1]
- ○ Tend to agree ..... [2]
- ○ Neither agree nor disagree ..... [3]
- ○ Tend to disagree ..... [4]
- ○ Strongly disagree ..... [5]
- ○ Don't know ..... [6]

QCLP12. SHOWCARD CLP12 (R)

Finally, if the following activities were offered in your local area in the future, how likely, if at all, would you be to ..... ?

READ OUT.

[QCLP12]

	Very likely	Fairly likely	Not very likely	Not at all likely	Don't know	*Field Name*
A Attend large community events such as festivals or fetes	1	2	3	4	5	*(1)*
B Take part in social activities such as coffee mornings or keep fit/exercise clubs	1	2	3	4	5	*(2)*
C Take part in resident meetings to improve the neighbourhood	1	2	3	4	5	*(3)*
D Help organise community activities or events	1	2	3	4	5	*(4)*

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

SOUTHAMPTON (Thornhill Plus You) NDC Partnership specific questions 2008

QSTN1. SHOWCARD STN1 (R)

To what extent do you agree or disagree that people in the local area working together can influence decisions about Council and other services?

[QSTN1]

- ○ Strongly agree ..... [1]
- ○ Agree ..... [2]
- ○ Neither agree nor disagree ..... [3]
- ○ Disagree ..... [4]
- ○ Strongly disagree ..... [5]
- ○ Don't know ..... [6]

QSTN2. SHOWCARD STN2 (R)

Using this card, would you say that your access to the following services has improved, declined or stayed the same over the last two years?

READ OUT

[QSTN2]

	Improved a lot	Improved a little	Stayed the same	Declined a little	Declined a lot	Do not use service	Don't know	*Field Name*
A Health services (e.g. GPs, health centres)	1	2	3	4	5	6	7	*(1)*
B Education facilities (e.g. local schools/adult education centres)	1	2	3	4	5	6	7	*(2)*
C Advice on employment and training	1	2	3	4	5	6	7	*(3)*
D Crime prevention services (e.g. local police and neighbourhood wardens)	1	2	3	4	5	6	7	*(4)*

QSTN3. SHOWCARD STN3 (R)

Would you say that the level of crime in the local area has increased, decreased, or remained the same over the last two years, that is, since 2006?

[QSTN3]

- ○ Increased a great deal ..... [1]
- ○ Increased slightly ..... [2]
- ○ Neither increased or decreased ..... [3]
- ○ Decreased slightly ..... [4]
- ○ Decreased a great deal ..... [5]
- ○ Don't know ..... [6]

QSTN4. SHOWCARD STN4

How frequently have you taken part in any sport or exercise related activity (e.g. walking briskly, cycling, swimming, keep fit/aerobics, team sports, individual sports) for at least 30 minutes continuously in the last 12 months?

[QSTN4]

- ○ At least 5 times per week ..... [1]
- ○ At least 3 times per week ..... [2]
- ○ At least once per week ..... [3]
- ○ About once a fortnight ..... [4]
- ○ About once a month ..... [5]
- ○ Within the last 6 months ..... [6]
- ○ Within the last year ..... [7]
- ○ Longer ago ..... [8]
- ○ Never ..... [9]
- ○ Don't know ..... [10]

QSTN5. SHOWCARD STN5

Do you personally have any loans/credit or owe money to any of the people and organisations on this card?

IF YES: Which ones? Just read out the letters that apply. MULTICODE OK

[QSTN5]

- ☐ A Friend or relative ..... [1]
- ☐ B Bank overdraft ..... [2]
- ☐ C Credit/store/charge card ..... [3]
- ☐ D Personal loan from a bank or building society ..... [4]
- ☐ E HP or instalment purchase (including mail order company) ..... [5]
- ☐ F Loan from a money lender ..... [6]
- ☐ G Loan from a pawnbroker ..... [7]
- ☐ H Loan from cheque company (eg Provident) ..... [8]
- ☐ I Loan from DSS/DWP social fund ..... [9]
- ☐ J Rent arrears ..... [10]
- ☐ K Mortgage arrears ..... [11]
- ☐ L Loan from a finance company ..... [12]
- ☐ M Loan from a credit union ..... [13]
- ☐ N Utility company - electricity, gas, water ..... [14]
- ☐ O Council tax arrears ..... [15]
- ☐ *P Other person or organisation (SPECIFY)* ⌧_____ *[16]*
- ○ Owe money, but refuse to say which ones ..... [17]
- ○ No, none of these ..... [18]

○ Refused ..... [19]

QSTN6. Can I just check, are you having any difficulties repaying what you owe?

IF YES, ASK: Is that severe difficulty or some difficulty?

[QSTN6]

○ Yes, severe difficulties ..... [1]

○ Yes, some difficulties ..... [2]

○ No difficulty ..... [3]

○ Refused ..... [4]

[QSTN7].[OpenNumeric1]

_____

QSTN7. And finally, how many bedrooms does this property have?

[QSTN7].[Single1]

○ Refused ..... [1]

Bedroom(s)

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

NOTTINGHAM (Radford and Hyson Green) NDC Partnership specific questions 2008

QNOT1. What three or four things most need improving in this area, to improve the quality of your life?

PROBE FULLY, WITH: What else? DO NOT PROMPT. CODE UP TO FOUR

[QNOT1].[Multi1]

- ☐ General level of crime ..... [1]
- ☐ Fear of crime..... [2]
- ☐ Local police services ..... [3]
- ☐ Car crime ..... [4]
- ☐ Burglary..... [5]
- ☐ Physical attacks/muggings..... [6]
- ☐ Drug dealing/use..... [7]

[QNOT1].[Multi2]

- ☐ General appearance of the area..... [8]
- ☐ Litter/rubbish ..... [9]
- ☐ Graffiti/vandalism..... [10]
- ☐ Abandoned cars ..... [11]
- ☐ Dogs/dog mess..... [12]
- ☐ Run down/boarded up properties..... [13]
- ☐ Parks/open spaces..... [14]

[QNOT1].[Multi3]

- ☐ Speed and volume of traffic..... [15]
- ☐ Parking provision..... [16]
- ☐ Public transport..... [17]
- ☐ Pavements/footpaths..... [18]

[QNOT1].[Multi4]

- ☐ Sports/leisure facilities ..... [19]

☐ Community centres/facilities ..... [20]

☐ Local shops/supermarkets ..... [21]

☐ GPs/health centres/hospitals ..... [22]

[QNOT1].[Multi5]

☐ Feeling of community/knowing people ..... [23]

[QNOT1].[Multi6]

☐ Choice of housing ..... [24]

☐ Affordability of housing ..... [25]

☐ Upkeep/quality of housing ..... [26]

☐ Housing service provided by your landlord ..... [27]

[QNOT1].[Single1]

○ Nothing ..... [36]

○ Don't know ..... [37]

Crime and safety

Environment

Transport/roads/pavements

Local facilities

Housing

Children/young people

Education/training

[QNOT1].[Multi7]

☐ Childcare provision ..... [28]

☐ Play areas and facilities for younger children ..... [29]

☐ Facilities for teenagers ..... [30]

[QNOT1].[Multi8]

☐ Primary schools ..... [31]

☐ Secondary schools ..... [32]

☐ Adult education/training ..... [33]

[QNOT1].[Multi9]

☐ Employment/local economy/job opportunities ..... [34]

[QNOT1].[Multi10]

☐ *Other (specify)* ✍_____ *[35]*

Feelings of community/knowing people

Other

Employment/local economy/job opportunities

WARNING

You have entered more than 4 answers at the last question.

Please return an amend.

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QNOT2. Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?

[QNOT2]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

You have stated that you are not the parent/guardian of any children aged 16 or under, but earlier stated that you were. Is this correct?

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> and amend as necessary.

WARNING

QNOT3. Overall, would you say this is a good or bad area to bring up children?

[QNOT3]

- ○ Good ..... [1]
- ○ Bad ..... [2]
- ○ Don't know ..... [3]

QNOT4. Do you help your child/ren with any educational activity, including homework?

IF YES, ASK: How many hours a week, on average, would you say you spend helping the child/ren with educational activities?

[QNOT4]

- ○ Yes - Under 1 hour ..... [1]
- ○ Yes - 1 but less than 2 hours ..... [2]
- ○ Yes - 2 but less than 5 hours ..... [3]
- ○ Yes - 5 but less than 10 hours ..... [4]
- ○ Yes - 10 but less than 20 hours ..... [5]
- ○ Yes - 20 hours or over ..... [6]
- ○ No ..... [7]
- ○ No-one in household at school ..... [8]
- ○ Don't know ..... [9]

QNOT5. Can I just check, do you look after any sick, disabled, elderly or frail people living in this or another household?

[QNOT5]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QNOT6. SHOWCARD NOT6 (R)

Taking your answers from this card, in which of these ways, if any, do you currently find out about what's going on in your local area? Just read out the letters which apply.

MULTICODE OK

[QNOT6]

- ☐ A Through friends/family ..... [1]
- ☐ B Through work or work colleagues ..... [2]
- ☐ C NDC Front Page Magazine ..... [3]
- ☐ D Leaflets through your door ..... [4]
- ☐ E Leaflets on the street ..... [5]
- ☐ F NDC Leaflets ..... [6]
- ☐ G NDC Posters ..... [7]
- ☐ H Any other posters in shops or community buildings ..... [8]
- ☐ I Free newspapers ..... [9]
- ☐ J Nottingham Evening Post ..... [10]
- ☐ K Community Newsletter ..... [11]
- ☐ L Community Radio Stations (Radio Faza, Kiran Media) ..... [12]
- ☐ M BBC Radio Nottingham ..... [13]
- ☐ N Trent FM ..... [14]
- ☐ O Saga FM ..... [15]
- ☐ P Heart FM ..... [16]
- ☐ Q BBC Asian Network ..... [17]
- ☐ R Television ..... [18]
- ☐ S NDC Website (www.ndcnottingham.org.uk) ..... [19]
- ☐ T Other Websites ..... [20]

☐ U Public meetings..... [21]

☐ V Through voluntary or community organisations..... [22]

☐ *OTHER (specify)* ✍ _____ *[23]*

○ No information ..... [24]

○ Don't know..... [25]

QNOT7. SHOWCARD NOT7 (R)

And, looking at this card, which three or four of these methods would you prefer to use to find out about Radford and Hyson Green NDC? Just read out the letters which apply.

MULTICODE OK

[QNOT7]

- ☐ A NDC Front Page Magazine ..... [1]
- ☐ B Free newspapers ..... [2]
- ☐ C Nottingham Evening Post ..... [3]
- ☐ D Community Newsletters ..... [4]
- ☐ E Digital Community TV ..... [5]
- ☐ F Large public TV screens ..... [6]
- ☐ G Public Internet Kiosks ..... [7]
- ☐ H Local terrestrial television news coverage ..... [8]
- ☐ I Radio ..... [9]
- ☐ J Leaflets through your door ..... [10]
- ☐ K Leaflets on the street ..... [11]
- ☐ L Posters ..... [12]
- ☐ M Telephone ..... [13]
- ☐ N Text message ..... [14]
- ☐ O Email ..... [15]
- ☐ P NDC Website (www.ndcnottingham.org.uk) ..... [16]
- ☐ Q At NDC meetings ..... [17]
- ☐ R At NDC shop-front premises (Alfreton Road) ..... [18]
- ☐ S At NDC trailer (mobile information centre) ..... [19]
- ☐ T At NDC events (eg. Warren Street Park launch) ..... [20]

☐ U At resident or community forums ..... [21]

☐ V At other local events (eg. Nottingham Carnival) ..... [22]

☐ W At community locations (Community centres, youth clubs, health centres etc) ..... [23]

☐ *OTHER* ✍ _____ *[24]*

○ Don't know ..... [25]

○ None of these ..... [26]

QNOT8. SHOWCARD NOT8 (R)

Looking at this card, which of these local facilities and services, if any, have you used or attended in the last 6 months? Just read out the letters which apply.

MULTICODE OK

[QNOT8]

- ☐ A Community centre ..... [1]
- ☐ B Youth Club..... [2]
- ☐ C Art Exchange ..... [3]
- ☐ D Place of worship (e.g. church/mosque/temple)..... [4]
- ☐ E Library..... [5]
- ☐ F Schools ..... [6]
- ☐ G Nursery or Crèche..... [7]
- ☐ H Leisure Centre..... [8]
- ☐ I Health Centre..... [9]
- ☐ J Dentist ..... [10]
- ☐ K Veterinary Surgery..... [11]
- ☐ L Café/Restaurant/Takeaway..... [12]
- ☐ M Pub ..... [13]
- ☐ N Bingo Hall..... [14]
- ☐ O Hair and Beauty Salon ..... [15]
- ☐ P Local shops..... [16]
- ☐ Q Job Centre ..... [17]
- ☐ R Housing Association ..... [18]
- ☐ S NDC shop-front premises..... [19]
- ☐ T Other NDC Buildings..... [20]

○ Don't know ..... [21]

○ None of these ..... [22]

QNOT9. Finally, can I just check, have you ever applied for refugee status in this country?

INTERVIEWER ADD IF NECESSARY: As with the rest of your answers, these will be treated in strictest confidence. Your individual answers will not be passed on to anyone else.

[QNOT9]

○ Yes ..... [1]

○ No ..... [2]

QNOT10. SHOWCARD NOT10 (R)

Which of the categories on this list best describes your current situation? Just read out the letter that applies.

[QNOT10]

○ A Indefinite leave to remain ..... [1]

○ B Exceptional leave to remain ..... [2]

○ C Applied for asylum and awaiting initial decision ..... [3]

○ D Refused and appealing/judicial review pending ..... [4]

○ E Received final refusal ..... [5]

○ *Other (specify)* ✍ _____ *[6]*

○ No answer ..... [7]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

KINGSTON-UPON-HULL (Preston Road) NDC Partnership specific questions 2008

QHUL1. How much would you say the crime rate here has changed in the last 12 months? In this area, would you say there is more or less crime, or has it stayed the same?

PROBE: Is that a lot or a little more/less?

[QHUL1]

- ○ A lot more ..... [1]
- ○ A little more ..... [2]
- ○ The same ..... [3]
- ○ A little less ..... [4]
- ○ A lot less ..... [5]
- ○ Don't know ..... [6]

QHUL2. Do you or anyone in your household own or have the use of any vehicles?

IF CAR, ASK: How many cars do you own or have the use of (include company cars if private use is allowed)?

MULTICODE OK

[QHUL2]

- ☐ 1 car ..... [1]
- ☐ 2 cars ..... [2]
- ☐ 3+ cars ..... [3]
- ☐ Light van ..... [4]
- ☐ Motor cycle ..... [5]
- ○ None of these ..... [6]

WARNING

You have selected more than one car category. Please return to amend your selection.

QHUL3. And in the last 12 months, have you or anyone else currently living in this household had ..... ?

READ OUT

[QHUL3]

	Yes	No	*Field Name*
A A car, van, motorcycle or other motor vehicle, stolen or driven away without permission?	**1**	**2**	*(1)*
B Anything stolen off a vehicle or out of it (part of the vehicle, personal possessions or other things)?	**1**	**2**	*(2)*
C A vehicle tampered with or damaged by vandals or people out to steal?	**1**	**2**	*(3)*

QHUL4. {HUL4txtSub}, have you been victim of any crime in the past 12 months, which you have NOT reported to the police?

[QHUL4]

○ Yes ..... [1]

○ No ..... [2]

○ Can't remember/don't know ..... [3]

QHUL5. Why did you not report this/these crimes to the police?

PROBE FULLY. DO NOT PROMPT. MULTICODE OK

[QHUL5]

- ☐ Not important/serious enough/police have better things to do/minor incident ..... [1]
- ☐ No chance of catching the criminals ..... [2]
- ☐ Didn't think I would be taken seriously ..... [3]
- ☐ Sorted it out myself ..... [4]
- ☐ I couldn't be bothered/I didn't have time ..... [5]
- ☐ The police are incompetent ..... [6]
- ☐ Afraid that the criminals will come back and get me ..... [7]
- ☐ Didn't want anyone to get into trouble ..... [8]
- ☐ Didn't want the police to call ..... [9]
- ☐ *Other (SPECIFY)* ✍ _____ *[10]*
- ○ Don't know ..... [11]

QHUL6. Earlier you said you smoke cigarettes. Would you like to give up smoking altogether?

[QHUL6]

- ○ Yes ..... [1]
- ○ No ..... [2]

QHUL7. SHOWCARD HUL7

Finally, do you personally have any loans/credit or owe money to any of the people and organisations on this card?

IF YES: Which ones? Just read out the letters that apply.

MULTICODE OK

[QHUL7]

- ☐ A Friend or relative ..... [1]
- ☐ B Bank overdraft ..... [2]
- ☐ C Credit/store/charge card ..... [3]
- ☐ D Personal loan from a bank or building society ..... [4]
- ☐ E HP or instalment purchase (including mail order company) ..... [5]
- ☐ F Loan from a money lender ..... [6]
- ☐ G Loan from a pawnbroker ..... [7]
- ☐ H Loan from cheque company (e.g. Provident) ..... [8]
- ☐ I Loan from DSS/DWP social fund ..... [9]
- ☐ J Rent arrears ..... [10]
- ☐ K Mortgage arrears ..... [11]
- ☐ L Loan from a finance company ..... [12]
- ☐ M Loan from a credit union ..... [13]
- ☐ N Utility company - electricity, gas, water ..... [14]
- ☐ O Council tax arrears ..... [15]
- ☐ *P Other person or organisation (SPECIFY)* ✍_____ *[16]*
- ○ Owe money, but refuse to say which ones ..... [17]
- ○ No, none of these ..... [18]
- ○ Refused ..... [19]

QHUL8. Can I just check, are you having any difficulties repaying what you owe?

IF YES, ASK: Is that severe difficulty or some difficulty?

[QHUL8]

- ○ Yes, severe difficulties ..... [1]
- ○ Yes, some difficulties ..... [2]
- ○ No difficulty ..... [3]
- ○ Refused ..... [4]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

KNOWSLEY (North Huyton) NDC Partnership specific questions 2008

QKNY1. SHOWCARD KNY1

Do you personally have any loans/credit or owe money to any of the people and organisations on this card? IF YES: Which ones? Just read out the letters that apply. MULTICODE OK

[QKNY1]

- ☐ A Friend or relative ..... [1]
- ☐ B Bank overdraft ..... [2]
- ☐ C Credit/store/charge card ..... [3]
- ☐ D Personal loan from a bank or building society ..... [4]
- ☐ E HP or instalment purchase (including mail order company) ..... [5]
- ☐ F Loan from a money lender ..... [6]
- ☐ G Loan from a pawnbroker ..... [7]
- ☐ H Loan from cheque company (e.g. Provident) ..... [8]
- ☐ I Loan from DSS/DWP social fund ..... [9]
- ☐ J Rent arrears ..... [10]
- ☐ K Mortgage arrears ..... [11]
- ☐ L Loan from a finance company ..... [12]
- ☐ M Loan from a credit union ..... [13]
- ☐ N Utility company - electricity, gas, water ..... [14]
- ☐ O Council Tax arrears ..... [15]
- ☐ *P Other person or organisation (specify)* ✍ _____ *[16]*
- ○ Owe money, but refuse to say which ones ..... [17]
- ○ No, none of these ..... [18]
- ○ Refused ..... [19]

QKNY2. Can I just check, are you having any difficulties repaying what you owe? IF YES, ASK: Is that severe difficulty or some difficulty?

[QKNY2]

- ○ Yes, severe difficulties ..... [1]
- ○ Yes, some difficulties ..... [2]
- ○ No difficulty ..... [3]
- ○ Refused ..... [4]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

ISLINGTON (Finsbury) Partnership specific questions 2008

QISL1. SHOWCARD ISL1 (R)

I am going to read out a list of leisure and cultural services and I would like you to tell me how frequently, if at all, in the last six months you have visited each?

READ OUT.

[QISL1]

	Almost every day	A few times a week	About once a month	Once or twice in the last six months	Have not used in the last six months	Don't know	*Field Name*
A Finsbury Leisure Centre	1	2	3	4	5	6	*(1)*
B Ironmonger Row Baths	1	2	3	4	5	6	*(2)*
C Finsbury Library	1	2	3	4	5	6	*(3)*
D Local Community Centre (Tenants Hall)	1	2	3	4	5	6	*(4)*
E Local nursery	1	2	3	4	5	6	*(5)*
F Youth Club	1	2	3	4	5	6	*(6)*
G The St Luke's Centre	1	2	3	4	5	6	*(7)*

QISL2. Do you know if there is a TRA/TMO (Tenants' and Residents' Association/Tenant Management Organisation) for your estate/block?

[QISL2]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ No, never heard of them ..... [3]
- ○ Don't know ..... [4]

QISL3. Are you currently a member of a TRA/TMO (Tenants' and Residents' Association/Tenant Management Organisation) or have you been a member in the past?

[QISL3]

- ○ Yes, currently ..... [1]
- ○ No but have been before ..... [2]
- ○ No ..... [3]
- ○ Don't know ..... [4]

QISL4. I am going to read out a list of local publications and I would like you to tell me how frequently, if at all, you personally read them?

READ OUT

{ISL4txtsub}

[QISL4]

- ○ Every week ..... [1]
- ○ Most weeks ..... [2]
- ○ Once every two weeks ..... [3]
- ○ At least once a month ..... [4]
- ○ Every month ..... [12]
- ○ Most months ..... [5]
- ○ At least once every four months ..... [6]
- ○ Every four months ..... [13]
- ○ At least twice a year ..... [7]
- ○ At least once a year ..... [8]
- ○ Never ..... [9]
- ○ Haven't heard of the publication ..... [10]
- ○ Don't know ..... [11]

QISL5. SHOWCARD ISL5 (R)

From which of the following sources, if any, do you currently obtain information about the work of EC1 NDC? Just read out the letters that apply. MULTICODE OK

[QISL5]

- ☐ A yourEC1 Magazine ..... [1]
- ☐ B yourEC1 Website ..... [2]
- ☐ C Leaflets delivered to the door..... [3]
- ☐ D Face-to-face contact with the NDC (e.g. events, meetings, etc) ..... [4]
- ☐ E Friends/neighbours and relations..... [5]
- ☐ F Posters in local area ..... [6]
- ☐ G Local/regional radio ..... [7]
- ☐ H Local/regional television..... [8]
- ☐ I Local press (i.e. newspapers/magazines)..... [9]
- ☐ J Internet generally ..... [10]
- ☐ *Other (specify)* ✍_____ *[11]*
- ○ None of these ..... [12]
- ○ Don't know..... [13]

QISL6. SHOWCARD ISL6 (R)

I am going to read out a list of local parks and open spaces, and I would like you to tell me how frequently, if at all, you have visited each? A 'visit' does not include simply walking through the park to get to somewhere else.

READ OUT

[QISL6]

	Almost every day	A few times a week	At least once a week	About once a month	Once or twice in the last six months	Have not used in the last six months	Don't know	*Field Name*
A Kings Square Gardens	1	2	3	4	5	6	7	*(1)*
B Spa Fields	1	2	3	4	5	6	7	*(2)*
C Fortune Park	1	2	3	4	5	6	7	*(3)*
D Radnor Street Gardens	1	2	3	4	5	6	7	*(4)*
E St Luke's Gardens	1	2	3	4	5	6	7	*(5)*

QISL7. SHOWCARD ISL7

Thinking about your local area and taking your answer from this card, in which of the following places do you normally do your food and grocery shopping? MULTICODE OK

[QISL7]

- ☐ A Somerfields - Old Street ..... [1]
- ☐ B Sainsbury's - Angel ..... [2]
- ☐ C Waitrose - Whitecross Street..... [3]
- ☐ D Tesco - St John Street ..... [4]
- ☐ E Chapel Market - Angel..... [5]
- ☐ F Whitecross Street Market ..... [6]
- ☐ *G Somewhere else inside the local area (specify)* _____ *[7]*
- ☐ H Somewhere else outside the local area..... [8]
- ○ Don't know..... [9]

WARNING!

You have selected 'Somewhere else inside the local area' but you haven't specified an answer in the box provided;

Please return and amend as necessary.

QISL8. And in which ONE of these places do you do your main food and grocery shopping?

[QISL8]

- ○ A Somerfields - Old Street ..... [1]
- ○ B Sainsbury's - Angel ..... [2]
- ○ C Waitrose - Whitecross Street..... [3]
- ○ D Tesco - St John Street ..... [4]
- ○ E Chapel Market - Angel..... [5]
- ○ F Whitecross Street Market ..... [6]
- ○ {sub}..... [7]
- ○ H Somewhere else outside the local area..... [8]
- ○ Don't know..... [9]

QISL9. EC1 Connect is a doorknocking and information service funded by EC1 NDC in your local area. It offers advice to local residents to help them access the services that they may need (such as SureStart, Pathways to Work and Age Concern).

Have you heard of the EC1 Connect service? IF YES: And have you, or anyone in your household, ever used the service?

[QISL9]

- ○ Yes - Heard of it and used it ..... [1]
- ○ Yes - Heard of it, but never used it..... [2]
- ○ No - Never heard of it..... [3]
- ○ Don't know/can't remember..... [4]

QISL10. Finally, are you aware of the yellow 812 bus, an accessible hail and ride bus service which runs through the EC1 area ? IF YES: And have you ever used it?

[QISL10]

- ○ Yes - Aware of it and used it ..... [1]
- ○ Yes - Aware of it, but never used it ..... [2]
- ○ No - not aware of it ..... [3]
- ○ Don't know/can't remember ..... [4]

QISL11. And were you aware that the bus is open to all members of the public?

[QISL11]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

Now I would like to ask some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

Hackney (A New Deal for Shoreditch) NDC Partnership specific questions 2008

QSDH1. SHOWCARD SDH1

In the last three months have you or anyone in your household used any of the sport or leisure facilities on this card? Just read out the letters that apply.

MULTICODE OK

[QSDH1]

- ☐ A Britannia Leisure Centre ..... [1]
- ☐ B SPACE (the sports centre next to the college) ..... [2]
- ☐ C Another sports centre ..... [3]
- ☐ D Shoreditch Park ..... [4]
- ☐ E Haggerston Park ..... [5]
- ☐ F Shepherdess Walk Open Space ..... [6]
- ☐ G Local community garden ..... [7]
- ☐ H The canal ..... [8]
- ☐ I Playground on your estate ..... [9]
- ☐ J Playground in a local park ..... [10]
- ☐ K A cinema ..... [11]
- ☐ L Shoreditch Audiences ..... [12]
- ☐ M Hoxton Hall ..... [13]
- ☐ N Other theatre/ballet/opera/concert ..... [14]
- ☐ O Circus space ..... [15]
- ☐ P Local library ..... [16]
- ☐ Q Local art gallery or museum ..... [17]
- ☐ R Shoreditch Festival ..... [18]
- ☐ *Other (SPECIFY)* ✍ _____ *[19]*
- ○ None of these ..... [20]

○ Don't know..... [21]

QSDH2. SHOWCARD SDH2 (R)

In two years time what form of accommodation would you most like to be living in?

[QSDH2]

○ A In the same home..... [1]

○ B Owning your own home (outright or with a mortgage) ..... [2]

○ C Buying it through a Right to Buy scheme..... [3]

○ D Paying part rent and part mortgage (shared ownership) ..... [4]

○ E Renting it from a local authority ..... [5]

○ F Renting it from a housing association ..... [6]

○ G Renting it from a private landlord..... [7]

○ Other ..... [8]

○ Don't know..... [9]

QSDH3. SHOWCARD SDH3 (R)

Finally, thinking about your TV and movie watching, how often do you watch ..... ?

READ OUT

[QSDH3]

	More than once a week	2-3 times a month	About once a month	Less often than once a month	A few times a year - by choice	A few times a year - but would like to do more	Never - by choice	Never - but would like to	Don't know	*Field Name*
A A rented DVD	1	2	3	4	5	6	7	8	9	*(1)*
B A purchased DVD	1	2	3	4	5	6	7	8	9	*(2)*
C A movie at the cinema	1	2	3	4	5	6	7	8	9	*(3)*
D Satellite/cable TV	1	2	3	4	5	6	7	8	9	*(4)*
E Download movie or TV	1	2	3	4	5	6	7	8	9	*(5)*

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

BRISTOL (Barton Hill) NDC Partnership specific questions 2008

QBRS1. SHOWCARD BRS1 (R)

To what extent do you agree or disagree with the following statements:

READ OUT

[QBRS1]

	Strongly agree	Tend to agree	Neither agree or disagree	Tend to disagree	Strongly disagree	No opinion	*Field Name*
A In this neighbourhood people from different backgrounds - for example, race, disability, social group - get on well together	1	2	3	4	5	6	*(1)*
B I feel that ethnic differences are respected in my neighbourhood	1	2	3	4	5	6	*(2)*

QBRS2. SHOWCARD BRS2 (R)

Now, using this card, I would like you to tell me how satisfied or dissatisfied you are with the quality of provision from each of the following education services in this local area.

READ OUT

[QBRS2]

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	*Field Name*
A Local childminders and childcare clubs	1	2	3	4	5	6	*(1)*
B Local pre-school nursery provision	1	2	3	4	5	6	*(2)*
C Local primary schools	1	2	3	4	5	6	*(3)*
D Local secondary schools	1	2	3	4	5	6	*(4)*
E Local sixth form/FE colleges	1	2	3	4	5	6	*(5)*
F Local adult education centre	1	2	3	4	5	6	*(6)*

QBRS3. Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?

[QBRS3]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

You have stated that you are not the parent/guardian of any children aged 16 or under, but earlier stated that you were. Is this correct?

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> and amend as necessary.

WARNING

QBRS4. SHOWCARD BRS4 (R)

Which services on this card do/does your child/ren use or go to? Just read out the letters that apply.

MULTICODE OK

[QBRS4]

- ☐ A Local childminders and childcare clubs ..... [1]
- ☐ B Local pre-school nursery provision ..... [2]
- ☐ C Local primary schools ..... [3]
- ☐ D Local secondary schools ..... [4]
- ☐ E Local sixth form/FE colleges ..... [5]
- ☐ F Local adult education centre ..... [6]
- ○ None of these ..... [7]
- ○ Don't know ..... [8]

QBRS5. SHOWCARD BRS5 (R)

Have you heard of any of these local projects which are supported by Community at Heart? Just read out the letters that apply. MULTICODE OK

[QBRS5]

- ☐ A The Neighbourhood Shop (formerly the New Deal Shop) on Avonvale Road ..... [1]
- ☐ B East Bristol Advice Services - advice on benefits, housing, debt etc [2]
- ☐ C Employment Links - advice on employment and work related training [3]
- ☐ D Healthy Living Centre (excluding GP surgery) - Arts, CHIPS complementary therapies, CAAAD (Community Action Around Alcohol and Drugs) ..... [4]
- ☐ E CAAAD (Community Action Around Alcohol and Drugs) - advice and support on drugs and alcohol issues - based at Church/Ducie Road... [5]
- ☐ F SARI (Support Against Racist Incidents) - support for victims of racist incidents..... [6]
- ☐ G Barton Hill Settlement ..... [7]
- ☐ H Somali Resource Centre - based on Avonvale Road ..... [8]
- ○ Don't know..... [9]
- ○ None of these ..... [10]

QBRS6. SHOWCARD BRS5 (R) AGAIN

And have you or anyone in your household directly benefited from, used or attended any of these projects? Again, just read out the letters that apply.

MULTICODE OK

[QBRS6]

- ☐ A The Neighbourhood Shop (formerly the New Deal Shop) on Avonvale Road..... [1]
- ☐ B East Bristol Advice Services - advice on benefits, housing, debt etc [2]
- ☐ C Employment Links - advice on employment and work related training [3]
- ☐ D Healthy Living Centre (excluding GP surgery) - Arts, CHIPS complementary therapies, CAAAD (Community Action Around Alcohol and Drugs) ..... [4]
- ☐ E CAAAD (Community Action Around Alcohol and Drugs) - advice and support on drugs and alcohol issues - based at Church/Ducie Road... [5]
- ☐ F SARI (Support Against Racist Incidents) - support for victims of racist incidents..... [6]
- ☐ G Barton Hill Settlement ..... [7]
- ☐ H Somali Resource Centre - based on Avonvale Road ..... [8]
- ○ Don't know..... [9]
- ○ None of these ..... [10]

QBRS7. SHOWCARD BRS7 (R)

"Community at Heart" is a local scheme which is working to improve this area as a whole. Looking at this card, which one or two sources of information would be most useful to you to find out about the Community at Heart scheme? Just read out the letters that apply.

CODE UP TO TWO

[QBRS7]

- ☐ A "Grass Roots" newspaper ..... [1]
- ☐ B "In the Know" newsletter ..... [2]
- ☐ C Word of mouth ..... [3]
- ☐ D A named personal contact ..... [4]
- ☐ E Neighbourhood shop (formerly the New Deal Shop) ..... [5]
- ☐ F Notice boards in the street ..... [6]
- ☐ G Website/internet ..... [7]
- ☐ H Email ..... [8]
- ☐ I Commercial newspapers (e.g. Evening Post, Observer) ..... [9]
- ☐ J Public meetings ..... [10]
- ☐ K Social events ..... [11]
- ☐ L Community radio station ("Radio 19") ..... [12]
- ☐ *Other (SPECIFY)* ✍ _____ *[13]*
- ○ Don't know ..... [14]
- ○ None/do not want information ..... [15]

You may select up to two answers - you have selected {num}.

Press <PREVIOUS> and amend as necessary.

WARNING

QBRS8. SHOWCARD BRS8 (R)

How do you rate "Grass Roots" as a community newspaper?

[QBRS8]

- ○ Very good ..... [1]
- ○ Fairly good ..... [2]
- ○ Neither good nor poor ..... [3]
- ○ Fairly poor ..... [4]
- ○ Very poor ..... [5]
- ○ No opinion ..... [6]
- ○ Don't receive ..... [7]
- ○ I don't read ..... [8]

QBRS9. SHOWCARD BRS8 (R) AGAIN

And how do you rate "In the Know" as a source of information about the Community at Heart scheme?

[QBRS9]

- ○ Very good ..... [1]
- ○ Fairly good ..... [2]
- ○ Neither good nor poor ..... [3]
- ○ Fairly poor ..... [4]
- ○ Very poor ..... [5]
- ○ No opinion ..... [6]
- ○ Don't receive ..... [7]
- ○ I don't read ..... [8]

QBRS10. In the last year have you or anyone in your household .... ?

READ OUT

[QBRS10]

- ☐ A Been to an event as part of an audience, for example, concert/music gig or theatre? ..... [1]
- ☐ B Taken part in a creative activity such as a local event or workshop? [2]
- ○ None of these ..... [3]

QBRS11. SHOWCARD BRS11 (R)

From this card can you tell me how much of a problem racial or religious harassment is in this local area (even if it doesn't affect you personally)?

[QBRS11]

- ○ Very big problem ..... [1]
- ○ Fairly big problem ..... [2]
- ○ Not a very big problem ..... [3]
- ○ Not a problem at all ..... [4]
- ○ Don't know ..... [5]

QBRS12. What three or four things most need improving in this area, to improve the quality of your life? PROBE FULLY, WITH: What else? DO NOT PROMPT. CODE UP TO FOUR

[QBRS12].[Multi1]

- ☐ General level of crime ..... [1]
- ☐ Fear of crime..... [2]
- ☐ Local police services ..... [3]
- ☐ Car crime ..... [4]
- ☐ Burglary..... [5]
- ☐ Physical attacks/muggings..... [6]
- ☐ Drug dealing/use..... [7]

[QBRS12].[Multi2]

- ☐ General appearance of the area..... [8]
- ☐ Litter/rubbish ..... [9]
- ☐ Graffiti/vandalism..... [10]
- ☐ Abandoned cars ..... [11]
- ☐ Dogs/dog mess..... [12]
- ☐ Run down/boarded up properties..... [13]
- ☐ Parks/open spaces..... [14]

[QBRS12].[Multi3]

- ☐ Speed and volume of traffic..... [15]
- ☐ Parking provision..... [16]
- ☐ Public transport..... [17]
- ☐ Pavements/footpaths..... [18]

[QBRS12].[Multi4]

- ☐ Sports/leisure facilities ..... [19]

☐ Community centres/facilities ..... [20]

☐ Local shops/supermarkets ..... [21]

☐ GPs/health centres/hospitals ..... [22]

[QBRS12].[Multi5]

☐ Feeling of community/knowing people ..... [23]

[QBRS12].[Multi6]

☐ Choice of housing ..... [24]

☐ Affordability of housing ..... [25]

☐ Upkeep/quality of housing ..... [26]

☐ Housing service provided by your landlord ..... [27]

[QBRS12].[Single1]

○ Nothing ..... [36]

○ Don't know ..... [37]

Crime and safety

Environment

Transport/roads/pavements

Local facilities

Housing

Children/young people

Education/training

[QBRS12].[Multi7]

☐ Childcare provision ..... [28]

☐ Play areas and facilities for younger children ..... [29]

☐ Facilities for teenagers ..... [30]

[QBRS12].[Multi8]

☐ Primary schools ..... [31]

☐ Secondary schools ..... [32]

☐ Adult education/training ..... [33]

[QBRS12].[Multi9]

☐ Employment/local economy/job opportunities ..... [34]

[QBRS12].[Multi10]

☐ *Other (specify)* ✍_____ *[35]*

Feelings of community/knowing people

Other

Employment/local economy/job opportunities

WARNING

You have entered more than 4 answers at the last question.

Please return an amend.

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QBRS13a. Why do you say that the area is better than two years ago?

DO NOT PROMPT. PROBE: Why else?

[QBRS13a].[Multi1]

- ☐ Less crime generally ..... [1]
- ☐ Less drug use/dealing ..... [2]
- ☐ Less mugging/attacks ..... [3]
- ☐ Less burglary ..... [4]
- ☐ Less car crime ..... [5]
- ☐ More police around ..... [6]
- ☐ Security cameras (CCTV) ..... [7]
- ☐ Neighbourhood/street wardens ..... [8]

Crime and safety

Environment

[QBRS13a].[Multi2]

- ☐ General appearance of the area improved ..... [9]
- ☐ Less litter/rubbish ..... [10]
- ☐ Less graffiti/vandalism ..... [11]
- ☐ Removal of abandoned cars ..... [12]
- ☐ Fewer boarded up/derelict properties ..... [13]

Community

[QBRS13a].[Multi3]

- ☐ More community spirit ..... [14]
- ☐ Have more say/control of local issues ..... [15]
- ☐ Problem neighbours/residents moved out ..... [16]

Housing

[QBRS13a].[Multi4]

☐ My housing has improved ..... [17]

☐ Housing changes have improved area ..... [18]

Education/training

[QBRS13a].[Multi5]

☐ Improved nursery/childcare provision ..... [19]

☐ School improvements ..... [20]

☐ More/better training courses available ..... [21]

Children/young people

[QBRS13a].[Multi6]

☐ Fewer young people hanging around on the streets ..... [22]

☐ More/better play areas and facilities for younger children ..... [23]

☐ More facilities for teenagers ..... [24]

Transport/roads

[QBRS13a].[Multi7]

☐ Better public transport ..... [25]

☐ Less traffic/better traffic management ..... [26]

Local services/facilities

[QBRS13a].[Multi8]

☐ Better sports/leisure facilities ..... [27]

☐ Better community centres/facilities ..... [28]

☐ Improvements to health services ..... [29]

☐ More/better shops ..... [30]

☐ Better parks/open spaces ..... [31]

Employment

[QBRS13a].[Multi9]

☐ More local job opportunities ..... [32]

Other

[QBRS13a].[Multi10]

☐ *Other (specify)* ✍ _____ *[33]*

[QBRS13a].[Single1]

○ No particular reason..... [34]

○ Don't know..... [35]

WARNING

You have not entered an answer - or selected an illegal combination of answers.

Please return and amend.

QBRS13b. Why do you say that the area is worse than two years ago?

DO NOT PROMPT. PROBE: Why else?

[QBRS13b].[Multi1]

- ☐ More crime generally ..... [1]
- ☐ More drug use/dealing ..... [2]
- ☐ More mugging/attacks ..... [3]
- ☐ More burglary ..... [4]
- ☐ More car crime ..... [5]
- ☐ Less police around ..... [6]

Crime and safety

Environment

[QBRS13b].[Multi2]

- ☐ General appearance of the area got worse ..... [7]
- ☐ More litter/rubbish ..... [8]
- ☐ More graffiti/vandalism ..... [9]
- ☐ More abandoned cars ..... [10]
- ☐ More boarded up/derelict properties ..... [11]

Community

[QBRS13b].[Multi3]

- ☐ Less community spirit ..... [12]
- ☐ Have less say/control of local issues ..... [13]
- ☐ Worse people moving in to area ..... [14]

Housing

[QBRS13b].[Multi4]

- ☐ My housing has got worse ..... [15]
- ☐ Housing changes have made area worse ..... [16]

☐ Housing changes have been disruptive ..... [17]

Education/training

[QBRS13b].[Multi5]

☐ Less/worse nursery/childcare provision ..... [18]

☐ Schools got worse ..... [19]

☐ Fewer/worse training courses ..... [20]

Children/young people

[QBRS13b].[Multi6]

☐ More young people hanging around on the streets ..... [21]

☐ Facilities for children have got worse ..... [22]

☐ Facilities for teenagers have got worse ..... [23]

Transport/roads

[QBRS13b].[Multi7]

☐ Public transport got worse ..... [24]

☐ Traffic/traffic management got worse ..... [25]

Local services/facilities

[QBRS13b].[Multi8]

☐ Sports/leisure facilities got worse ..... [26]

☐ Community centres/facilities got worse ..... [27]

☐ Health services got worse ..... [28]

☐ Fewer/worse shops ..... [29]

☐ Parks/open spaces got worse ..... [30]

Employment

[QBRS13b].[Multi9]

☐ Fewer local job opportunities ..... [31]

Other negative

[QBRS13b].[Multi10]

☐ *Other negative impact (specify)* ✍ _____ *[32]*

[QBRS13b].[Single1]

○ No particular reason..... [33]

○ Don't know..... [34]

WARNING

You have not entered an answer - or selected an illegal combination of answers.

Please return and amend.

QBRS14. SHOWCARD BRS14

To which of these groups do you consider you belong? Just read out the letter or letters that apply.

MULTICODE OK

[QBRS14]

- ☐ A Algerian ..... [1]
- ☐ B Angolan ..... [2]
- ☐ C Beninese ..... [3]
- ☐ D Burundian ..... [4]
- ☐ E Cameroonian ..... [5]
- ☐ F Congolese ..... [6]
- ☐ G Egyptian ..... [7]
- ☐ H Eritrean ..... [8]
- ☐ I Ethiopian ..... [9]
- ☐ J Gabonese ..... [10]
- ☐ K Gambian ..... [11]
- ☐ L Ghanaian ..... [12]
- ☐ M Guinean ..... [13]
- ☐ N Kenyan ..... [14]
- ☐ O Liberian ..... [15]
- ☐ P Libyan ..... [16]
- ☐ Q Madagascan ..... [17]
- ☐ R Malawian ..... [18]
- ☐ S Malian ..... [19]
- ☐ T Mauritanian ..... [20]
- ☐ U Moroccan ..... [21]

☐ V Mozambican ..... [22]

☐ W Namibian..... [23]

☐ X Nigerian ..... [24]

☐ Y Rwandan ..... [25]

☐ Z Senegalese ..... [26]

☐ AA Seychellois ..... [27]

☐ BB Sierra Leonean..... [28]

☐ CC Somali ..... [29]

☐ DD South African ..... [30]

☐ EE Sudanese ..... [31]

☐ FF Tanzanian ..... [32]

☐ GG Tunisian ..... [33]

☐ HH Ugandan ..... [34]

☐ II Zambian ..... [35]

☐ JJ Zimbabwean ..... [36]

☐ *Other (SPECIFY)* ✍ _____ *[37]*

◯ Refused ..... [38]

QBRS15. SHOWCARD BRS15

To which of these groups do you consider you belong? Just read out the letter or letters that apply.

MULTICODE OK

[QBRS15]

- ☐ A Austrian ..... [1]
- ☐ B Belgian ..... [2]
- ☐ C British..... [3]
- ☐ D Cypriot..... [4]
- ☐ E Czech ..... [5]
- ☐ F Danish..... [6]
- ☐ G Dutch ..... [7]
- ☐ H English ..... [8]
- ☐ I Estonian..... [9]
- ☐ J Finnish ..... [10]
- ☐ K French..... [11]
- ☐ L German ..... [12]
- ☐ M Greek..... [13]
- ☐ N Hungarian ..... [14]
- ☐ O Icelandic ..... [15]
- ☐ P Italian..... [16]
- ☐ Q Latvian ..... [17]
- ☐ R Lithuanian ..... [18]
- ☐ S Maltese ..... [19]
- ☐ T Norwegian..... [20]
- ☐ U Polish ..... [21]

☐ V Portuguese ..... [22]

☐ W Scottish ..... [23]

☐ X Slovakian ..... [24]

☐ Y Slovenian ..... [25]

☐ Z Spanish ..... [26]

☐ AA Swedish ..... [27]

☐ BB Swiss ..... [28]

☐ CC Welsh ..... [29]

☐ *Other (Specify)* ✍ _____ *[30]*

○ Refused ..... [31]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

LUTON (Marsh Farm) Partnership specific questions 2008

QMAR1. SHOWCARD MAR1 (R)

Most of us worry at some time or other about being the victim of a crime. Using one of the phrases on this card, could you tell me how worried you are about having things stolen from your car?

[QMAR1]

- ○ Very worried..... [1]
- ○ Fairly worried..... [2]
- ○ Not very worried..... [3]
- ○ Not at all worried..... [4]
- ○ Not applicable..... [5]

QMAR2. Do you or anyone in your household own or have the use of any vehicles?

IF CAR, ASK: How many cars do you own or have the use of (include company cars if private use is allowed)?

MULTICODE OK

[QMAR2]

- ☐ 1 car ..... [1]
- ☐ 2 cars..... [2]
- ☐ 3+ cars ..... [3]
- ☐ Light van..... [4]
- ☐ Motor cycle..... [5]
- ○ None of these ..... [6]

WARNING

You have selected more than one car category. Please return to amend your selection.

QMAR3. And in the last 12 months, have you or anyone else CURRENTLY living in this household had...

READ OUT.

[QMAR3]

	Yes	No	*Field Name*
A a car, van, motorcycle or other motor vehicle, stolen or driven away without permission?	**1**	**2**	*(1)*
B anything stolen off a vehicle or out of it (part of the vehicle, personal possessions or other things)?	**1**	**2**	*(2)*
C a vehicle tampered with or damaged by vandals or people out to steal?	**1**	**2**	*(3)*

QMAR4. SHOWCARD MAR4 (R)

Now, using this card, I would like you to tell me how satisfied or dissatisfied you are with the quality of provision from each of the following education services in this local area.

READ OUT

[QMAR4]

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	*Field Name*
A Local childminders and childcare clubs	1	2	3	4	5	6	*(1)*
B Local pre-school nursery provision	1	2	3	4	5	6	*(2)*
C Local primary schools	1	2	3	4	5	6	*(3)*
D Local secondary schools	1	2	3	4	5	6	*(4)*
E Local sixth form/FE colleges	1	2	3	4	5	6	*(5)*
F Local adult education centre	1	2	3	4	5	6	*(6)*

QMAR5. Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?

[QMAR5]

○ Yes ..... [1]

○ No ..... [2]

○ Don't know ..... [3]

QMAR6. Do you help your child/ren with any educational activity, including homework?

IF YES, ASK: How many hours a week, on average, would you say you spend helping the child/ren with educational activities?

[QMAR6]

- ○ Yes - Under 1 hour ..... [1]
- ○ Yes - 1 but less than 2 hours ..... [2]
- ○ Yes - 2 but less than 5 hours ..... [3]
- ○ Yes - 5 but less than 10 hours ..... [4]
- ○ Yes - 10 but less than 20 hours ..... [5]
- ○ Yes - 20 hours or over ..... [6]
- ○ No ..... [7]
- ○ No-one in household at school ..... [8]
- ○ Don't know ..... [9]

[QMAR7]

- ☐ A Local childminders and childcare clubs ..... [1]
- ☐ B Local pre-school nursery provision ..... [2]
- ☐ C Local primary schools ..... [3]
- ☐ D Local secondary schools ..... [4]
- ☐ E Local sixth form/FE colleges ..... [5]
- ☐ F Local adult education centre ..... [6]
- ○ None of these ..... [7]
- ○ Don't know ..... [8]

QMAR7. SHOWCARD MAR7 (R)

Which services on this card do/does your child/ren use or go to? Just read out the letters that apply. MULTICODE OK

[QMAR8]

- ☐ A Turning Corners: local employment agency based at the Community Enterprise Resource Centre ..... [1]
- ☐ B Business Start and Go: a local business enterprise project..... [2]
- ☐ C Neighbourhood Wardens ..... [3]
- ☐ D Marsh Farm Bursary Fund: a fund for residents who want to improve employment possibilities (e.g. funding for child minding, accredited course fees) ..... [4]
- ☐ E Environmental Design Team (EDT): a team who works with residents to make improvements to local environment..... [5]
- ○ None of these ..... [6]
- ○ Don't know..... [7]

QMAR8. SHOWCARD MAR8 (R)

Have you heard of any of these local services/projects? Just read out the letters that apply. MULTICODE OK

QMAR9. SHOWCARD MAR8 (R) AGAIN

And have you or anyone in your household used any of these services/projects? Again, just read out the letters that apply. MULTICODE OK

[QMAR9]

- ☐ A Turning Corners: local employment agency based at the Community Enterprise Resource Centre ..... [1]
- ☐ B Business Start and Go: a local business enterprise project..... [2]
- ☐ C Neighbourhood Wardens ..... [3]
- ☐ D Marsh Farm Bursary Fund: a fund for residents who want to improve employment possibilities (e.g. funding for child minding, accredited course fees) ..... [4]
- ☐ E Environmental Design Team (EDT): a team who works with residents to make improvements to local environment..... [5]
- ○ None of these ..... [6]
- ○ Don't know..... [7]

QMAR10. SHOWCARD MAR10 (R)

To what extent, if at all, would you say {INSERT NAME OF SERVICE/PROJECT} has improved quality of life for you and your household or the area generally?

[QMAR10]

- ○ A great deal ..... [1]
- ○ A fair amount ..... [2]
- ○ Not very much ..... [3]
- ○ Not at all ..... [4]
- ○ Don't know ..... [5]

QMAR11. SHOWCARD MAR11 (R)

Finally, the NDC is considering moving the library from the shopping centre into one of two buildings on the estate that are currently being developed. Which of these options, if any, do you most prefer?

[QMAR11]

- ○ Community Enterprise and Resource Centre (the old Coulters Building) [1]
- ○ Lea Manor School ..... [2]
- ○ Either of these ..... [3]
- ○ Neither of these ..... [4]
- ○ Keep within the shopping centre ..... [5]
- ○ Don't know ..... [6]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

OLDHAM (Hathershaw and Fitton Hill) NDC Partnership specific questions 2008

QOLD1. SHOWCARD OLD1 (R)

Taking everything into account, how satisfied or dissatisfied are you with the overall appearance of the area?

[QOLD1]

- ○ Very satisfied ..... [1]
- ○ Fairly satisfied ..... [2]
- ○ Neither satisfied nor dissatisfied ..... [3]
- ○ Fairly dissatisfied ..... [4]
- ○ Very dissatisfied ..... [5]
- ○ Don't know ..... [6]

QOLD2. What three or four things most need improving in this area, to improve the quality of your life? PROBE FULLY, WITH What else? DO NOT PROMPT. CODE UP TO FOUR

[QOLD2].[Multi1]

- ☐ General level of crime ..... [1]
- ☐ Fear of crime..... [2]
- ☐ Local police services ..... [3]
- ☐ Car crime ..... [4]
- ☐ Burglary..... [5]
- ☐ Physical attacks/muggings..... [6]
- ☐ Drug dealing/use..... [7]

[QOLD2].[Multi2]

- ☐ General appearance of the area..... [8]
- ☐ Litter/rubbish ..... [9]
- ☐ Graffiti/vandalism..... [10]
- ☐ Abandoned cars ..... [11]
- ☐ Dogs/dog mess..... [12]
- ☐ Run down/boarded up properties..... [13]
- ☐ Parks/open spaces..... [14]

[QOLD2].[Multi3]

- ☐ Speed and volume of traffic..... [15]
- ☐ Parking provision..... [16]
- ☐ Public transport..... [17]
- ☐ Pavements/footpaths..... [18]

[QOLD2].[Multi4]

- ☐ Sports/leisure facilities ..... [19]

☐ Community centres/facilities ..... [20]

☐ Local shops/supermarkets ..... [21]

☐ GPs/health centres/hospitals ..... [22]

[QOLD2].[Multi5]

☐ Feeling of community/knowing people ..... [23]

[QOLD2].[Multi6]

☐ Choice of housing ..... [24]

☐ Affordability of housing ..... [25]

☐ Upkeep/quality of housing ..... [26]

☐ Housing service provided by your landlord ..... [27]

[QOLD2].[Single1]

○ Nothing ..... [36]

○ Don't know ..... [37]

Crime and safety

Environment

Transport/roads/pavements

Local facilities

Housing

Children/young people

Education/training

[QOLD2].[Multi7]

☐ Childcare provision ..... [28]

☐ Play areas and facilities for younger children ..... [29]

☐ Facilities for teenagers ..... [30]

[QOLD2].[Multi8]

☐ Primary schools ..... [31]

☐ Secondary schools ..... [32]

☐ Adult education/training ..... [33]

[QOLD2].[Multi9]

☐ Employment/local economy/job opportunities ..... [34]

[QOLD2].[Multi10]

☐ *Other (specify)* ✍_____ *[35]*

Feelings of community/knowing people

Other

Employment/local economy/job opportunities

WARNING

You have entered more than 4 answers at the last question.

Please return an amend.

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QOLD3a. Earlier you said that this area was better than two years ago. Why do you say that?

DO NOT PROMPT. PROBE: Why else? MULTICODE OK

[QOLD3a].[Multi1]

- ☐ Less crime generally ..... [1]
- ☐ Less drug use/dealing ..... [2]
- ☐ Less mugging/attacks ..... [3]
- ☐ Less burglary ..... [4]
- ☐ Less car crime ..... [5]
- ☐ More police around ..... [6]
- ☐ Security cameras (CCTV) ..... [7]
- ☐ Neighbourhood/street wardens ..... [8]

Crime and safety

Environment

[QOLD3a].[Multi2]

- ☐ General appearance of the area improved ..... [9]
- ☐ Less litter/rubbish ..... [10]
- ☐ Less graffiti/vandalism ..... [11]
- ☐ Removal of abandoned cars ..... [12]
- ☐ Fewer boarded up/derelict properties ..... [13]

Community

[QOLD3a].[Multi3]

- ☐ More community spirit ..... [14]
- ☐ Have more say/control of local issues ..... [15]
- ☐ Problem neighbours/residents moved out ..... [16]

Housing

[QOLD3a].[Multi4]

☐ My housing has improved ..... [17]

☐ Housing changes have improved area ..... [18]

Education/training

[QOLD3a].[Multi5]

☐ Improved nursery/childcare provision ..... [19]

☐ School improvements ..... [20]

☐ More/better training courses available ..... [21]

Children/young people

[QOLD3a].[Multi6]

☐ Fewer young people hanging around on the streets ..... [22]

☐ More/better play areas and facilities for younger children ..... [23]

☐ More facilities for teenagers ..... [24]

Transport/roads

[QOLD3a].[Multi7]

☐ Better public transport ..... [25]

☐ Less traffic/better traffic management ..... [26]

Local services/facilities

[QOLD3a].[Multi8]

☐ Better sports/leisure facilities ..... [27]

☐ Better community centres/facilities ..... [28]

☐ Improvements to health services ..... [29]

☐ More/better shops ..... [30]

☐ Better parks/open spaces ..... [31]

Employment

[QOLD3a].[Multi9]

☐ More local job opportunities ..... [32]

Other

[QOLD3a].[Multi10]

☐ *Other (specify)* ✍ _____ *[33]*

[QOLD3a].[Single1]

○ No particular reason..... [34]

○ Don't know..... [35]

WARNING

You have not entered an answer / selected an illegal combination of answers.

Please return and amend.

QOLD3b. Earlier you said that this area was worse than two years ago. Why do you say that?

DO NOT PROMPT. PROBE: Why else? MULTICODE OK

[QOLD3b].[Multi1]

- ☐ More crime generally ..... [1]
- ☐ More drug use/dealing ..... [2]
- ☐ More mugging/attacks ..... [3]
- ☐ More burglary ..... [4]
- ☐ More car crime ..... [5]
- ☐ Less police around ..... [6]

Crime and safety

Environment

[QOLD3b].[Multi2]

- ☐ General appearance of the area got worse ..... [7]
- ☐ More litter/rubbish ..... [8]
- ☐ More graffiti/vandalism ..... [9]
- ☐ More abandoned cars ..... [10]
- ☐ More boarded up/derelict properties ..... [11]

Community

[QOLD3b].[Multi3]

- ☐ Less community spirit ..... [12]
- ☐ Have less say/control of local issues ..... [13]
- ☐ Worse people moving in to area ..... [14]

Housing

[QOLD3b].[Multi4]

- ☐ My housing has got worse ..... [15]
- ☐ Housing changes have made area worse ..... [16]

☐ Housing changes have been disruptive ..... [17]

Education/training

[QOLD3b].[Multi5]

☐ Less/worse nursery/childcare provision ..... [18]

☐ Schools got worse ..... [19]

☐ Fewer/worse training courses ..... [20]

Children/young people

[QOLD3b].[Multi6]

☐ More young people hanging around on the streets ..... [21]

☐ Facilities for children have got worse ..... [22]

☐ Facilities for teenagers have got worse ..... [23]

Transport/roads

[QOLD3b].[Multi7]

☐ Public transport got worse ..... [24]

☐ Traffic/traffic management got worse ..... [25]

Local services/facilities

[QOLD3b].[Multi8]

☐ Sports/leisure facilities got worse ..... [26]

☐ Community centres/facilities got worse ..... [27]

☐ Health services got worse ..... [28]

☐ Fewer/worse shops ..... [29]

☐ Parks/open spaces got worse ..... [30]

Employment

[QOLD3b].[Multi9]

☐ Fewer local job opportunities ..... [31]

Other

[QOLD3b].[Multi10]

☐ *Other negative impact (specify)* ✍ _____ *[32]*

[QOLD3b].[Single1]

○ No particular reason..... [33]

○ Don't know..... [34]

WARNING

You have not entered an answer / selected an illegal combination of answers.

Please return and amend.

QOLD4. SHOWCARD OLD4 (R)

How much, if anything, do you know about the Spatial Masterplan options for Hathershaw and Fitton Hill?

[QOLD4]

○ A great deal..... [1]

○ A fair amount..... [2]

○ Not very much ..... [3]

○ Nothing at all ..... [4]

○ Don't know..... [5]

QOLD5. SHOWCARD OLD5 (R)

How far do you agree or disagree that the demolition of some houses and the development of new houses is needed to help regenerate the area?

[QOLD5]

- ○ Strongly agree ..... [1]
- ○ Tend to agree ..... [2]
- ○ Neither agree nor disagree ..... [3]
- ○ Tend to disagree ..... [4]
- ○ Strongly disagree ..... [5]
- ○ Don't know ..... [6]

QOLD6. Can I just check, have you seen the NDC Training News Booklet provided by Hathershaw and Fitton Hill NDC, or not?

[QOLD6]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QOLD7. Earlier you said that you would NOT like to take part in (additional) education and/or training courses. What, if anything, would encourage you to take part in courses such as this? DO NOT PROMPT. PROBE WITH: What else? MULTICODE OK

[QOLD7]

- ☐ More time ..... [1]
- ☐ Improved health ..... [2]
- ☐ Increased confidence ..... [3]
- ☐ Convenience/location/flexible hours ..... [4]
- ☐ Subsidies/free ..... [5]
- ☐ Incentives/promise of a job ..... [6]
- ☐ Range of courses/something I fancy ..... [7]
- ☐ I'm too old ..... [8]
- ☐ *Other (specify)* ✍_____ *[9]*
- ○ Nothing/Not interested ..... [10]
- ○ Don't know ..... [11]

QOLD8. SHOWCARD OLD8 (R)

How easy or difficult is it for you to access each of the following health care facilities?

READ OUT

[QOLD8]

	Very easy	Fairly easy	Fairly difficult	Very difficult	Don't know	*Field Name*
A Clinics	1	2	3	4	5	*(1)*
B Nurse	1	2	3	4	5	*(2)*
C Pharmacy	1	2	3	4	5	*(3)*
D Dentist	1	2	3	4	5	*(4)*

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

LEWISHAM (New Cross Gate) NDC Partnership specific questions 2008

QNCG1. Are you currently a member of a Tenants' and Residents' Association/Tenant Management Organisation (TRA/TMO) or have you been a member in the past?

[QNCG1]

- ○ Yes, currently ..... [1]
- ○ No, but have been before ..... [2]
- ○ No ..... [3]
- ○ Don't know ..... [4]

QNCG2. Why are you not currently a member of a Tenants' and Residents' Association/Tenant Management Organisation (TRA/TMO)? DO NOT PROMPT. MULTICODE OK

[QNCG2]

- ☐ New to area ..... [1]
- ☐ Never heard of/not sure there is one ..... [2]
- ☐ Too busy/no time ..... [3]
- ☐ Not interested/waste of time ..... [4]
- ☐ Nothing gets done/incompetent/inefficient ..... [5]
- ☐ Communication problems/poor English ..... [6]
- ☐ Family member, friend is a member ..... [7]
- ☐ I'm too old to get involved ..... [8]
- ☐ Not invited to attend ..... [9]
- ☐ Lack of information/don't know anything about ..... [10]
- ○ No reason/can't be bothered ..... [11]
- ○ Don't know/not stated ..... [12]

QNCG3. Earlier you said you had heard of New Cross Gate NDC. In the last year, where or how have you heard about the NDC? DO NOT PROMPT. MULTICODE OK

[QNCG3]

- ☐ NDC newsletter ..... [1]
- ☐ NDC website ..... [2]
- ☐ Friend or family ..... [3]
- ☐ Another local resident ..... [4]
- ☐ A local community or voluntary group ..... [5]
- ☐ A local school ..... [6]
- ☐ London Borough of Lewisham ..... [7]
- ☐ An NDC-funded project ..... [8]
- ☐ A poster ..... [9]
- ☐ An NDC event ..... [10]
- ☐ Local newspaper ..... [11]
- ☐ NDC leaflet ..... [12]
- ☐ NDC officers/staff ..... [13]
- ☐ Neighbourhood Wardens ..... [14]
- ☐ *Other (PLEASE WRITE IN)* ✍ _____ *[15]*
- ○ Don't know ..... [16]

QNCG4. Typically, how often would you say you do at least 30 minutes of physical activity on at least five days of the week?

[QNCG4]

- ○ Every week ..... [1]
- ○ Most weeks ..... [2]
- ○ Some weeks ..... [3]
- ○ Hardly at all ..... [4]
- ○ Never ..... [5]
- ○ Don't know ..... [6]

QNCG5. SHOWCARD NCG5 (R)

In the last year, which of the things on this card, if any, have made you feel less afraid about crime in this area? Just read out the letters that apply. MULTICODE OK

[QNCG5]

- ☐ A NDC Neighbourhood Wardens ..... [1]
- ☐ B CCTV cameras ..... [2]
- ☐ C Youth Pathways/Youth Inclusion Support Panel (YISP) ..... [3]
- ☐ D Police Community Support Officers (PCSOs) ..... [4]
- ☐ E Retail Radio (radios to link local businesses to the police and Neighbourhood Wardens) ..... [5]
- ☐ F Improvements in street lighting in the NDC area ..... [6]
- ☐ G Police Officers ..... [7]
- ☐ H Youth club and other activities for young people organised by the Neighbourhood Wardens ..... [8]
- ☐ *Other (specify)* ⌧ _____ *[9]*
- ○ None of these ..... [10]
- ○ Don't know ..... [11]

QNCG6. Do you think that this area has ..... ?

READ OUT

[QNCG6]

- ○ A good reputation locally ..... [1]
- ○ A mixed reputation locally ..... [2]
- ○ A poor reputation locally? ..... [3]
- ○ Don't know..... [4]

QNCG7. And compared to other areas in the London Borough of Lewisham, do you think that this area is ..... ?

READ OUT

[QNCG7]

- ○ A better place to live..... [1]
- ○ A worse place to live ..... [2]
- ○ Or the same as other areas in the London Borough of Lewisham? .... [3]
- ○ Don't know..... [4]

QNCG8. What three or four things most need improving in this area, to improve the quality of your life? PROBE FULLY, WITH: What else? DO NOT PROMPT. CODE UP TO FOUR

[QNCG8].[Multi1]

- ☐ General level of crime ..... [1]
- ☐ Fear of crime..... [2]
- ☐ Local police services ..... [3]
- ☐ Car crime ..... [4]
- ☐ Burglary..... [5]
- ☐ Physical attacks/muggings..... [6]
- ☐ Drug dealing/use..... [7]

[QNCG8].[Multi2]

- ☐ General appearance of the area..... [8]
- ☐ Litter/rubbish ..... [9]
- ☐ Graffiti/vandalism..... [10]
- ☐ Abandoned cars ..... [11]
- ☐ Dogs/dog mess..... [12]
- ☐ Run down/boarded up properties..... [13]
- ☐ Parks/open spaces..... [14]

[QNCG8].[Multi3]

- ☐ Speed and volume of traffic..... [15]
- ☐ Parking provision..... [16]
- ☐ Public transport..... [17]
- ☐ Pavements/footpaths..... [18]

[QNCG8].[Multi4]

- ☐ Sports/leisure facilities ..... [19]

☐ Community centres/facilities ..... [20]

☐ Local shops/supermarkets ..... [21]

☐ GPs/health centres/hospitals ..... [22]

[QNCG8].[Multi5]

☐ Feeling of community/knowing people ..... [23]

[QNCG8].[Multi6]

☐ Choice of housing ..... [24]

☐ Affordability of housing ..... [25]

☐ Upkeep/quality of housing ..... [26]

☐ Housing service provided by your landlord ..... [27]

[QNCG8].[Single1]

○ Nothing ..... [36]

○ Don't know ..... [37]

Crime and safety

Environment

Transport/roads/pavements

Local facilities

Housing

Children/young people

Education/training

[QNCG8].[Multi7]

☐ Childcare provision ..... [28]

☐ Play areas and facilities for younger children ..... [29]

☐ Facilities for teenagers ..... [30]

[QNCG8].[Multi8]

☐ Primary schools ..... [31]

☐ Secondary schools ..... [32]

☐ Adult education/training ..... [33]

[QNCG8].[Multi9]

☐ Employment/local economy/job opportunities ..... [34]

[QNCG8].[Multi10]

☐ *Other (specify)* ✍_____ *[35]*

Other

Employment/local economy/job opportunities

Feeling of community/knowing people

WARNING

You have entered more than 4 answers at the last question.

Please return an amend.

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QNCG9. What do you LIKE most about living in this neighbourhood? What else? DO NOT PROMPT. PROBE AND CODE BELOW. MULTICODE OK

[QNCG9].[Multi1]

- ☐ Friendly people or neighbours ..... [1]
- ☐ Sense of community ..... [2]
- ☐ Close to family ..... [3]
- ☐ The area is multilingual ..... [4]

[QNCG9].[Multi2]

- ☐ Well-maintained or clean or tidy ..... [5]
- ☐ Safe or secure or lack of crime ..... [6]
- ☐ Quiet ..... [7]
- ☐ Nice countryside ..... [8]
- ☐ Close to work ..... [9]
- ☐ Good standard of housing ..... [10]
- ☐ Low levels of traffic congestion ..... [11]
- ☐ Close to motorways or main roads ..... [12]
- ☐ Calm roads or lack of speeding traffic ..... [13]
- ☐ Good/healthy environment ..... [14]
- ☐ The views ..... [15]

[QNCG9].[Multi3]

- ☐ Good or close to shops ..... [16]
- ☐ Good or close to public transport ..... [17]
- ☐ Facilities for children ..... [18]
- ☐ Facilities for teenagers ..... [19]
- ☐ Schools ..... [20]
- ☐ Close to park or open spaces ..... [21]

☐ Car parking ..... [22]

☐ Good or close to leisure facilities ..... [23]

☐ Good or close to religious amenities..... [24]

☐ Good or close to doctor/hospital..... [25]

[QNCG9].[Single1]

○ Everything ..... [30]

○ Nothing..... [31]

○ Don't know..... [32]

People

Environment

Facilities

[QNCG9].[Multi4]

☐ Location..... [26]

☐ Always lived here/it's home..... [27]

☐ Affordable..... [28]

[QNCG9].[Multi5]

☐ *Other (specify)* ✍_____ *[29]*

Other

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QNCG10. And what do you DISLIKE most about living in this neighbourhood? What else? DO NOT PROMPT. PROBE AND CODE BELOW. MULTICODE OK

[QNCG10].[Multi1]

- ☐ People or neighbours ..... [1]
- ☐ No sense of community ..... [2]
- ☐ Far away from family ..... [3]
- ☐ There are language barriers ..... [4]
- ☐ Immigrants/non nationals ..... [5]

[QNCG10].[Multi2]

- ☐ Not well-maintained, dirty or litter ..... [6]
- ☐ Children or young people hanging around..... [7]
- ☐ Drug users or pushers ..... [8]
- ☐ Not safe or secure or lot of crime ..... [9]
- ☐ Noisy or not peaceful..... [10]
- ☐ Isolated ..... [11]
- ☐ Poor standard of housing ..... [12]
- ☐ High levels of traffic congestion..... [13]
- ☐ Far away from motorways or main roads ..... [14]
- ☐ Dangerous roads or speeding traffic ..... [15]
- ☐ Poor/no street lighting ..... [16]
- ☐ Geography/weather..... [17]
- ☐ The poor condition of the roads..... [18]
- ☐ Poor environment/pollution ..... [19]
- ☐ Over development..... [20]

[QNCG10].[Multi3]

- ☐ No or poor shops..... [21]

☐ Poor public transport ..... [22]

☐ No or poor facilities for children ..... [23]

☐ No or poor facilities for teenagers ..... [24]

☐ Poor schools..... [25]

☐ Far away from parks or open spaces..... [26]

☐ Car parking ..... [27]

☐ Poor leisure facilities ..... [28]

☐ Poor access to/insufficient medical service ..... [29]

☐ Ineffective council ..... [30]

[QNCG10].[Single1]

○ Everything ..... [36]

○ Nothing..... [37]

○ Don't know..... [38]

People

Environment

Facilities

[QNCG10].[Multi4]

☐ Few employment opportunities ..... [31]

☐ Not affordable/costs..... [32]

☐ Not enough police..... [33]

☐ Animals..... [34]

[QNCG10].[Multi5]

☐ *Other (specify)* ✍_____ *[35]*

Other

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QNCG11. SHOWCARD NCG11 (R)

How often, if at all, in the last 6 months have you been to a library? This could be any type of library: for example, a public library or mobile library.

[QNCG11]

- ○ At least once a week ..... [1]
- ○ About once a fortnight ..... [2]
- ○ About once a month ..... [3]
- ○ Two or three times in the last 6 months ..... [4]
- ○ Once in the last 6 months ..... [5]
- ○ Not at all ..... [6]
- ○ Don't know ..... [7]

QNCG12. Would you like to go to a library more often?

[QNCG12]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QNCG13. What, if anything, would encourage you to go to a library more often? DO NOT PROMPT. PROBE: And what else? MULTICODE OK

[QNCG13]

- ☐ Better selection of books ..... [1]
- ☐ Longer opening hours ..... [2]
- ☐ Easier access in/around the building (e.g. disabled ramps, more large print material) ..... [3]
- ☐ Longer opening hours ..... [4]
- ☐ If I had more free time ..... [5]
- ☐ More activities for children ..... [6]
- ☐ Better public transport links/access to transport ..... [7]
- ☐ Better computer/internet facilities ..... [8]
- ☐ If fewer people were there ..... [9]
- ☐ Better facilities such as toilets, shops, parking ..... [10]
- ☐ Safer neighbourhood ..... [11]
- ☐ More fun things happening there/events ..... [12]
- ☐ Providing a library for all types of people - more people like me used it [13]
- ☐ More information about the library and its services ..... [14]
- ☐ Not enough information on what is available ..... [15]
- ☐ A library closer to my home ..... [16]
- ☐ A library closer to my workplace ..... [17]
- ☐ *Other (specify)* ✍_____ *[18]*
- ○ Nothing ..... [19]
- ○ Don't know ..... [20]

QNCG14. SHOWCARD NCG14

How often, if at all, in the last three months have you visited a gym for a workout or an exercise class?

[QNCG14]

- ○ At least 5 times a week ..... [1]
- ○ At least 3 times a week ..... [2]
- ○ At least once a week ..... [3]
- ○ About once a fortnight ..... [4]
- ○ About once a month ..... [5]
- ○ Within the last 3 months ..... [6]
- ○ Not at all ..... [7]
- ○ Don't know ..... [8]

QNCG15. Would you like to go to a gym more often?

[QNCG15]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QNCG16. What, if anything, would encourage you to use a gym more often? DO NOT PROMPT. PROBE: And what else? MULTICODE OK

[QNCG16]

- ☐ Longer opening hours ..... [1]
- ☐ Better facilities for example, café, changing room ..... [2]
- ☐ Better equipment ..... [3]
- ☐ Better information on what to do ..... [4]
- ☐ A warmer welcome/friendlier staff ..... [5]
- ☐ Safer neighbourhood ..... [6]
- ☐ Support for my specific needs, for example injury or disability ..... [7]
- ☐ People to go with ..... [8]
- ☐ Improved transport/access/more cycle lanes ..... [9]
- ☐ Help with childcare/crèche facilities ..... [10]
- ☐ Less busy ..... [11]
- ☐ Cheaper admission prices ..... [12]
- ☐ A gym closer to my home ..... [13]
- ☐ A gym closer to my workplace ..... [14]
- ☐ Cheaper joining fee/casual fee ..... [15]
- ☐ Women's only classes ..... [16]
- ☐ Other ..... [17]
- ○ Nothing ..... [18]
- ○ Don't know ..... [19]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

SANDWELL (Greets Green) Partnership specific questions 2008

QGGN1. SHOWCARD GGN1 (R)

How satisfied or dissatisfied are you with the quality of the service provided by the police?

[QGGN1]

- ○ Very satisfied ..... [1]
- ○ Fairly satisfied ..... [2]
- ○ Neither satisfied nor dissatisfied ..... [3]
- ○ Fairly dissatisfied ..... [4]
- ○ Very dissatisfied ..... [5]
- ○ Don't know ..... [6]

QGGN2. Earlier you said you had been involved in a local organisation on a voluntary basis (i.e. work for which you are not paid, except for expenses). In the last three years, have you had any responsibilities in this (these) organisation(s), such as being a committee member, raising funds, organising events or doing administrative or clerical work?

[QGGN2]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QGGN3. SHOWCARD GGN3 (R)

On the whole, do you think that over the past two years the general APPEARANCE of this area has improved, stayed the same or deteriorated?

[QGGN3]

- ○ Appearance got much better ..... [1]
- ○ Appearance got slightly better ..... [2]
- ○ Appearance not changed much ..... [3]
- ○ Appearance got slightly worse ..... [4]
- ○ Appearance got much worse ..... [5]
- ○ Don't know ..... [6]

QGGN4. Finally, does your accommodation have central heating? If you have central heating available please answer 'yes' whether or not you use it.

ADD IF NECESSARY: Central heating includes: gas, oil or solid fuel central heating; night storage heaters; warm air heating; underfloor heating.

[QGGN4]

- ○ Yes, in some or all rooms ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

WALSALL (Blakenall New Deal: New Horizons)
Partnership specific questions 2008

QWAL1. What three or four things most need improving in this area, to improve the quality of your life? PROBE FULLY, WITH: What else? DO NOT PROMPT. CODE UP TO FOUR

[QWAL1].[Multi1]

- ☐ General level of crime ..... [1]
- ☐ Fear of crime..... [2]
- ☐ Local police services ..... [3]
- ☐ Car crime ..... [4]
- ☐ Burglary..... [5]
- ☐ Physical attacks/muggings..... [6]
- ☐ Drug dealing/use..... [7]

[QWAL1].[Multi2]

- ☐ General appearance of the area..... [8]
- ☐ Litter/rubbish ..... [9]
- ☐ Graffiti/vandalism..... [10]
- ☐ Abandoned cars ..... [11]
- ☐ Dogs/dog mess..... [12]
- ☐ Run down/boarded up properties..... [13]
- ☐ Parks/open spaces..... [14]

[QWAL1].[Multi3]

- ☐ Speed and volume of traffic..... [15]
- ☐ Parking provision..... [16]
- ☐ Public transport..... [17]
- ☐ Pavements/footpaths..... [18]

[QWAL1].[Multi4]

- ☐ Sports/leisure facilities ..... [19]

☐ Community centres/facilities ..... [20]

☐ Local shops/supermarkets ..... [21]

☐ GPs/health centres/hospitals ..... [22]

[QWAL1].[Multi5]

☐ Feeling of community/knowing people ..... [23]

[QWAL1].[Multi6]

☐ Choice of housing ..... [24]

☐ Affordability of housing ..... [25]

☐ Upkeep/quality of housing ..... [26]

☐ Housing service provided by your landlord ..... [27]

[QWAL1].[Single1]

○ Nothing ..... [36]

○ Don't know ..... [37]

Crime and safety

Environment

Transport/roads/pavements

Local facilities

Housing

Children/young people

Education/training

[QWAL1].[Multi7]

☐ Childcare provision ..... [28]

☐ Play areas and facilities for younger children ..... [29]

☐ Facilities for teenagers ..... [30]

[QWAL1].[Multi8]

☐ Primary schools ..... [31]

☐ Secondary schools ..... [32]

☐ Adult education/training ..... [33]

[QWAL1].[Multi9]

☐ Employment/local economy/job opportunities ..... [34]

[QWAL1].[Multi10]

☐ *Other (specify)* ✍_____ *[35]*

Feelings of community/knowing people

Other

Employment/local economy/job opportunities

WARNING

You have entered more than 4 answers at the last question.

Please return an amend.

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QWAL2a. Earlier you said that this area was better than two years ago. Why do you say that?

DO NOT PROMPT. PROBE: Why else? MULTICODE OK

[QWAL2a].[Multi1]

- ☐ Less crime generally ..... [1]
- ☐ Less drug use/dealing ..... [2]
- ☐ Less mugging/attacks ..... [3]
- ☐ Less burglary ..... [4]
- ☐ Less car crime ..... [5]
- ☐ More police around ..... [6]
- ☐ Security cameras (CCTV) ..... [7]
- ☐ Neighbourhood/street wardens ..... [8]

Crime and safety

Environment

[QWAL2a].[Multi2]

- ☐ General appearance of the area improved ..... [9]
- ☐ Less litter/rubbish ..... [10]
- ☐ Less graffiti/vandalism ..... [11]
- ☐ Removal of abandoned cars ..... [12]
- ☐ Fewer boarded up/derelict properties ..... [13]

Community

[QWAL2a].[Multi3]

- ☐ More community spirit ..... [14]
- ☐ Have more say/control of local issues ..... [15]
- ☐ Problem neighbours/residents moved out ..... [16]

Housing

[QWAL2a].[Multi4]

☐ My housing has improved ..... [17]

☐ Housing changes have improved area ..... [18]

Education/training

[QWAL2a].[Multi5]

☐ Improved nursery/childcare provision ..... [19]

☐ School improvements ..... [20]

☐ More/better training courses available ..... [21]

Children/young people

[QWAL2a].[Multi6]

☐ Fewer young people hanging around on the streets ..... [22]

☐ More/better play areas and facilities for younger children ..... [23]

☐ More facilities for teenagers ..... [24]

Transport/roads

[QWAL2a].[Multi7]

☐ Better public transport ..... [25]

☐ Less traffic/better traffic management ..... [26]

Local services/facilities

[QWAL2a].[Multi8]

☐ Better sports/leisure facilities ..... [27]

☐ Better community centres/facilities ..... [28]

☐ Improvements to health services ..... [29]

☐ More/better shops ..... [30]

☐ Better parks/open spaces ..... [31]

Employment

[QWAL2a].[Multi9]

☐ More local job opportunities ..... [32]

Other

[QWAL2a].[Multi10]

☐ *Other (specify)* ✍ _____ *[33]*

[QWAL2a].[Single1]

○ No particular reason..... [34]

○ Don't know..... [35]

WARNING

You have not entered an answer - or selected an illegal combination of answers.

Please return and amend.

QWAL2b. Earlier you said that this area was worse than two years ago. Why do you say that?

DO NOT PROMPT. PROBE: Why else? MULTICODE OK

[QWAL2b].[Multi1]

- ☐ More crime generally ..... [1]
- ☐ More drug use/dealing ..... [2]
- ☐ More mugging/attacks ..... [3]
- ☐ More burglary ..... [4]
- ☐ More car crime ..... [5]
- ☐ Less police around ..... [6]

Crime and safety

Environment

[QWAL2b].[Multi2]

- ☐ General appearance of the area got worse ..... [7]
- ☐ More litter/rubbish ..... [8]
- ☐ More graffiti/vandalism ..... [9]
- ☐ More abandoned cars ..... [10]
- ☐ More boarded up/derelict properties ..... [11]

Community

[QWAL2b].[Multi3]

- ☐ Less community spirit ..... [12]
- ☐ Have less say/control of local issues ..... [13]
- ☐ Worse people moving in to area ..... [14]

Housing

[QWAL2b].[Multi4]

- ☐ My housing has got worse ..... [15]
- ☐ Housing changes have made area worse ..... [16]

☐ Housing changes have been disruptive ..... [17]

Education/training

[QWAL2b].[Multi5]

☐ Less/worse nursery/childcare provision ..... [18]

☐ Schools got worse ..... [19]

☐ Fewer/worse training courses ..... [20]

Children/young people

[QWAL2b].[Multi6]

☐ More young people hanging around on the streets ..... [21]

☐ Facilities for children have got worse ..... [22]

☐ Facilities for teenagers have got worse ..... [23]

Transport/roads

[QWAL2b].[Multi7]

☐ Public transport got worse ..... [24]

☐ Traffic/traffic management got worse ..... [25]

Local services/facilities

[QWAL2b].[Multi8]

☐ Sports/leisure facilities got worse ..... [26]

☐ Community centres/facilities got worse ..... [27]

☐ Health services got worse ..... [28]

☐ Fewer/worse shops ..... [29]

☐ Parks/open spaces got worse ..... [30]

Employment

[QWAL2b].[Multi9]

☐ Fewer local job opportunities ..... [31]

Other negative

[QWAL2b].[Multi10]

☐ *Other (specify)* ✍_____ *[32]*

[QWAL2b].[Single1]

○ No particular reason..... [33]

○ Don't know..... [34]

WARNING

You have not entered an answer - or selected an illegal combination of answers.

Please return and amend.

QWAL3. SHOWCARD WAL3 (R)

Most of us worry at some time or other about being the victim of a crime. Using one of the phrases on this card, could you tell me how worried you are about having things stolen from your car?

[QWAL3]

○ Very worried..... [1]

○ Fairly worried..... [2]

○ Not very worried..... [3]

○ Not at all worried..... [4]

○ Not applicable..... [5]

QWAL4 SHOWCARD WAL4 (R)

Now, using this card, I would like you to tell me how satisfied or dissatisfied you are with the quality of provision from each of the following education services in this local area.

READ OUT

[QWAL4]

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	*Field Name*
A Local childminders and childcare clubs	1	2	3	4	5	6	*(1)*
B Local pre-school nursery provision	1	2	3	4	5	6	*(2)*
C Local primary schools	1	2	3	4	5	6	*(3)*
D Local secondary schools	1	2	3	4	5	6	*(4)*
E Local sixth form/FE colleges	1	2	3	4	5	6	*(5)*
F Local adult education centre	1	2	3	4	5	6	*(6)*

QWAL5. SHOWCARD WAL5 (R)

Earlier you said that you would like to take part in an (additional) education or training course, including work-related education and/or training. Which, if any, of the following (further) training course(s) would you be interested in attending? Please read out the letters that apply.

MULTICODE OK

[QWAL5]

☐ A Business administration, management and professional (including running your own business) ..... [1]

☐ B IT/computer course ..... [2]

☐ C Humanities (e.g. history, psychology, religion etc) ..... [3]

☐ D Sciences and/or mathematics ..... [4]

☐ E Languages (e.g. French, German, English etc) ..... [5]

☐ F Creative crafts/personal development (e.g. art and design, pottery, media, photography, singing, cooking etc)..... [6]

☐ G Sports, health, beauty/personal development (e.g. yoga, keep fit, dance, Alexander Technique, massage, aromatherapy, hairdressing, beauty therapy etc) ..... [7]

☐ H Construction/manufacturing (e.g. carpentry, engineering, mechanics etc) ..... [8]

☐ I Care services (e.g. childcare, counselling, nursing etc)..... [9]

☐ J Hospitality services (e.g. hotel/restaurant skills, travel and tourism, catering etc) ..... [10]

☐ *Other* ✍ _____ *[11]*

○ Don't know..... [12]

○ None of these ..... [13]

QWAL6. SHOWCARD WAL6 (R)

Looking at this card, in which of these locations, if any, would you prefer this/these adult education course(s) to be provided? Please read out the letters that apply.

MULTICODE OK

[QWAL6]

- ☐ A Blakenall Information Centre (BiC) ..... [1]
- ☐ B Blakenall Village Centre (BVC) ..... [2]
- ☐ C Local Community Association..... [3]
- ☐ D Sandbank Nursery School..... [4]
- ☐ E Sunshine Infant & Nursery School..... [5]
- ☐ F Valley Nursery School ..... [6]
- ☐ G Millfields Nursery School..... [7]
- ☐ H Blakenall Heath Junior School..... [8]
- ☐ I Leamore Primary School..... [9]
- ☐ J Christ Church CE School..... [10]
- ☐ K Little Bloxwich CE School..... [11]
- ☐ L Bloxwich CE School..... [12]
- ☐ M St Peters RC School ..... [13]
- ☐ N Green Rock JMI..... [14]
- ☐ O Elmore Green JMI ..... [15]
- ☐ P Harden JMI..... [16]
- ☐ Q Frank F Harrison Community School..... [17]
- ☐ R Shelfield Sports & Community College/ Rushall Community College [18]
- ☐ S Walsall City Academy..... [19]
- ☐ T Sneyd Community School..... [20]

☐ U Open university/polytechnic ..... [21]

☐ V Walsall College of Art and Technology (WALCAT) - Walsall ... [22]

☐ W Blakenall Community Association - Blakenall Row, Blakenall .. [23]

☐ X Stan Ball Centre – 156 Lichfield Rd, Bloxwich ..... [24]

☐ Y Bloxwich Community Partnership: Electric Palace, Bloxwich .... [25]

☐ Z Bloxwich Community Partnership: Elmore Green..... [26]

☐ AA Bloxwich Community Partnership: Stoney Lane..... [27]

☐ BB College of Continuing Education - Hawbrush Rd, Leamore..... [28]

☐ CC Modern Apprenticeship..... [29]

☐ DD Specialist sixth form (Art and Design College, Agricultural College) ..... [30]

☐ EE Further Education College..... [31]

☐ FF At work ..... [32]

☐ GG Library ..... [33]

☐ *Other (PLEASE SPECIFY)* ✍ _____ *[34]*

○ None of these..... [35]

○ Don't know..... [36]

QWAL7. And when would you prefer to attend this/these adult education course(s)? In the .....

READ OUT

[QWAL7]

○ Day time ..... [1]

○ Evening..... [2]

○ or at the weekend? ..... [3]

○ Don't know..... [4]

QWAL8. SHOWCARD WAL8

How frequently have you taken part in any sport or exercise related activity (e.g. walking briskly, cycling, swimming, keep fit/aerobics, team sports, individual sports) for at least 20 minutes continuously in the last 12 months?

[QWAL8]

- ○ At least 5 times per week ..... [1]
- ○ At least 3 times per week ..... [2]
- ○ At least once per week ..... [3]
- ○ About once a fortnight ..... [4]
- ○ About once a month ..... [5]
- ○ Within the last year ..... [6]
- ○ Longer ago ..... [7]
- ○ Never ..... [8]
- ○ Don't know ..... [9]

QWAL9. When did you last use your local hospital - including outpatient services and the Accident and Emergency department (A&E)?

[QWAL9]

- ○ In the last week ..... [1]
- ○ In the last month ..... [2]
- ○ In the last 6 months ..... [3]
- ○ In the last year ..... [4]
- ○ Longer ago ..... [5]
- ○ Never ..... [6]
- ○ Don't know ..... [7]

QWAL10 SHOWCARD WAL10

And finally, do you personally have any loans/credit or owe money to any of the people and organisations on this card?

IF YES: Which ones? Just read out the letters that apply.

MULTICODE OK

[QWAL10]

- ☐ A Friend or relative ..... [1]
- ☐ B Bank overdraft ..... [2]
- ☐ C Credit/store/charge card ..... [3]
- ☐ D Personal loan from a bank or building society ..... [4]
- ☐ E HP or instalment purchase (including mail order company) ..... [5]
- ☐ F Loan from a money lender ..... [6]
- ☐ G Loan from a pawnbroker ..... [7]
- ☐ H Loan from cheque company (eg Provident) ..... [8]
- ☐ I Loan from DSS/DWP social fund ..... [9]
- ☐ J Rent arrears ..... [10]
- ☐ K Mortgage arrears ..... [11]
- ☐ L Loan from a finance company ..... [12]
- ☐ M Loan from a credit union ..... [13]
- ☐ N Utility company - electricity, gas, water ..... [14]
- ☐ O Council tax arrears ..... [15]
- ☐ *P Other person or organisation (SPECIFY)* ✍_____ *[16]*
- ○ Owe money, but refuse to say which ones ..... [17]
- ○ No, none of these ..... [18]
- ○ Refused ..... [19]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

ROCHDALE (New Heart for Heywood) Partnership specific questions 2008

QROC1. Earlier you said that you thought that activities of New Heart for Heywood NDC have improved this area as a place to live. In what ways have they improved the area? PROBE: Why else? DO NOT PROMPT. MULTICODE OK

[QROC1].[Multi1]

- ☐ Less crime generally ..... [1]
- ☐ Less drug use/dealing ..... [2]
- ☐ Less mugging/attacks ..... [3]
- ☐ Less burglary ..... [4]
- ☐ Less car crime ..... [5]
- ☐ More police/PCSOs around ..... [6]
- ☐ Security cameras (CCTV) ..... [7]

Crime and safety

Environment

[QROC1].[Multi2]

- ☐ General appearance of the area improved ..... [8]
- ☐ Less litter/rubbish ..... [9]
- ☐ Less graffiti/vandalism ..... [10]
- ☐ Removal of abandoned cars ..... [11]
- ☐ Fewer boarded up/derelict properties ..... [12]

Community

[QROC1].[Multi3]

- ☐ More community spirit ..... [13]
- ☐ Have more say/control of local issues ..... [14]
- ☐ Problem neighbours/residents moved out ..... [15]

Housing

[QROC1].[Multi4]

☐ My housing has improved ..... [16]

☐ Housing changes have improved area ..... [17]

Education/training

[QROC1].[Multi5]

☐ Improved nursery/childcare provision ..... [18]

☐ School improvements ..... [19]

☐ More/better training courses available ..... [20]

Children/young people

[QROC1].[Multi6]

☐ Fewer young people hanging around on the streets ..... [21]

☐ More/better play areas and facilities for younger children ..... [22]

☐ More facilities for teenagers ..... [23]

Transport/roads

[QROC1].[Multi7]

☐ Better public transport ..... [24]

☐ Less traffic/better traffic management ..... [25]

Local services/facilities

[QROC1].[Multi8]

☐ Better sports/leisure facilities ..... [26]

☐ Better community centres/facilities ..... [27]

☐ Improvements to health services ..... [28]

☐ More/better shops ..... [29]

☐ Better parks/open spaces ..... [30]

Employment

[QROC1].[Multi9]

☐ More local job opportunities ..... [31]

☐ More help to get a job..... [32]

Other

[QROC1].[Multi10]

☐ *Other (specify)* ✍ _____ *[33]*

[QROC1].[Single1]

○ No particular reason..... [34]

○ Don't know..... [35]

You have either coded 'DK' / 'Refused' in combination with other answers, or not answered the question at all.

Press <PREVIOUS> and amend as necessary.

WARNING

QROC2. How would you rate the local environment around your home? Would you say it is .....

READ OUT

[QROC2]

○ Good ..... [1]

○ Fair..... [2]

○ Or poor?..... [3]

○ Don't know..... [4]

QROC3. How many times per week do you do moderate physical activity? By this I mean something that lasts 30 minutes or longer and makes you at least slightly out of breath. This could include housework, gardening, DIY, walking or taking part in sport or exercise.

[QROC3]

- ○ 5 or more times a week ..... [1]
- ○ 3-4 times a week ..... [2]
- ○ 1-2 times a week ..... [3]
- ○ Less than once a week ..... [4]
- ○ Never ..... [5]
- ○ Don't know ..... [6]

QROC4. SHOWCARD ROC4 (R)

Do you regularly join in the activities of any of the organisations listed on this card? Please read out the letters that apply. MULTICODE OK

[QROC4]

- ☐ A Environmental group ..... [1]
- ☐ B Parents'/school association ..... [2]
- ☐ C Tenants'/residents' group or Neighbourhood Watch ..... [3]
- ☐ D Education/evening class ..... [4]
- ☐ E Arts or music group ..... [5]
- ☐ F Religious group or church organisation ..... [6]
- ☐ G Group for elderly people (e.g. lunch clubs) ..... [7]
- ☐ H Women's Institute/Townsmen's Guild ..... [8]
- ☐ I Women's group ..... [9]
- ☐ J Social club/working men's club ..... [10]
- ☐ K Sport club ..... [11]
- ☐ *Other (SPECIFY)* ✍ _____ *[12]*
- ○ None of these ..... [13]
- ○ Don't know ..... [14]

QROC5. In an average week, how many of the following do you drink?

READ OUT. ENTER NUMBER FOR EACH.

[QROC5].[OpenNumeric1]

_____

[QROC5].[Single1]

- ○ None ..... [3]
- ○ Don't know..... [1]
- ○ Refused..... [2]

{text}

You have either coded 'DK' / 'Refused' in combination with other answers, or not answered the question at all.

Press <PREVIOUS> and amend as necessary.

WARNING

QROC6. SHOWCARD ROC6 (R)

To what extent, if at all, do you agree or disagree that young people in Heywood contribute positively to the local community?

[QROC6]

- ○ Strongly agree ..... [1]
- ○ Tend to agree ..... [2]
- ○ Neither agree or disagree ..... [3]
- ○ Tend to disagree ..... [4]
- ○ Strongly disagree ..... [5]
- ○ Don't know ..... [6]

QROC7. SHOWCARD ROC7 (R)

To what extent, if at all, do you feel adults and younger people in Heywood get on well together?

[QROC7]

- ○ Very well ..... [1]
- ○ Fairly well ..... [2]
- ○ Not very well ..... [3]
- ○ Not at all ..... [4]
- ○ Don't know ..... [5]

QROC8. SHOWCARD ROC8 (R)

Taking your answer from this card, how confident are you that Heywood will be a better place to live in 5-10 years time?

[QROC8]

- ○ Very confident ..... [1]
- ○ Fairly confident..... [2]
- ○ Not very confident ..... [3]
- ○ Not at all confident ..... [4]
- ○ Don't know..... [5]

QROC9. SHOWCARD ROC9 (R)

Earlier you said that you would like to take part in an education and/or training course. What types of education and/or training courses are you interested in taking part in? Just read out the letters that apply. MULTICODE OK

[QROC9].[Multi1]

- ☐ A Beginners ..... [1]
- ☐ B Improvers ..... [2]
- ☐ C Advanced ..... [3]

Information Technology

Vocational Courses

[QROC9].[Multi2]

- ☐ D Administration ..... [4]
- ☐ E Customer Service ..... [5]
- ☐ F Management ..... [6]
- ☐ G Construction..... [7]
- ☐ *H Other (specify)* ✍_____ *[8]*

[QROC9].[Multi3]

- ☐ I Language courses ..... [9]
- ☐ J Confidence building..... [10]
- ☐ K Arts and crafts..... [11]
- ☐ L First aid ..... [12]
- ☐ M Family learning (e.g. adult and children learning together) ..... [13]
- ☐ N Literacy/numeracy ..... [14]
- ☐ *O Other (specify)* ✍_____ *[15]*

[QROC9].[Single1]

- ○ Don't know..... [16]

○ None of these ..... [17]

Other courses/training

You have either coded 'DK' / 'None of these' in combination with other answers, or not answered the question at all.

Press <PREVIOUS> and amend as necessary.

WARNING

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

SALFORD (Charlestown & Lower Kersal) NDC Partnership specific questions 2008

QSAL1. What three or four things most need improving in this area, to improve the quality of your life? PROBE FULLY, WITH: What else? DO NOT PROMPT. CODE UP TO FOUR

[QSAL1].[Multi1]

- ☐ General level of crime ..... [1]
- ☐ Fear of crime..... [2]
- ☐ Local police services ..... [3]
- ☐ Car crime ..... [4]
- ☐ Burglary..... [5]
- ☐ Physical attacks/muggings..... [6]
- ☐ Drug dealing/use..... [7]

[QSAL1].[Multi2]

- ☐ General appearance of the area..... [8]
- ☐ Litter/rubbish ..... [9]
- ☐ Graffiti/vandalism..... [10]
- ☐ Abandoned cars ..... [11]
- ☐ Dogs/dog mess..... [12]
- ☐ Run down/boarded up properties..... [13]
- ☐ Parks/open spaces..... [14]

[QSAL1].[Multi3]

- ☐ Speed and volume of traffic..... [15]
- ☐ Parking provision..... [16]
- ☐ Public transport..... [17]
- ☐ Pavements/footpaths..... [18]

[QSAL1].[Multi4]

- ☐ Sports/leisure facilities ..... [19]

☐ Community centres/facilities ..... [20]

☐ Local shops/supermarkets ..... [21]

☐ GPs/health centres/hospitals ..... [22]

[QSAL1].[Multi5]

☐ Feeling of community/knowing people ..... [23]

[QSAL1].[Multi6]

☐ Choice of housing ..... [24]

☐ Affordability of housing ..... [25]

☐ Upkeep/quality of housing ..... [26]

☐ Housing service provided by your landlord ..... [27]

[QSAL1].[Single1]

○ Nothing ..... [36]

○ Don't know ..... [37]

Crime and safety

Environment

Transport/roads/pavements

Local facilities

Housing

Children/young people

Education/training

[QSAL1].[Multi7]

☐ Childcare provision ..... [28]

☐ Play areas and facilities for younger children ..... [29]

☐ Facilities for teenagers ..... [30]

[QSAL1].[Multi8]

☐ Primary schools ..... [31]

☐ Secondary schools ..... [32]

☐ Adult education/training ..... [33]

[QSAL1].[Multi9]

☐ Employment/local economy/job opportunities ..... [34]

[QSAL1].[Multi10]

☐ *Other (specify)* ✍_____ *[35]*

Feelings of community/knowing people

Other

Employment/local economy/job opportunities

WARNING

You have entered more than 4 answers at the last question.

Please return an amend.

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QSAL2. How safe do you feel in or around this area in general? Would you say you feel .....

READ OUT

[QSAL2]

- ○ Very safe ..... [1]
- ○ Fairly safe ..... [2]
- ○ A bit unsafe ..... [3]
- ○ Very unsafe? ..... [4]
- ○ Don't know ..... [5]

QSAL3. Would you say this area is more or less safe, or about as safe as two years ago?

[QSAL3]

- ○ More safe ..... [1]
- ○ Less safe ..... [2]
- ○ About as safe ..... [3]
- ○ Don't know ..... [4]

QSAL4. SHOWCARD SAL4 (R)

Thinking about this area, how satisfied or dissatisfied are you with the following services and facilities?

READ OUT

[QSAL4]

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	*Field Name*
A Play facilities for children	1	2	3	4	5	6	*(1)*
B Public transport	1	2	3	4	5	6	*(2)*
C Health facilities	1	2	3	4	5	6	*(3)*
D Parks and open spaces	1	2	3	4	5	6	*(4)*
E Sports/leisure facilities	1	2	3	4	5	6	*(5)*
F Local shops	1	2	3	4	5	6	*(6)*
G Condition of streets	1	2	3	4	5	6	*(7)*

QSAL5. SHOWCARD SAL5 (R)

And which, if any, of these local services do you or members of your household use or benefit from? Just read out the letters that apply. MULTICODE OK

[QSAL5]

- ☐ A Play facilities for children ..... [1]
- ☐ B Public transport ..... [2]
- ☐ C Health facilities ..... [3]
- ☐ D Parks and open spaces ..... [4]
- ☐ E Sports/leisure facilities ..... [5]
- ☐ F Local shops ..... [6]
- ○ None of these ..... [7]
- ○ Don't know ..... [8]

QSAL6. SHOWCARD SAL6 (R)

Now, using this card, I would like you to tell me how satisfied or dissatisfied you are with the quality of provision from each of the following education services in this local area.

READ OUT

[QSAL6]

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	*Field Name*
A Local childminders and childcare clubs	1	2	3	4	5	6	*(1)*
B Local pre-school nursery provision	1	2	3	4	5	6	*(2)*
C Local primary schools	1	2	3	4	5	6	*(3)*
D Local secondary schools	1	2	3	4	5	6	*(4)*

QSAL7. Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?

[QSAL7]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

You have stated that you are not the parent/guardian of any children aged 16 or under, but earlier stated that you were. Is this correct?

If OK, press <NEXT> to continue, otherwise press <PREVIOUS> and amend as necessary.

WARNING

QSAL8. SHOWCARD SAL8 (R)

Which services on this card do/does your child/ren use or go to? Just read out the letters that apply.

MULTICODE OK

[QSAL8]

- ☐ A Local childminders and childcare clubs ..... [1]
- ☐ B Local pre-school nursery provision ..... [2]
- ☐ C Local primary schools ..... [3]
- ☐ D Local secondary schools ..... [4]
- ☐ E Local sixth form/FE colleges ..... [5]
- ☐ F Local adult education centre ..... [6]
- ○ None of these ..... [7]
- ○ Don't know ..... [8]

QSAL9. SHOWCARD SAL9

Does any member of your household have any of the health problems on this card? Just read out the letters that apply.

MULTICODE OK

[QSAL9]

- ☐ A Anxiety/problems with nerves/depression/stress ..... [1]
- ☐ B Alcohol/drug problems ..... [2]
- ☐ C Dementia/Alzheimers ..... [3]
- ☐ D Loneliness/isolation ..... [4]
- ☐ E Other mental health problems ..... [5]
- ○ None of these ..... [6]
- ○ Don't Know..... [7]

QSAL10. SHOWCARD SAL10 (R)

How well informed do you think Charlestown and Lower Kersal NDC keeps you about what it does in the local area?

[QSAL10]

- ○ Keeps us very well informed ..... [1]
- ○ Keeps us fairly well informed ..... [2]
- ○ Gives us only a limited amount of information ..... [3]
- ○ Doesn't tell us much at all about what they do ..... [4]
- ○ Don't know ..... [5]

QSAL11. SHOWCARD SAL11 (R)

From which of the following sources, if any, do you currently obtain information about Charlestown and Lower Kersal NDC? Just read out the letters that apply.

MULTICODE OK

[QSAL11]

- ☐ A New Deal for Communities newsletter ..... [1]
- ☐ B Local newspaper ..... [2]
- ☐ C Leaflets delivered to the door ..... [3]
- ☐ D Contact with the NDC face-to-face (events, meetings, etc) ..... [4]
- ☐ E NDC website ..... [5]
- ☐ F Contacting NDC via telephone ..... [6]
- ☐ G Contacting NDC in writing ..... [7]
- ☐ H Friends/neighbours and relations ..... [8]
- ☐ I Posters in local area ..... [9]
- ☐ J Local/regional radio ..... [10]
- ☐ K Local/regional television ..... [11]
- ☐ L Internet generally ..... [12]
- ☐ *Other (SPECIFY)* ✍ _____ *[13]*
- ○ None of these ..... [14]
- ○ Don't know ..... [15]

QSAL12. SHOWCARD SAL11 (R) AGAIN

And from which two or three sources from this list would you prefer to get most of your information about Charlestown and Lower Kersal NDC? Just read out the letters that apply.

CODE UP TO THREE

[QSAL12]

- ☐ A New Deal for Communities newsletter ..... [1]
- ☐ B Local newspaper ..... [2]
- ☐ C Leaflets delivered to the door ..... [3]
- ☐ D Contact with the NDC face-to-face (events, meetings, etc)..... [4]
- ☐ E NDC website ..... [5]
- ☐ F Contacting NDC via telephone..... [6]
- ☐ G Contacting NDC in writing..... [7]
- ☐ H Friends/neighbours and relations ..... [8]
- ☐ I Posters in local area ..... [9]
- ☐ J Local/regional radio ..... [10]
- ☐ K Local/regional television..... [11]
- ☐ L Internet generally ..... [12]
- ☐ *Other (SPECIFY)* ✍ _____ *[13]*
- ○ None of these ..... [14]
- ○ Don't know ..... [15]

WARNING

You may select up to 3 answers - you have selected {num}.

Press <PREVIOUS> and amend as necessary.

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

BIRMINGHAM (Kings Norton) NDC Partnership specific questions 2008

QKNT1. SHOWCARD KNT1 (R)

The Kings Norton NDC partnership is intending to implement measures which will be designed to improve residents' feelings of safety when using paths and walkways on the Hawkesley estate.

Taking your answer from this card, to what extent, if at all, do you feel that the following measures will help improve your feelings of safety on paths and walkways on the Hawkesley estate?

READ OUT

[QKNT1]

	A great deal	A fair amount	Not very much	Not at all	Don't know	*Field Name*
A Increase/improved street lighting	1	2	3	4	5	*(1)*
B Cutting back of bushes	1	2	3	4	5	*(2)*
C Signposts on pathways	1	2	3	4	5	*(3)*

QKNT2. SHOWCARD KNT2

In the last 12 months have you given UNPAID help to any groups, clubs or organisations in any of the ways shown on this card? Just read out the letters that apply.

MULTICODE OK

[QKNT2]

- ☐ A Raising or handling money/taking part in sponsored events ..... [1]
- ☐ B Leading the group/member of a committee ..... [2]
- ☐ C Organising or helping to run an activity or event ..... [3]
- ☐ D Visiting people ..... [4]
- ☐ E Befriending or mentoring people ..... [5]
- ☐ F Giving advice/information/counselling ..... [6]
- ☐ G Secretarial, admin or clerical work ..... [7]
- ☐ H Providing transport/driving ..... [8]
- ☐ I Representing ..... [9]
- ☐ J Campaigning ..... [10]
- ☐ K Other practical help (e.g. helping out at school, shopping) ..... [11]
- ☐ L Any other help ..... [12]
- ○ None of the above ..... [13]

Finally, a few questions about the NDC Magazine

Press 'Next' to continue...

QKNT3. Can I just check, have you seen the monthly "3 Estates Life" magazine?

[QKNT3]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QKNT4. And have you read the monthly "3 Estates Life" magazine?

[QKNT4]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QKNT5. SHOWCARD KNT5 (R)

How useful, if at all, would you say the "3 Estates Life" magazine is?

[QKNT5]

- ○ Very useful ..... [1]
- ○ Fairly useful ..... [2]
- ○ Not very useful ..... [3]
- ○ Not at all useful ..... [4]
- ○ Don't know ..... [5]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

HARTLEPOOL (West Central) NDC Partnership specific questions 2008

QHAR1. What three or four things most need improving in this area, to improve the quality of your life? PROBE FULLY, WITH: What else? DO NOT PROMPT. CODE UP TO FOUR

[QHAR1].[Multi1]

- ☐ General level of crime ..... [1]
- ☐ Fear of crime..... [2]
- ☐ Local police services ..... [3]
- ☐ Car crime ..... [4]
- ☐ Burglary..... [5]
- ☐ Physical attacks/muggings..... [6]
- ☐ Drug dealing/use..... [7]

[QHAR1].[Multi2]

- ☐ General appearance of the area..... [8]
- ☐ Litter/rubbish ..... [9]
- ☐ Graffiti/vandalism..... [10]
- ☐ Abandoned cars ..... [11]
- ☐ Dogs/dog mess..... [12]
- ☐ Run down/boarded up properties..... [13]
- ☐ Parks/open spaces..... [14]

[QHAR1].[Multi3]

- ☐ Speed and volume of traffic..... [15]
- ☐ Parking provision..... [16]
- ☐ Public transport..... [17]
- ☐ Pavements/footpaths..... [18]

[QHAR1].[Multi4]

- ☐ Sports/leisure facilities ..... [19]

☐ Community centres/facilities ..... [20]

☐ Local shops/supermarkets ..... [21]

☐ GPs/health centres/hospitals ..... [22]

[QHAR1].[Multi5]

☐ Feeling of community/knowing people ..... [23]

[QHAR1].[Multi6]

☐ Choice of housing ..... [24]

☐ Affordability of housing ..... [25]

☐ Upkeep/quality of housing ..... [26]

☐ Housing service provided by your landlord ..... [27]

[QHAR1].[Single1]

○ Nothing ..... [36]

○ Don't know ..... [37]

Crime and safety

Environment

Transport/roads/pavements

Local facilities

Housing

Children/young people

Education/training

[QHAR1].[Multi7]

☐ Childcare provision ..... [28]

☐ Play areas and facilities for younger children ..... [29]

☐ Facilities for teenagers ..... [30]

[QHAR1].[Multi8]

☐ Primary schools ..... [31]

☐ Secondary schools ..... [32]

☐ Adult education/training ..... [33]

[QHAR1].[Multi9]

☐ Employment/local economy/job opportunities ..... [34]

[QHAR1].[Multi10]

☐ *Other (specify)* ✍_____ *[35]*

Feelings of community/knowing people

Other

Employment/local economy/job opportunities

WARNING

You have entered more than 4 answers at the last question.

Please return an amend.

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QHAR2. Would you say there is a lot of community spirit in this area?

[QHAR2]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QHAR4. Would you say this area is more or less safe, or about as safe as three years ago?

[QHAR4]

- ○ More safe ..... [1]
- ○ Less safe ..... [2]
- ○ About as safe ..... [3]
- ○ Don't know ..... [4]

QHAR5. SHOWCARD HAR5 (R)

And how satisfied or dissatisfied are you with the quality of the service provided by the police?

[QHAR5]

- ○ Very satisfied ..... [1]
- ○ Fairly satisfied ..... [2]
- ○ Neither satisfied nor dissatisfied ..... [3]
- ○ Fairly dissatisfied ..... [4]
- ○ Very dissatisfied ..... [6]
- ○ Don't know ..... [5]

QHAR6. SHOWCARD HAR5 (R) AGAIN

I'm going to read out a number of different types of services. Using this card, I would like you to tell me how satisfied or dissatisfied you are with the quality of each in this area?

READ OUT A-F

[QHAR6]

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	*Field Name*
A Museums/art galleries	1	2	3	4	5	6	*(1)*
B Libraries	1	2	3	4	5	6	*(2)*
C Sports clubs/facilities	1	2	3	4	5	6	*(3)*
D Children's play areas	1	2	3	4	5	6	*(4)*
E Youth and community centres	1	2	3	4	5	6	*(5)*
F Public parks/open spaces	1	2	3	4	5	6	*(6)*

QHAR7. SHOWCARD HAR7 (R)

Which of the following services, if any, have you or a member of your household used in the last 12 months? Just read out the letters that apply. MULTICODE OK

[QHAR7]

- ☐ A Museums/art galleries ..... [1]
- ☐ B Libraries ..... [2]
- ☐ C Sports clubs/facilities ..... [3]
- ☐ D Children's play areas ..... [4]
- ☐ E Youth and community centres ..... [5]
- ☐ F Public parks/open spaces ..... [6]
- ☐ Other ..... [7]
- ○ None of these ..... [8]
- ○ Don't know ..... [9]

QHAR8. SHOWCARD HAR8 (R)

In the last 12 months have you done any of these things UNPAID for someone who is NOT A RELATIVE? Just read out the letters that apply. MULTICODE OK

INTERVIEWER ADD IF NECESSARY: This might be for a friend, neighbour or someone else.

INCLUDE PAYMENT IN KIND/EXPENSES.

[QHAR8]

- ☐ A Keeping in touch with someone who has difficulty getting out and about ..... [1]
- ☐ B Doing shopping, collecting pension or paying bills for someone ... [2]
- ☐ C Cooking, cleaning, laundry, gardening or other routine household jobs [3]
- ☐ D Decorating or doing any kind of home or car repairs for someone. [4]
- ☐ E Babysitting or caring for children ..... [5]
- ☐ F Sitting with or providing personal care (e.g. washing, dressing) for someone who is sick or frail ..... [6]
- ☐ G Looking after a property or pet for someone who is away..... [7]
- ☐ H Giving advice to someone..... [8]
- ☐ I Writing letters or filling in forms for someone..... [9]
- ☐ J Representing someone (for example talking to a council official).. [10]
- ☐ K Transporting or escorting someone (for example to a hospital, on an outing, or a school-run)..... [11]
- ☐ L Anything else ..... [12]
- ○ No help given in the last 12 months ..... [13]

QHAR9. Over the past 12 months, about how often have you done this kind of thing/all the things you have mentioned? Would you say ..... ?

READ OUT

IF RESPONDENT CAN'T WORK OUT FREQUENCY CODE AS OTHER

[QHAR9]

- ○ At least once a week ..... [1]
- ○ At least once a month ..... [2]
- ○ Or less often? ..... [3]
- ○ *Other (specify)* ✍_____ *[4]*

[QHAR10].[OpenNumeric1]

_____

QHAR10 In the last 4 weeks, on how many DAYS have you done 30 MINUTES of physical activity including activities such as brisk walking or cycling when the effort was usually enough to raise your breathing rate? Please include activities such as gardening, DIY, or housework if it raised your breathing rate.

ENTER NUMBER OF DAYS - NUMBER RANGE 1 to 28

INTERVIEWER NOTE: THERE ARE 28 DAYS IN THE LAST FOUR WEEKS.

SPONTANEOUS RESPONSE CODE AS BELOW.

Every day = 28

Every weekday = 20

Every other day = 14

Every day at weekends = 8

One day every weekend = 4

[QHAR10].[Single1]

○ None ..... [2]

○ Don't know/can't remember ..... [1]

WARNING!

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

QHAR11. SHOWCARD HAR11

Do you personally receive income from any of the following? Just read out the letters that apply. MULTICODE OK

[QHAR11]

- ☐ A Earnings from main job, as employee..... [1]
- ☐ B Earnings from self-employment..... [2]
- ☐ C Earnings from government scheme (including employment training, Enterprise Allowance scheme and New Deals)..... [3]
- ☐ D Earnings from other work..... [4]
- ☐ E Occupational pension (pension from former employer from any job) [5]
- ☐ F Private pension or annuities..... [6]
- ☐ G State benefits or allowances (incl. all benefits, tax credits and state pensions)..... [7]
- ☐ H Student grant/loan/maintenance..... [8]
- ☐ I Maintenance/separation allowance..... [9]
- ☐ J Rent from property or sub-letting..... [10]
- ☐ K Payments from a trust fund/income from investment..... [11]
- ☐ *L Any other sources of income (SPECIFY)* ⇘_____ *[12]*
- ○ No income ..... [13]
- ○ Don't know..... [14]
- ○ Refused..... [15]

QHAR12. SHOWCARD HAR12

And finally, does any member of your household have any of the health problems on this card? Just read out the letter or letters that apply. MULTICODE OK

[QHAR12]

- ☐ A Anxiety/problems with nerves/depression/stress ..... [1]
- ☐ B Alcohol/drug problems ..... [2]
- ☐ C Dementia/Alzheimers ..... [3]
- ☐ D Loneliness/isolation ..... [4]
- ☐ E Other mental health problems ..... [5]
- ○ None of these ..... [6]
- ○ Don't Know..... [7]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

NEWCASTLE (West Gate) NDC Partnership specific questions 2008

QNEW1. What is the postcode of your previous address?

ENTER FULL POSTCODE.

IF FULL POSTCODE IS NOT KNOWN ENTER PARTIAL AND CODE BELOW

[QNEW1].[OpenText1]

_____

[QNEW1].[Single1]

- ○ Don't know..... [1]
- ○ Refused..... [2]
- ○ Partial postcode given..... [3]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

WARNING

You entered a postcode of less than 5 characters but have not coded partial postcode.

Press <<Next>> if this is correct or return and amend.

QNEW3. Why do you want to move? PROBE: Why else?

DO NOT PROMPT. CODE ALL THAT APPLY

[QNEW3].[Multi1]

- ☐ Larger home ..... [1]
- ☐ Larger garden ..... [2]
- ☐ Smaller home ..... [3]
- ☐ Smaller garden ..... [4]
- ☐ Bungalow/ground floor ..... [5]
- ☐ Garage/parking ..... [6]
- ☐ Want a house ..... [7]
- ☐ Want a garden ..... [8]

Property related

Area related

Personal reasons

[QNEW3].[Multi2]

- ☐ Don't like this area ..... [1]
- ☐ Want a different neighbourhood/area ..... [2]
- ☐ Crime levels in area ..... [3]
- ☐ Problems with neighbours in area ..... [4]
- ☐ Problems with children/young people in area ..... [5]
- ☐ Appearance of the area/quality of the physical environment ..... [6]

[QNEW3].[Multi3]

- ☐ Want own home ..... [1]
- ☐ Addition to the family ..... [2]
- ☐ Children left home ..... [3]
- ☐ Children's school/want better school ..... [4]

☐ Death of family member ..... [5]

☐ New relationship/marriage ..... [6]

☐ Relationship breakdown/divorce/separation ..... [7]

☐ Near friends/relatives/birthplace ..... [8]

☐ Health/disability ..... [9]

☐ Old age sheltered/warden/more support ..... [10]

Work reasons

[QNEW3].[Multi4]

☐ Change of job ..... [1]

☐ Nearer work/study place ..... [2]

☐ More job opportunities ..... [3]

☐ Better paid job ..... [4]

☐ Retirement ..... [5]

Financial reasons

[QNEW3].[Multi5]

☐ Buy own home ..... [1]

☐ Increase housing investment ..... [2]

☐ Move up housing market ..... [3]

☐ Reduce housing costs ..... [4]

[QNEW3].[Multi6]

☐ *Other (specify)* ✍ _____ *[1]*

○ Don't know ..... [2]

Other

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QNEW4. SHOWCARD NEW4 (R)

Earlier you mentioned the types of exercise that you take. How many times per week would you say that you take 30 minutes of moderate exercise?

[QNEW4]

- ○ Never ..... [1]
- ○ Less than once a week ..... [2]
- ○ Once a week ..... [3]
- ○ 2 times a week ..... [4]
- ○ 3 times a week ..... [5]
- ○ 4 times a week ..... [6]
- ○ 5 times a week ..... [7]
- ○ 6 times a week ..... [8]
- ○ Every day ..... [9]
- ○ Don't know ..... [10]

QNEW5. SHOWCARD NEW5 (R)

Thinking about the local environment, how strongly do you agree or disagree that the NDC area is attractive to look at?

[QNEW5]

- ○ Strongly agree ..... [1]
- ○ Tend to agree ..... [2]
- ○ Neither agree nor disagree ..... [3]
- ○ Tend to disagree ..... [4]
- ○ Strongly disagree ..... [5]
- ○ Don't know ..... [6]

QNEW6. SHOWCARD NEW6 (R)

Earlier you said that there is someone aged between 3 and 12 years old living in this household. Which of the following activities, if any, are those aged 3-12 involved in? Just read out the letters that apply.

MULTICODE OK

[QNEW6]

- ☐ A Youth clubs or play centres ..... [1]
- ☐ B After school clubs ..... [2]
- ☐ C Breakfast clubs ..... [3]
- ☐ D Organised sports ..... [4]
- ☐ E Computer clubs ..... [5]
- ☐ F Information and advice services ..... [6]
- ☐ G Street-based youth work ..... [7]
- ☐ H Music clubs ..... [8]
- ☐ I Arts clubs ..... [9]
- ☐ J Faith groups ..... [10]
- ☐ K Voluntary activities ..... [11]
- ☐ L Caring for another person ..... [12]
- ☐ *M Any other community projects (SPECIFY)* ✍ _____ *[13]*
- ○ None of these ..... [14]
- ○ Don't know ..... [15]

QNEW7. SHOWCARD NEW6 (R) AGAIN

Earlier you said that there is someone aged between 13 and 24 years old living in this household. Which of the following activities, if any, are those aged 13-24 involved in? Just read out the letters that apply.

MULTICODE OK

[QNEW7]

- ☐ A Youth clubs or play centres ..... [1]
- ☐ B After school clubs ..... [2]
- ☐ C Breakfast clubs ..... [3]
- ☐ D Organised sports ..... [4]
- ☐ E Computer clubs ..... [5]
- ☐ F Information and advice services ..... [6]
- ☐ G Street-based youth work ..... [7]
- ☐ H Music clubs ..... [8]
- ☐ I Arts clubs ..... [9]
- ☐ J Faith groups ..... [10]
- ☐ K Voluntary activities ..... [11]
- ☐ L Caring for another person ..... [12]
- ☐ *M Any other community projects (SPECIFY)* ✍ _____ *[13]*
- ○ None of these ..... [14]
- ○ Don't know ..... [15]

QNEW8. SHOWCARD NEW8

And finally, which of the following levels of IT QUALIFICATION do you have, if any? Just read out the letters that apply.

MULTICODE OK

[QNEW8]

☐ A Introductory ..... [1]

☐ B NVQ level 1 equivalent (eg CLAIT) ..... [2]

☐ C NVQ level 2 equivalent (eg ECDL level 2) ..... [3]

☐ D NVQ level 3 equivalent (eg HEFC module) ..... [4]

☐ *Other (SPECIFY)* ✍ _____ *[5]*

○ None ..... [6]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

FULHAM (North Fulham) NDC Partnership specific questions 2008

QFUL1. SHOWCARD FUL1 (R)

To what extent, if at all, are you concerned about climate change?

[QFUL1]

- ○ A great deal..... [1]
- ○ A fair amount..... [2]
- ○ Not very much ..... [3]
- ○ Not at all ..... [4]
- ○ Don't know..... [5]

QFUL2. Do you think changes in the climate are .....?

READ OUT

[QFUL2]

- ○ Mainly caused by natural processes..... [1]
- ○ Partly caused by natural processes and partly caused by human activity [2]
- ○ Mainly caused by human activity ..... [3]
- ○ Or do you think there is no such thing as climate change?..... [4]
- ○ Don't know..... [5]

QFUL3. SHOWCARD FUL3 (R)

And which, if any, of the following have you ACTUALLY DONE?

MULTICODE OK

[QFUL3]

- ☐ A Recycle waste ..... [1]
- ☐ B Buy locally produced fruit and vegetables ..... [2]
- ☐ C Use energy saving light bulbs ..... [3]
- ☐ D Reduce heating use ..... [4]
- ☐ E Loft/home insulation ..... [5]
- ☐ F Use alternative energy sources (solar, etc) ..... [6]
- ☐ G Turn appliances off standby ..... [7]
- ☐ H Use a more fuel efficient car/smaller car ..... [8]
- ☐ I Save energy ..... [9]
- ☐ J Switch off the lights ..... [10]
- ☐ K Cycle, walk or use public transport instead of the car ..... [11]
- ☐ *Other (specify)* ✍_____ *[12]*
- ○ None of these ..... [13]
- ○ Don't know ..... [14]

QFUL4. SHOWCARD FUL 3 (R) AGAIN

Thinking about the past year, please tell me which, if any, of the following you have CONSIDERED DOING but not actually done? MULTICODE OK

[QFUL4]

- ☐ A Recycle waste ..... [1]
- ☐ B Buy locally produced fruit and vegetables ..... [2]
- ☐ C Use energy saving light bulbs ..... [3]
- ☐ D Reduce heating use ..... [4]
- ☐ E Loft/home insulation ..... [5]
- ☐ F Use alternative energy sources (solar, etc) ..... [6]
- ☐ G Turn appliances off standby ..... [7]
- ☐ H Use a more fuel efficient car/smaller car ..... [8]
- ☐ I Save energy ..... [9]
- ☐ J Switch off the lights ..... [10]
- ☐ K Cycle, walk or use public transport instead of the car ..... [11]
- ☐ *Other (specify)* ✍_____ *[12]*
- ○ None of these ..... [13]
- ○ Don't know ..... [14]

QFUL5. SHOWCARD FUL5 (R)

Taking your answer from this card, which one or two, if any, would encourage you to be environmentally-friendly, that is to do things which are good for the environment?

CODE UP TO TWO

[QFUL5]

- ☐ A Clear financial benefits such as cheaper 'green' products ..... [1]
- ☐ B Better/more convenient recycling facilities in my local area ..... [2]
- ☐ C Health benefits to me/my family..... [3]
- ☐ D Warnings that the planet faced serious environmental problems.... [4]
- ☐ E Feeling more strongly that it was my responsibility to do something about the environment ..... [5]
- ○ None of these - I am not interested in these issues ..... [6]
- ○ None of these - unspecific ..... [7]
- ○ Don't know/No opinion ..... [8]

WARNING

You have entered more than 2 answers at the last question.

Please return and amend.

QFUL6. What three or four things most need improving in this area, to improve the quality of your life? PROBE FULLY, WITH: What else? DO NOT PROMPT. CODE UP TO FOUR

[QFUL6].[Multi1]

- ☐ General level of crime ..... [1]
- ☐ Fear of crime..... [2]
- ☐ Local police services ..... [3]
- ☐ Car crime ..... [4]
- ☐ Burglary..... [5]
- ☐ Physical attacks/muggings..... [6]
- ☐ Drug dealing/use..... [7]

[QFUL6].[Multi2]

- ☐ General appearance of the area..... [8]
- ☐ Litter/rubbish ..... [9]
- ☐ Graffiti/vandalism..... [10]
- ☐ Abandoned cars ..... [11]
- ☐ Dogs/dog mess..... [12]
- ☐ Run down/boarded up properties..... [13]
- ☐ Parks/open spaces..... [14]

[QFUL6].[Multi3]

- ☐ Speed and volume of traffic..... [15]
- ☐ Parking provision..... [16]
- ☐ Public transport..... [17]
- ☐ Pavements/footpaths..... [18]

[QFUL6].[Multi4]

- ☐ Sports/leisure facilities ..... [19]

☐ Community centres/facilities ..... [20]

☐ Local shops/supermarkets ..... [21]

☐ GPs/health centres/hospitals ..... [22]

[QFUL6].[Multi5]

☐ Feeling of community/knowing people ..... [23]

[QFUL6].[Multi6]

☐ Choice of housing ..... [24]

☐ Affordability of housing ..... [25]

☐ Upkeep/quality of housing ..... [26]

☐ Housing service provided by your landlord ..... [27]

[QFUL6].[Single1]

○ Nothing ..... [36]

○ Don't know ..... [37]

Crime and safety

Environment

Transport/roads/pavements

Local facilities

Housing

Children/young people

Education/training

[QFUL6].[Multi7]

☐ Childcare provision ..... [28]

☐ Play areas and facilities for younger children ..... [29]

☐ Facilities for teenagers ..... [30]

[QFUL6].[Multi8]

☐ Primary schools ..... [31]

☐ Secondary schools ..... [32]

☐ Adult education/training ..... [33]

[QFUL6].[Multi9]

☐ Employment/local economy/job opportunities ..... [34]

[QFUL6].[Multi10]

☐ *Other (specify)* ✍_____ *[35]*

Feelings of community/knowing people

Other

Employment/local economy/job opportunities

WARNING

You have entered more than 4 answers at the last question.

Please return an amend.

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QFUL7. Generally speaking, would you like to be involved in a neighbourhood panel or group in order to influence decisions that affect local services such as police, council or health?

[QFUL7]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Depends on the service ..... [3]
- ○ Don't know ..... [4]

QFUL8. Earlier you mentioned the types of exercise that you take. How many times per week would you say that you take 30 minutes of moderate exercise? By this I mean exercise that makes you breathe a bit harder or makes you feel warm.

[QFUL8]

- ○ Never ..... [1]
- ○ Less than once a week ..... [2]
- ○ Once a week ..... [3]
- ○ 2 times a week ..... [4]
- ○ 3 times a week ..... [5]
- ○ 4 times a week ..... [6]
- ○ 5 times a week ..... [7]
- ○ 6 times a week ..... [8]
- ○ Every day ..... [9]
- ○ Don't know ..... [10]

QFUL9. SHOWCARD FUL9 (R)

Finally, what if any, of the following services have you accessed through a LOCAL SCHOOL? Please just read out the letters that apply. MULITCODE OK

[QFUL9]

- ☐ A Adult education or training ..... [1]
- ☐ B Health advice and support ..... [2]
- ☐ C Counselling ..... [3]
- ☐ D Employment/training advice ..... [4]
- ☐ E Sexual health services ..... [5]
- ☐ F Support with bringing up children ..... [6]
- ☐ G Support and advice to eat healthier ..... [7]
- ○ Don't know ..... [8]
- ○ None of these ..... [9]

QFUL10. Earlier you said that you would NOT like to take part in (additional) education and/or training courses. What, if anything, would encourage you to take part in courses such as this? DO NOT PROMPT. PROBE FULLY, WITH: What else? MULTICODE OK

[QFUL10]

- ☐ More time ..... [1]
- ☐ Improved health ..... [2]
- ☐ Increased confidence ..... [3]
- ☐ Convenience/location/flexible hours ..... [4]
- ☐ Subsidies/free ..... [5]
- ☐ Incentives/promise of a job ..... [6]
- ☐ Range of courses/something I fancy ..... [7]
- ☐ I'm too old ..... [8]
- ☐ *Other (specify)* ✍_____ *[9]*
- ○ Nothing/Not interested ..... [10]
- ○ Don't know ..... [11]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

COVENTRY (Wood End, Henley Green and Manor Farm) NDC Partnership specific questions 2008

I'm now going to ask you a few questions about some planned changes in your area.

QCOV1. Have you heard about the BKW Masterplan Implementation proposal to redevelop the housing in the areas of Wood End, Henley Green, Manor Farm and Deedmore by demolishing existing housing and building new houses and flats?

[QCOV1]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QCOV2. SHOWCARD COV2 (R)

And how much do you feel you know about the BKW Masterplan Implementation redevelopment proposal?

[QCOV2]

- ○ Know a great deal ..... [1]
- ○ Know a fair amount ..... [2]
- ○ Know just a little ..... [3]
- ○ Heard of, but know nothing ..... [4]
- ○ Never heard of ..... [5]
- ○ Don't know ..... [6]

QCOV3. SHOWCARD COV3 (R)

Overall, how satisfied or dissatisfied are you with the redevelopment proposal?

[QCOV3]

- ○ Very satisfied ..... [1]
- ○ Fairly satisfied ..... [2]
- ○ Neither satisfied nor dissatisfied ..... [3]
- ○ Fairly dissatisfied ..... [4]
- ○ Very dissatisfied ..... [5]
- ○ Don't know ..... [6]

I'd now like to ask some questions about childcare.

QCOV4. Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?

[QCOV4]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QCOV5. SHOWCARD COV5 (R)

Which, if any, of the following childcare arrangements and services have you used in the last 12 months? Just read out the letters that apply. MULTICODE OK

[QCOV5]

- ☐ A Friend ..... [1]
- ☐ B Relative ..... [2]
- ☐ C Full day nursery ..... [3]
- ☐ D Childminder ..... [4]
- ☐ E Childcare club ..... [5]
- ☐ F Part-time childcare/shoppers crèche ..... [6]
- ☐ G Paid baby-sitter/baby sitting scheme ..... [7]
- ☐ *Other (SPECIFY)* ✍ _____ *[8]*
- ○ None of these ..... [9]
- ○ Don't know ..... [10]

QCOV6. SHOWCARD COV5 (R) AGAIN

And which, if any, would you like to use, or use more frequently than you do at the moment? PROBE FULLY, WITH: What else? DO NOT PROMPT. MULTICODE OK

[QCOV6]

- ☐ A Friend ..... [1]
- ☐ B Relative ..... [2]
- ☐ C Full day nursery ..... [3]
- ☐ D Childminder ..... [4]
- ☐ E Childcare club ..... [5]
- ☐ F Part-time childcare/shoppers crèche ..... [6]
- ☐ G Paid baby-sitter/baby sitting scheme ..... [7]
- ☐ *Other (SPECIFY)* ✍ _____ *[8]*
- ○ None of these ..... [9]
- ○ Don't know ..... [10]

QCOV7. SHOWCARD COV7 (R)

How satisfied or dissatisfied are you with existing childcare services in your area?

[QCOV7]

- ○ Very satisfied ..... [1]
- ○ Fairly satisfied ..... [2]
- ○ Neither satisfied nor dissatisfied ..... [3]
- ○ Fairly dissatisfied ..... [4]
- ○ Very dissatisfied ..... [5]
- ○ Don't know ..... [6]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

SOUTHWARK (Aylesbury) NDC Partnership specific questions 2008

QSTW1. Have you heard of Creation, the organisation taking over the work of the NDC after the programme finishes?

[QSTW1]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QSTW2. What three or four things most need improving in this area, to improve the quality of your life? PROBE FULLY, WITH: What else? DO NOT PROMPT. CODE UP TO FOUR

[QSTW2].[Multi1]

- ☐ General level of crime ..... [1]
- ☐ Fear of crime..... [2]
- ☐ Local police services ..... [3]
- ☐ Car crime ..... [4]
- ☐ Burglary..... [5]
- ☐ Physical attacks/muggings..... [6]
- ☐ Drug dealing/use..... [7]

[QSTW2].[Multi2]

- ☐ General appearance of the area..... [8]
- ☐ Litter/rubbish ..... [9]
- ☐ Graffiti/vandalism..... [10]
- ☐ Abandoned cars ..... [11]
- ☐ Dogs/dog mess..... [12]
- ☐ Run down/boarded up properties..... [13]
- ☐ Parks/open spaces..... [14]

[QSTW2].[Multi3]

- ☐ Speed and volume of traffic..... [15]
- ☐ Parking provision..... [16]
- ☐ Public transport..... [17]
- ☐ Pavements/footpaths..... [18]

[QSTW2].[Multi4]

- ☐ Sports/leisure facilities ..... [19]

☐ Community centres/facilities ..... [20]

☐ Local shops/supermarkets ..... [21]

☐ GPs/health centres/hospitals ..... [22]

[QSTW2].[Multi7]

☐ Support for people with physical/mental disabilities ..... [26]

[QSTW2].[Multi8]

☐ Choice of housing ..... [27]

☐ Affordability of housing ..... [28]

☐ Upkeep/quality of housing ..... [29]

☐ Housing service provided by your landlord ..... [30]

[QSTW2].[Single1]

○ Nothing ..... [41]

○ Don't know ..... [42]

Crime and safety

Environment

Transport/roads/pavements

Local facilities

Housing

Children/young people

Education/training

[QSTW2].[Multi9]

☐ Childcare provision ..... [31]

☐ Play areas and facilities for younger children ..... [32]

☐ Facilities for teenagers ..... [33]

[QSTW2].[Multi10]

☐ Primary schools ..... [34]

☐ Secondary schools ..... [35]

☐ Adult education/training ..... [36]

☐ English language classes..... [37]

[QSTW2].[Multi11]

☐ More local job opportunities..... [38]

☐ Information/advice about finding jobs..... [39]

[QSTW2].[Multi12]

☐ *Other (specify)* ✍_____ *[40]*

Feelings of community/knowing people

Other

Employment/local economy

Involvement/empowerment

[QSTW2].[Multi6]

☐ Community groups ..... [24]

☐ Ability to influence decisions affecting the local area..... [25]

Health

[QSTW2].[Multi5]

☐ Feeling of community/knowing people ..... [23]

WARNING

You have entered more than 4 answers at the last question.

Please return an amend.

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QSTW3. SHOWCARD STW3 (R)

How well informed do you feel about the redevelopment of the estate?

[QSTW3]

- ○ Very well informed..... [1]
- ○ Fairly well informed ..... [2]
- ○ Not very well informed..... [3]
- ○ Not at all informed..... [4]
- ○ Don't know..... [5]

QSTW4. SHOWCARD STW4 (R)

Finally, earlier you mentioned the types of exercise that you take. How many times per week would you say that you do at least 30 MINUTES of moderate exercise? By this I mean exercise or physical activity that raises your heartbeat/pulse. This could include housework, gardening, DIY, walking or taking part in sport or exercise.

[QSTW4]

- ○ Never ..... [1]
- ○ Less than once a week ..... [2]
- ○ Once a week ..... [3]
- ○ 2 times a week ..... [4]
- ○ 3 times a week ..... [5]
- ○ 4 times a week ..... [6]
- ○ 5 times a week ..... [7]
- ○ 6 times a week ..... [8]
- ○ Every day ..... [9]
- ○ Don't know ..... [10]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

BIRMINGHAM ASTON (Aston Pride) NDC Partnership specific questions 2008

QAST1. SHOWCARD AST1

Have you heard of any of these local projects which are supported by Aston Pride? Please just read out the letters that apply. MULTICODE OK

[QAST1]

☐ A Pertemps: Service based in Newtown Shopping Centre that provides advice, guidance and job training to help people into work ..... [1]

☐ B Employment Connections: Programme providing employment support and training..... [2]

☐ C Bangladeshi Youth Forum (BYF): Organisation based at the Aston Centre for the Family offering dedicated outreach support to young men and women to help them into work and training..... [3]

○ None of these..... [4]

○ Don't know..... [5]

QAST2. SHOWCARD AST1 AGAIN

And have you or anyone in your household directly benefited from, used or attended any of these projects? Again, just read out the letters that apply. MULTICODE OK

[QAST2]

☐ A Pertemps: Service based in Newtown Shopping Centre that provides advice, guidance and job training to help people into work ..... [1]

☐ B Employment Connections: Programme providing employment support and training..... [2]

☐ C Bangladeshi Youth Forum (BYF): Organisation based at the Aston Centre for the Family offering dedicated outreach support to young men and women to help them into work and training..... [3]

○ None of these..... [4]

○ Don't know..... [5]

QAST3. SHOWCARD AST3 (R)

Which of the following services, if any, do you think would be most useful in helping people in the area get jobs? MULTICODE OK

[QAST3]

- ☐ A Adult education courses ..... [1]
- ☐ B Vocational training ..... [2]
- ☐ C IT training ..... [3]
- ☐ D Information and advice about finding jobs ..... [4]
- ☐ E Careers advice ..... [5]
- ☐ F English language classes ..... [6]
- ☐ G Mentoring programmes ..... [7]
- ☐ *Other (specify)* ✍ _____ *[8]*
- ○ None of these ..... [9]
- ○ Don't know ..... [10]

I'm now going to ask you a few questions about shops in the local area.

QAST4. On average, how often do you use local shopping facilities, if at all?

[QAST4]

- ○ Every day ..... [1]
- ○ At least 3 times a week ..... [2]
- ○ At least once a week ..... [3]
- ○ At least once a fortnight ..... [4]
- ○ At least once a month ..... [5]
- ○ At least once every six months ..... [6]
- ○ At least once a year ..... [7]
- ○ Never ..... [8]
- ○ Don't know ..... [9]

QAST5. SHOWCARD AST5 (R)

How satisfied or dissatisfied are you with local shopping facilities?

[QAST5]

- ○ Very satisfied ..... [1]
- ○ Fairly satisfied ..... [2]
- ○ Neither satisfied nor dissatisfied ..... [3]
- ○ Fairly dissatisfied ..... [4]
- ○ Very dissatisfied ..... [5]
- ○ Don't know ..... [6]

QAST6. SHOWCARD AST6 (R)

Looking at this card, please can you tell me WHICH TWO OR THREE THINGS, if any, would make you more satisfied with local shopping facilities? PROBE WITH: What else? CODE UP TO THREE

[QAST6]

- ☐ A Longer shopping hours ..... [1]
- ☐ B More high street shops ..... [2]
- ☐ C More independent shops ..... [3]
- ☐ D More clothing shops ..... [4]
- ☐ E Better access for disabled people ..... [5]
- ☐ F Safety from crime ..... [6]
- ☐ G Better pedestrian access between shops and public transport ..... [7]
- ☐ H More/cheaper places to park ..... [8]
- ☐ I More attractive shop fronts ..... [9]
- ☐ *Other (specify)* ✍_____ *[10]*
- ○ None of these ..... [11]
- ○ Don't know ..... [12]

WARNING

You have entered more than 3 answers at the last question.

Please return and amend.

I'd now like to ask you a few questions about yourself.

QAST7. Earlier you said that English is not your first language. How well would you say you speak English? Is it ..... READ OUT

[QAST7]

- ○ Very well ..... [1]
- ○ Fairly well..... [2]
- ○ Slightly ..... [3]
- ○ Or, not at all? ..... [4]
- ○ Don't know..... [5]

QAST8. Earlier you said that you would be interested in taking part in (additional) education or training. Would this education or training be to help you improve your English?

[QAST8]

- ○ Yes..... [1]
- ○ No ..... [2]
- ○ Don't know..... [3]

QAST9. What are your main reasons for wanting to improve your English? DO NOT PROMPT. PROBE WITH: Why else? MULTICODE OK

[QAST9]

- ☐ Integration/talking to your neighbours ..... [1]
- ☐ Citizenship examinations..... [2]
- ☐ Supporting child(ren)'s learning ..... [3]
- ☐ Finding employment..... [4]
- ☐ Using public services (e.g., doctors/police/council) ..... [5]
- ☐ *Other (specify)* ✍_____ *[6]*
- ○ Don't know..... [7]
- ○ Refused..... [8]

QAST10. If you wanted to improve your English, where would you go to find out about the opportunities available?

MULTICODE OK

[QAST10]

- ☐ Local council ..... [1]
- ☐ Aston Pride NDC..... [2]
- ☐ Library..... [3]
- ☐ Community centre ..... [4]
- ☐ Local colleges/schools..... [5]
- ☐ Internet..... [6]
- ☐ *Other (specify)* ✍_____ *[7]*
- ○ Don't know..... [8]

QAST11. What sorts of things, if any, would encourage you to take part in (additional) education or training to improve your English? DO NOT PROMPT. MULTICODE OK

[QAST11]

- ☐ Childcare ..... [1]
- ☐ More time ..... [2]
- ☐ Improved health ..... [3]
- ☐ Increased confidence ..... [4]
- ☐ Convenience/location/flexible hours ..... [5]
- ☐ Subsidies/free ..... [6]
- ☐ Incentives/promise of a job ..... [7]
- ☐ *Other (specify)* ✍_____ *[8]*
- ○ Nothing ..... [9]
- ○ Don't know ..... [10]

QAST12. And finally, how many bedrooms does this property have?

[QAST12].[OpenNumeric1]

✍ _____

Bedroom(s)

[QAST12].[Single1]

- ○ Refused ..... [1]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

TOWER HAMLETS (Oceans Estate) NDC Partnership specific questions 2008

QOCE1a. Earlier you said that the area was better than two years ago. Why do you say that?

DO NOT PROMPT. PROBE: Why else?

[QOCE1a].[Multi1]

- ☐ Less crime generally ..... [1]
- ☐ Less drug use/dealing ..... [2]
- ☐ Less mugging/attacks ..... [3]
- ☐ Less burglary ..... [4]
- ☐ Less car crime ..... [5]
- ☐ More police around ..... [6]
- ☐ Security cameras (CCTV) ..... [7]
- ☐ Neighbourhood/street wardens ..... [8]

Crime and safety

Environment

[QOCE1a].[Multi2]

- ☐ General appearance of the area improved ..... [9]
- ☐ Less litter/rubbish ..... [10]
- ☐ Less graffiti/vandalism ..... [11]
- ☐ Removal of abandoned cars ..... [12]
- ☐ Fewer boarded up/derelict properties ..... [13]

Community

[QOCE1a].[Multi3]

- ☐ More community spirit ..... [14]
- ☐ Have more say/control of local issues ..... [15]
- ☐ Problem neighbours/residents moved out ..... [16]

Housing

[QOCE1a].[Multi4]

☐ My housing has improved ..... [17]

☐ Housing changes have improved area ..... [18]

Education/training

[QOCE1a].[Multi5]

☐ Improved nursery/childcare provision ..... [19]

☐ School improvements ..... [20]

☐ More/better training courses available ..... [21]

Children/young people

[QOCE1a].[Multi6]

☐ Fewer young people hanging around on the streets ..... [22]

☐ More/better play areas and facilities for younger children ..... [23]

☐ More facilities for teenagers ..... [24]

Transport/roads

[QOCE1a].[Multi7]

☐ Better public transport ..... [25]

☐ Less traffic/better traffic management ..... [26]

Local services/facilities

[QOCE1a].[Multi8]

☐ Better sports/leisure facilities ..... [27]

☐ Better community centres/facilities ..... [28]

☐ Improvements to health services ..... [29]

☐ More/better shops ..... [30]

☐ Better parks/open spaces ..... [31]

Employment

[QOCE1a].[Multi9]

☐ More local job opportunities ..... [32]

Other positive

[QOCE1a].[Multi10]

☐ *Other (specify)* ✍ _____ *[33]*

[QOCE1a].[Single1]

○ No particular reason..... [34]

○ Don't know..... [35]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QOCE1b. Earlier you said that the area was worse than two years ago. Why do you say that?

DO NOT PROMPT. PROBE: Why else?

[QOCE1b].[Multi1]

- ☐ More crime generally ..... [1]
- ☐ More drug use/dealing ..... [2]
- ☐ More mugging/attacks ..... [3]
- ☐ More burglary ..... [4]
- ☐ More car crime ..... [5]
- ☐ Less police around ..... [6]
- ☐ Less neighbourhood/street wardens around ..... [7]

Crime and safety

Environment

[QOCE1b].[Multi2]

- ☐ General appearance of the area got worse ..... [8]
- ☐ More litter/rubbish ..... [9]
- ☐ More graffiti/vandalism ..... [10]
- ☐ More abandoned cars ..... [11]
- ☐ More boarded up/derelict properties ..... [12]

Community

[QOCE1b].[Multi3]

- ☐ Less community spirit ..... [13]
- ☐ Have less say/control of local issues ..... [14]
- ☐ Worse people moving in to area ..... [15]

Housing

[QOCE1b].[Multi4]

- ☐ My housing has got worse ..... [16]

☐ Housing changes have made area worse..... [17]

☐ Housing changes have been disruptive..... [18]

Education/training

[QOCE1b].[Multi5]

☐ Less/worse nursery/childcare provision..... [19]

☐ Schools got worse..... [20]

☐ Fewer/worse training courses ..... [21]

Children/young people

[QOCE1b].[Multi6]

☐ More young people hanging around on the streets ..... [22]

☐ Facilities for children have got worse..... [23]

☐ Facilities for teenagers have got worse..... [24]

Transport/roads

[QOCE1b].[Multi7]

☐ Public transport got worse ..... [25]

☐ Traffic/traffic management got worse ..... [26]

Local services/facilities

[QOCE1b].[Multi8]

☐ Sports/leisure facilities got worse..... [27]

☐ Community centres/facilities got worse ..... [28]

☐ Health services got worse..... [29]

☐ Fewer/worse shops ..... [30]

☐ Parks/open spaces got worse ..... [31]

Employment

[QOCE1b].[Multi9]

☐ Fewer local job opportunities ..... [32]

Other negative

[QOCE1b].[Multi10]

☐ *Other (specify)* ✍_____ *[33]*

[QOCE1b].[Single1]

○ No particular reason..... [34]

○ Don't know..... [35]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QOCE2. Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?

[QOCE2]

○ Yes..... [1]

○ No ..... [2]

○ Don't know..... [3]

QOCE3. Do you help your child/ren with any educational activity, including homework?

IF YES, ASK: How many hours a week, on average, would you say you spend helping the child/ren with educational activities?

[QOCE3]

- ○ Yes - Under 1 hour ..... [1]
- ○ Yes - 1 but less than 2 hours ..... [2]
- ○ Yes - 2 but less than 5 hours ..... [3]
- ○ Yes - 5 but less than 10 hours ..... [4]
- ○ Yes - 10 but less than 20 hours ..... [5]
- ○ Yes - 20 hours or over ..... [6]
- ○ No ..... [7]
- ○ No-one in household at school ..... [8]
- ○ Don't know ..... [9]

QOCE4. SHOWCARD OCE4 (R)

Now, using this card, I would like you to tell me how satisfied or dissatisfied you are with the quality of provision from each of the following education services in this local area.

READ OUT

[QOCE4]

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	*Field Name*
A Local childminders and childcare clubs	1	2	3	4	5	6	*(1)*
B Local pre-school nursery provision	1	2	3	4	5	6	*(2)*
C Local primary schools	1	2	3	4	5	6	*(3)*
D Local secondary schools	1	2	3	4	5	6	*(4)*

QOCE5. SHOWCARD OCE5 (R)

Looking at this card, which of the following services, if any, have you or a member of your household used in the last 12 MONTHS? Just read out the letters that apply.
MULTICODE OK

[QOCE5]

- ☐ A Museum/art galleries ..... [1]
- ☐ B Libraries ..... [2]
- ☐ C Sports clubs/facilities ..... [3]
- ☐ D Local employment or training courses ..... [4]
- ☐ E Children's play areas ..... [5]
- ☐ F Youth centres ..... [6]
- ☐ G Community centres ..... [7]
- ☐ H Public parks/open spaces ..... [8]
- ☐ Other ..... [9]
- ○ None of these ..... [10]
- ○ Don't know ..... [11]

QOCE6. SHOWCARD OCE6 (R)

Looking at this card, which of these local facilities and services, if any, have you or a member of your household used or attended in the last 6 MONTHS? Just read out the letters that apply. MULTICODE OK

[QOCE6]

- ☐ A Ocean Job Shop ..... [1]
- ☐ B Working Links ..... [2]
- ☐ C Poplar Job Centre ..... [3]
- ☐ D Cityside Job Centre ..... [4]
- ☐ E Skills Match ..... [5]
- ☐ F Employment Solutions ..... [6]
- ☐ G East London Business Alliance ..... [7]
- ☐ H City Gateway ..... [8]
- ☐ I Tower Hamlets College ..... [9]
- ☐ J Queen Mary's University ..... [10]
- ☐ K Oceans Children's Centre ..... [11]
- ☐ L Ben Jonson Road Shopping Precinct ..... [12]
- ☐ M White Horse Lane Shopping Precinct ..... [13]
- ☐ N Mile End Leisure Centre ..... [14]
- ☐ O Stepping Stones Farm ..... [15]
- ☐ P Ragged School Museum ..... [16]
- ☐ Q Brady Arts Centre ..... [17]
- ☐ R Connexions East London ..... [18]
- ☐ S Youth Action UK ..... [19]
- ☐ T Ocean Youth Connections ..... [20]

☐ U Arbour Youth Centre ..... [21]

☐ V Stepney Health Centre ..... [22]

☐ *Other (SPECIFY)* ✍ _____ *[23]*

○ None of these ..... [24]

○ Don't know..... [25]

QOCE7. SHOWCARD OCE7 (R)

Do you or any members of your household regularly join in the activities of any of the organisations listed on this card? Please just read out the letters that apply. MULTICODE OK

[QOCE7]

- ☐ A Limehouse Project ..... [1]
- ☐ B Ocean Somali Community Association (OSCA) ..... [2]
- ☐ C Ocean Tenants and Leaseholders Association (OTLA) ..... [3]
- ☐ D Shajalal Community Centre ..... [4]
- ☐ E Kollun - on Ben Jonson Road ..... [5]
- ☐ F Stepney Jewish Community Centre ..... [6]
- ☐ G Link Age Plus ..... [7]
- ☐ H LIFRA Hall ..... [8]
- ☐ I Hope:asha - The Salvation Army in Stepney ..... [9]
- ☐ J Toynbee Hall ..... [10]
- ☐ K St Hilda's East Community Centre ..... [11]
- ☐ L East London Chinese Community Centre ..... [12]
- ☐ M St Peter's Community and Advice Centre ..... [13]
- ☐ N Latimer Church ..... [14]
- ○ None of these ..... [16]
- ○ Don't know ..... [17]

QOCE8. SHOWCARD OCE8 (R)

How much if anything, do you know about the proposed Masterplan for the Ocean New Deal for Communities (ONDC) area?

[QOCE8]

- ○ A great deal ..... [1]
- ○ A fair amount ..... [2]
- ○ Not very much ..... [3]
- ○ Not at all ..... [4]
- ○ Don't know ..... [5]

QOCE9. SHOWCARD OCE9 (R)

Finally, how much, if at all, do you agree or disagree that building more new homes for SALE will improve the local area?

[QOCE9]

- ○ Definitely agree ..... [1]
- ○ Tend to agree ..... [2]
- ○ Tend to disagree ..... [3]
- ○ Definitely disagree ..... [4]
- ○ Don't know ..... [5]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

SHEFFIELD (Burngreave) NDC Partnership specific questions 2008

QSHF1. SHOWCARD SHF1 (R)

How satisfied or dissatisfied are you with the street cleaning service in your local area?

[QSHF1]

- ○ Very satisfied ..... [1]
- ○ Fairly satisfied ..... [2]
- ○ Neither satisfied nor dissatisfied ..... [3]
- ○ Fairly dissatisfied ..... [4]
- ○ Very dissatisfied ..... [6]
- ○ Don't know ..... [5]

QSHF2. SHOWCARD SHF2 (R)

How frequently, if at all, in the last six months have you visited local parks and open spaces?

INTERVIEWER ADD IF NECESSARY: Local parks and open spaces include Abbeyfield Park; the Adventure Playground at Melrose Road; Devon Gardens; Burngreave Recreation Ground; Osgathorpe Park; Petre Street; and the Cemetery.

[QSHF2]

- ○ Almost every day ..... [1]
- ○ A few times a week ..... [2]
- ○ About once a month ..... [3]
- ○ Once or twice in the last six months ..... [4]
- ○ Have not used in the last six months ..... [6]
- ○ Don't know ..... [5]

QSHF3. SHOWCARD SHF3 (R)

Which, if any, of the following services or facilities have you or someone in your household used in the last 12 months? Just read out the letters that apply. MULTICODE OK

[QSHF3]

- ☐ A Police ..... [1]
- ☐ B Burngreave Community Wardens ..... [2]
- ☐ C Anti social behaviour team ..... [3]
- ☐ D Forum House ..... [4]
- ☐ E Vestry Hall ..... [5]
- ☐ F Sorby House ..... [6]
- ☐ G Citizens Advice Bureau ..... [7]
- ☐ H Family Advocacy Worker in School ..... [8]
- ☐ I Active Burngreave Sports activities ..... [9]
- ☐ J Community Study Support ..... [10]
- ☐ K Burngreave Community Learning Campaign ..... [11]
- ☐ L Burngreave Grant fund ..... [12]
- ☐ M Burngreave Festivals ..... [13]
- ☐ N Burngreave Community Action Forum ..... [14]
- ☐ O Streetworx Youth Project ..... [15]
- ○ None of these ..... [16]
- ○ Don't Know ..... [17]

QSHF4. SHOWCARD SHF4 (R)

Earlier, you said that you would like to take part in an education or training course. Which, if any, of the following courses would you be interested in attending? Just read out the letters that apply. MULTICODE OK

[QSHF4]

- ☐ A Business administration, for example, accountancy & book-keeping, management and professional training (including running your own business) ..... [1]
- ☐ B IT/computer course ..... [2]
- ☐ C Humanities (e.g. history, psychology, religion etc) ..... [3]
- ☐ D Sciences and/or mathematics ..... [4]
- ☐ E English language ..... [5]
- ☐ F Languages (e.g. French, German, English etc)..... [6]
- ☐ G Creative crafts/personal development (e.g. art and design, pottery, media, photography, singing, cooking etc)..... [7]
- ☐ H Sports, health, beauty/personal development (e.g. yoga, keep fit, dance, Alexander Technique, massage, aromatherapy, hairdressing, beauty therapy etc) ..... [8]
- ☐ I Construction/manufacturing (e.g. carpentry, engineering, mechanics etc) ..... [9]
- ☐ J Care services (e.g. childcare, counselling, nursing etc) ..... [10]
- ☐ K Hospitality services (e.g. hotel/restaurants skills, travel and tourism, catering etc) ..... [11]
- ☐ L Retail courses ..... [12]
- ☐ M Security training..... [13]
- ☐ Other..... [14]
- ○ None of these ..... [15]
- ○ Don't Know..... [16]

QSHF5. SHOWCARD SHF5 (R)

Earlier, you said you were looking for work. Looking at this card, which, if any, of the following courses would be useful to help you find a job? MULTICODE OK

[QSHF5]

- ☐ A How to identify your skills and abilities ..... [1]
- ☐ B How to identify any training needs to make you more employable [2]
- ☐ C Identifying the barriers to employment and how to overcome them [3]
- ☐ D How to write your CV ..... [4]
- ☐ E Learn about job search methods ..... [5]
- ☐ F Help with application forms ..... [6]
- ☐ G Confidence building sessions ..... [7]
- ☐ H Interview techniques - how to sell yourself ..... [8]
- ☐ Other ..... [9]
- ○ None of these ..... [10]
- ○ Don't Know ..... [11]

QSHF6. Can I just check, are you considering setting up your own business?

[QSHF6]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ I already have my own business ..... [4]
- ○ Don't know ..... [3]

QSHF7. SHOWCARD SHF7 (R)

Which one or two of the following types of support, if any, would be most useful for you if you were to start your own business? Just read out the letters that apply. PROMPT: Any others? CODE UP TO TWO

[QSHF7]

- ☐ A Financial assistance ..... [1]
- ☐ B Help with a business plan..... [2]
- ☐ C Help with finding premises ..... [3]
- ☐ D Expert support and advice..... [4]
- ☐ E Business mentoring ..... [5]
- ☐ F Access to financial services..... [6]
- ☐ G Childcare support/provision..... [7]
- ☐ Other..... [8]
- ○ None of these ..... [9]
- ○ Don't Know..... [10]

WARNING

You have entered more than 2 answers at the last question.

Please return and amend.

QSHF8. Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?

[QSHF8]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QSHF9. Do you help your child/ren with any educational activity, including homework?

IF YES, ASK: How many hours a week, on average, would you say you spend helping the child/ren with educational activities?

[QSHF9]

- ○ Yes - Under 1 hour ..... [1]
- ○ Yes - 1 but less than 2 hours ..... [2]
- ○ Yes - 2 but less than 5 hours ..... [3]
- ○ Yes - 5 but less than 10 hours ..... [4]
- ○ Yes - 10 but less than 20 hours ..... [5]
- ○ Yes - 20 hours or over ..... [6]
- ○ No ..... [7]
- ○ No-one in household at school ..... [8]
- ○ Don't know ..... [9]

QSHF10. SHOWCARD SHF10 (R)

In the last 12 months, how frequently have you taken part in any sport or exercise related activity (e.g. walking briskly, cycling, swimming, keep fit/aerobics, team sports, individual sports) for at least 30 MINUTES continuously?

[QSHF10]

- ○ At least 5 times per week ..... [1]
- ○ At least 3 times per week ..... [2]
- ○ At least once per week ..... [3]
- ○ About once a fortnight ..... [4]
- ○ About once a month ..... [5]
- ○ Within the last 6 months ..... [6]
- ○ Within the last year ..... [7]
- ○ Longer ago ..... [8]
- ○ Never ..... [9]
- ○ Don't know ..... [10]

QSHF11. SHOWCARD SHF11 (R)

What were your main reasons for undertaking sport or exercise related activity? MULTICODE OK

[QSHF11]

- ☐ A To keep fit ..... [1]
- ☐ B To lose weight ..... [2]
- ☐ C To take children ..... [3]
- ☐ D To meet with friends ..... [4]
- ☐ E As part of my work/education ..... [5]
- ☐ F To train/take part in a competition ..... [6]
- ☐ G To improve my performance ..... [7]
- ☐ H Just enjoy it ..... [8]
- ☐ I To help with my injury/disability ..... [9]
- ☐ *Other (specify)* ✍_____ *[10]*
- ○ Don't Know ..... [11]

QSHF12. Can I just check, do you look after any sick, disabled, elderly or frail people living in this or another household?

[QSHF12]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QSHF13. SHOWCARD SHF13

Does any member of your household have any of the health problems on this card? Just read out the letters that apply. MULTICODE OK

[QSHF13]

- ☐ A Anxiety/problems with nerves/depression/stress ..... [1]
- ☐ B Alcohol/drug problems ..... [2]
- ☐ C Dementia/Alzheimer's ..... [3]
- ☐ D Loneliness/isolation ..... [4]
- ☐ E Other mental health problems ..... [5]
- ○ None of these ..... [6]
- ○ Don't Know ..... [7]

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

DONCASTER NDC Partnership specific questions 2008

QDON1. SHOWCARD DON1 (R)

Which, if any, of the following healthcare facilities have you used in the local area in the past 12 months?

MULTICODE OK

[QDON1].[Multi1]

- ☐ A Footcare ..... [1]
- ☐ B Family planning ..... [2]
- ☐ C Stop-smoking ..... [3]
- ☐ D GP surgery clinic ..... [4]
- ☐ E Mid-wife/baby clinic/antenatal clinic ..... [5]
- ☐ F Physiotherapy ..... [6]
- ☐ G Minor surgery ..... [7]

[QDON1].[Multi2]

- ☐ H District nurse ..... [8]
- ☐ I Practice nurse ..... [9]

[QDON1].[Single1]

- ○ None of these ..... [12]

Clinics

Nurse

[QDON1].[Multi3]

- ☐ J Pharmacy/Chemist ..... [10]
- ☐ K Dentist ..... [11]

Other healthcare facilities

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QDON2. SHOWCARD DON2 (R)

Thinking generally, how easy or difficult is it for you to access each of the following healthcare facilities in the local area:

READ OUT

[QDON2]

	Very easy	Fairly easy	Fairly difficult	Very difficult	Don't know/not applicable	*Field Name*
A Local clinics	1	2	3	4	5	*(1)*
B A nurse	1	2	3	4	5	*(2)*
C Pharmacy/Chemist	1	2	3	4	5	*(3)*
D Dentist	1	2	3	4	5	*(4)*

QDON3. SHOWCARD DON3 (R)

In the last 12 months have you done any of these things UNPAID for someone who is not a relative? Please just read out the letters that apply. MULTICODE OK

INTERVIEWER ADD IF NECESSARY: This might be for a friend, neighbour or someone else.

INTERVIEWER NOTE: INCLUDE PAYMENT IN KIND/EXPENSES

[QDON3]

☐ A Keeping in touch with someone who has difficulty getting out and about ..... [1]

☐ B Doing shopping, collecting pension or paying bills for someone ... [2]

☐ C Cooking, cleaning, laundry, gardening or other routine household jobs [3]

☐ D Decorating or doing any kind of home or car repairs for someone. [4]

☐ E Babysitting or caring for children ..... [5]

☐ F Sitting with or providing personal care (e.g. washing, dressing) for someone who is sick or frail ..... [6]

☐ G Looking after a property or pet for someone who is away..... [7]

☐ H Giving advice to someone..... [8]

☐ I Writing letters or filling in forms for someone..... [9]

☐ J Representing someone (e.g. talking to a council official) ..... [10]

☐ K Transporting or escorting someone (e.g. to a hospital, on an outing, or a school-run)..... [11]

☐ L Anything else ..... [12]

○ No help given in the last 12 months ..... [13]

QDON4. Over the past 12 months, about how often have you done this kind of thing/all the things you have mentioned? Would you say ..... ?

READ OUT

IF RESPONDENT CAN'T WORK OUT FREQUENCY CODE AS OTHER.

[QDON4]

- ○ At least once a week? ..... [1]
- ○ At least once a month?..... [2]
- ○ Or less often?..... [3]
- ○ *Other (specify)* ✍_____ *[4]*

QDON5. SHOWCARD DON5 (R)

Over the last few months Doncaster NDC has run an advertising campaign to raise awareness of its work. Have you seen any of the recent NDC advertisement posters at the following locations?

MULTICODE OK

[QDON5]

- ☐ A At the train station ..... [1]
- ☐ B On the side of a bus..... [2]
- ☐ C Inside a bus ..... [3]
- ☐ D At the keepmoat Stadium (on the pitch side)..... [4]
- ☐ E At the keepmoat Stadium (in the bar area)..... [5]
- ○ Have seen posters, but not at these locations..... [6]
- ○ Have not seen any posters..... [7]
- ○ Don't know..... [8]

QDON6. SHOWCARD DON6 (R)

Looking at this card, which three or four of these methods would you prefer to use to hear about Doncaster NDC?

CODE UP TO FOUR

[QDON6].[Multi1]

☐ A Voice (NDC Magazine) ..... [1]

☐ B Local papers (Doncaster Free Press, Doncaster Star) ..... [2]

☐ C Letters ..... [3]

[QDON6].[Multi2]

☐ D Large public TV screens ..... [4]

☐ E SINE FM Radio Station ..... [5]

☐ F Short film/DVD ..... [6]

[QDON6].[Multi3]

☐ G Leaflets through your door ..... [7]

☐ H Leaflets on the street ..... [8]

☐ I Posters ..... [9]

[QDON6].[Multi4]

☐ J Telephone ..... [10]

☐ K Text message ..... [11]

☐ L Email ..... [12]

☐ M NDC Website (www.doncasterndc.co.uk) ..... [13]

[QDON6].[Multi5]

☐ N At NDC meetings ..... [14]

[QDON6].[Multi6]

☐ O At community locations (Community centres, youth clubs, health centres etc) ..... [15]

☐ P Surgeries with Community Representatives on the Board ..... [16]

[QDON6].[Single1]

○ Don't know..... [18]

○ None of these..... [19]

Magazines/newsletters

Television and radio

Leaflets and posters

Telephone/internet/email

At NDC events

[QDON6].[Multi7]

☐ *Other (specify)* ✍_____ *[17]*

Face-to-face

Other

WARNING

You have entered more than 4 answers at the last question.

Please return and amend.

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QDON7. Finally, can I just check, are you considering setting up your own business?

[QDON7]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ I already have my own business ..... [3]
- ○ Don't know ..... [4]

QDON8. SHOWCARD DON8 (R)

Which one or two of the following types of support, if any, would be most useful for you if you were to start your own business? Just read out the letters that apply. PROMPT: Any others? CODE UP TO TWO

[QDON8]

- ☐ A Financial assistance ..... [1]
- ☐ B Help with a business plan ..... [2]
- ☐ C Help with finding premises ..... [3]
- ☐ D Expert support and advice ..... [4]
- ☐ E Business mentoring ..... [5]
- ☐ F Access to financial services ..... [6]
- ☐ G Childcare support/provision ..... [7]
- ☐ Other ..... [8]
- ○ None of these ..... [9]
- ○ Don't know ..... [10]

WARNING

You have entered more than 2 answers at the last question.

Please return and amend.

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

Press 'Next' to continue...

LEICESTER NDC Partnership specific questions 2008

[QLEI1].[OpenNumeric1]

_____

QLEI1. Earlier you mentioned that you undertook {INSERT NAME OF ACTIVITY} for at least 20 minutes at a time. Thinking about the LAST FOUR WEEKS, please tell me how many days per week you undertook this activity for at least 30 MINUTES?

ENTER NUMBER OF DAYS (1 - 28)

INTERVIEWER NOTE: THERE ARE 28 DAYS IN THE LAST FOUR WEEKS.

SPONTANEOUS RESPONSE CODE AS BELOW.

Every day = 28

Every weekday = 20

Every other day = 14

Every day at weekends = 8

One day every weekend = 4

[QLEI1].[Single1]

○ Undertook activity for less than 30 minutes ..... [2]

○ Don't know/can't remember ..... [1]

WARNING!

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

[QLEI2].[OpenNumeric1]

_____

QLEI2. And on how many of these occasions was the effort you put into this activity enough to raise your breathing rate or make you out of breath or sweat?

ENTER NUMBER OF DAYS (1 - 28)

INTERVIEWER NOTE: THERE ARE 28 DAYS IN THE LAST FOUR WEEKS.

SPONTANEOUS RESPONSE CODE AS BELOW.

Every day = 28

Every weekday = 20

Every other day = 14

Every day at weekends = 8

One day every weekend = 4

[QLEI2].[Single1]

- ○ On all occasions ..... [2]
- ○ None ..... [3]
- ○ Don't know/can't remember ..... [1]

WARNING!

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

Number entered at QLEI2 is greater than QLEI1.

Please press <PREVIOUS> and amend as necessary.

WARNING

QLEI3. SHOWCARD LEI3

Earlier, you said you were looking for work. Looking at this card, which, if any, of the following courses would be useful to help you find a job? MULTICODE OK

[QLEI3]

- ☐ A How to recognise your skills and abilities ..... [1]
- ☐ B How to identify any training needs to make you more employable [2]
- ☐ C Identifying the barriers to employment and how to overcome them [3]
- ☐ D How to write your CV ..... [4]
- ☐ E Learn about job search methods ..... [5]
- ☐ F Help with application forms ..... [6]
- ☐ G Confidence building sessions ..... [7]
- ☐ H Interview techniques - how to sell yourself ..... [8]
- ☐ I Jobclub - weekly session to find jobs ..... [9]
- ☐ *Other (specify)* ✍_____ *[10]*
- ○ None of these ..... [11]
- ○ Don't know ..... [12]

QLEI4. SHOWCARD LEI4 (R)

Which of the following services, if any, would help you be able to take up paid employment?

MULTICODE OK

[QLEI4]

- ☐ A Grant for work clothing or tools ..... [1]
- ☐ B Help to find appropriate childcare..... [2]
- ☐ C Help with transport costs..... [3]
- ☐ D Help to set up bank/credit union account..... [4]
- ☐ *Other (specify)* ✍_____ *[5]*
- ○ None of these..... [6]
- ○ Don't know..... [7]

QLEI5. Can I just check, is your paid employment based on a permanent or temporary contract?

[QLEI5]

- ○ Permanent..... [1]
- ○ Temporary ..... [2]
- ○ Don't know..... [3]
- ○ Refused..... [4]

I would now like to ask you a few further questions about your housing and local area.

Press 'Next' to continue...

SECTION 1.1: HOUSING (GENERAL)

[QMIX1].[OpenNumeric1]

_____

QMIX1. How many bedrooms does this property have? Please include all rooms originally designed to be bedrooms even if you do not currently use them this way.

[QMIX1].[Single1]

○ Refused ..... [1]

Bedroom(s)

WARNING!

YOU HAVE ENTERED AN ILLEGAL COMBINATION OF CODES

E.G. YOU MAY HAVE ENTERED AN ANSWER AND SELECTED REFUSED OR DON' T

KNOW OR YOU HAVE NOT ENTERED AN ANSWER FOR THE QUESTION.

PLEASE PRESS <<PREVIOUS>> AND AMEND AS NECESSARY

QMCI1check. Are you sure that answer is correct?

[QMIX1check]

○ Yes ..... [1]

○ No ..... [2]

WARNING

You have entered that the answer given at QMCI1 is incorrect.

Please return and amend.

QMIX2. Please can you tell me the postcode of your previous address?

[QMIX2].[OpenText1]

_____

[QMIX2].[Single1]

- ○ Partial postcode entered ..... [1]
- ○ Don't know ..... [2]
- ○ Refused ..... [3]

WARNING!

YOU HAVE ENTERED AN ILLEGAL COMBINATION OF CODES

E.G. YOU MAY HAVE ENTERED AN ANSWER AND SELECTED REFUSED OR DON' T KNOW

OR YOU HAVE NOT ENTERED AN ANSWER FOR THE QUESTION.

PLEASE PRESS <<PREVIOUS>> AND AMEND AS NECESSARY

WARNING!

YOU HAVE ENTERED AN ILLEGAL COMBINATION OF CODES

E.G. YOU MAY HAVE ENTERED AN ANSWER AND SELECTED REFUSED OR DON' T KNOW

OR YOU HAVE NOT ENTERED AN ANSWER FOR THE QUESTION.

PLEASE PRESS <<PREVIOUS>> AND AMEND AS NECESSARY

QMIX3. Please can you give me the name of the street or road that your previous address was in, and the name of the city and area you lived in?

INTERVIEWER ADD IF NECESSSARY. As with the rest of your answers, this information will be treated in the strictest confidence. Your individual answers will not be divulged to anyone else.

INTERVIEWER NOTE: IF OUTSIDE UK, ONLY CODE "OUTSIDE OF UK" - DO NOT ENTER ADDRESS DETAILS

[QMIX3].[OpenText1]

_____

[QMIX3].[Single1]

- ○ Outside of UK..... [1]
- ○ Don't know..... [2]
- ○ Refused..... [3]

STREET/ROAD:

CITY:

[QMIX3].[OpenText2]

_____

AREA:

[QMIX3].[OpenText3]

_____

WARNING!

YOU HAVE ENTERED AN ILLEGAL COMBINATION OF CODES

E.G. YOU MAY HAVE ENTERED AN ANSWER AND SELECTED ANOTHER ANSWER

OR YOU HAVE NOT ENTERED AN ANSWER FOR THE QUESTION.

PLEASE PRESS <<PREVIOUS>> AND AMEND AS NECESSARY

QMIX4. SHOWCARD MIX4 (R)

Earlier you said that you think you will move from this property in the next two years. Looking at this card, when you move to your new property, how do you think your household will occupy it?

[QMIX4]

- ○ A Own it outright..... [1]
- ○ B Buy it with the help of a mortgage or loan..... [2]
- ○ C Pay part rent and part mortgage (shared ownership)..... [3]
- ○ D Rent it ..... [4]
- ○ E Live rent-free (including rent-free in relative's / friend's property; excluding squatting) ..... [5]
- ○ *F Have it in some other way (specify)* ✍_____ *[6]*
- ○ Don't know..... [7]

SECTION 1.2: FUTURE TENURE CHANGE

QMIX5. SHOWCARD MIX5 (R)

And, taking your answer from this card, who do you think your landlord will be at your new property when you move?

[QMIX5]

- ○ A The local authority/council ..... [1]
- ○ B A Housing Association ..... [2]
- ○ C A Housing co-operative ..... [3]
- ○ D A charitable trust..... [4]
- ○ E Local Housing company..... [5]
- ○ F Employer (organisation) of a household member..... [6]
- ○ G Another organisation ..... [7]
- ○ H Relative/friend of a household member ..... [8]
- ○ I Employer (individual) of a household member ..... [9]
- ○ J Another individual private landlord ..... [10]
- ○ Don't know..... [11]

SECTION 1.3: HOUSING AND AREA IMPROVEMENTS

[QMIX6a]

	Yes	No	Don't know	*Field Name*
A - had this accommodation refurbished by your landlord or another public agency (such as a local housing association or the Council)?	**1**	**2**	**3**	*(1)*
B - considered changing to a shared ownership scheme? INTERVIEWER ADD IF NECESSARY Shared Ownership is a part buy, part rent scheme, enabling purchasers to buy a home in stages. Purchasers can buy an initial share between 25% and 75% of the value of the property and pay rent on the remaining value of the property.	**1**	**2**	**3**	*(2)*

QMIX6. In the past two years, have you ..... ?

READ OUT

QMIX6. Since you have lived at this address, have you ..... ?

READ OUT

[QMIX6b]

	Yes	No	Don't know	*Field Name*
A - had this accommodation refurbished by your landlord or another public agency (such as a local housing association or the Council)?	**1**	**2**	**3**	*(1)*
B - considered changing to a shared ownership scheme? INTERVIEWER ADD IF NECESSARY Shared Ownership is a part buy, part rent scheme, enabling purchasers to buy a home in stages. Purchasers can buy an initial share between 25% and 75% of the value of the property and pay rent on the remaining value of the property.	**1**	**2**	**3**	*(2)*

QMIX7. {MIX7txtsub}, has your household received a grant or assistance from a public agency to help with refurbishing THIS accommodation?

[QMIX7]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QMIX7. {MIX7txtsub}, has your household received a grant or assistance from a public agency to help with refurbishing THIS accommodation?

[QMIX7]

- ○ Yes ..... [1]
- ○ No ..... [2]
- ○ Don't know ..... [3]

QMIX8a. In the last two years, have you had to MOVE to another address because your home was being refurbished or demolished?

[QMIX8a]

- ○ Yes ..... [1]
- ○ No ..... [2]

QMIX8b. Can I just check, is this current address a temporary home while your old property is refurbished or demolished?

[QMIX8b]

- ○ Yes ..... [1]
- ○ No ..... [2]

QMIX9. SHOWCARD MIX9 (R)

How much, if at all, do you agree or disagree that encouraging people with more money to LIVE in the area will improve the local area overall?

[QMIX9]

- ○ Strongly agree ..... [1]
- ○ Tend to agree ..... [2]
- ○ Neither agree nor disagree ..... [3]
- ○ Tend to disagree ..... [4]
- ○ Strongly disagree ..... [5]
- ○ Don't know ..... [6]

QMIX10. SHOWCARD MIX9 (R) AGAIN

And how much, if at all, do you agree or disagree that encouraging people with more money to SHOP in the area will improve the local area overall?

[QMIX10]

- ○ Strongly agree ..... [1]
- ○ Tend to agree ..... [2]
- ○ Neither agree nor disagree ..... [3]
- ○ Tend to disagree ..... [4]
- ○ Strongly disagree ..... [5]
- ○ Don't know ..... [6]

QMIX11. SHOWCARD MIX9 (R) AGAIN

In the last few years, some properties in the local area have been demolished. To what extent do you agree or disagree that this has improved the local area generally?

[QMIX11]

- ○ Strongly agree ..... [1]
- ○ Tend to agree ..... [2]
- ○ Neither agree nor disagree ..... [3]
- ○ Tend to disagree ..... [4]
- ○ Strongly disagree ..... [5]
- ○ Don't know ..... [6]

QMIX12. SHOWCARD MIX9 (R) AGAIN

How much, if at all, do you agree or disagree that building more new homes for SALE will improve the local area?

[QMIX12]

- ○ Strongly agree ..... [1]
- ○ Tend to agree ..... [2]
- ○ Neither agree nor disagree ..... [3]
- ○ Tend to disagree ..... [4]
- ○ Strongly disagree ..... [5]
- ○ Don't know ..... [6]

QMIX13. SHOWCARD MIX9 (R) AGAIN

And how much, if at all, do you agree or disagree that building more new homes for RENT will improve the local area?

[QMIX13]

- ○ Strongly agree ..... [1]
- ○ Tend to agree ..... [2]
- ○ Neither agree nor disagree ..... [3]
- ○ Tend to disagree ..... [4]
- ○ Strongly disagree ..... [5]
- ○ Don't know ..... [6]

[QMIX14a]

- ○ All the same ..... [1]
- ○ More than a half ..... [2]
- ○ About a half ..... [3]
- ○ Less than a half ..... [4]
- ○ Don't know ..... [5]
- ○ Don't know any people who live in this area ..... [6]

SECTION 2.1: SOCIAL MIXING - PEOPLE YOU KNOW IN THE AREA

I would now like to ask you a few questions about the people in this area.

QMIX14a. SHOWCARD MIX14 (R)

Taking your answer from this card, I would like you to tell me the proportion of people who are of the SAME ETHNIC GROUP as you out of the PEOPLE YOU KNOW PERSONALLY who live in this area?

[QMIX14b]

- ○ All the same ..... [1]
- ○ More than a half ..... [2]
- ○ About a half ..... [3]
- ○ Less than a half ..... [4]
- ○ Don't know ..... [5]

QMIX14b. SHOWCARD MIX14 (R) AGAIN

And what proportion of people are of the SAME ETHNIC GROUP as you out of the people in your street or block generally?

QMIX15. SHOWCARD MIX15 (R)

And what is the proportion of people who are in PAID EMPLOYMENT out of .....

READ OUT

[QMIX15]

	All of them	More than a half	About a half	Less than a half	Don't know	*Field Name*
A The people you know personally who live in this area?	1	2	3	4	5	*(1)*
B The people in your street or block generally?	1	2	3	4	5	*(2)*

QMIX16. SHOWCARD MIX15 (R) AGAIN

And what is the proportion of people who OWN THEIR OWN HOME out of .....

READ OUT

[QMIX16]

	All of them	More than a half	About a half	Less than a half	Don't know	*Field Name*
A The people you know personally who live in this area?	1	2	3	4	5	*(1)*
B The people in your street or block generally?	1	2	3	4	5	*(2)*

QMIX17. SHOWCARD MIX17 (R)

How would you say your household income compares with the household incomes of .....

READ OUT

[QMIX17]

	Mostly greater than my household's	Mostly the same as my household's	Mostly less than my household's	Don't know	*Field Name*
A The people you know personally who live in this area?	1	2	3	4	*(1)*
B The people in your street or block generally?	1	2	3	4	*(2)*

I would now like to ask you a few questions about the AREA GENERALLY.

QMIX18. SHOWCARD MIX18 (R)

To what extent do you agree or disagree with the following statement: There is a large mix of people from different backgrounds in the area.

[QMIX18]

- ○ Definitely agree ..... [1]
- ○ Tend to agree ..... [2]
- ○ Tend to disagree..... [3]
- ○ Definitely disagree..... [4]
- ○ Don't know..... [5]

SECTION 2.2: SOCIAL MIXING GENERAL

QMIX19. SHOWCARD MIX19 (R)

How much, if at all, has the MIX OF PEOPLE in this area changed in the last two years?

[QMIX19]

- ○ A great deal..... [1]
- ○ A fair amount..... [2]
- ○ Not very much ..... [3]
- ○ Not at all ..... [4]
- ○ Don't know..... [5]

QMIX20. In what ways would you say the mix of people in the area has changed in the last two years? PROBE FULLY: How else? DO NOT PROMPT, MULTICODE OK

[QMIX20].[Multi1]

- ☐ More immigrants/foreigners ..... [1]
- ☐ Fewer immigrants/foreigners ..... [2]
- ☐ More asylum seekers ..... [3]
- ☐ Fewer asylum seekers ..... [4]
- ☐ More ethnic minorities generally ..... [5]
- ☐ Fewer ethnic minorities generally ..... [6]
- ☐ Different mix of ethnic minority groups ..... [7]

[QMIX20].[Multi2]

- ☐ More poorer people ..... [8]
- ☐ Fewer poorer people ..... [9]
- ☐ More well-off people ..... [10]
- ☐ Fewer well-off people ..... [11]

[QMIX20].[Multi3]

- ☐ More young people ..... [12]
- ☐ Fewer young people ..... [13]
- ☐ More older people ..... [14]
- ☐ Fewer older people ..... [15]
- ☐ More single people ..... [16]
- ☐ Fewer single people ..... [17]
- ☐ More families ..... [18]
- ☐ Fewer families ..... [19]

[QMIX20].[Multi4]

- ☐ More home owners ..... [20]

☐ More people renting..... [21]

[QMIX20].[Multi6]

☐ More professionals ..... [22]

☐ More unemployed people ..... [23]

[QMIX20].[Multi9]

☐ *Other (specify)* ✍_____ *[28]*

[QMIX20].[Single1]

○ Don't know..... [29]

Immigrants/asylum seekers/ethnic minorities

Incomes

Age/household makeup

Tenure

Employment

Mobility

Social issues

[QMIX20].[Multi7]

☐ More 'problem families/neighbours' ..... [24]

☐ Fewer 'problem families/neighbours'..... [25]

Other

[QMIX20].[Multi8]

☐ More people moving in from outside of this area..... [26]

☐ Fewer people moving in from outside of this area ..... [27]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

QMIX21. SHOWCARD MIX21 (R)

To what extent do you agree or disagree that having a mix of different people in this local area makes it a more enjoyable place to live?

[QMIX21]

- ○ Definitely agree ..... [1]
- ○ Tend to agree ..... [2]
- ○ Tend to disagree..... [3]
- ○ Definitely disagree..... [4]
- ○ Don't know..... [5]

QMIX22. SHOWCARD MIX22 (R)

In the last year, how often, if at all, have you personally visited the following locations. Please note, these do not need to be in your local area .....

READ OUT

[QMIX22]

	Daily	2 or 3 times a week	4 or 5 times a week	Once a week	2 or 3 times a month	Once a month	At least once a year	Never	Not applicable	Don't know/no opinion	*Field Name*
A someone else's home in the local area	1	2	3	4	5	6	7	8	9	10	*(1)*
B your place of work	1	2	3	4	5	6	7	8	9	10	*(2)*
C your college/educational establishment	1	2	3	4	5	6	7	8	9	10	*(3)*
D a child's crèche, nursery, school or college	1	2	3	4	5	6	7	8	9	10	*(4)*
E a pub, club, café or restaurant	1	2	3	4	5	6	7	8	9	10	*(5)*
F a group, club or organisation you belong to, e.g. a sports club or social club	1	2	3	4	5	6	7	8	9	10	*(6)*
G the shops	1	2	3	4	5	6	7	8	9	10	*(7)*
H a place of worship	1	2	3	4	5	6	7	8	9	10	*(8)*
I a community centre	1	2	3	4	5	6	7	8	9	10	*(9)*
J a park or	1	2	3	4	5	6	7	8	9	10	*(10)*

playground

QMIX23. You said that you visited the following locations at least once a month:

{mix22_1}

{mix22_2}

{mix22_3}

{mix22_4}

{mix22_5}

{mix22_6}

{mix22_7}

{mix22_8}

{mix22_9}

{mix22_10}

At which of these do you mix socially with PEOPLE FROM DIFFERENT BACKGROUNDS to you THE MOST?

INTERVIEWER ADD IF NECESSARY: Please think about all the occasions when you have mixed with someone or a group of people from a different background on a more personal level through a conversation or some other form of personal interaction, but don't include situations where you've interacted with people SOLELY for work or business, for example just to buy something.

[QMIX23]

- ○ A someone else's home in the local area..... [1]
- ○ B your place of work ..... [2]
- ○ C your college/educational establishment ..... [3]
- ○ D a child's crèche, nursery, school or college..... [4]
- ○ E a pub, club, café or restaurant ..... [5]

- F a group, club or organisation you belong to, e.g. a sports club or social club ..... [6]
- G the shops ..... [7]
- H a place of worship ..... [8]
- I a community centre ..... [9]
- J a park or playground ..... [10]
- Don't know ..... [11]
- Do not mix with people from different backgrounds ..... [12]

QMIX24. Previously you said that you visited {txt} at least once a month. Do you mix socially with PEOPLE FROM DIFFERENT BACKGROUNDS to you when you visit {txt}?

INTERVIEWER ADD IF NECESSARY: Please think about all the occasions when you have mixed with someone or a group of people from a different background on a more personal level through a conversation or some other form of personal interaction, but don't include situations where you've interacted with people SOLELY for work or business, for example just to buy something.

[QMIX24]

- Yes - mix with people from different backgrounds ..... [1]
- No - do not mix with people from different backgrounds ..... [2]
- Don't know ..... [3]

QMIX25. And, can you tell me if {txt} within around 15 minutes walk of your current home or {text2} further away?

[QMIX25]

- Within 15 minutes walk ..... [1]
- Further away ..... [2]
- Refused ..... [3]

Finally, I would now like to ask you some questions about the reputation of this area.

QMIX26. Do you think that this area has ..... READ OUT.

[QMIX26]

- ○ A good reputation LOCALLY ..... [1]
- ○ A mixed reputation LOCALLY ..... [2]
- ○ A poor reputation LOCALLY ..... [3]
- ○ Or the same reputation as other areas in {txt}? ..... [4]
- ○ Don't know ..... [5]

SECTION 3: LOCAL AREA REPUTATION

QMIX27. And lastly, compared to other areas in {txt} GENERALLY, do you think that this area is ..... ?

READ OUT

[QMIX27]

- ○ A better place to live ..... [1]
- ○ A worse place to live ..... [2]
- ○ Or the same as other areas in {txt}? ..... [3]
- ○ Don't know ..... [4]

We would like to take your details so that we can contact you for quality control purposes, if you win the prize draw, or to invite you to take part in similar research about the local area.

INTERVIEWER ADD IF NECESSARY: All details are strictly confidential and will not be passed to anyone outside the Ipsos MORI or GfK NOP research teams.

[DataPro1].[Single1]

○ Yes ..... [1]

○ No ..... [2]

Are you willing to take part in the prize draw?

INTERVIEWER REFER TO DETAILS IF NECESSARY

Can we recontact you to invite you to take part in a similar research about this area? This may be in up to 2 years' time.

INTERVIEWER NOTE: RESPONDENTS WILL ONLY BE RECONTACTED BY IPSOS MORI FOR THE PURPOSES OF WORK RELATED TO THIS SURVEY AS A RESULT OF AGREEMENT.

[DataPro1].[Single2]

○ Yes ..... [1]

○ No ..... [2]

INTERVIEWER:

YOU HAVE CODED THAT THE RESPONDENT WILL NOT ALLOW US TO RECONTACT THEM. PLEASE NOTE THAT WE ARE ONLY ASKING FOR PERMISSION TO INVITE THEM TO TAKE PART IN FUTURE WAVES OF THIS SURVEY, IT IS NOT A FIRM COMMITMENT.

RETURN AND AMEND IF NECESSARY

RESPONDENT FIRSTNAME:

RESPONDENT SURNAME:

[DataProName].[fname]

_____

[DataProName].[sname]

_____

[DataProName].[Single1]

- ○ Refused ..... [1]
- ○ Name correct, no changes needed..... [2]

Our quality control team may contact you to check that this interview was carried out properly.

{text1}

{Text2}

RESPONDENT TITLE:

[DataProName].[title]

- ○ Mr. ..... [1]
- ○ Mrs..... [2]
- ○ Dr..... [3]
- ○ Ms..... [4]

○ Prof. ..... [5]

○ Miss. ..... [6]

○ Rev..... [7]

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused.

Or perhaps you have not entered all the answers required: if you are entering a name then you MUST fill in title, firstname & surname.

Please press <PREVIOUS> and amend as necessary.

WARNING

You have partially filled-in the title / firstname / surname

fields but not the complete set!

If this is NOT correct,

please press <PREVIOUS> and amend as necessary.

Otherwise press <NEXT> to continue...

WARNING

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

WARNING

You are required to enter a title, firstname & surname!

Please press <PREVIOUS> and amend as necessary.

WARNING

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

DELETED this ELSE ROUTING WARNING.

{textsub}

INTERVIEWER NOTE - WE DO NOT NEED A LANDLINE AND MOBILE - ONLY ONE OF THESE.

[Teleno].[OpenText1]

_____

[Teleno].[OpenText3]

_____

[Teleno].[Single1]

○ Number correct, no changes needed ..... [1]

○ Refused ..... [2]

Area Code:

Number:

Mobile:

[Teleno].[OpenText2]

_____

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

You have partially filled-in the area code / number

fields but not both!

If this is NOT correct,

please press <PREVIOUS> and amend as necessary.

Otherwise press <next> to continue...

WARNING

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

You have partially filled-in the area code / number

fields but not both!

If this is NOT correct,

please press <PREVIOUS> and amend as necessary.

Otherwise press <next> to continue...

WARNING

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

DELETED this ELSE ROUTING WARNING. Because of this you can't ONLY code Number correct, no changes needed OR only Mobile

ADDRESS OF RESPONDENT:

{address}

INTERVIEWER: This should include any change as noted on the front page of the contact sheet.

IF NOT CORRECT, PLEASE ENTER NEW DETAILS IN SPACES PROVIDED AND PRESS <NEXT> TO CONTINUE.

[Addressinfo].[OpenText1]

_____

[Addressinfo].[OpenText6]

_____

[Addressinfo].[Single1]

○ Address correct, no changes needed..... [1]

New line 1:

Address line 2:

Address line 3:

Address line 4:

Town:

Postcode:

[Addressinfo].[OpenText2]

_____

[Addressinfo].[OpenText3]

_____

[Addressinfo].[OpenText4]

_____

[Addressinfo].[OpenText5]

_____

Address line 1:

[Addressinfo].[OpenText7]

_____

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

You have entered an illegal combination of codes e.g. you may have selected one of the answer categories AND selected don't know/none/refused. Or perhaps you have not entered an answer for the question.

Please press <PREVIOUS> and amend as necessary.

WARNING

What language was the interview conducted in?

[f37]

- ○ English ..... [1]
- ○ Albanian ..... [2]
- ○ Arabic ..... [3]
- ○ Bangla ..... [4]
- ○ Bengali ..... [5]
- ○ Farsi ..... [6]
- ○ French ..... [7]
- ○ Gujerati ..... [8]
- ○ Hindi ..... [9]
- ○ Polish ..... [10]
- ○ Punjabi ..... [11]
- ○ Russian ..... [12]
- ○ Somali ..... [13]
- ○ Turkish ..... [14]
- ○ Ukranian ..... [15]
- ○ Urdu ..... [16]
- ○ *Other SPECIFY* ✍ _____ *[17]*

THANK RESPONDENT AND CLOSE ...

Who interpreted the questionnaire?

[f38]

☐ Interviewer..... [1]

☐ Interpreter provided by head office ..... [2]

☐ Member of household..... [3]

☐ *Someone else (Please specify)* ✍_____ *[4]*

END OF INTERVIEW

[Accompanied].[Accompanied]

○ Yes..... [1]

○ No ..... [2]

Market Research Society Interviewer Declaration for Capi Surveys.

"I declare that the interviews conducted on this survey were done so according to the interviewer instructions and the Market Research Society code of conduct"

[Accompanied].[MRS]

○ Yes..... [1]

○ No (If No, please contact your Area Manager immediately)..... [2]

INTERVIEWER: Were you accompanied for the interview?

I confirm that I have carried out this interview face-to-face with the named person of the address attached and that I asked all the relevant questions fully and recorded the answers in conformance with the survey specification and within the MRS Code of Conduct and the Data Protection Act 1998.

[InterviewerDec]

- ○ Yes ..... [1]
- ○ No ..... [2]

INTERVIEWER DECLARATION

WARNING!

You must select 'Yes' for a valid interview.

Press 'Next' to amend...

Ipsos MORI

GfK NOP

Mixed Communities Resident Survey Module 2008
FINAL QUESTIONNAIRE 08.04.08

The following questions were developed through discussions with the MIX Evaluation Team and Ipsos MORI.

These questions will be added as a separate module at the end of the NDC survey in four NDC areas which are also MIX areas: Coventry, Knowsley, Leicester, and Sheffield.

NOTES:

Text in bold is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

NB: Maximum length of module will be 10 minutes.

SECTION 1.1: HOUSING (GENERAL)

INTERVIEWER READ OUT INTRO **I would now like to ask you a few further questions about your housing and local area.**

ASK ALL

QMIX1. **How many bedrooms does this property have? Please include all rooms originally designed to be bedrooms even if you do not currently use them this way.**

ENTER NUMBER (NB SOFT RANGE CHECK FOR ANSWER >=5)
Refused

ASK ALL CROSS-SECTIONAL RESPONDENTS IF LIVED AT ADDRESS LESS THAN FIVE YEARS AT HO6

QMIX2. **Please can you tell me the postcode of your previous address?**
CODE IF PARTIAL (*HO7 IN NDC 2002 – 2004*)

ENTER FULL POSTCODE

Partial postcode
Don't know
Refused

ASK IF FULL POSTCODE NOT PROVIDED OR DON'T KNOW AT MIX2 (CODES 1 OR 2)

QMIX3. **Please can you give me the name of the street or road that your previous address was in, and the name of the city and area you lived in?**

INTERVIEWER ADD IF NECESSARY **As with the rest of your answers, this information will be treated in the strictest confidence. Your individual answers will not be divulged to anyone else.**

INTERVIEWER NOTE: IF OUTSIDE OF UK JUST CODE 'OUTSIDE UK' – DO NOT ENTER ADDRESS DETAILS.

ENTER DETAILS

Outside of UK
Don't know
Refused

SECTION 1.2: FUTURE TENURE CHANGE

ASK IF YES, WILL MOVE IN NEXT TWO YEARS AT HO11 (CODES 1-5)

QMIX4. SHOWCARD MIX4 (R) **Earlier you said that you think you will move from this property in the next two years. Looking at this card, when you move to your new property, how do you think your household will occupy it?** SINGLE CODE ONLY.

A. Own it outright
B. Buy it with the help of a mortgage or loan
C. Pay part rent and part mortgage (shared ownership)
D. Rent it
E. Live rent-free (including rent-free in relative's/friend's property; excluding squatting)
F. Have it in some other way (SPECIFY)

Don't know

ASK IF RENT OR LIVE RENT FREE AT MIX4 (CODES 4 OR 5)

QMIX5. SHOWCARD MIX5 (R) **And, taking your answer from this card, who do you think your landlord will be at your new property when you move?** SINGLE CODE ONLY.

A. The local authority/council
B. A Housing Association
C. A Housing co-operative
D. A charitable trust
E. Local Housing company
F. Employer (organisation) of a household member
G. Another organisation
H. Relative/friend of a household member
I. Employer (individual) of a household member
J. Another individual private landlord?

Don't know

SECTION 1.3: HOUSING AND AREA IMPROVEMENTS

ASK IF RENT AT HO1 (CODES 4 OR 5)

QMIX6. **In the past two years/Since you moved to this address, have you …** READ OUT. SINGLE CODE ONLY.

CAPI SCRIPTING NOTE: IF LIVED AT ADDRESS FOR TWO YEARS OR MORE AT HO6 OR LONGITUDINAL INTERVIEW, TEXT SUB 'IN THE PAST TWO YEARS'

IF LIVED AT ADDRESS LESS THAN TWO YEARS AT HO6, TEXT SUB 'SINCE YOU MOVED TO THIS ADDRESS'

A. **had this accommodation refurbished by your landlord or another public agency (such as a local housing association or the Council)?**

B. **considered changing to a shared ownership scheme?**

INTERVIEWER ADD IF NECESSARY **Shared Ownership is a part buy, part rent scheme, enabling purchasers to buy a home in stages. Purchasers can buy an initial share between 25% and 75% of the value of the property and pay rent on the remaining value of the property.**

Yes
No
Don't know

ASK OWNERS/OTHERS AT HO1 (CODES 1 – 3 OR 6)

QMIX7. **In the past two years/Since you have lived at this address, has your household received a grant or assistance from a public agency to help with refurbishing THIS accommodation?** SINGLE CODE ONLY.

CAPI SCRIPTING NOTE:
IF LIVED AT ADDRESS FOR TWO YEARS OR MORE AT HO6 OR LONGITUDINAL INTERVIEW, TEXT SUB 'IN THE PAST TWO YEARS'

IF LIVED AT ADDRESS LESS THAN TWO YEARS AT HO6, TEXT SUB 'SINCE YOU HAVE LIVED AT THIS ADDRESS'

Yes
No
Don't know

ASK IF CROSS-SECTIONAL INTERVIEW

QMIX8A. **In the last two years, have you had to MOVE to another address because your home was being refurbished or demolished?** SINGLE CODE ONLY.

Yes
No

ASK IF YES AT MIX8A (CODE 1)

QMIX8B. **Can I just check, is this current address a temporary home while your old property is refurbished or demolished?** SINGLE CODE ONLY.

Yes
No

ASK ALL

QMIX9. SHOWCARD MIX9 (R) **How much, if at all, do you agree or disagree that encouraging people with more money to LIVE in the area will improve the local area overall?** SINGLE CODE ONLY.

Strongly agree
Tend to agree
Neither agree nor disagree
Tend to disagree
Strongly disagree
Don’t know

ASK IF SHEFFIELD NDC AREA (29)

QMIX10. SHOWCARD MIX9 (R) AGAIN **And how much, if at all, do you agree or disagree that encouraging people with more money to SHOP in the area will improve the local area overall?** SINGLE CODE ONLY.

Strongly agree
Tend to agree
Neither agree nor disagree
Tend to disagree
Strongly disagree
Don’t know

ASK IF COVENTRY (19) OR KNOWSLEY (30) NDC AREAS

QMIX11. SHOWCARD MIX9 (R) AGAIN **In the last few years, some properties in the local area have been demolished. To what extent do you agree or disagree that this has improved the local area generally?** SINGLE CODE ONLY.

Strongly agree
Tend to agree
Neither agree nor disagree
Tend to disagree
Strongly disagree
Don't know

ASK ALL

QMIX12. SHOWCARD MIX9 (R) AGAIN **How much, if at all, do you agree or disagree that building more new homes for SALE will improve the local area?** SINGLE CODE ONLY.

Strongly agree
Tend to agree
Neither agree nor disagree
Tend to disagree
Strongly disagree
Don't know

QMIX13. SHOWCARD MIX9 (R) AGAIN **And how much, if at all, do you agree or disagree that building more new homes for RENT will improve the local area?** SINGLE CODE ONLY.

Strongly agree
Tend to agree
Neither agree nor disagree
Tend to disagree
Strongly disagree
Don't know

SECTION 2.1: SOCIAL MIXING – PEOPLE YOU KNOW IN THE AREA

INTERVIEWER READ OUT: **I would now like to ask you a few questions about the people in this area.**

QMIX14. SHOWCARD MIX14 (R) **Taking your answer from this card, I would like you to tell me the proportion of people who are of the SAME ETHNIC GROUP as you out of…**INTERVIEWER READ OUT. SINGLE CODE ONLY.

A. The people you know personally who live in this area

All the same
More than a half
About a half
Less than a half
Don’t know
Don’t know any people who live in this area

B. The people in your street or block generally

All the same
More than a half
About a half
Less than a half
Don’t know

QMIX15. SHOWCARD MIX15 (R) **And what is the proportion of people who are IN PAID EMPLOYMENT out of…**INTERVIEWER READ OUT. SINGLE CODE ONLY.

ASK ALL EXCEPT THOSE WHO DON'T KNOW ANY PEOPLE WHO LIVE IN THIS AREA (CODE 6 AT QMIX14A)

A. The people you know personally who live in this area

All of them
More than a half
About a half
Less than a half
Don't know

ASK ALL

B. The people in your street or block generally

All of them
More than a half
About a half
Less than a half
Don't know

QMIX16. SHOWCARD MIX15 (R) AGAIN **And what is the proportion of people who OWN THEIR OWN HOME out of…**INTERVIEWER READ OUT. SINGLE CODE ONLY.

ASK ALL EXCEPT THOSE WHO DON'T KNOW ANY PEOPLE WHO LIVE IN THIS AREA (CODE 6 AT QMIX14A)

A. The people you know personally who live in this area

All of them
More than a half
About a half
Less than a half
Don't know

ASK ALL

B. The people in your street or block generally

All of them
More than a half
About a half
Less than a half
Don't know

QMIX17. SHOWCARD QMIX17 (R) **How would you say your household income compares with the household incomes of…**INTERVIEWER READ OUT. SINGLE CODE ONLY.

ASK ALL EXCEPT THOSE WHO DON'T KNOW ANY PEOPLE WHO LIVE IN THIS AREA (CODE 6 AT QMIX14A)

A. The people you know personally who live in this area

Mostly greater than my household's
Mostly the same as my household's
Mostly less than my household's
Don't know

ASK ALL

B. The people in your street or block generally

Mostly greater than my household's
Mostly the same as my household's
Mostly less than my household's
Don't know

SECTION 2.2: SOCIAL MIXING – GENERAL

INTERVIEWER READ OUT: **I would now like to ask you a few questions about the AREA GENERALLY.**

ASK ALL

QMIX18. SHOWCARD MIX18 (R) **To what extent do you agree or disagree with the following statement: There is a large mix of people from different backgrounds in the area.** SINGLE CODE ONLY.

Definitely agree
Tend to agree
Tend to disagree
Definitely disagree
Don’t know

ASK IF LIVED IN THE AREA OVER TWO YEARS AT HO6NEWA OR LONGITUDINAL

QMIX19. SHOWCARD MIX19 (R) **How much, if at all, has the MIX OF PEOPLE in this area changed in the last two years?** SINGLE CODE ONLY.

A great deal
A fair amount
Not very much
Not at all
Don’t know

ASK IF THINK AREA HAS CHANGED AT QMIX19 (CODES 1-3)

QMIX20. **In what ways would you say the mix of people in the area has changed in the last two years?** PROBE FULLY: **How else?** DO NOT PROMPT, MULTICODE OK .

Immigrants/asylum seekers/ethnic minorities
- More immigrants/foreigners
- Fewer immigrants/foreigners
- More asylum seekers
- Fewer asylum seekers
- More ethnic minorities generally
- Fewer ethnic minorities generally
- Different mix of ethnic minority groups

Incomes
- More poorer people
- Fewer poorer people
- More well-off people
- Fewer well-off people

Age/household makeup
- More young people
- Fewer young people
- More older people
- Fewer older people
- More single people
- Fewer single people
- More families
- Fewer families

Tenure
- More home owners
- More people renting

Employment
- More professionals
- More unemployed people

Social issues
- More ‘problem families/neighbours’
- Fewer ‘problem families/neighbours

Mobility
- More people moving in from outside of this area
- Fewer people moving in from outside of this area

Other (SPECIFY)

Don’t know

ASK ALL

QMIX21. SHOWCARD MIX21 (R) **To what extent do you agree or disagree that having a mix of different people in this local area makes it a more enjoyable place to live?** SINGLE CODE ONLY (*CITIZENSHIP LAS*)

Definitely agree
Tend to agree
Tend to disagree
Definitely disagree
Don't know

QMIX22. SHOWCARD MIX22 (R) **In the last year, how often, if at all, have you personally visited the following locations. Please note, these do not need to be in your local area:** READ OUT

Daily
2 or 3 times a week
4 or 5 times a week
Once a week
2 or 3 times a month
Once a month
At least once a year
Never

Not applicable
Don't Know/No opinion

A. someone else's home in the local area

ASK IF WORKING AT QWO1 (CODES 1, 2 OR 4)

B. your place of work

ASK IF IN FULL-TIME EDUCATION AT WO1 (CODE 11) OR TAKEN PART IN EDUCATION/TRAINING IN THE LAST YEAR AT QED3 (CODE 1 OR 2)

C. your college/educational establishment

ASK ALL

D. a child's creche, nursery, school or college
E. a pub, club, café or restaurant
F. a group, club or organisation you belong to, e.g. a sports club or social club
G. the shops
H. a place of worship
I. a community centre
J. a park or playground

ASK IF MORE THAN ONE CODE A – J ATTENDED AT LEAST MONTHLY AT QMIX22 (CODES 1-6)

QMIX23. **You said that you visited the following locations at least once a month.**

INTERVIEWER READ BULLETED <TEXT SUB FROM MIX22>

At which of these do you mix socially with PEOPLE FROM DIFFERENT BACKGROUNDS to you THE MOST?

INTERVIEWER ADD IF NECESSARY: **Please think about all the occasions when you have mixed with someone or a group of people from a different background on a more personal level through a conversation or some other form of personal interaction, but don't include situations where you've interacted with people SOLELY for work or business, for example just to buy something.**

[CODE FRAME CONSISTS OF THOSE PLACES THAT RESPONDENT ATTENDS AT LEAST MONTHLY AT QMIX22.]

Don’t know
Do not mix with people from different backgrounds.

ASK IF ONE CODE A – J ATTENDED AT LEAST MONTHLY AT QMIX22 (CODES 1-6)

QMIX24. **Previously you said that you visited** <TEXT SUB FROM QMIX22> **at least once a month. Do you mix socially with PEOPLE FROM DIFFERENT BACKGROUNDS to you when you visit** <TEXT SUB FROM QMIX22>**?**

INTERVIEWER ADD IF NECESSARY: **Please think about all the occasions when you have mixed with someone or a group of people from a different background on a more personal level through a conversation or some other form of personal interaction, but don't include situations where you've interacted with people SOLELY for work or business, for example just to buy something.**

Yes – mix with people from different backgrounds
No – do not mix with people from different backgrounds.
Don't know

ASK IF LOCATION GIVEN AT QMIX23 (NOT DON'T KNOW OR DO NOT MIX CODES) OR MIX AT QMIX24 (CODE 1)

QMIX25. **And, can you tell me if this** <TEXT SUB FROM QMIX23 or QMIX24> **is within around 15 minutes walk of your current home or is it further away?**

Within 15 minutes walk
Further away
Refused

SECTION 3: LOCAL AREA REPUTATION

INTERVIEWER READ OUT: **Finally, I would now like to ask you some questions about the reputation of this area.**

ASK ALL

QMIX26. **Do you think that this area has …** READ OUT. SINGLE CODE ONLY (*SHEFFIELD HALLAM KNOWSLEY STUDY*)

A good reputation LOCALLY
A mixed reputation LOCALLY
A poor reputation LOCALLY
Or the same reputation as other areas in <TEXT SUB CITY NAME>**?**
Don't know

QMIX27. **And lastly, compared to other areas in** <TEXT SUB CITY> **GENERALLY**, **do you think that this area is …** READ OUT. SINGLE CODE ONLY (*SHEFFIELD HALLAM KNOWSLEY STUDY*)

A better place to live
A worse place to live
Or the same as other areas in <TEXT SUB CITY NAME>**?**
Don't know

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

12. LUTON (MARSH FARM) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which March Farm Community Development Trust are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK ALL
QMAR1. SHOWCARD MAR1 (R) **Most of us worry at some time or other about being the victim of a crime. Using one of the phrases on this card, could you tell me how worried you are about having things stolen from your car?** SINGLE CODE ONLY (*BRITISH CRIME SURVEY)*

Very worried
Fairly worried
Not very worried
Not at all worried
Not applicable

(2006: MAR1; 2004: CR3D)

QMAR2. **Do you or anyone in your household own or have the use of any vehicles?** IF CAR, ASK: **How many cars do you own or have the use of (include company cars if private use is allowed)?** MULTICODE OK.

1 car
2 cars
3+ cars
Light van
Motor cycle
None of these

(2006: MAR2; 2004: CR6)

ASK IF VEHICLE IN THE HOUSEHOLD AT QMAR2 (CODES 1-5)
QMAR3. **And in the last 12 months, have you or anyone else <u>currently</u> living in this household had…** READ OUT. ROTATE ORDER. SINGLE CODE FOR EACH *(BASED ON BRITISH CRIME SURVEY – NOT PERFECT MATCHES AS ASKED IN MORE DETAIL)*

A. **a car, van, motorcycle or other motor vehicle, stolen or driven away without permission**?
B. **anything stolen off a vehicle or out of it (part of the vehicle, personal possessions or other things)**?
C. **a vehicle tampered with or damaged by vandals or people out to steal?**

Yes
No

(2006: MAR3; 2004: CR7)

ASK ALL
QMAR4. SHOWCARD MAR4 (R) **Now, using this card, I would like you to tell me how satisfied or dissatisfied you are with the quality of provision from each of the following education services in this local area.** READ OUT. SINGLE CODE FOR EACH. *(PEOPLE'S PANEL BASELINE – CATEGORIES MARKED WITH *)*

A. **Local childminders and childcare clubs**
B. **Local pre-school nursery provision**
C. **Local primary schools***
D. **Local secondary schools***
E. **Local sixth form/FE colleges**
F. **Local adult education centre**

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(2004: ED7)

QMAR5. **Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?** SINGLE CODE ONLY.

Yes
No
Don't know

(2004: ED8)

ASK IF PARENT/GUARDIAN AT MAR5 (CODE 1)
QMAR6. **Do you help your child/ren with any educational activity, including homework?** IF YES, ASK: **How many hours a week, on average, would you say you spend helping the child/ren with educational activities?** SINGLE CODE ONLY.

Yes:
Under 1 hour
1 but less than 2 hours
2 but less than 5 hours
5 but less than 10 hours
10 but less than 20 hours
20 hours or over
No
No-one in household at school
Don't know

(2004: CH2)

QMAR7. SHOWCARD MAR7 (R) **Which services on this card do/does your child/ren use or go to? Just read out the letters that apply.** MULTICODE OK. *(PEOPLE'S PANEL BASELINE – CATEGORIES MARKED WITH *)*

A. Local childminders and childcare clubs
B. Local pre-school nursery provision
C. Local primary schools*
D. Local secondary schools*
E. Local sixth form/FE colleges
F. Local adult education centre*
None of these
Don't know

(2004: ED9)

ASK ALL
QMAR8. SHOWCARD MAR8 (R) **Have you heard of any of these local services/projects? Just read out the letters that apply.** MULTICODE OK.

A. Turning Corners: a local employment agency based at the Community Enterprise Resource Centre
B. Business Start and Go: a local business enterprise project
C. Neighbourhood Wardens
D. Marsh Farm Bursary Fund: a fund for residents who want to improve employment possibilities (e.g. funding for child minding, accredited course fees)
E. Environmental Design Team (EDT): a team who works with residents to make improvements to the local environment
None of these
Don't know

(NEW)

ASK ALL HEARD OF SERVICES/PROJECTS AT QMAR8 (CODES 1 - 5)
QMAR9. SHOWCARD MAR8 (R) AGAIN **And have you or anyone in your household used any of these of these services/projects? Again, just read out the letters that apply.** MULTICODE OK.

A. Turning Corners: local employment agency based at the Community Enterprise Resource Centre
B. Business Start and Go: a local business enterprise project
C. Neighbourhood Wardens
D. Marsh Farm Bursary Fund: a fund for residents who want to improve employment possibilities (e.g. funding for child minding, accredited course fees)
E. Environmental Design Team (EDT): a team who works with residents to make improvements to local environment

None of these
Don't know

(NEW)

ASK ALL HEARD OF EACH SERVICE/PROJECT AT QMAR8 (CODES 1 - 5)
QMAR10. SHOWCARD MAR10 (R) **To what extent, if at all, would you say <INSERT NAME OF SERVICE/PROJECT> has improved quality of life for you and your household or the area generally?** SINGLE CODE FOR EACH.

A great deal
A fair amount
Not very much
Not at all
Don't know

(NEW)

ASK ALL
QMAR11. SHOWCARD MAR11 (R) **Finally**, **the NDC is considering moving the library from the shopping centre into one of two buildings on the estate that are currently being developed. Which of these options, if any, do you most prefer?** SINGLE CODE ONLY.

Community Enterprise and Resource Centre (the old Coulters Building)
Lea Manor School
Either of these
Neither of these
Keep within the shopping centre
Don’t know

(NEW)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

14. SOUTHAMPTON (THORNHILL PLUS YOU) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Thornhill Plus You New Deal for Communities are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording.

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK ALL
QSTN1. SHOWCARD STN1 (R) **To what extent do you agree or disagree that people in the local area working together can influence decisions about Council and other services?** SINGLE CODE ONLY.

Strongly agree
Agree
Neither agree nor disagree
Disagree
Strongly disagree
Don't know

(2006: STN1; 2004: STN3)

QSTN2. SHOWCARD STN2 (R) **Using this card, would you say that your access to the following services has improved, declined or stayed the same over the last two years?** READ OUT A-D. SINGLE CODE FOR EACH.

A. **Health services (e.g. GPs, health centres)**
B. **Education facilities (e.g. local schools/adult education centres)**
C. **Advice on employment and training**
D. **Crime prevention services (e.g. local police and neighbourhood wardens)**

Improved a lot
Improved a little
Stayed the same
Declined a little
Declined a lot
Do not use service
Don't know

(2006: STN2; 2004: STN4)

QSTN3. SHOWCARD STN3 (R) **Would you say that the level of crime in the local area has increased, decreased, or remained the same over the last two years, that is, since 2006?** SINGLE CODE ONLY.

Increased a great deal
Increased slightly
Neither increased or decreased
Decreased slightly
Decreased a great deal
Don't know

(2006: STN3: 2004; STN5)

QSTN4. SHOWCARD STN4 **How frequently have you taken part in any sport or exercise related activity (e.g. walking briskly, cycling, swimming, keep fit/aerobics, team sports, individual sports) for at least 30 minutes continuously in the last 12 months?** SINGLE CODE ONLY.

At least 5 times per week
At least 3 times per week
At least once per week
About once a fortnight
About once a month
Within the last 6 months
Within the last year
Longer ago
Never
Don't know

(2006: STN6)

QSTN5. SHOWCARD STN5 **Do you personally have any loans/credit or owe money to any of the people and organisations on this card?** IF YES: **Which ones? Just read out the letters that apply.** MULTICODE OK (ONS OMNIBUS FOR SRB EVALUATION, except CREDIT UNION LOAN)

Yes:
A. Friend or relative
B. Bank overdraft
C. Credit/store/charge card
D. Personal loan from a bank or building society
E. HP or instalment purchase (including mail order company)
F. Loan from a money lender
G. Loan from a pawnbroker
H. Loan from cheque company (eg Provident)
I. Loan from DSS/DWP social fund
J. Rent arrears
K. Mortgage arrears
L. Loan from a finance company
M. Loan from a credit union
N. Utility company – electricity, gas, water
O. Council Tax arrears
P. Other person or organisation (SPECIFY)
Owe money, but refuse to say which ones
No, none of these
Refused

(2006: STN7: 2004: FI9)

ASK IF HAVE LOANS/CREDIT/OWE MONEY AT QSTN5 (CODES 1-17)
QSTN6. **Can I just check, are you having any difficulties repaying what you owe?** IF YES, ASK: **Is that severe difficulty or some difficulty?** SINGLE CODE ONLY.

Yes, severe difficulties
Yes, some difficulties
No difficulty
Refused

(2006: STN8: 2004: FI10)

ASK ALL
QSTN7. **And finally, how many bedrooms does this property have?**

ENTER NUMBER
Refused

(NEW)

[END]

Ipsos MORI

GfK NOP

NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

15. BRISTOL (BARTON HILL) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Bristol NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response is 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

ASK ALL
QBRS1. SHOWCARD BRS1 (R) **To what extent do you agree or disagree with the following statements** … READ OUT. SINGLE CODE FOR EACH

A. **In this neighbourhood people from different backgrounds - for example, race, disability, social group - get on well together**
B. **I feel that ethnic differences are respected in my neighbourhood**

Strongly agree
Tend to agree
Neither agree nor disagree
Tend to disagree
Strongly disagree
No opinion

(2006: BRS1)

QBRS2. SHOWCARD BRS2 (R) **Now, using this card, I would like you to tell me how satisfied or dissatisfied you are with the quality of provision from each of the following education services in this local area.** READ OUT. SINGLE CODE FOR EACH. (*PEOPLE'S PANEL BASELINE – CATEGORIES MARKED WITH* *)

A. **Local childminders and childcare clubs**
B. **Local pre-school nursery provision**
C. **Local primary schools***
D. **Local secondary schools***
E. **Local sixth form/FE colleges**
F. **Local adult education centre***

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(2006: BRS2, 2004: ED7)

QBRS3. **Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?** SINGLE CODE ONLY.

Yes
No
Don't know

(2006: BRS3, 2004: ED8)

ASK IF PARENT/GUARDIAN AT QBRS3 (CODE 1)
QBRS4. SHOWCARD BRS4 (R) **Which services on this card do/does your child/ren use or go to? Just read out the letters that apply**. MULTICODE OK.
(*PEOPLE'S PANEL BASELINE – CATEGORIES MARKED WITH* *)

A. Local childminders and childcare clubs
B. Local pre-school nursery provision
C. Local primary schools*
D. Local secondary schools*
E. Local sixth form/FE colleges
F. Local adult education centre*
None of these
Don't know

(2006: BRS4, 2004: ED9)

ASK ALL
QBRS5. SHOWCARD BRS5 (R) **Have you heard of any of these local projects which are supported by Community at Heart? Just read out the letters that apply.**
MULTICODE OK.

A. The Neighbourhood Shop (formerly the New Deal Shop) on Avonvale Road
B. East Bristol Advice Services - advice on benefits, housing, debt etc
C. Employment Links - advice on employment and work related training
D. Healthy Living Centre (excluding GP surgery) – Arts, CHIPS complementary therapies, CAAAD (Community Action Around Alcohol and Drugs)
E. CAAAD (Community Action Around Alcohol and Drugs) – advice and support on drugs and alcohol issues – based at Church/Ducie Road
F. SARI (Support Against Racist Incidents) – support for victims of racist incidents
G. Barton Hill Settlement
H. Somali Resource Centre – based on Avonvale Road
Don't know
None of these

(2006: BRS5, 2004: BEN1)

ASK ALL AWARE OF ONE OR MORE PROJECTS AT QBRS5 (CODE A-H)
QBRS6. SHOWCARD BRS5 (R) AGAIN **And have you or anyone in your household directly benefited from, used or attended any of these projects? Again, just read out the letters that apply** MULTICODE OK.

A. The Neighbourhood Shop (Formerly the New Deal Shop) on Avonvale Road
B. East Bristol Advice Services - advice on benefits, housing, debt etc
C. Employment Links - advice on employment and work related training
E. Healthy Living Centre (excluding GP surgery) – Arts, CHIPS complementary
therapies, CAAAD (Community Action Around Alcohol and Drugs).
E. CAAAD (Community Action Around Alcohol and Drugs) – advice and support on drugs and alcohol issues – based at Church/Ducie Road
F. SARI (Support Against Racist Incidents) – support for victims of racist incidents
G. Barton Hill Settlement
H. Somali Resource Centre – based on Avonvale Road
Don't know
None of these

(2006: BRS6, 2004: BEN2)

ASK ALL
QBRS7. SHOWCARD BRS7 (R) **"Community at Heart" is a local scheme which is working to improve this area as a whole. Looking at this card, which one or two sources of information would be most useful to you to find out about the Community at Heart scheme? Just read out the letters that apply.** CODE UP TO TWO.

A. "Grass Roots" newspaper
B. "In the Know" newsletter
C. Word of mouth
D. A named personal contact
E. Neighbourhood shop (formerly the New Deal Shop)
F. Notice boards in the street
G. Website/internet
H. Email
I. Commercial newspapers (e.g. Evening Post, Observer)
J. Public meetings
K. Social events
L. Community radio station ("Radio 19")
Other (SPECIFY)
Don't know
None/do not want information

(2006: BRS8)

QBRS8. SHOWCARD BRS8 (R) **How do you rate "Grass Roots" as a community newspaper?** SINGLE CODE ONLY.

Very good
Fairly good
Neither good nor poor
Fairly poor
Very poor
No opinion
Don't receive
I don't read it

(2006: BRS9)

QBRS9. SHOWCARD BRS8 (R) AGAIN **And how do you rate "In the Know" as a source of information about the Community at Heart scheme?** SINGLE CODE ONLY.

Very good
Fairly good
Neither good nor poor
Fairly poor
Very poor
No opinion
Don't receive
I don't read it

(2006: BRS10)

QBRS10. **In the last year have you or anyone in your household …** READ OUT. ROTATE ORDER. SINGLE CODE FOR EACH.

A. **Been to an event as part of an audience, for example, concert/music gig or theatre?**
B. **Taken part in a creative activity such as a local event or workshop?**
None of these

(2006: BRS11)

QBRS11. SHOWCARD BRS11 (R) **From this card can you tell me how much of a problem racial or religious harassment is in this local area (even if it doesn't affect you personally)?** *(CITIZENSHIP LAS SURVEY 2007)*

Very big problem
Fairly big problem
Not a very big problem
Not a problem at all
Don't know

(NEW)

QBRS12. **What three or four things most need improving in this area, to improve the quality of your life?** PROBE FULLY, WITH: **What else?** DO NOT PROMPT. CODE UP TO FOUR.

Crime and Safety
- General level of crime
- Fear of crime
- Local police services
- Car crime
- Burglary
- Physical attacks/muggings
- Drug dealing/use

Environment
- General appearance of the area
- Litter/rubbish
- Graffiti/vandalism
- Abandoned cars
- Dogs/dog mess
- Run down/ boarded up properties
- Parks/open spaces

Transport/Roads/Pavements
- Speed and volume of traffic
- Parking provision
- Public transport
- Pavements/footpaths

Local facilities
- Sports/leisure facilities
- Community centres/facilities
- Local shops/supermarkets
- GPs/health centres/hospitals

Feelings of community/knowing people

Housing
- Choice of housing
- Affordability of housing
- Upkeep/quality of housing
- Housing service provided by your landlord

Children/Young people
- Childcare provision
- Play areas and facilities for younger children
- Facilities for teenagers

Education/Training
- Primary schools
- Secondary schools
- Adult education/training

Employment/local economy/job opportunities

Other (SPECIFY)

Nothing

Don’t know

(2004: QQL3NEW)

ASK ALL WHO THINK AREA BETTER/WORSE WHO HAVE BEEN IN THE AREA 2+ YEARS AT QQL4 (BETTER, CODES 1 OR 2; WORSE, CODES 4 OR 5)

QBRS13. **Why do you say that the area is <BETTER/WORSE> than two years ago?**

DO NOT PROMPT. PROBE: **Why else?**

BETTER

Crime and safety
- Less crime generally
- Less drug use/dealing

Less mugging/attacks
- Less burglary
- Less car crime
- More police around
- Security cameras (CCTV)
- Neighbourhood/street wardens

Environment
- General appearance of the area improved
- Less litter/rubbish
- Less graffiti/vandalism
- Removal of abandoned cars
- Fewer boarded up/derelict properties

Community
- More community spirit
- Have more say/control of local issues
- Problem neighbours/residents moved out

Housing
- My housing has improved
- Housing changes have improved area

Education/Training
- Improved nursery/childcare provision
- School improvements
- More/better training courses available

Children/Young people
- Fewer young people hanging around on the streets
- More/better play areas and facilities for younger children
- More facilities for teenagers

Transport/Roads
- Better public transport
- Less traffic/better traffic management

Local services/facilities
- Better sports/leisure facilities
- Better community centres/facilities
- Improvements to health services
- More/better shops
- Better parks/open spaces

Employment
- More local job opportunities

Other
Other (SPECIFY)
No particular reason
Don’t know

WORSE

Crime and safety
- More crime generally
- More drug use/dealing
- More mugging/attacks
- More burglary
- More car crime
- Less police around

Environment
- General appearance of the area got worse
- More litter/rubbish
- More graffiti/vandalism
- More abandoned cars
- More boarded up/derelict properties

Community
- Less community spirit
- Have less say/control of local issues
- Worse people moving in to area

Housing
- My housing has got worse
- Housing changes have made area worse
- Housing changes have been disruptive

Education/training
- Less/worse nursery/childcare provision
- Schools got worse
- Fewer/worse training courses

Children/Young people
- More young people hanging around on the streets
- Facilities for children have got worse
- Facilities for teenagers have got worse

Transport/Roads
- Public transport got worse
- Traffic/traffic management got worse

Local services/facilities
- Sports/leisure facilities got worse
- Community centres/facilities got worse
- Health services got worse
- Fewer/worse shops
- Parks/open spaces got worse

Employment
- Fewer local job opportunities

Other
- Other (SPECIFY)

No particular reason

Don't know

(2004: QQL4NEW)

ASK ALL WHO CODE 'BLACK OR BLACK BRITISH – AFRICAN' OR 'ANY OTHER BLACK BACKGROUND' AT QHD7 (CODES 13 OR 14)
QBRS14. SHOWCARD BRS14 **To which of these groups do you consider you belong? Just read out the letter or letters that apply.** MULTICODE OK.

A. Algerian
B. Angolan
C. Beninese
D. Burundian
E. Cameroonian
F. Congolese
G. Egyptian
H. Eritrean
I. Ethiopian
J. Gabonese
K. Gambian
L. Ghanaian
M. Guinean
N. Kenyan
O. Liberian
P. Libyan
Q. Madagascan
R. Malawian
S. Malian
T. Mauritanian
U. Moroccan
V. Mozambican
W. Namibian
X. Nigerian
Y. Rwandan
Z. Senegalese
AA. Seychellois
BB. Sierra Leonean
CC. Somali
DD. South African
EE. Sudanese
FF. Tanzanian
GG. Tunisian
HH. Ugandan
II. Zambian
JJ. Zimbabwean
Other (SPECIFY)
Refused

(2006: BRS12)

ASK ALL WHO CODE 'ANY OTHER WHITE BACKGROUND' AT QHD7 (CODE 3)
QBRS15 . SHOWCARD BRS15 **To which of these groups do you consider you belong? Just read out the letter or letters that apply.** MULTICODE OK.

A. Austrian
B. Belgian
C. British
D. Cypriot
E. Czech
F. Danish
G. Dutch
H. English
I. Estonian
J. Finnish
K. French
L. German
M. Greek
N. Hungarian
O. Icelandic
P. Italian
Q. Latvian
R. Lithuanian
S. Maltese
T. Norwegian
U. Polish
V. Portuguese
W. Scottish
X. Slovakian
Y. Slovenian
Z. Spanish
AA. Swedish
BB. Swiss
CC. Welsh
Other (SPECIFY)
Refused

(2006: BRS13)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

17. BIRMINGHAM (KINGS NORTON) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which 3 Estates are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK ALL

QKNT1. SHOWCARD QKNT1 (R) **The Kings Norton NDC partnership is intending to implement measures which will be designed to improve residents' feelings of safety when using paths and walkways on the Hawkesley estate.**

Taking your answer from this card, to what extent, if at all, do you feel that the following measures will help improve your feeling of safety on paths and walkways on the Hawkesley estate? READ OUT. ROTATE ORDER. SINGLE CODE ONLY FOR EACH STATEMENT

A. **Increase/improved street lighting**
B. **Cutting back of bushes**
C. **Signposts on pathways**

A great deal
A fair amount
Not very much
Not at all
Don't know

(NEW)

QKNT2. SHOWCARD KNT2 **In the last 12 months have you given UNPAID help to any groups, clubs or organisations in any of the ways shown on this card? Just read out the letters that apply.** MULTICODE OK. (*BASED ON HOME OFFICE CITIZENSHIP SURVEY*)

A. Raising or handling money/taking part in sponsored events
B. Leading the group/member of a committee
C. Organising or helping to run an activity or event
D. Visiting people
E. Befriending or mentoring people
F. Giving advice/information/counselling
G. Secretarial, admin or clerical work
H. Providing transport/driving
I. Representing
J. Campaigning
K. Other practical help (e.g. helping out at school, shopping)
L. Any other help
None of the above

(2006: QKNT8)

Finally, a few questions about the NDC magazine

QKNT3. **Can I just check, have you seen the monthly "3 Estates Life" magazine?** SINGLE CODE ONLY.

Yes
No
Don't know

(2006: QKNT3)

ASK IF SEEN 3 ESTATES LIFE MAGAZINE AT QKNT3 (CODE 1)
QKNT4. **And have you read the monthly "3 Estates Life" magazine?** SINGLE CODE ONLY.

Yes
No
Don't know

(2006: QKNT4)

ASK IF READ 3 ESTATES LIFE MAGAZINE AT QKNT4 (CODE 1)
QKNT5. SHOWCARD KNT5 (R) **How useful, if at all, would you say the "3 Estates Life" magazine is?** SINGLE CODE ONLY.

Very useful
Fairly useful
Not very useful
Not at all useful
Don't know

(2006: QKNT5)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

18. BIRMINGHAM ASTON (ASTON PRIDE) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Birmingham Aston NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response is 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording.

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK ALL
QAST1. SHOWCARD AST1 **Have you heard of any of these local projects which are supported by Aston Pride? Please just read out the letters that apply.** MULTICODE OK.

A. Pertemps: Service based in Newtown Shopping Centre that provides advice, guidance and job training to help people into work
B. Employment Connections: Programme providing employment support and training
C. Bangladeshi Youth Forum (BYF): Organisation based at the Aston Centre for the Family offering dedicated outreach support to young men and women to help them into work and training

None of these
Don't know

(2004: Based on QBEN1)

ASK ALL WHO MENTIONED SOMETHING AT QAST1 (CODE 1-3)
QAST2. SHOWCARD AST1 AGAIN **And have you or anyone in your household directly benefited from, used or attended any of these projects? Again, just read out the letters that apply.** MULTICODE OK.

A. Pertemps: Service based in Newtown Shopping Centre that provides advice, guidance and job training to help people into work
B. Employment Connections: Programme providing employment support and training
C. Bangladeshi Youth Forum (BYF): Organisation based at the Aston Centre for the Family offering dedicated outreach support to young men and women to help them into work and training

None of these
Don't know

(2004: Based on QBEN2)

ASK ALL
QAST3. SHOWCARD AST3 (R) **Which of the following services, if any, do you think would be most useful in helping people in the area get jobs?** MULTICODE OK.

A. Adult education courses
B. Vocational training
C. IT training
D. Information and advice about finding jobs
E. Careers advice
F. English language classes
G. Mentoring programmes
Other (SPECIFY)
None of these
Don't know

(NEW)

I'm now going to ask you a few questions about shops in the local area.

ASK ALL
QAST4. **On average, how often do you use local shopping facilities, if at all?** SINGLE CODE ONLY.

Every day
At least 3 times a week
At least once a week
At least once a fortnight
At least once a month
At least once every six months
At least once a year
Never
Don't know

(NEW)

ASK ALL WHO USE LOCAL SHOPPING FACILITIES AT QAST4 (CODE 1-7)
QAST5. SHOWCARD AST5 (R) **How satisfied or dissatisfied you are with local shopping facilities?** SINGLE CODE ONLY.

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(NEW)

ASK ALL DISSATISFIED WITH LOCAL SHOPPING FACILITIES AT QAST5 (CODE 4-5)
QAST6. SHOWCARD AST6 (R) **Looking at this card, please can you tell me WHICH TWO OR THREE THINGS, if any, would make you more satisfied with local shopping facilities?** PROBE WITH: **What else?** CODE UP TO THREE.

A. Longer shopping hours
B. More high street shops
C. More independent shops
D. More clothing shops
E. Better access for disabled people
F. Safety from crime
G. Better pedestrian access between shops and public transport
H. More/cheaper places to park
I. More attractive shop fronts
Other (SPECIFY)
None of these
Don't know

(NEW)

I'd now like to ask you a few questions about yourself.

ASK ALL WHO SAY ENGLISH NOT FIRST LANGUAGE AT QHD8 (CODE 2)
QAST7. **Earlier you said that English is not your first language. How well would you say you speak English? Is it…** READ OUT. SINGLE CODE ONLY.

Very well
Fairly well
Slightly
Or, not at all?
Don't know

(2004:QHD9)
ASK ALL WHO WOULD LIKE TO TAKE PART IN (ADDITIONAL) EDUCATION/TRAINING COURSES AT QED4 (CODE 1) AND ENGLISH IS NOT FIRST LANGUAGE AT QHD8 (CODE 2)
QAST8. **Earlier you said that you would be interested in taking part in (additional) education or training. Would this education or training be to help you improve your English?** SINGLE CODE ONLY.

Yes
No
Don't know

(NEW)

ASK ALL WHO SAY YES AT QAST8 (CODE 1)
QAST9. **What are your main reasons for wanting to improve your English?** DO NOT PROMPT. PROBE WITH: **Why else?** MULTICODE OK.

Integration/talking to your neighbours
Citizenship examinations
Supporting child(ren)'s learning
Finding employment
Using public services (e.g., doctors/police/council)
Other (SPECIFY)
Don't know
Refused

(NEW)

ASK ALL WHO SAY ENGLISH NOT FIRST LANGUAGE AT QHD8 (CODE 2)
QAST10. **If you wanted to improve your English, where would you go to find out about the opportunities available?** MULTICODE OK.

Local council
Aston Pride NDC
Library
Community centre
Local colleges/schools
Internet
Other (SPECIFY)
Don't know

(NEW)

QAST11. **What sorts of things, if any, would encourage you to take part in (additional) education or training to improve your English?** DO NOT PROMPT. MULTICODE OK.

Childcare
More time
Improved health
Increased confidence
Convenience/location/flexible hours
Subsidies/free
Incentives/promise of a job
Other (SPECIFY)
Nothing
Don't know

(NEW)

ASK ALL
QAST12. **And finally, how many bedrooms does this property have?**

ENTER NUMBER
Refused

(NEW)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

29. COVENTRY (WEHM NDC PARTNERSHIP) NDC FINAL QUESTIONS 28th APRIL 2008

This document presents the questions which Coventry (WEHM NDC Partnership) NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording.

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

I'm going to ask you a few questions about some planned changes in your area.

ASK ALL
QCOV1. **Have you heard about the BKW Masterplan Implementation proposal to redevelop the housing in the areas of Wood End, Henley Green, Manor Farm and Deedmore by demolishing existing housing and building new houses and flats?**
SINGLE CODE ONLY.

Yes
No
Don't know

(2008: based on QCLP8)

ASK IF HEARD ABOUT PROPOSAL AT QCOV1 (CODE 1)
QCOV2. SHOWCARD COV2 (R) **And how much do you feel you know about the BKW Masterplan Implementation redevelopment proposal?** SINGLE CODE ONLY.

Know a great deal
Know a fair amount
Know just a little
Heard of, but know nothing
Never heard of
Don't know

(2008: based on QCLP9)

ASK IF KNOW SOMETHING ABOUT PROPOSAL AT QCOV2 (CODES 1-3)
QCOV3. SHOWCARD COV3 (R) **Overall, how satisfied or dissatisfied are you with the redevelopment proposal?** SINGLE CODE ONLY.

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(2008: QCLP10)

INTERVIEWER READ OUT: **I'd now like to ask some questions about childcare.**

ASK ALL

QCOV4. **Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?** SINGLE CODE ONLY.

Yes
No
Don't know

(2004: QED8)

ASK IF PARENT/GUARDIAN AT QCOV4 (CODE 1)

QCOV5. SHOWCARD COV5 (R) **Which, if any, of the following childcare arrangements and services have you used in the last 12 months? Just read out the letters that apply**. MULTICODE OK.

A. Friend
B. Relative
C. Full day nursery
D. Childminder
E. Childcare club
F. Part-time childcare/shoppers crèche
G. Paid baby-sitter/baby sitting scheme
Other (SPECIFY)
None of these
Don't know

(NEW)

QCOV6. SHOWCARD COV5 (R) AGAIN **And which, if any, would you like to use, or use more frequently than you do at the moment?** PROBE FULLY, WITH **What else?** DO NOT PROMPT. MULTICODE OK.

A. Friend
B. Relative
C. Full day nursery
D. Childminder
E. Childcare club
F. Part-time childcare/shoppers crèche
G. Paid baby-sitter/baby sitting scheme
Other (SPECIFY)
None of these
Don't know

(NEW)

QCOV7. SHOWCARD COV7 (R) **How satisfied or dissatisfied are you with existing childcare services in your area?** SINGLE CODE ONLY.

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(NEW)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

20. SANDWELL (GREETS GREEN) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Sandwell (Greets Green) NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK ALL
QGGN1. SHOWCARD GGN1 (R) **How satisfied or dissatisfied are you with the quality of the service provided by the police?** SINGLE CODE ONLY. (*PEOPLE'S PANEL BASELINE)*

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(2006: QGGN1, 2004: QCR2)

ASK IF BEEN INVOLVED AT CO6 (CODE 1)
QGGN2. **Earlier you said you had been involved in a local organisation on a voluntary basis (i.e. work for which you are not paid, except for expenses). In the last three years, have you had any responsibilities in this (these) organisation(s), such as being a committee member, raising funds, organising events or doing administrative or clerical work?** SINGLE CODE ONLY. *(GENERAL HOUSEHOLD SURVEY – SOCIAL CAPITAL MODULE)*

Yes
No
Don't know

(2006: QGGN2, 2004:QCO7)

ASK ALL
QGGN3. SHOWCARD GGN3 (R) **On the whole, do you think that over the past two years the general APPEARANCE of this area has improved, stayed the same or deteriorated?** SINGLE CODE ONLY.

Appearance got much better
Appearance got slightly better
Appearance not changed much
Appearance got slightly worse
Appearance got much worse
Don't know

(2006: QGGN5)

QGGN4. **Finally**, **does your accommodation have central heating? If you have central heating available please answer 'yes' whether or not you use it.** ADD IF NECESSARY: **Central heating includes: gas, oil or solid fuel central heating; night storage heaters; warm air heating; underfloor heating.** SINGLE CODE ONLY. *(CENSUS 2001)*

Yes, in some or all rooms
No
Don't know

(2006: QGGN6)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

21. WALSALL (BLAKENALL) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Walsall (Blakenall) NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

ASK ALL
QWAL1. **What three or four things most need improving in this area, to improve the quality of your life?** PROBE FULLY, WITH: **What else?** DO NOT PROMPT. CODE UP TO FOUR.

- Crime and Safety
  - General level of crime
  - Fear of crime
  - Local police services
  - Car crime
  - Burglary
  - Physical attacks/muggings
  - Drug dealing/use
- Environment
  - General appearance of the area
  - Litter/rubbish
  - Graffiti/vandalism
  - Abandoned cars
  - Dogs/dog mess
  - Run down/ boarded up properties
  - Parks/open spaces
- Transport/Roads/Pavements
  - Speed and volume of traffic
  - Parking provision
  - Public transport
  - Pavements/footpaths
- Local facilities
  - Sports/leisure facilities
  - Community centres/facilities
  - Local shops/supermarkets
  - GPs/health centres/hospitals
- Feelings of community/knowing people
- Housing
  - Choice of housing
  - Affordability of housing
  - Upkeep/quality of housing
  - Housing service provided by your landlord
- Children/Young people
  - Childcare provision
  - Play areas and facilities for younger children
  - Facilities for teenagers
- Education/Training
  - Primary schools
  - Secondary schools
  - Adult education/training
- Employment/local economy/job opportunities
- Other (SPECIFY)
- Nothing
- Don’t know

(2006: QWAL1, 2004:QQL3NEW)

ASK ALL WHO THINK AREA BETTER/WORSE WHO HAVE BEEN IN THE AREA 2+ YEARS AT QQL4 (BETTER, CODES 1 OR 2; WORSE, CODES 4 OR 5)

QWAL2. **Earlier you said that this area was <BETTER/WORSE> than two years ago. Why do you say that the area is <BETTER/WORSE> than two years ago?** DO NOT PROMPT. PROBE: **Why else?** MULTICODE OK.

BETTER

Crime and safety
- Less crime generally
- Less drug use/dealing
- Less mugging/attacks
- Less burglary
- Less car crime
- More police around
- Security cameras (CCTV)
- Neighbourhood/street wardens

Environment
- General appearance of the area improved
- Less litter/rubbish
- Less graffiti/vandalism
- Removal of abandoned cars
- Fewer boarded up/derelict properties

Community
- More community spirit
- Have more say/control of local issues
- Problem neighbours/residents moved out

Housing
- My housing has improved
- Housing changes have improved area

Education/Training
- Improved nursery/childcare provision
- School improvements
- More/better training courses available

Children/Young people
- Fewer young people hanging around on the streets
- More/better play areas and facilities for younger children
- More facilities for teenagers

Transport/Roads
- Better public transport
- Less traffic/better traffic management

Local services/facilities
- Better sports/leisure facilities
- Better community centres/facilities
- Improvements to health services
- More/better shops
- Better parks/open spaces

Employment
- More local job opportunities

Other
Other (SPECIFY)
No particular reason
Don’t know

WORSE

Crime and safety
- More crime generally
- More drug use/dealing
- More mugging/attacks
- More burglary
- More car crime
- Less police around

Environment
- General appearance of the area got worse
- More litter/rubbish
- More graffiti/vandalism
- More abandoned cars
- More boarded up/derelict properties

Community
- Less community spirit
- Have less say/control of local issues
- Worse people moving in to area

Housing
- My housing has got worse
- Housing changes have made area worse
- Housing changes have been disruptive

Education/training
- Less/worse nursery/childcare provision
- Schools got worse
- Fewer/worse training courses

Children/Young people
- More young people hanging around on the streets
- Facilities for children have got worse
- Facilities for teenagers have got worse

Transport/Roads
- Public transport got worse
- Traffic/traffic management got worse

Local services/facilities
- Sports/leisure facilities got worse
- Community centres/facilities got worse
- Health services got worse
- Fewer/worse shops
- Parks/open spaces got worse

Employment
- Fewer local job opportunities

Other
Other (SPECIFY)
No particular reason
Don’t know

(2006: QWAL2, 2004: QQL4NEW)

ASK ALL
QWAL3. SHOWCARD WAL3 (R) **Most of us worry at some time or other about being the victim of a crime. Using one of the phrases on this card, could you tell me how worried you are about having things stolen from your car?** SINGLE CODE ONLY. (*BRITISH CRIME SURVEY – CATEGORIES MARKED WITH *)*

Very worried
Fairly worried
Not very worried
Not at all worried
Not applicable

(2006: QWAL3, 2004: QCR3D)

QWAL4. SHOWCARD WAL4 (R) **Now, using this card, I would like you to tell me how satisfied or dissatisfied you are with the quality of provision from each of the following education services in this local area.** READ OUT. SINGLE CODE ONLY FOR EACH. (*PEOPLE'S PANEL BASELINE – CATEGORIES MARKED WITH **)

A. **Local childminders and childcare clubs**
B. **Local pre-school nursery provision**
C. **Local primary schools***
D. **Local secondary schools***
E. **Local sixth form/FE colleges**
F. **Local adult education centre**

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(2006: QWAL4, 2004: QED7)

ASK ALL WHO SAID YES AT QED4 (CODE 1)
QWAL5. SHOWCARD WAL5 (R) **Earlier you said that you would like to take part in an (additional) education or training course, including work-related education and/or training. Which, if any, of the following (further) training course(s) would you be interested in attending? Please read out the letters that apply.** MULTICODE OK.

A. Business administration, management and professional (including running your own business)
B. IT/computer course
C. Humanities (e.g. history, psychology, religion etc)
D. Sciences and/or mathematics
E. Languages (e.g. French, German, English etc)
F. Creative crafts/personal development (e.g. art and design, pottery, media, photography, singing, cooking etc)
G. Sports, health, beauty/personal development (e.g. yoga, keep fit, dance, Alexander Technique, massage, aromatherapy, hairdressing, beauty therapy etc)
H. Construction/manufacturing (e.g. carpentry, engineering, mechanics etc)
I. Care services (e.g. childcare, counselling, nursing etc)
J. Hospitality services (e.g. hotel/restaurant skills, travel and tourism, catering etc)

Other
None of these
Don't know

(2006: QWAL5)

ASK ALL EXCEPT NONE/DON'T KNOW AT QWAL5 (CODE 1-11)
QWAL6. SHOWCARD WAL6 (R) **Looking at this card, in which of these locations if any, would you prefer this/these adult education course(s) to be provided? Please read out the letters that apply**. MULTICODE OK.

A. Blakenall Information Centre (BiC)
B. Blakenall Village Centre (BVC)
C. Local Community Association
D. Sandbank Nursery School
E. Sunshine Infant & Nursery School
F. Valley Nursery School
G. Millfields Nursery School
H. Blakenall Heath Junior School
I. Leamore Primary School
J. Christ Church CE School
K. Little Bloxwich CE School
L. Bloxwich CE School
M. St Peters RC School
N. Green Rock JMI
O. Elmore Green JMI
P. Harden JMI
Q. Frank F Harrison Community School
R. Shelfield Sports & Community College/ Rushall Community College
S. Walsall City Academy
T. Sneyd Community School
U. Open university/polytechnic
V. Walsall College of Art and Technology (WALCAT) - Walsall
W. Blakenall Community Association - Blakenall Row, Blakenall
X. Stan Ball Centre – 156 Lichfield Rd, Bloxwich
Bloxwich Community Partnership:
Y. - Electric Palace, Bloxwich
Z. - Elmore Green
AA.- Stoney Lane
BB. College of Continuing Education – Hawbrush Rd, Leamore
CC. Modern Apprenticeship
DD. Specialist sixth form (Art and Design College, Agricultural College)
EE. Further Education College
FF. At work
GG. Library
Other (SPECIFY)
None of these
Don't know

(2006: WAL6)

QWAL7. **And when would you prefer to attend this/these adult education course(s)? In the…** READ OUT. SINGLE CODE ONLY.

Day time
Evening
Or at the weekend
Don't know

(2006: WAL7)

ASK ALL
QWAL8. SHOWCARD WAL8 **How frequently have you taken part in any sport or exercise related activity (e.g. walking briskly, cycling, swimming, keep fit/aerobics, team sports, individual sports) for at least 20 minutes continuously in the last 12 months?** SINGLE CODE ONLY.

At least 5 times per week
At least 3 times per week
At least once per week
About once a fortnight
About once a month
Within the last year
Longer ago
Never
Don't know

(2006: WAL8)

QWAL9. **When did you last use your local hospital – including outpatient services and the Accident and Emergency department (A&E)?** SINGLE CODE ONLY.

In the last week
In the last month
In the last 6 months
In the last year
Longer ago
Never
Don't know

(2006: WAL9, 2004: QHE15)

QWAL10. SHOWCARD WAL10 **And finally, do you personally have any loans/credit or owe money to any of the people and organisations on this card?** IF YES: **Which ones? Just read out the letters that apply.** MULTICODE OK. (ONS OMNIBUS FOR SRB EVALUATION, except CREDIT UNION LOAN)

Yes:
A. Friend or relative
B. Bank overdraft
C. Credit/store/charge card
D. Personal loan from a bank or building society
E. HP or instalment purchase (including mail order company)
F. Loan from a money lender
G. Loan from a pawnbroker
H. Loan from cheque company (e.g. Provident)
I. Loan from DSS/DWP social fund
J. Rent arrears
K. Mortgage arrears
L. Loan from a finance company
M. Loan from a credit union
N. Utility company – electricity, gas, water
O. Council Tax arrears
P. Other person or organisation (SPECIFY)
Owe money, but refuse to say which ones
No, none of these
Refused

(2006: QWAL10, 2004: FI9)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

24. LEICESTER (BRAUNSTONE) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Leicester NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK FOR EACH SPORTING ACTIVITY MENTIONED AT QHE10 (CODES 4 – 14)
EXCLUDING HOUSEWORK, GARDENING, AND DIY OR BUILDING WORK (CODES 1– 3)
QLEI1. **Earlier you mentioned that you undertook <**PULL THROUGH TEXT DESCRIPTION OF ACTIVITY**> for at least 20 minutes at a time. Thinking about the LAST FOUR WEEKS, please tell me how many days per week you undertook this activity for at least 30 MINUTES?** SINGLE CODE FOR EACH.

ENTER NUMBER OF DAYS (1-28)

Undertook activity for less than 30 minutes
Don't know / can't remember

INTERVIEWER NOTE: THERE ARE 28 DAYS IN THE LAST FOUR WEEKS. SPONTANEOUS RESPONSE CODE AS BELOW

Every day = 28
Every weekday = 20
Every other day = 14
Every day at weekends = 8
One day every weekend = 4

(NEW)

ASK FOR EACH ACTIVITY UNDERTAKEN FOR 30 MINUTES AT QLEI1
QLEI2. **And on how many of these occasions was the effort you put into this activity enough to raise your breathing rate or make you out of breath or sweat?**
SINGLE CODE ONLY.

ENTER NUMBER OF DAYS (1-28)

On all occasions
None
Don't know / can't remember

INTERVIEWER NOTE: THERE ARE 28 DAYS IN THE LAST FOUR WEEKS. SPONTANEOUS RESPONSE CODE AS BELOW

Every day = 28
Every weekday = 20
Every other day = 14
Every day at weekends = 8
One day every weekend = 4 (NEW)

ASK IF LOOKING FOR WORK AT WO24 (CODE 1) AND WOULD LIKE TO TAKE PART IN ADDITIONAL TRAINING AT ED4 (CODE 1)
QLEI3. SHOWCARD LEI3 (R) **Earlier, you said you were looking for work. Looking at this card, which, if any, of the following courses would be useful to help you find a job?** MULTICODE OK.

A. How to recognise your skills and abilities
B. How to identify any training needs to make you more employable
C. Identifying the barriers to employment and how to overcome them
D. How to write your CV
E. Learn about job search methods
F. Help with application forms
G. Confidence building sessions
H. Interview techniques – how to sell yourself
I. Jobclub – weekly session to find jobs
Other (SPECIFY)
None of these
Don't know

(2008: based on QSHF5)

ASK IF LOOKING FOR WORK AT WO24 (CODE 1)
QLEI4. SHOWCARD LEI4 (R) **Which of the following services, if any, would help you be able to take up paid employment?** MULTICODE OK.

A. Grant for work clothing or tools
B. Help to find appropriate childcare
C. Help with transport costs
D. Help to set up bank/credit union account
Other (SPECIFY)
None of these
Don't know

(NEW)

ASK IF IN PAID WORK AT WO1 (CODE 1)
QLEI5. **Can I just check, is your paid employment based on a permanent or temporary contract?** SINGLE CODE ONLY.

Permanent
Temporary
Don't know
Refused

(NEW)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

25. NOTTINGHAM (RADFORD AND HYSON GREEN) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Nottingham NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response is 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

ASK ALL
QNOT1. **What three or four things most need improving in this area, to improve the quality of your life?** PROBE FULLY, WITH **What else?** DO NOT PROMPT. CODE UP TO FOUR.

- Crime and Safety
  - General level of crime
  - Fear of crime
  - Local police services
  - Car crime
  - Burglary
  - Physical attacks/muggings
  - Drug dealing/use
- Environment
  - General appearance of the area
  - Litter/rubbish
  - Graffiti/vandalism
  - Abandoned cars
  - Dogs/dog mess
  - Run down/ boarded up properties
  - Parks/open spaces
- Transport/Roads/Pavements
  - Speed and volume of traffic
  - Parking provision
  - Public transport
  - Pavements/footpaths
- Local facilities
  - Sports/leisure facilities
  - Community centres/facilities
  - Local shops/supermarkets
  - GPs/health centres/hospitals
- Feelings of community/knowing people
- Housing
  - Choice of housing
  - Affordability of housing
  - Upkeep/quality of housing
  - Housing service provided by your landlord
- Children/Young people
  - Childcare provision
  - Play areas and facilities for younger children
  - Facilities for teenagers
- Education/Training
  - Primary schools
  - Secondary schools
  - Adult education/training
- Employment/local economy/job opportunities
- Other (SPECIFY)
- Nothing
- Don’t know

(2006: NOT1, 2004: QQL3NEW)

QNOT2. **Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?** SINGLE CODE ONLY.

Yes
No
Don't know

(2006: NOT4, 2004: ED8)

QNOT3. **Overall, would you say this is a good or bad area to bring up children?**
SINGLE CODE ONLY.

Good
Bad
Don't know

(2006: NOT5, 2004: CH1)

ASK IF PARENT/GUARDIAN AT QNOT2 (CODE 1)
QNOT4. **Do you help your child/ren with any educational activity, including homework?** IF YES, ASK: **How many hours a week, on average, would you say you spend helping the child/ren with educational activities?** SINGLE CODE ONLY.

Yes:
Under 1 hour
1 but less than 2 hours
2 but less than 5 hours
5 but less than 10 hours
10 but less than 20 hours
20 hours or over
No
No-one in household at school
Don't know

(2006: NOT6, 2004: CH2)

ASK ALL
QNOT5. **Can I just check, do you look after any sick, disabled, elderly or frail people living in this or another household?** SINGLE CODE ONLY.

Yes
No
Don't know

(2006: NOT7, 2004: HE11)

QNOT6. SHOWCARD NOT6 (R) **Taking your answers from this card, in which of these ways, if any, do you currently find out about what's going on in your local area? Just read out the letters which apply.** MULTICODE OK.

Personal/work contacts
A. Through friends/family
B. Through work or work colleagues
Magazine/leaflets/posters
C. NDC Front Page Magazine
D. Leaflets through your door
E. Leaflets on the street
F. NDC Leaflets
G. NDC Posters
H. Any other posters in shops or community buildings
Newspapers/newsletters
I. Free newspapers
J. Nottingham Evening Post
K. Community Newsletter
Radio and television
L. Community Radio Stations (Radio Faza, Kiran Media)
M. BBC Radio Nottingham
N. Trent FM
O. Saga FM
P. Heart FM
Q. BBC Asian Network
R. Television
Websites/email
S. NDC Website (www.ndcnottingham.org.uk)
T. Other Websites
Meetings
U. Public meetings
V. Through voluntary or community organisations
Other (SPECIFY)
No information
Don't know

(2006: NOT8)

ASK ALL WHO HAVE HEARD OF NDC AT QCO8 (CODE 1)
QNOT7. SHOWCARD NOT7 (R) **And, looking at this card, which three or four of these methods would you prefer to use to find out about Radford and Hyson Green NDC? Just read out the letters which apply.**
MULTICODE OK.

Magazines/newsletters
A. NDC Front Page Magazine
B. Free newspapers
C. Nottingham Evening Post
D. Community Newsletters
Television and radio
E. Digital Community TV
F. Large public TV screens
G. Public Internet Kiosks
H. Local terrestrial television news coverage
I. Radio
Leaflets and posters
J. Leaflets through your door
K. Leaflets on the street
L. Posters
Telephone/internet/email
M. Telephone
N. Text message
O. Email
P. NDC Website (www.ndcnottingham.org.uk)
Face to face
Q. At NDC meetings
R. At NDC shop-front premises (Alfreton Road)
S. At NDC trailer (mobile information centre)
T. At NDC events (eg. Warren Street Park launch)
U. At resident or community forums
V. At other local events (eg. Nottingham Carnival)
W. At community locations (Community centres, youth clubs, health centres etc)
Other
Don't know
None of these

(2006: NOT9)

ASK ALL
QNOT8. SHOWCARD NOT8 **Looking at this card, which of these local facilities and services, if any, have you used or attended in the last 6 months? Just read out the letters which apply.** MULTICODE OK.

A. Community centre
B. Youth Club
C. Art Exchange
D. Place of worship (e.g. church/mosque/temple)
E. Library
F. Schools
G. Nursery or Crèche
H. Leisure Centre
I. Health Centre
J. Dentist
K. Veterinary Surgery
L. Café/Restaurant/Takeaway
M. Pub
N. Bingo Hall
O. Hair and Beauty Salon
P. Local shops
Q. Job Centre
R. Housing Association
S. NDC shop-front premises
T. Other NDC Buildings
Don't know
None of these

(2006: NOT10)

QNOT9. **Finally, can I just check, have you ever applied for refugee status in this country?**
INTERVIEWER ADD IF NECESSARY: **As with the rest of your answers, these will be treated in strictest confidence. Your individual answers will not be passed on to anyone else.** SINGLE CODE ONLY.

Yes
No

(2004: RE1)

ASK IF APPLIED FOR REFUGEE STATUS AT NOT9 (CODE 1)
QNOT10. SHOWCARD NOT10 (R) **Which of the categories on this list best describes your current situation? Just read out the letter that applies.** SINGLE CODE ONLY.

A. Indefinite leave to remain
B. Exceptional leave to remain
C. Applied for asylum and awaiting initial decision
D. Refused and appealing/judicial review pending
E. Received final refusal
Other (SPECIFY)
No answer (2004: RE2)

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

27. DONCASTER (DONCASTER CENTRAL) NDC FINAL QUESTIONS 17th April 2008

This document presents the questions which Doncaster NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

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Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording.

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK ALL
QDON1. SHOWCARD DON1 (R) **Which, if any, of the following healthcare facilities have you used in the local area in the past 12 months?** MULTICODE OK.

Clinics
A. Footcare
B. Family planning
C. Stop-smoking
D. GP surgery clinic
E. Mid-wife/baby clinic/antenatal clinic
F. Physiotherapy
G. Minor surgery
Nurse
H. District nurse
I . Practice nurse
Other healthcare facilities
J. Pharmacy/Chemist
K. Dentist
None of these

(NEW)

QDON2. SHOWCARD DON2 (R) **Thinking generally, how easy or difficult is it for you to access each of the following healthcare facilities in the local area:** READ OUT. ROTATE ORDER. SINGLE CODE ONLY.

A **Local clinics**
B **A nurse**
C **Pharmacy/Chemist**
D **Dentist**

Very easy
Fairly easy
Fairly difficult
Very difficult
Don’t know/not applicable

(NEW)

QDON3. SHOWCARD DON3 (R) **In the last 12 months have you done any of these things UNPAID for someone who is not a relative? Please just read out the letters that apply.** INTERVIEWER ADD IF NECESSARY: **This might be for a friend, neighbour or someone else.** MULTICODE OK (*HOME OFFICE CITIZENSHIP SURVEY*)
INTERVIEWER NOTE: INCLUDE PAYMENT IN KIND/EXPENSES.

A. Keeping in touch with someone who has difficulty getting out and about
B. Doing shopping, collecting pension or paying bills for someone
C. Cooking, cleaning, laundry, gardening or other routine household jobs
D. Decorating or doing any kind of home or car repairs for someone
E. Babysitting or caring for children
F. Sitting with or providing personal care (e.g. washing, dressing) for someone who is sick or frail
G. Looking after a property or pet for someone who is away
H. Giving advice to someone
I. Writing letters or filling in forms for someone
J. Representing someone (e.g. talking to a council official)
K. Transporting or escorting someone (e.g. to a hospital, on an outing, or a school-run)
L. Anything else

No help given in the last 12 months

(2006: KTN9)

ASK IF DONE ACTIVITY AT QDON3 (NOT CODE 13)
QDON4. **Over the past 12 months, about how often have you done this kind of thing/all the things you have mentioned? Would you say ...** READ OUT.

IF RESPONDENT CAN'T WORK OUT FREQUENCY CODE AS OTHER.
SINGLE CODE ONLY (*HOME OFFICE CITIZENSHIP SURVEY*)

At least once a week?
At least once a month?
Or less often?
Other (SPECIFY)

(2006: NEWHAR4B)

ASK ALL
QDON5. SHOWCARD DON5 (R) **Over the last few months Doncaster NDC has run an advertising campaign to raise awareness of its work. Have you seen any of the recent NDC advertisement posters at the following locations?** MULTICODE OK.

A. At the train station
B. On the side of a bus
C. Inside a bus
D. At the Keepmoat Stadium (on the pitch side)
E. At the Keepmoat Stadium (in the bar area)
Have seen posters, but not at these locations
Have not seen any posters
Don't know

(NEW)

ASK ALL WHO HAVE HEARD OF NDC AT QCO8 (CODE 1)
QDON6. SHOWCARD DON6 (R) **Looking at this card, which three or four of these methods would you prefer to use to hear about Doncaster NDC?** CODE UP TO 4.

Magazines/newsletters
A. Voice (NDC Magazine)
B. Local papers (Doncaster Free Press, Doncaster Star)
C. Letters
Television and radio
D. Large public TV screens
E. SINE FM Radio Station
F. Short film/DVD
Leaflets and posters
G. Leaflets through your door
H. Leaflets on the street
I. Posters
Telephone/internet/email
J. Telephone
K. Text message
L. Email
M. NDC Website (www.doncasterndc.co.uk)
Face to face
N. At NDC meetings
At NDC events
O. At community locations (Community centres, youth clubs, health centres etc)
P. Surgeries with Community Representatives on the Board
Other (SPECIFY)
Don't know
None of these

(NEW)

ASK ALL
QDON7 **Finally, can I just check, are you considering setting up your own business?** SINGLE CODE ONLY.

Yes
No
I already have my own business
Don’t know

(2006: QISL9)

ASK IF CONSIDERING SETTING UP OWN BUSINESS AT QDON7 (CODE 1)
QDON8 SHOWCARD DON8 (R) **Which one or two of the following types of support, if any, would be most useful for you if you were to start your own business? Just read out the letters that apply.**
PROMPT: **Any others?** CODE UP TO TWO.

A. Financial assistance
B. Help with a business plan
C. Help with finding premises
D. Expert support and advice
E. Business mentoring
F. Access to financial services
G. Childcare support/provision
Other
None of these
Don't know

(2008: QSHF7)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

28. KINGSTON-UPON-HULL (PRESTON ROAD) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Kingston-Upon-Hull (Preston Road) NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK ALL
QHUL1. **How much would you say the crime rate here has changed in the last 12 months? In this area, would you say there is more or less crime, or has it stayed the same?** PROBE: **Is that a lot or a little more/less?** SINGLE CODE ONLY.

A lot more
A little more
The same
A little less
A lot less
Don't know

(2006 & 2004: HUL1)

QHUL2. **Do you or anyone in your household own or have the use of any vehicles?** IF CAR, ASK: **How many cars do you own or have the use of (include company cars if private use is allowed)?** MULTICODE OK.

1 car
2 cars
3+ cars
Light van
Motor cycle
None of these

(2006: HUL2, 2004: CR6)

ASK IF VEHICLE IN THE HOUSEHOLD AT QHUL2 (CODES 1-5)
QHUL3. **And in the last 12 months, have you or anyone else currently living in this household had…** READ OUT. ROTATE ORDER. SINGLE CODE ONLY FOR EACH *(BASED ON BRITISH CRIME SURVEY – NOT PERFECT MATCHES AS ASKED IN MORE DETAIL)*

A. **A car, van, motorcycle or other motor vehicle, stolen or driven away without permission?**
B. **Anything stolen off a vehicle or out of it (part of the vehicle, personal possessions or other things)?**
C. **A vehicle tampered with or damaged by vandals or people out to steal?**

Yes
No

(2006: HUL3, 2004: CR7)

ASK IF RESPONDENT HAS EXPERIENCED ANY CRIME AT QCR4 OR QHUL3 (CODE 1)
QHUL4. **Thinking about this/these experiences of crime, and those we discussed earlier in the interview, have you been a victim of any crime in the past 12 months, which you have NOT reported to the police?** SINGLE CODE ONLY.

Yes
No
Can't remember/Don't know

(2006: HUL4, 2004: HUL2)

ASK IF YES AT HUL4 (CODE 1)
QHUL5. **Why did you not report this/these crimes to the police?** MULTICODE OK. PROBE FULLY. DO NOT PROMPT.

Not important/serious enough/police have better things to do/minor incident
No chance of catching the criminals
Didn't think I would be taken seriously
Sorted it out myself
I couldn't be bothered/I didn't have time
The police are incompetent
Afraid that the criminals will come back and get me
Didn't want anyone to get into trouble
Didn't want the police to call
Other (SPECIFY)
Don't know

(2006: HUL5, 2004: HUL3)

ASK IF SMOKER AT HE7 (CODE 1)
QHUL6. **Earlier you said you smoke cigarettes. Would you like to give up smoking altogether?** SINGLE CODE ONLY. *(GENERAL HOUSEHOLD SURVEY)*

Yes
No

(2006: HUL6, 2004: HE8)

ASK ALL
QHUL7. SHOWCARD HUL7 **Finally, do you personally have any loans/credit or owe money to any of the people and organisations on this card?** IF YES: **Which ones? Just read out the letters that apply.** MULTICODE OK. *(ONS OMNIBUS FOR SRB EVALUATION, except CREDIT UNION LOAN)*

Yes:
A Friend or relative
B Bank overdraft
C Credit/store/charge card
D Personal loan from a bank or building society
E HP or instalment purchase (including mail order company)
F Loan from a money lender
G Loan from a pawnbroker
H Loan from cheque company (e.g. Provident)
I Loan from DSS/DWP social fund
J Rent arrears
K Mortgage arrears
L Loan from a finance company
M Loan from a credit union
N Utility company – electricity, gas, water
O Council Tax arrears
P Other person or organisation (SPECIFY)
Owe money, but refuse to say which ones
No, none of these
Refused

(2006: HUL7, 2004: FI9)

ASK IF HAVE LOANS/CREDIT/OWE MONEY AT QHUL7 (CODES 1-17)
QHUL8. **Can I just check, are you having any difficulties repaying what you owe?** IF YES, ASK: **Is that severe difficulty or some difficulty?** SINGLE CODE ONLY.

Yes, severe difficulties
Yes, some difficulties
No difficulty
Refused

(2006: HUL8, 2004: FI10)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

29. SHEFFIELD (BURNGREAVE) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Sheffield (Burngreave) NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK ALL
QSHF1. SHOWCARD SHF1 (R) **How satisfied or dissatisfied are you with the street cleaning service in your local area?** SINGLE CODE ONLY.

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(NEW)

QSHF2. SHOWCARD SHF2 (R) **How frequently, if at all, in the last six months have you visited local parks and open spaces?** SINGLE CODE ONLY.

INTERVIEWER ADD IF NECESSARY: **Local parks and open spaces include Abbeyfield Park; the Adventure Playground at Melrose Road; Devon Gardens; Burngreave Recreation Ground; Osgathorpe Park; Petre Street; and the Cemetery.**

Almost every day
A few times a week
About once a month
Once or twice in the last six months
Have not used in the last six months
Don’t know

(NEW)

QSHF3. SHOWCARD SHF3 (R) **Which, if any, of the following services or facilities have you or someone in your household used in the last 12 months? Just read out the letters that apply.** MULTICODE OK.

A. Police
B. Burngreave Community Wardens
C. Anti social behaviour team
D. Forum House
E. Vestry Hall
F. Sorby House
G. Citizens Advice Bureau
H. Family Advocacy Worker in school
I. Active Burngreave Sports activities
J. Community Study Support
K. Burngreave Community Learning Campaign
L. Burngreave Grant fund
M. Burngreave Festivals
N. Burngreave Community Action Forum
O. Streetworx Youth Project
None of these
Don't know

(NEW)

ASK ALL WHO WOULD LIKE TO ATTEND EDUCATION/TRAINING COURSE AT QED4 (CODE 1)
QSHF4 SHOWCARD SHF4 (R) **Earlier you said that you would like to take part in an education or training course. Which, if any, of the following courses would you be interested in attending? Please read out the letters that apply.** MULTICODE OK.

A. Business administration, for example, accountancy & book-keeping, management and professional training (including running your own business)
B. IT/computer course
C. Humanities (e.g. history, psychology, religion etc)
D. Sciences and/or mathematics
E. English language
F. Languages (e.g. French, German, English etc)
G. Creative crafts/personal development (e.g. art and design, pottery, media, photography, singing, cooking etc)
H. Sports, health, beauty/personal development (e.g. yoga, keep fit, dance, Alexander Technique, massage, aromatherapy, hairdressing, beauty therapy etc)
I. Construction/manufacturing (e.g. carpentry, engineering, mechanics etc)
J. Care services (e.g. childcare, counselling, nursing etc)
K. Hospitality services (e.g. hotel/restaurant skills, travel and tourism, catering etc)
L. Retail courses
M. Security training

Other
None of these
Don't know (2006: BASED ON QWAL5)

ASK IF LOOKING FOR WORK AT QWO24 (CODE 1) AND WOULD LIKE TO TAKE PART IN ADDITIONAL TRAINING AT QED4 (CODE 1)
QSHF5. SHOWCARD SHF5 (R) **Earlier, you said you were looking for work. Looking at this card, which, if any, of the following courses would be useful to help you find a job?** MULTICODE OK.

A. How to identify your skills and abilities
B. How to identify any training needs, to make you more employable
C. Identifying the barriers to employment and how to overcome them
D. How to write your CV
E. Learn about job search methods
F. Help with application forms
G. Confidence building sessions
H. Interview techniques – how to sell yourself
Other
None of these
Don't know

(NEW)

ASK ALL
QSHF6. **Can I just check, are you considering setting up your own business?**
SINGLE CODE ONLY.

Yes
No
I already have my own business
Don't know (2006: QISL9)

ASK IF CONSIDERING SETTING UP OWN BUSINESS AT QSHF6 (CODE 1)
QSHF7. SHOWCARD SHF7 (R) **Which one or two of the following types of support, if any, would be most useful for you if you were to start your own business? Just read out the letters that apply.**
PROMPT: **Any others?** CODE UP TO TWO.

A. Financial assistance
B. Help with a business plan
C. Help with finding premises
D. Expert support and advice
E. Business mentoring
F. Access to financial services
G. Childcare support/provision
Other
None of these
Don't know

(2006: BASED ON QISL10)

ASK ALL
QSHF8. **Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?** SINGLE CODE ONLY.

Yes
No
Don't know

(2004: QED8)

ASK IF PARENT/GUARDIAN AT QSHF8 (CODE 1)
QSHF9. **Do you help your child/ren with any educational activity, including homework?** IF YES, ASK: **How many hours a week, on average, would you say you spend helping the child/ren with educational activities?** SINGLE CODE ONLY.

Yes:
Under 1 hour
1 but less than 2 hours
2 but less than 5 hours
5 but less than 10 hours
10 but less than 20 hours
20 hours or over
No
No-one in household at school
Don't know

(2004: QCH2)

ASK ALL
QSHF10. SHOWCARD SHF10 (R) **In the last 12 months, how frequently have you taken part in any sport or exercise related activity (e.g. walking briskly, cycling, swimming, keep fit/aerobics, team sports, individual sports) for at least 30 MINUTES continuously?** SINGLE CODE ONLY.

At least 5 times per week
At least 3 times per week
At least once per week
About once a fortnight
About once a month
Within the last 6 months
Within the last year
Longer ago
Never
Don't know

(2006: BASED ON QCOV1)

ASK IF EXERCISES IN LAST YEAR AT QSHF10 (CODES 1-7)
QSHF11. SHOWCARD SHF11 (R) **What were your main reasons for undertaking sport or exercise related activity?** MULTICODE OK (*TAKING PART SURVEY*)

A. To keep fit
B. To lose weight
C. To take children
D. To meet with friends
E. As part of my work/education
F. To train/take part in a competition
G. To improve my performance
H. Just enjoy it
I. To help with my injury/ disability
Other (SPECIFY)
Don't know

(2006: QCOV2)

ASK ALL
QSHF12 **Can I just check, do you look after any sick, disabled, elderly or frail people living in this or another household?** SINGLE CODE ONLY.

Yes
No
Don't know

(2004: QHE11)

QSHF13 SHOWCARD SHF13 **Does any member of your household have any of the health problems on this card? Just read out the letter or letters that apply.** MULTICODE OK.

A. Anxiety/problems with nerves/depression/stress
B. Alcohol/drug problems
C. Dementia/Alzheimer's
D. Loneliness/isolation
E. Other mental health problems
None of these
Don't Know

(2006: QHAR5)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

30. KNOWSLEY (NORTH HUYTON) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Knowsley (North Huyton) NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK ALL
QKNY1. SHOWCARD KNY1 **Do you personally have any loans/credit or owe money to any of the people and organisations on this card?** IF YES: **Which ones? Just read out the letters that apply.** MULTICODE OK.

Yes:
A. Friend or relative
B. Bank overdraft
C. Credit/store/charge card
D. Personal loan from a bank or building society
E. HP or instalment purchase (including mail order company)
F. Loan from a money lender
G. Loan from a pawnbroker
H. Loan from cheque company (e.g. Provident)
I. Loan from DSS/DWP social fund
J. Rent arrears
K. Mortgage arrears
L. Loan from a finance company
M. Loan from a credit union
N. Utility company – electricity, gas, water
O. Council Tax arrears
P. Other person or organisation (SPECIFY)
Owe money, but refuse to say which ones
No, none of these
Refused

(2004: FI9)

ASK IF HAVE LOANS/CREDIT/OWE MONEY AT QKNY1 (CODES 1-17)
QKNY2. **Can I just check, are you having any difficulties repaying what you owe?** IF YES, ASK: **Is that severe difficulty or some difficulty?** SINGLE CODE ONLY.

Yes, severe difficulties
Yes, some difficulties
No difficulty
Refused

(2004: FI10)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

33. OLDHAM (HATHERSHAW AND FITTON HILL) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Oldham (Hathershaw and Fitton Hill) NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

QOLD1. SHOWCARD OLD1 (R) **Taking everything into account, how satisfied or dissatisfied are you with the overall appearance of the area?** SINGLE CODE ONLY.

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(2006: OLD1)

QOLD2. **What three or four things most need improving in this area, to improve the quality of your life?** PROBE FULLY, WITH **What else?** DO NOT PROMPT. CODE UP TO FOUR.

- Crime and Safety
  - General level of crime
  - Fear of crime
  - Local police services
  - Car crime
  - Burglary
  - Physical attacks/muggings
  - Drug dealing/use
- Environment
  - General appearance of the area
  - Litter/rubbish
  - Graffiti/vandalism
  - Abandoned cars
  - Dogs/dog mess
  - Run down/ boarded up properties
  - Parks/open spaces
- Transport/Roads/Pavements
  - Speed and volume of traffic
  - Parking provision
  - Public transport
  - Pavements/footpaths
- Local facilities
  - Sports/leisure facilities
  - Community centres/facilities
  - Local shops/supermarkets
  - GPs/health centres/hospitals
- Feelings of community/knowing people
- Housing
  - Choice of housing
  - Affordability of housing
  - Upkeep/quality of housing
  - Housing service provided by your landlord
- Children/Young people
  - Childcare provision
  - Play areas and facilities for younger children
  - Facilities for teenagers
- Education/Training
  - Primary schools
  - Secondary schools
  - Adult education/training
- Employment/local economy/job opportunities
- Other (SPECIFY)
- Nothing
- Don’t know

(2006: QOLD2, 2004: QQL3NEW)

ASK ALL WHO THINK AREA BETTER/WORSE WHO HAVE BEEN IN THE AREA 2+ YEARS AT QQL4 (BETTER, CODES 1 OR 2; WORSE, CODES 4 OR 5)

QOLD3. **Earlier you said that the area was <BETTER/WORSE> than two years ago. Why do you say that the area is <BETTER/WORSE> than two years ago?** DO NOT PROMPT. PROBE: **Why else?** MULTICODE OK.

BETTER

Crime and safety
- Less crime generally
- Less drug use/dealing
- Less mugging/attacks
- Less burglary
- Less car crime
- More police around
- Security cameras (CCTV)
- Neighbourhood/street wardens

Environment
- General appearance of the area improved
- Less litter/rubbish
- Less graffiti/vandalism
- Removal of abandoned cars
- Fewer boarded up/derelict properties

Community
- More community spirit
- Have more say/control of local issues
- Problem neighbours/residents moved out

Housing
- My housing has improved
- Housing changes have improved area

Education/Training
- Improved nursery/childcare provision
- School improvements
- More/better training courses available

Children/Young people
- Fewer young people hanging around on the streets
- More/better play areas and facilities for younger children
- More facilities for teenagers

Transport/Roads
- Better public transport
- Less traffic/better traffic management

Local services/facilities
- Better sports/leisure facilities
- Better community centres/facilities
- Improvements to health services
- More/better shops
- Better parks/open spaces

Employment
- More local job opportunities

Other
- Other (SPECIFY)

No particular reason

Don’t know

WORSE

Crime and safety
- More crime generally
- More drug use/dealing
- More mugging/attacks
- More burglary
- More car crime
- Less police around

Environment
- General appearance of the area got worse
- More litter/rubbish
- More graffiti/vandalism
- More abandoned cars
- More boarded up/derelict properties

Community
- Less community spirit
- Have less say/control of local issues
- Worse people moving in to area

Housing
- My housing has got worse
- Housing changes have made area worse
- Housing changes have been disruptive

Education/training
- Less/worse nursery/childcare provision
- Schools got worse
- Fewer/worse training courses

Children/Young people
- More young people hanging around on the streets
- Facilities for children have got worse
- Facilities for teenagers have got worse

Transport/Roads
- Public transport got worse
- Traffic/traffic management got worse

Local services/facilities
- Sports/leisure facilities got worse
- Community centres/facilities got worse
- Health services got worse
- Fewer/worse shops
- Parks/open spaces got worse

Employment
- Fewer local job opportunities

Other
- Other (SPECIFY)

No particular reason

Don’t know

(2006: QOLD3, 2004: QQL4NEW)

ASK ALL
QOLD4. SHOWCARD OLD4 (R) **How much, if anything, do you know about the Spatial Masterplan options for Hathershaw and Fitton Hill?** SINGLE CODE ONLY.

A great deal
A fair amount
Not very much
Nothing at all
Don't know

(2006: QOLD4)

QOLD5. SHOWCARD OLD5 (R) **How far do you agree or disagree that the demolition of some houses and the development of new houses is needed to help regenerate the area?** SINGLE CODE ONLY.

Strongly agree
Tend to agree
Neither agree nor disagree
Tend to disagree
Strongly disagree
Don't know

(2006: OLD5)

QOLD6. **Can I just check, have you seen the NDC Training News Booklet provided by Hathershaw and Fitton Hill NDC, or not?** SINGLE CODE ONLY.

Yes
No
Don’t know

(2006: OLD8)

ASK ALL WHO WOULD NOT LIKE TO TAKE PART IN EDUCATION AND/OR TRAINING COURSES AT QED4 (CODE 2)
QOLD7. **Earlier you said that you would NOT like to take part in (additional) education and/or training courses. What, if anything, would encourage you to take part in courses such as this?** DO NOT PROMPT. PROBE WITH, **What else?** MULTICODE OK.

More time
Improved health
Increased confidence
Convenience/location/flexible hours
Subsidies/free
Incentives/promise of a job
Range of courses/something I fancy
I'm too old
Other (SPECIFY)
Nothing/Not interested
Don't know

(2006: OLD7, but open ended)

ASK ALL
QOLD8. SHOWCARD OLD8 (R) **How easy or difficult is it for you to access each of the following health care facilities?** READ OUT. ROTATE ORDER. SINGLE CODE EACH.

A. **Clinics**
B. **Nurse**
C. **Pharmacy**
D. **Dentist**

Very easy
Fairly easy
Fairly difficult
Very difficult
Don't know

(2006: OLD10)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

34. ROCHDALE (NEW HEART FOR HEYWOOD) NDC FINAL QUESTIONS 17th April 2008

This document presents the questions which Rochdale (Heywood) NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

ASK ALL WHO THINK NDC IMPROVED AREA AT QCO10 (CODES 1 OR 2)
ROC1. **Earlier you said that you thought that activities of New Heart for Heywood NDC have improved this area as a place to live. In what ways have they improved the area.** PROBE: **Why else?** DO NOT PROMPT. MULTICODE OK. (*BASED ON QQL4NEW*)

Crime and safety
- Less crime generally
- Less drug use/dealing
- Less mugging/attacks
- Less burglary
- Less car crime
- More police/PCSO's around
- Security cameras (CCTV)

Environment
- General appearance of the area improved
- Less litter/rubbish
- Less graffiti/vandalism
- Removal of abandoned cars
- Fewer boarded up/derelict properties

Community
- More community spirit
- Have more say/control of local issues
- Problem neighbours/residents moved out

Housing
- My housing has improved
- Housing changes have improved area

Education/Training
- Improved nursery/childcare provision
- School improvements
- More/better training courses available

Children/Young people
- Fewer young people hanging around on the streets
- More/better play areas and facilities for younger children
- More facilities for teenagers

Transport/Roads
- Better public transport
- Less traffic/better traffic management

Local services/facilities
- Better sports/leisure facilities
- Better community centres/facilities
- Improvements to health services
- More/better shops
- Better parks/open spaces

Employment
- More local job opportunities
- More help to get a job

Other
- Other (SPECIFY)

No particular reason
Don't know

(2006: QROC1)

ASK ALL
QROC2. **How would you rate the local environment around your home? Would you say it is….?** READ OUT. SINGLE CODE ONLY.

Good
Fair
Or poor
Don't know

(2006: ROC2)

QROC3. **How many times per week do you do moderate physical activity? By this I mean something that lasts 30 minutes or longer and makes you at least slightly out of breath. This could include housework, gardening, DIY, walking or taking part in sport or exercise.** SINGLE CODE ONLY.

5 or more times a week
3-4 times a week
1-2 times a week
Less than once a week
Never
Don't know

(2006: QROC3, 2004: QROC1)

QROC4. SHOWCARD ROC4 (R) **Do you regularly join in the activities of any of the organisations listed on this card? Please read out the letters that apply.** MULTICODE OK. (*HEALTH SURVEY FOR ENGLAND*)

A. Environmental group
B. Parents'/school association
C. Tenants'/residents' group or Neighbourhood Watch
D. Education/evening class
E Arts or music group
F. Religious group or church organisation
G. Group for elderly people (e.g. lunch clubs)
H. Women's Institute/Townsmen's Guild
I. Women's Group
J. Social club/working men's club
K. Sport club
Other (SPECIFY)
None of these
Don't know

(2006: QROC4)

QROC5. **In an average week, how many of the following do you drink?** READ OUT (*ROCHDALE HEALTH & COMMUNITY SURVEY*)

A. **Pints of beer, lager, cider**
B. **Glasses of sherry/wine**
C. **Tots of spirits/liqueurs**

Enter number
Don't know
Refused

(2006: QROC5)

ROC6. SHOWCARD ROC6 (R) **To what extent, if at all, do you agree or disagree that young people in Heywood contribute positively to the local community?** SINGLE CODE ONLY.

Strongly agree
Tend to agree
Neither agree or disagree
Tend to disagree
Strongly disagree
Don't know

(NEW)

ROC7. SHOWCARD ROC7 (R) **To what extent, if at all, do you feel adults and young people in Heywood get on well together?** SINGLE CODE ONLY.

Very well
Fairly well
Not very well
Not at all
Don't know

(NEW)

ROC8. SHOWCARD ROC8 (R) **Taking your answer from this card, how confident are you that Heywood will be a better place to live in 5-10 years time?** SINGLE CODE ONLY.

Very confident
Fairly confident
Not very confident
Not at all confident
Don't know

(NEW)

ASK ALL WHO SAID THEY WOULD LIKE TO TAKE PART IN EDUCATION/TRAINING COURSE(S) AT QED4 (CODE 1)
ROC9. SHOWCARD ROC9 (R) **Earlier you said that you would like to take part in an education and/or training course. What types of education and/or training course are you interested in taking part in? Just read out the letters that apply.** MULTICODE OK.

Information Technology
A. Beginners
B. Improvers
C. Advanced
Vocational Courses
D. Administration
E. Customer Service
F. Management
G. Construction
H. Other vocational (SPECIFY)
Other courses/training
I. Language courses
J. Confidence building
K. Arts and crafts
L. First aid
M. Family learning (e.g. adult and children learning together)
N. Literacy/numeracy
O. Other (SPECIFY)
Don't know
None of these

(NEW)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

35. SALFORD (CHARLESTOWN AND LOWER KERSAL) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Charlestown and Lower Kersal NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

QSAL1. **What three or four things most need improving in this area, to improve the quality of your life?** PROBE FULLY, WITH: **What else?** DO NOT PROMPT. CODE UP TO FOUR.

Crime and Safety
- General level of crime
- Fear of crime
- Local police services
- Car crime
- Burglary
- Physical attacks/muggings
- Drug dealing/use

Environment
- General appearance of the area
- Litter/rubbish
- Graffiti/vandalism
- Abandoned cars
- Dogs/dog mess
- Run down/ boarded up properties
- Parks/open spaces

Transport/Roads/Pavements
- Speed and volume of traffic
- Parking provision
- Public transport
- Pavements/footpaths

Local facilities
- Sports/leisure facilities
- Community centres/facilities
- Local shops/supermarkets
- GPs/health centres/hospitals

Feelings of community/knowing people

Housing
- Choice of housing
- Affordability of housing
- Upkeep/quality of housing
- Housing service provided by your landlord

Children/Young people
- Childcare provision
- Play areas and facilities for younger children
- Facilities for teenagers

Education/Training
- Primary schools
- Secondary schools
- Adult education/training

Employment/local economy/job opportunities

Other (SPECIFY)

Nothing

Don't know

(2006:SAL1, 2004:QQL3NEW)

QSAL2. **How safe do you feel in or around this area in general? Would you say you feel…** READ OUT. SINGLE CODE ONLY.

Very safe
Fairly safe
A bit unsafe
Very unsafe?
Don't know

(2006: SAL2, 2004: SAL1)

QSAL3. **Would you say this area is more or less safe, or about as safe as two years ago?** SINGLE CODE ONLY.

More safe
Less safe
About as safe
Don't know

(2006: SAL3, 2004: SAL2)

QSAL4. SHOWCARD SAL4 (R) **Thinking about this area, how satisfied or dissatisfied are you with the following services and facilities?** READ OUT A – G. ROTATE ORDER. SINGLE CODE EACH.

A. **Play facilities for children**
B. **Public transport**
C. **Health facilities**
D. **Parks and open spaces**
E. **Sports/leisure facilities**
F. **Local shops**
G. **Condition of streets**

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(2006: SAL4, 2004: SAL3)

QSAL5. SHOWCARD SAL5 (R) **And which, if any, of these local services do you or members of your household use or benefit from? Just read out the letters that apply.** MULTICODE OK.

A. Play facilities for children
B. Public transport
C. Health facilities
D. Parks and open spaces
E. Sports/leisure facilities
F. Local shops
None of these
Don't know

(2006: SAL5, 2004: SAL4)

QSAL6. SHOWCARD SAL6 (R) **Now, using this card, I would like you to tell me how satisfied or dissatisfied you are with the quality of provision from each of the following education services in this local area.** READ OUT. SINGLE CODE ONLY FOR EACH. *(PEOPLE'S PANEL BASELINE – CATEGORIES MARKED WITH *)*

A **Local childminders and childcare clubs**
B **Local pre-school nursery provision**
C **Local primary schools***
D **Local secondary schools***

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(2006: SAL6, 2004: ED7)

QSAL7. **Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?** SINGLE CODE ONLY.

Yes
No
Don't know

(2006: SAL7, 2004: ED8)

ASK IF PARENT/GUARDIAN AT QSAL7 (CODE 1)
QSAL8. SHOWCARD SAL8 (R) **Which services on this card do/does your child/ren use or go to? Just read out the letters that apply.** MULTICODE OK. *(PEOPLE'S PANEL BASELINE – CATEGORIES MARKED WITH *)*

A. Local childminders and childcare clubs
B. Local pre-school nursery provision
C. Local primary schools*
D. Local secondary schools*
E. Local sixth form/FE colleges
F. Local adult education centre*
None of these
Don't know

(2006: SAL 8, 2004: ED9)

ASK ALL
QSAL9. SHOWCARD SAL9 **Does any member of your household have any of the health problems on this card? Just read out the letters that apply.** MULTICODE OK.

A. Anxiety/problems with nerves/depression/stress
B. Alcohol/drug problems
C. Dementia/Alzheimers
D. Loneliness/isolation
E. Other mental health problems
None of these
Don't know

(2006: SAL9, 2004: SAL5)

QSAL10 . SHOWCARD SAL10 (R) **How well informed do you think Charlestown and Lower Kersal NDC keeps you about what it does in the local area?** SINGLE CODE ONLY.

Keeps us very well informed
Keeps us fairly well informed
Gives us only a limited amount of information
Doesn't tell us much at all about what they do
Don't know

(2006: SAL10)

QSAL11. SHOWCARD SAL11 (R) **From which of the following sources, if any, do you currently obtain information about Charlestown and Lower Kersal NDC? Just read out the letters that apply.** MULTICODE OK.

QSAL12. SHOWCARD SAL11 (R) AGAIN **And from which two or three sources from this list would you prefer to get most of your information about Charlestown and Lower Kersal NDC? Just read out the letters that apply.** CODE UP TO THREE.

A. New Deal for Communities newsletter
B. Local newspaper
C. Leaflets delivered to the door
D. Contact with the NDC face-to-face (events, meetings, etc)
E. NDC website
F. Contacting NDC via telephone
G. Contacting NDC in writing
H. Friends/neighbours and relations
I. Posters in local area
J. Local/regional radio
K. Local/regional television
L. Internet generally
Other (SPECIFY)
None of these
Don't know

(2006: SAL11 &12)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

36. HARTLEPOOL (WEST CENTRAL) NDC FINAL QUESTIONS 17th April 2008

This document presents the questions which West Central Hartlepool NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK ALL

QHAR1. **What three or four things most need improving in this area, to improve the quality of your life?** PROBE FULLY, WITH: **What else?** DO NOT PROMPT. CODE UP TO FOUR.

- Crime and safety
  - General level of crime
  - Fear of crime
  - Local police services
  - Car crime
  - Burglary
  - Physical attacks/muggings
  - Drug dealing/use
- Environment
  - General appearance of the area
  - Litter/rubbish
  - Graffiti/vandalism
  - Abandoned cars
  - Dogs/dog mess
  - Run down/boarded up properties
  - Parks/open spaces
- Transport/roads/pavements
  - Speed and volume of traffic
  - Parking provision
  - Public transport
  - Pavements/footpaths
- Local facilities
  - Sports/leisure facilities
  - Community centres/facilities
  - Local shops/supermarkets
  - GPs/health centres/hospitals
- Feelings of community/knowing people
- Housing
  - Choice of housing
  - Affordability of housing
  - Upkeep/quality of housing
  - Housing service provided by your landlord
- Children/young people
  - Childcare provision
  - Play areas and facilities for younger children
  - Facilities for teenagers
- Education/training
  - Primary schools
  - Secondary schools
  - Adult education/training
- Employment/local economy/job opportunities
- Other (SPECIFY)
- Nothing
- Don’t know

(2004: QQL3NEW)

QHAR2. **Would you say there is a lot of community spirit in this area?** SINGLE CODE ONLY.

Yes
No
Don't know

(2006: QHAR1)

QHAR4. **Would you say this area is more or less safe, or about as safe as three years ago?** SINGLE CODE ONLY.

More safe
Less safe
About as safe
Don't know

(2006: QHAR2)

QHAR5. SHOWCARD HAR5 (R) **And how satisfied or dissatisfied are you with the quality of the service provided by the police?** SINGLE CODE ONLY (*PEOPLE'S PANEL BASELINE)*

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(2004 AND 2006: QCR2)

QHAR6. SHOWCARD HAR5 (R) AGAIN **I'm going to read out a number of different types of services. Using this card, I would like you to tell me how satisfied or dissatisfied you are with the quality of each in this area?** READ OUT A-F. ROTATE ORDER. SINGLE CODE EACH.

A. **Museums/Art galleries**
B. **Libraries**
C. **Sports clubs/facilities**
D. **Children's play areas**
E. **Youth and community centres**
F. **Public parks/open spaces**

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(2006: QHAR3)

QHAR7. SHOWCARD HAR7 (R) **Which of the following services, if any, have you or a member of your household used in the last 12 months? Just read out the letters that apply.** MULTICODE OK.

A. Museums/art galleries
B. Libraries
C. Sports clubs/facilities
D. Children's play areas
E. Youth and community centres
F. Public parks/open spaces
Other
None of these
Don't know

(2006: QHAR4)

QHAR8. SHOWCARD HAR8 (R) **In the last 12 months have you done any of these things <u>unpaid</u> for someone who is <u>not a relative</u>? Please just read out the letters that apply.** INTERVIEWER ADD IF NECESSARY: **This might be for a friend, neighbour or someone else**. INCLUDE PAYMENT IN KIND/EXPENSES. MULTICODE OK (*HOME OFFICE CITIZENSHIP SURVEY*)

A. Keeping in touch with someone who has difficulty getting out and about
B. Doing shopping, collecting pension or paying bills for someone
C. Cooking, cleaning, laundry, gardening or other routine household jobs
D. Decorating or doing any kind of home or car repairs for someone
E. Babysitting or caring for children
F. Sitting with or providing personal care (e.g. washing, dressing) for someone who is sick or frail
G. Looking after a property or pet for someone who is away
H. Giving advice to someone
I. Writing letters or filling in forms for someone
J. Representing someone (for example talking to a council official)
K. Transporting or escorting someone (for example to a hospital, on an outing, or a school-run)
L. Anything else

No help given in the last 12 months

(2006: NEWHAR4A)

ASK IF DONE ACTIVITY AT HAR8 (NOT CODE 13)
QHAR9. **Over the past 12 months, about how often have you done this kind of thing/all the things you have mentioned? Would you say ...** READ OUT
IF RESPONDENT CAN'T WORK OUT FREQUENCY CODE AS OTHER (*HOME OFFICE CITIZENSHIP SURVEY*)

At least once a week?
At least once a month?
Or less often?
Other (SPECIFY)

(2006: NEWHAR4B)

ASK ALL
QHAR10. **In the last 4 weeks, on how many <u>days</u> have you done <u>30 minutes</u> of physical activity including activities such as brisk walking or cycling when the effort was usually enough to raise your breathing rate? Please include activities such as gardening, DIY, or housework if it raised your breathing rate.** (*BASED ON ACTIVE PEOPLE SURVEY)*

ENTER NUMBER OF DAYS (1-28)

None
Don't know/can't remember

INTERVIEWER NOTE: THERE ARE 28 DAYS IN THE LAST FOUR WEEKS. SPONTANEOUS RESPONSE CODE AS BELOW

Every day = 28
Every weekday = 20
Every other day = 14
Every day at weekends = 8
One day every weekend = 4
Other (ENTER NUMBER OF DAYS – NUMBER RANGE 1 to 28)

(NEW)

QHAR11. SHOWCARD HAR11 **Do you personally receive income from any of the following? Just read out the letters that apply** MULTICODE OK.

A. Earnings from main job, as employee
B. Earnings from self-employment
C. Earnings from government scheme (including employment training, Enterprise Allowance scheme and New Deals)
D. Earnings from other work
E. Occupational pension (pension from former employer from any job)
F. Private pension or annuities
G. State benefits or allowances (incl. all benefits, tax credits and state pensions)
H. Student grant/loan/maintenance
I. Maintenance/separation allowance
J. Rent from property or sub-letting
K. Payments from a trust fund/income from investment
L . Any other sources of income (SPECIFY)
No income
Don't know
Refused

(2006: QFI1)

QHAR12. SHOWCARD HAR12 **And finally, does any member of your household have any of the health problems on this card? Just read out the letter or letters that apply.** MULTICODE OK.

A. Anxiety/problems with nerves/depression/stress
B. Alcohol/drug problems
C. Dementia/Alzheimers
D. Loneliness/isolation
E. Other mental health problems
None of these
Don't Know

(2006: QHAR5)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

38. NEWCASTLE (WEST GATE) NDC FINAL QUESTIONS 17th April 2008

This document presents the questions which Newcastle NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response is 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording.

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK ALL CROSS SECTIONAL LIVED AT ADDRESS LESS THAN FIVE YEARS AT QHO6
QNEW1. **What is the postcode of your previous address?** CODE IF PARTIAL

ENTER FULL POSTCODE
Don't know
Refused (2006: QNEW1, 2004: QHO7)

ASK ALL WHO WANT TO MOVE **EXCEPT** IF ASKED QHO11NEWB
QNEW3. **Why do you want to move?** PROBE: **Why else?** DO NOT PROMPT.
CODE ALL THAT APPLY.

Property related
- Larger home
- Larger garden
- Smaller home
- Smaller garden
- Bungalow/ground floor
- Garage/parking
- Want a house
- Want a garden

Area related
- Don't like this area
- Want a different neighbourhood/area
- Crime levels in area
- Problems with neighbours in area
- Problems with children/young people in area
- Appearance of the area/quality of the physical environment

Personal reasons
- Want own home
- Addition to the family
- Children left home
- Children's school/want better school
- Death of family member
- New relationship/marriage
- Relationship breakdown/divorce/separation
- Near friends/relatives/birthplace
- Health/disability
- Old age sheltered/warden/more support

Work reasons
- Change of job
- Nearer work/study place
- More job opportunities
- Better paid job
- Retirement

Financial reasons
- Buy own home
- Increase housing investment
- Move up housing market
- Reduce housing costs

Other (SPECIFY)
Don't know

(2006: QNEW3, 2004: QHO14)

ASK ALL WHO WANT TO MOVE **EXCEPT** IF ASKED QHO11NEWB

QNEW3. **Why do you want to move?** PROBE: **Why else?** DO NOT PROMPT.
CODE ALL THAT APPLY.

- Property related
  - Larger home
  - Larger garden
  - Smaller home
  - Smaller garden
  - Bungalow/ground floor
  - Garage/parking
  - Want a house
  - Want a garden
- Area related
  - Don't like this area
  - Want a different neighbourhood/area
  - Crime levels in area
  - Problems with neighbours in area
  - Problems with children/young people in area
  - Appearance of the area/quality of the physical environment
- Personal reasons
  - Want own home
  - Addition to the family
  - Children left home
  - Children's school/want better school
  - Death of family member
  - New relationship/marriage
  - Relationship breakdown/divorce/separation
  - Near friends/relatives/birthplace
  - Health/disability
  - Old age sheltered/warden/more support
- Work reasons
  - Change of job
  - Nearer work/study place
  - More job opportunities
  - Better paid job
  - Retirement
- Financial reasons
  - Buy own home
  - Increase housing investment
  - Move up housing market
  - Reduce housing costs
- Other (SPECIFY)
- Don't know

(2006: QNEW3, 2004: QHO14)

ASK ALL WHO MENTION ANY TYPE OF EXERCISE AT QHE10.
QNEW4. SHOWCARD NEW4 (R) **Earlier you mentioned the types of exercise that you take. How many times per week would you say that you take 30 minutes of moderate exercise?** SINGLE CODE ONLY.

Never
Less than once a week
Once a week
2 times a week
3 times a week
4 times a week
5 times a week
6 times a week
Every day
Don't know

(2006: QNEW4)

ASK ALL
QNEW5. SHOWCARD NEW5 (R) **Thinking about the local environment, how strongly do you agree or disagree that the NDC area is attractive to look at?** SINGLE CODE ONLY.

Strongly agree
Tend to agree
Neither agree nor disagree
Tend to disagree
Strongly disagree
Don't know

(2006: QNEW5)

ASK IF ANYONE AGED 3-12 IN HOUSEHOLD (HD4 or HD5)
QNEW6. SHOWCARD NEW6 (R) **Earlier you said that there is someone aged between 3 and 12 years old living in this household. Which of the following activities, if any, are those aged 3-12 involved in? Just read out the letters that apply.** MULTICODE OK.

A. Youth clubs or play centres
B. After school clubs
C. Breakfast clubs
D. Organised sports
E. Computer clubs
F. Information and advice services
G. Street-based youth work
H. Music clubs
I. Arts clubs
J. Faith groups
K. Voluntary activities
L. Caring for another person
M. Any other community projects (SPECIFY)
None of these
Don't know

(2006: QNEW6)

ASK IF ANYONE AGED 13-24 IN HOUSEHOLD (HD4 or HD5)
QNEW7. SHOWCARD NEW6 (R) AGAIN **Earlier you said that there is someone aged between 13 and 24 years old living in this household. Which of the following activities, if any, are those aged 13-24 involved in? Just read out the letters that apply.** MULTICODE OK.

A. Youth clubs or play centres
B. After school clubs
C. Breakfast clubs
D. Organised sports
E. Computer clubs
F. Information and advice services
G. Street-based youth work
H. Music clubs
I. Arts clubs
J. Faith groups
K. Voluntary activities
L. Caring for another person
M. Any other community projects (SPECIFY)
None of these
Don't know

(2006: QNEW7)

ASK ALL
QNEW8. SHOWCARD NEW8 **And finally, which of the following levels of <u>I.T. qualification</u> do you have, if any? Just read out the letters that apply.** MULTICODE OK.

A. Introductory
B. NVQ level 1 equivalent (eg CLAIT)
C. NVQ level 2 equivalent (eg ECDL level 2)
D. NVQ level 3 equivalent (eg HEFC module)
Other (SPECIFY)
None

(2006: QNEW8)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

41. BRENT (SOUTH KILBURN) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Brent (South Kilburn) NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK ALL
QSKB1. SHOWCARD SKB1 (R) **Looking at this card, to what extent do you fear crime in this area?** SINGLE CODE ONLY. *METROPOLITAN POLICE PUBLIC ATTITUDES SURVEY*

A great deal
A fair amount
Not very much
Not at all
Don't know

(2006:QSKB3)

ASK ALL WHO WANT TO MOVE AT QHO10 (CODE 1) BUT WILL NOT MOVE IN THE NEXT TWO YEARS AT QHO11 (CODES 6 AND 7)
QSKB2. **Earlier you said that you wanted to move from this property but don't think you will in the next two years. Do you want to move away from the South Kilburn area?** SINGLE CODE ONLY.

Yes
No
Don't know

(NEW)

ASK ALL WHO MENTION ANY TYPE OF EXERCISE AT QHE10
QSKB3. SHOWCARD SKB3 (R) **Earlier you mentioned the types of exercise that you take. How many times per week would you say that you do at least 30 MINUTES of moderate exercise? By this I mean exercise or physical activity that raises your heartbeat/pulse. This could include walking briskly, cycling, swimming or team sports.** SINGLE CODE ONLY.

Never
Less than once a week
Once a week
2 times a week
3 times a week
4 times a week
5 times a week
6 times a week
Every day
Don't know

(NEW)

ASK ALL
QSKB4. SHOWCARD SKB4 **What is your religion even if you are not currently practising? Just read out the letter that applies.** SINGLE CODE ONLY. *HOME OFFICE CITIZENSHIP SURVEY OR CENSUS*

A. Christian
B. Buddhist
C. Hindu
D. Jewish
E. Muslim
F. Sikh
G. Any other religion (SPECIFY)
H. No religion at all
Don't know/Refused

(2006: QSKB4)

ASK ALL CROSS SECTIONAL WHO CODE 'BLACK – AFRICAN' AT QHD7 (CODE M) OR 'MIXED: WHITE AND BLACK AFRICAN' AT QHD7 (CODE E)
QSKB5. SHOWCARD SKB5 **To which of these groups, if any, do you consider you belong? Just read out the letter that applies.** SINGLE CODE ONLY.

A. Algerian
B. Angolan
C. Beninese
D. Burundian
E. Cameroonian
F. Congolese
G. Egyptian
H. Eritrean
I. Ethiopian
J. Gabonese
K. Gambian
L. Ghanaian
M. Guinean
N. Kenyan
O. Liberian
P. Libyan
Q. Madagascan
R. Malawian
S. Malian
T. Mauritanian
U. Moroccan
V. Mozambican
W. Namibian
X. Nigerian
Y. Rwandan
Z. Senegalese
AA. Seychellois
BB. Sierra Leonean
CC. Somali
DD. South African
EE. Sudanese
FF. Tanzanian
GG. Tunisian
HH. Ugandan
II. Zambian
JJ. Zimbabwean
Other (SPECIFY)

(2006: QSKB5)

ASK ALL WHO CODE 'ANY OTHER WHITE BACKGROUND' AT QHD7 (CODE 3)
QSKB6 SHOWCARD SKB6 **To which of these groups, if any, do you consider you belong? Just read out the letter that applies.** SINGLE CODE ONLY.

A. Austrian
B. Belgian
C. Cypriot
D. Czech
E. Danish
F. Dutch
G. Estonian
H. Finnish
I. French
J. German
K. Greek
L. Hungarian
M. Icelandic
N. Italian
O. Latvian
P. Lithuanian
Q. Maltese
R. Norwegian
S. Polish
T. Portuguese
U. Scottish
V. Slovakian
W. Slovenian
X. Spanish
Y. Swedish
Z. Swiss
AA. Welsh
Other (SPECIFY)
Refused

(2006: QBRS13)

ASK IF ENGLISH NOT FIRST LANGUAGE AT QHD8 (CODE 2)
QSKB7. SHOWCARD SKB7 **Earlier your said that English is not your first language. What is your first language at home? Please just read out the letter that applies.** SINGLE CODE ONLY.

A. Amharic
B. Arabic
C. Bengali
D. Cantonese
E. Croatian
F. Darsi
G. Farsi
H. French
I. Greek
J. Gujarati
K. Hindi
L. Pashto
M. Polish
N. Portuguese
O. Somali
P. Spanish
Q. Sylheti
R. Mandarin
S Tigrinya
T. Twi
U. Urdu
V. Vietnamese
W. Yoruba
X. Turkish
Other (SPECIFY)
Refused

(NEW)

ASK ALL
QSKB8. **Can I just check, have you ever applied for refugee status in this country?** INTERVIEWER ADD IF NECESSARY: **As with the rest of your answers, these will be treated in strictest confidence. Your individual answers will not be passed on to anyone else.** SINGLE CODE ONLY.

Yes
No

(2004:QRE1)

ASK IF APPLIED FOR REFUGEE STATUS AT QSKB8 (CODE 1)
QSKB9. SHOWCARD SKB9 **Which of the categories on this list best describes your current situation? Just read out the letter that applies.** SINGLE CODE ONLY.

A. Indefinite leave to remain
B. Exceptional leave to remain
C. Applied for asylum and awaiting initial decision
D. Refused and appealing/judicial review pending
E. Received final refusal
Other (SPECIFY)
No answer

(2004:QRE2)

ASK ALL
QSKB10. SHOWCARD SKB10 **And finally, does any member of your household have any of the health problems on this card? Just read out the letter or letters that apply.** MULTICODE OK.

A. Anxiety/problems with nerves/depression/stress
B. Alcohol/drug problems
C. Dementia/Alzheimer's
D. Loneliness/isolation
E. Other mental health problems
None of these
Don’t know

(2006: QHAR5)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

42. FULHAM (NORTH FULHAM) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Fulham (North Fulham) NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

ASK ALL
QFUL1. SHOWCARD FUL1 (R) **To what extent, if at all, are you concerned about climate change?** SINGLE CODE ONLY.

A great deal
A fair amount
Not very much
Not at all
Don't know

(NEW)

QFUL2. **Do you think changes in the climate are…?** READ OUT.

A. **Mainly caused by natural processes**
B. **Partly caused by natural processes and partly caused by human activity**
C. **Mainly caused by human activity**
D. **Or do you think there is no such thing as climate change?**

Don't know

(NEW)

QFUL3. SHOWCARD FUL3 (R) **And which, if any, of the following have you ACTUALLY DONE?** MULTICODE OK.

A. Recycle waste
B. Buy locally produced fruit and vegetables
C. Use energy saving light bulbs
D. Reduce heating use
E. Loft/home insulation
F. Use alternative energy sources (solar, etc)
G. Turn appliances off standby
H. Use a more fuel efficient car/smaller car
I. Save energy
J. Switch off the lights
K. Cycle, walk or use public transport instead of the car

Other (SPECIFY)
None of these
Don't know

(NEW)

QFUL4. SHOWCARD FUL3 (R) AGAIN **Thinking about the past year, please tell me which, if any, of the following you have CONSIDERED DOING but not actually done?** MULTICODE OK.

A. Recycle waste
B. Buy locally produced fruit and vegetables
C. Use energy saving light bulbs
D. Reduce heating use
E. Loft/home insulation
F. Use alternative energy sources (solar, etc)
G. Turn appliances off standby
H. Use a more fuel efficient car/smaller car
I. Save energy
J. Switch off the lights
K. Cycle, walk or use public transport instead of the car
Other (SPECIFY)
None of these
Don't know

(NEW)

QFUL5. SHOWCARD FUL5 (R**) Taking your answer from this card, which one or two, if any, would encourage you to be environmentally-friendly, that is to do things which are good for the environment?** CODE UP TO TWO.

A. Clear financial benefits such as cheaper 'green' products
B. Better/more convenient recycling facilities in my local area
C. Health benefits to me/my family
D. Warnings that the planet faced serious environmental problems
E. Feeling more strongly that it was my responsibility to do something about the environment

None of these – I am not interested in these issues
None of these – unspecific
Don't know/No opinion

(NEW)

QFUL6. **What three or four things most need improving in this area, to improve the quality of your life?** PROBE FULLY, WITH **What else?** DO NOT PROMPT. CODE UP TO FOUR.

Crime and Safety
- General level of crime
- Fear of crime
- Local police services
- Car crime
- Burglary
- Physical attacks/muggings
- Drug dealing/use

Environment
- General appearance of the area
- Litter/rubbish
- Graffiti/vandalism
- Abandoned cars
- Dogs/dog mess
- Run down/boarded up properties
- Parks/open spaces

Transport/Roads/Pavements
- Speed and volume of traffic
- Parking provision
- Public transport
- Pavements/footpaths

Local facilities
- Sports/leisure facilities
- Community centres/facilities
- Local shops/supermarkets
- GPs/health centres/hospitals

Feelings of community/knowing people

Housing
- Choice of housing
- Affordability of housing
- Upkeep/quality of housing
- Housing service provided by your landlord

Children/Young people
- Childcare provision
- Play areas and facilities for younger children
- Facilities for teenagers

Education/Training
- Primary schools
- Secondary schools
- Adult education/training

Employment/local economy/job opportunities

Other (WRITE IN)

Nothing

Don't know

(2006: QFUL1, 2004:QQL3NEW)

QFUL7. **Generally speaking, would you like to be involved in a neighbourhood panel or group in order to influence decisions that affect local services such as police, council or health?** SINGLE CODE ONLY.

Yes
No
Depends on the service
Don't know

(NEW)

ASK ALL WHO MENTION ANY TYPE OF EXERCISE AT QHE10.
QFUL8**. Earlier you mentioned the types of exercise that you take. How many times per week would you say that you take 30 minutes of moderate exercise? By this I mean exercise that makes you breathe a bit harder or makes you feel warm.** SINGLE CODE ONLY.

Never
Less than once a week
Once a week
2 times a week
3 times a week
4 times a week
5 times a week
6 times a week
Every day
Don't know

(2006: QFUL9)

ASK ALL
QFUL9. SHOWCARD FUL9 (R) **Finally, which, if any, of the following services have you accessed through a LOCAL SCHOOL? Please just read out the letters that apply.** MULTICODE OK.

A. Adult education or training
B. Health advice and support
C. Counselling
D. Employment/training advice
E. Sexual health services
F. Support with bringing up children
G. Support and advice to eat healthier
Don't know
None of these

(NEW)

ASK ALL WHO WOULD NOT LIKE TO TAKE PART IN EDUCATION AND/OR TRAINING COURSES AT QED4 (CODE 2)
QFUL10. **Earlier you said that you would NOT like to take part in (additional) education and/or training courses. What, if anything, would encourage you to take part in courses such as this?** DO NOT PROMPT. PROBE FULLY, WITH **What else?** MULTICODE OK.

More time
Improved health
Increased confidence
Convenience/location/flexible hours
Subsidies/free
Incentives/promise of a job
Range of courses/something I fancy
I'm too old
Other (SPECIFY)
Nothing/Not interested
Don't know

(2006: OLD7, was open ended)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

43. HACKNEY (A NEW DEAL FOR SHOREDITCH) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Hackney (A New Deal For Shoreditch) NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording.

INTERVIEWER READ OUT: **Now I would like to ask some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK ALL
QSDH1. SHOWCARD SDH1 **In the last three months have you or anyone in your household used any of the sport or leisure facilities on this card? Just read out the letters that apply.** MULTICODE OK.

A. Britannia Leisure Centre
B. SPACE (the sports centre next to the college)
C. Another sports centre
D. Shoreditch Park
E. Haggerston Park
F. Shepherdess Walk Open Space
G. Local community garden
H. The canal
I. Playground on your estate
J. Playground in a local park
K. A cinema
L. Shoreditch Audiences
M. Hoxton Hall
N. Other theatre/ballet/opera/concert
O. Circus space
P. Local library
Q. Local art gallery or museum
R. Shoreditch Festival
Other (SPECIFY)
None of these
Don't know

(2006: QSDH1)

QSDH2. SHOWCARD SDH2 (R) **In two years time what form of accommodation would you most like to be living in?** SINGLE CODE ONLY.

A. In the same home
B. Owning your own home (outright or with a mortgage)
C. Buying it through a Right to Buy scheme
D. Paying part rent and part mortgage (shared ownership)
E. Renting it from a local authority
F. Renting it from a housing association
G. Renting it from a private landlord
Other
Don't know

(NEW)

QSDH3. SHOWCARD SDH3 (R) **Finally, thinking about your TV and movie watching, how often do you watch…** READ OUT AND ROTATE A - E. SINGLE CODE ONLY FOR EACH.

A. **A rented DVD**
B. **A purchased DVD**
C. **A movie at the cinema**
D. **Satellite/cable TV**
E. **Download movie or TV**

More than once a week
2-3 times a month
About once a month
Less often than once a month
A few times a year – by choice
A few times a year – but would like to do more
Never – by choice
Never – but would like to
Don't know

(NEW)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

44. HARINGEY (THE BRIDGE) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Haringey NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK IF HAVE HEARD OF NDC AT QCO8 (CODE 1)
QHGY1. SHOWCARD HGY1 (R) **To what extent do you agree or disagree that The Bridge NDC should continue with its activities beyond 2010?** SINGLE CODE ONLY.

Strongly agree
Tend to agree
Neither agree nor disagree
Tend to disagree
Strongly disagree
Don't know (NEW)

ASK ALL WHO THINK NDC IMPROVED AREA AT QCO10 (CODES 1 OR 2)
QHGY2. **Earlier you said that you thought that activities of The Bridge NDC have improved this area as a place to live. In what ways have they improved the area?**
PROBE: **How else?** DO NOT PROMPT. MULTICODE OK.

Crime and safety
- Less crime generally
- Less drug use/dealing
- Less mugging/attacks
- Less burglary
- Less car crime
- More police around
- Neighbourhood/street wardens
- Less prostitution and kerb crawling
- Homes with improved security

Environment
- General appearance of the area improved
- Less litter/rubbish
- Less graffiti/vandalism
- Removal of abandoned cars
- Fewer boarded up/derelict properties

Community
- More community spirit
- Have more say/control of local issues
- Problem neighbours/residents moved out

Housing
- My housing has improved
- Housing changes have improved area

Education/training
- Improved nursery/childcare provision
- School improvements
- More/better training courses available

Children/young people
- Fewer young people hanging around on the streets
- More/better play areas and facilities for younger children
- More facilities for teenagers

Local services/facilities
- Better sports/leisure facilities
- Better community centres/facilities
- Improvements to health services
- More/better shops
- Better parks/open spaces

Employment
- More local job opportunities
- More business support
- More employment advice

Other
- Other (SPECIFY)
- No particular reason
- Don't know

(NEW, based on QQL4NEW)

ASK ALL
QHGY3. **Overall, would you say this is a good or bad area to bring up children?** SINGLE CODE ONLY.

Good
Bad
Don't know

(2006: QHGY1, 2004: QCH1)

QHGY4. SHOWCARD HGY4 (R) **Which three or four of these things, if any, do you think would most improve the quality of your life in this area? The list is quite long, so please take your time to read through. Just read out the letters that apply.** CODE UP TO FOUR ONLY.

A. Doing something with derelict/neglected open spaces
B. Improving street lighting
C. Refurbishing empty buildings/shops
D. Repairing pavements/walkways/roads
E. Reduce traffic problems
F. Reduce traffic pollution
G. Improve parking
H. Improve public transport
I. Getting rid of rubbish/litter
J. More parks and other public open spaces
K. More planting/landscaping in streets
L. Improve housing/accommodation
M. Reducing the number of people in temporary accommodation
N. Reduce noise and disturbance
O. Dealing with anti-social/noisy neighbours
P. Better security/reduce crime
Q. Stopping graffiti
R. More activities for teenagers/young people
S. More activities for older people
T. Improve childcare provision
U. Better play areas for children
V. Improve health facilities/services
W. Improve community activities
X. More local training/adult education facilities
Y. More help for people to find work
Z. More places where you can use a computer and the Internet
Other (SPECIFY)
None of these
Don't know

(2006: QHGY2)

QHGY5. SHOWCARD HGY5 (R) **Can you tell me how much of a problem, if at all, prostitution and kerb crawling is in this area?** SINGLE CODE ONLY.

A serious problem in this area
A problem in this area, but not serious
Not a problem in this area
Don't know

(2006: QHGY3)

QHGY6. SHOWCARD HGY6 (R) **To what extent do you agree or disagree with the following statement: The ethnic mix in this area is a real strength.** SINGLE CODE ONLY.

Strongly agree
Tend to agree
Neither agree nor disagree
Tend to disagree
Strongly disagree
Don't know

(2006: QHGY4B)

ASK IF TENANT AT HO1 (CODE 4 OR 5)
QHGY7. SHOWCARD HGY7 (R) **Taking everything into account, how satisfied are you with your landlord?** INTERVIEWER: FOR SUBTENANTS, 'LANDLORD' REFERS TO THE IMMEDIATE RATHER THAN OVERALL LANDLORD. SINGLE CODE ONLY
(SURVEY OF ENGLISH HOUSING)

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(2006: QHGY5, 2004: QHO5)

ASK IF ENGLISH NOT FIRST LANGUAGE AT HD8 (CODE 2)
QHGY8. **Earlier you said that English was not your first language. How well would you say you speak English? Is it…** READ OUT. SINGLE CODE ONLY (*HEALTH SURVEY FOR ENGLAND)*

Very well
Fairly well
Slightly
Or, not at all?
Don't know

(2006: QHGY6, 2004: QHD9)

ASK ALL
QHGY9. SHOWCARD HGY9 (R) **Finally, in which of these ways, if any, do you receive information about the local area? Just read out the letters which apply.**
MULTICODE OK.

Personal/work contacts
- A. Through friends/family
- B. Through work or work colleagues

Magazine/leaflets/posters
- C. 'The Word' newsletter
- D. Leaflets through your door
- E. Leaflets on the street
- F. NDC Leaflets
- G. NDC Posters
- H. Any other posters in shops or community buildings

Newspapers/newsletters
- I. Free newspapers
- J. 'Haringey People'
- K. Any Community Language Newspaper (SPECIFY)

Radio and television
- L. Radio Stations (SPECIFY)
- M. Community or Digital TV Stations (SPECIFY)
- N. Websites/email (SPECIFY)

Advertising
- O. On Buses
- P. On Tubes
- Q. At Seven Sisters Stations
- R. Billboards on Seven Sisters Road

Meetings
- S. Public meetings
- T. Through voluntary or community organisations

Other (SPECIFY)
Don't know
No information

(2006: QHGY7)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

45. ISLINGTON (FINSBURY) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Islington (Finsbury) NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

QISL1. SHOWCARD ISL1 (R) **I am going to read out a list of leisure and cultural services and I would like you to tell me how frequently, if at all, in the last six months have you visited each?** READ OUT. ROTATE. SINGLE CODE EACH.

A. **Finsbury Leisure Centre**
B. **Ironmonger Row Baths**
C. **Finsbury Library**
D. **Local Community Centre (Tenants Hall)**
E. **Local nursery**
F. **Youth Club**
G. **The St Luke's Centre**

Almost every day
A few times a week
About once a month
Once or twice in the last six months
Have not used in the last six months
Don't know

(2006: QISL3)

ASK SOCIAL RENTERS ONLY AT QHO2 (CODES 1-5)
QISL2. **Do you know if there is a TRA/TMO (Tenants' and Residents' Association/Tenant Management Organisation) for your estate/block?** SINGLE CODE ONLY.

Yes
No
No, never heard of them
Don't know

(2006: QISL5)

ASK SOCIAL RENTERS ONLY AT QHO2 (CODES 1-5)
QISL3 **Are you currently a member of a TRA/TMO (Tenants' and Residents' Association/Tenant Management Organisation) or have you been a member in the past?** SINGLE CODE ONLY.

Yes, currently
No but have been before
No
Don't know

(2006: QISL6)

QISL4. **I am going to read out a list of local publications and I would like you to tell me how frequently, if at all, you personally read them?** READ OUT. ROTATE. SINGLE CODE EACH.

A. **EC1 Gazette**
B. **Islington Tribune**
C. ***yourEC1* (EC1 NDC Magazine)**
D. **Islington Now (Islington Council Magazine)**

Every week
Most weeks
Once every two weeks
At least once a month [Every month]
Most months
At least once every four months [Every four months]
At least twice a year
At least once a year
Never
Haven't heard of the publication
Don't know

(NEW)

ASK IF HEARD OF EC1 NDC AT QCO8 (CODE 1)
QISL5. SHOWCARD ISL5 (R) **From which of the following sources, if any, do you currently obtain information about the work of EC1 NDC? Just read out the letters that apply.** MULTICODE OK.

A. yourEC1 magazine
B. yourEC1 website
C. Leaflets delivered to the door
D. Face-to-face contact with the NDC (e.g. events, meetings, etc)
E. Friends/neighbours and relations
F. Posters in local area
G. Local/regional radio
H. Local/regional television
I. Local press (i.e. newspapers/magazines)
J. Internet generally
Other (SPECIFY)
None of these
Don't know

(NEW)

ASK ALL
QISL6. SHOWCARD ISL6 (R) **I am going to read out a list of local parks and open spaces, and I would like you to tell me how frequently, if at all, you have visited each? A 'visit' does not include simply walking through the park to get to somewhere else.**
READ OUT. ROTATE. SINGLE CODE EACH.

A. **Kings Square Gardens**
B. **Spa Fields**
C. **Fortune Park**
D. **Radnor Street Gardens**
E. **St Luke's Gardens**

Almost every day
A few times a week
At least once a week
About once a month
Once or twice in the last six months
Have not used in the last six months
Don't know

(NEW)

QISL7. SHOWCARD ISL7 **Thinking about your local area and taking your answer from this card, in which of the following places do you normally do your food and grocery shopping?** MULTICODE OK.

A. Somerfields – Old Street
B. Sainsbury's – Angel
C. Waitrose – Whitecross Street
D. Tesco – St John Street
E. Chapel Market – Angel
F. Whitecross Street Market
G. Somewhere else inside the local area (SPECIFY)
H. Somewhere else outside the local area
Don't know

(NEW)

ASK ALL WHO GIVE MORE THAN ONE ANSWER AT ISL7 (CODES A-H)
QISL8. **And in which <u>ONE</u> of these places do you do your main food and grocery shopping?** SINGLE CODE ONLY.

[Sub text ALL MENTIONED at QILS7 (CODES A-H)]

(NEW)

ASK ALL
QISL9. **EC1 Connect is a doorknocking and information service funded by EC1 NDC in your local area. It offers advice to local residents to**

help them access the services that they may need (such as SureStart, Pathways to Work and Age Concern).

Have you heard of the EC1 Connect service? IF YES: **And have you, or anyone in your household, ever used the service?** SINGLE CODE ONLY.

Yes – Heard of it and used it
Yes – Heard of it, but never used it
No – Never heard of it
Don't know/Can't remember

(NEW)

QISL10. **Finally, are you aware of the yellow 812 bus, an accessible hail and ride bus service which runs through the EC1 NDC area?** IF YES: **And have you ever used it?** SINGLE CODE ONLY.

Yes – Aware of it and used it
Yes – Aware of it, but never used it
No – Not aware of it
Don't know/Can't remember

(NEW)

ASK IF HEARD OF BUS SERVICE AT QISL10 (CODES 1 OR 2)
QISL11. **And were you aware that the bus is open to all members of the public?** SINGLE CODE ONLY.

Yes
No
Don't know

(NEW)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

46. LAMBETH (CLAPHAM PARK) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Lambeth NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK IF TENANT AT QHO1 (CODES 4 OR 5)
QCLP1. SHOWCARD CLP1 (R) **Taking everything into account, how satisfied are you with your landlord?** SINGLE CODE ONLY *(SURVEY OF ENGLISH HOUSING)*

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(2006: QCLP1, 2004: QHO5)

I would now like to ask about living in this area, by that, I mean within 15 to 20 minutes walk (1 mile) of your home/the estate you live on.

ASK ALL
QCLP2. SHOWCARD CLP2 (R) **How satisfied or dissatisfied are you with the activities and facilities available for young people in your area**. SINGLE CODE ONLY.

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(2006: CLP3, 2004: CLP4)

QCLP3. SHOWCARD CLP2 (R) AGAIN **Now, using this card, I would like you to tell me how satisfied or dissatisfied you are with the quality of provision from each of the following education services in this local area.** READ OUT. SINGLE CODE FOR EACH.

A. **Local primary schools**
B. **Local secondary schools**
C. **Local sixth form/FE colleges**
D. **Local adult education centre**

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(2006: CLP4, 2004: QED7)

QCLP4. **Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?** SINGLE CODE ONLY.

Yes
No
Don't know

(2006: CLP5, 2004: QED8)

ASK IF PARENT/GUARDIAN AT QCLP4 (CODE 1)
QCLP5. **Do you help your child/ren with any educational activity, including homework?** IF YES, ASK: **How many hours a week, on average, would you say you spend helping the child/ren with educational activities?** SINGLE CODE ONLY.

Yes:
Under 1 hour
1 but less than 2 hours
2 but less than 5 hours
5 but less than 10 hours
10 but less than 20 hours
20 hours or over
No
No-one in household at school
Don't know

(2006: CLP6, 2004: QCH2)

ASK ALL
QCLP6. SHOWCARD CLP6 (R) **Which, if any, of the following have you done in the last year?** MULTICODE OK.

A. Attended a parents evening
B. Helped at a school event (e.g. fete or charity event)
C. Assisted a teacher in class (e.g. with reading)
D. Helped supervise on a school trip
None of the above
Don't know

(2006: CLP7, 2004: CLP5)

QCLP7. **How much would you say the crime rate here has changed in the last few years? In this area, would you say there is more or less crime, or has it stayed the same?** PROBE: **Is that a lot or a little more/less?** SINGLE CODE ONLY.

A lot more
A little more
The same
A little less
A lot less
Don't know

(NEW)

I'm now going to ask you a few questions about some planned changes in your area.

QCLP8. **Have you heard about Clapham Park Homes' proposal to redevelop the former council estate?** SINGLE CODE ONLY.

Yes
No
Don't know

(NEW)

ASK IF HEARD ABOUT THE PROPOSAL AT QCLP8 (CODE 1)
QCLP9. SHOWCARD CLP9 **And how much do you feel you know about Clapham Park Homes' proposal to redevelop the former council estate?** SINGLE CODE ONLY.

Know a great deal
Know a fair amount
Know just a little
Heard of, but know nothing
Never heard of
Don't know

(NEW)

ASK IF KNOW SOMETHING ABOUT THE PROPOSAL AT QCLP9 (CODE 1-3)
QCLP10. SHOWCARD CLP10 (R) **Overall, how satisfied or dissatisfied are you with the redevelopment proposal?** SINGLE CODE ONLY.

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(NEW)

ASK IF HEARD OF NDC AT QCO8 (CODE 1)
QCLP11. SHOWCARD CLP11 (R) **The NDC programme is scheduled to end in 2010. To what extent do you agree or disagree that there will be an ongoing need for a community organisation like Clapham Park Project to represent residents' needs?** SINGLE CODE ONLY.

Strongly agree
Tend to agree
Neither agree nor disagree
Tend to disagree
Strongly disagree
Don't know

(NEW)

ASK ALL
QCLP12**.** SHOWCARD CLP12 (R) **Finally, if the following activities were offered in your local area in the future, how likely, if at all, would you be to…** INTERVIEWER READ OUT. SINGLE CODE ONLY.

A. **Attend large community events such as festivals or fetes**
B. **Take part in social activities such as coffee mornings or keep fit/exercise clubs**
C. **Take part in resident meetings to improve the neighbourhood**
D. **Help organise community activities or events**

Very likely
Fairly likely
Not very likely
Not at all likely
Don't know

(NEW)

[END]

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NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

47. LEWISHAM (NEW CROSS GATE) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Lewisham (New Cross Gate) NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

TEXT IN CAPITALS before the question shows who the question is asked of. Where there is no such text, the question is asked of all respondents. TEXT IN CAPITALS after the question shows instructions or guidance to interviewers and is not read out.

SHOWCARD means that the options for respondents to choose from are presented to respondents on a card.

SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

Where there is a benchmark from a national survey available, this is shown in brackets and italics after the question wording

INTERVIEWER READ OUT: **Now I'd like to ask some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK ALL
QNCG1. **Are you currently a member of a Tenants' and Residents' Association/Tenant Management Organisation (TRA/TMO) or have you been a member in the past?** SINGLE CODE ONLY.

Yes, currently
No, but have been before
No
Don't know

(2006: QNCG1)

ASK IF NOT CURRENTLY A MEMBER AT QNCG1 (CODE 2 OR 3)
QNCG2. **Why are you not currently a member of a Tenants' and Residents' Association/Tenant Management Organisation (TRA/TMO)?** DO NOT PROMPT. MULTICODE OK.

New to area
Never heard of /not sure there is one
Too busy/no time
Not interested/waste of time
Nothing gets done/incompetent/inefficient
Communication problems/poor English
Family member, friend is a member
I'm too old to get involved
Not invited to attend
Lack of information/don't know anything about
No reason/can't be bothered
Don't know/not stated

(NEW)

ASK IF HEARD OF NDC AT QC08 (CODE 1)
QNCG3. **Earlier you said you had heard of New Cross Gate NDC. In the last year, where or how have you heard about the NDC?** MULTICODE OK. DO NOT PROMPT.

NDC newsletter
NDC website
Friend or family
Another local resident
A local community or voluntary group
A local school
London Borough of Lewisham
An NDC-funded project
A poster
An NDC event
Local newspaper
NDC leaflet
NDC officers/staff
Neighbourhood Wardens
Other (SPECIFY)
Don't know

(2006: QNCG2)

ASK ALL
QNCG4. **Typically, how often would you say you do at least 30 minutes of physical activity on at least five days of the week?** SINGLE CODE ONLY.

Every week
Most weeks
Some weeks
Hardly at all
Never
Don't know

(2006: QNCG10)

QNCG5. SHOWCARD NCG5 (R) **In the last year, which of the things on this card, if any, have made you feel less afraid about crime in the area? Just read out the letters that apply.** MULTICODE OK.

A. NDC Neighbourhood Wardens
B. CCTV cameras
C. Youth Pathways/Youth Inclusion Support Panel (YISP)
D. Police Community Support Officers (PCSOs)
E. Retail Radio (radios to link local businesses to the police and Neighbourhood Wardens)
F. Improvements in street lighting in the NDC area
G. Police Officers
H. Youth club and other activities for young people organised by the Neighbourhood Wardens

Other (SPECIFY)
None of these
Don't know

(2006: QNCG11)

QNCG6. **Do you think that this area has** … READ OUT SINGLE CODE ONLY.

A good reputation locally
A mixed reputation locally
A poor reputation locally?
Don't know

(NEW, 2008: MCI Module)

QNCG7. **And compared to other areas in the London Borough of Lewisham, do you think that this area is …** READ OUT. SINGLE CODE ONLY.

A better place to live
A worse place to live
Or the same as other areas in the London Borough of Lewisham?

Don't know

(NEW, 2008: MCI Module)

QNCG8. **What three or four things most need improving in this area, to improve the quality of your life?** PROBE FULLY, WITH: **What else?** DO NOT PROMPT. CODE UP TO FOUR.

Crime and Safety
- General level of crime
- Fear of crime
- Local police services
- Car crime
- Burglary
- Physical attacks/muggings
- Drug dealing/use

Environment
- General appearance of the area
- Litter/rubbish
- Graffiti/vandalism
- Abandoned cars
- Dogs/dog mess
- Run down/boarded up properties
- Parks/open spaces

Transport/Roads/Pavements
- Speed and volume of traffic
- Parking provision
- Public transport
- Pavements/footpaths

Local facilities
- Sports/leisure facilities
- Community centres/facilities
- Local shops/supermarkets
- GPs/health centres/hospitals

Feelings of community/knowing people

Housing
- Choice of housing
- Affordability of housing
- Upkeep/quality of housing
- Housing service provided by your landlord

Children/Young people
- Childcare provision
- Play areas and facilities for younger children
- Facilities for teenagers

Education/Training
- Primary schools
- Secondary schools
- Adult education/training

Employment/local economy/job opportunities
Other (SPECIFY)
Nothing
Don't know

(2004: QQL3NEW)

QNCG9. **What do you LIKE most about living in this neighbourhood? What else?** DO NOT PROMPT. PROBE AND CODE BELOW. MULTICODE OK. *(LIVING IN WALES)*

People
- Friendly people or neighbours
- Sense of community
- Close to family
- The area is multilingual

Environment
- Well-maintained or clean or tidy
- Safe or secure or lack of crime
- Quiet
- Nice countryside
- Close to work
- Good standard of housing
- Low levels of traffic congestion
- Close to motorways or main roads
- Calm roads or lack of speeding traffic
- Good/healthy environment
- The views

Facilities
- Good or close to shops
- Good or close to public transport
- Facilities for children
- Facilities for teenagers
- Schools
- Close to park or open spaces
- Car parking
- Good or close to leisure facilities
- Good or close to religious amenities
- Good or close to doctor/hospital

Location
Always lived here/It's home
Affordable
Other (SPECIFY)
Everything
Nothing
Don't know

(NEW)

QNCG10. **And what do you DISLIKE most about living in this neighbourhood? What else?** DO NOT PROMPT. PROBE AND CODE BELOW. MULTICODE OK. *(LIVING IN WALES)*

- People
  - People or neighbours
  - No sense of community
  - Far away from family
  - There are language barriers
  - Immigrants/non nationals
- Environment
  - Not well-maintained, dirty or litter
  - Children or young people hanging around
  - Drug users or pushers
  - Not safe or secure or lot of crime
  - Noisy or not peaceful
  - Isolated
  - Poor standard of housing
  - High levels of traffic congestion
  - Far away from motorways or main roads
  - Dangerous roads or speeding traffic
  - Poor/no street lighting
  - Geography/weather
  - The poor condition of the roads
  - Poor environment/pollution
  - Over development
- Facilities
  - No or poor shops
  - Poor public transport
  - No or poor facilities for children
  - No or poor facilities for teenagers
  - Poor schools
  - Far away from parks or open spaces
  - Car parking
  - Poor leisure facilities
  - Poor access to/insufficient medical service
  - Ineffective council
- Few employment opportunities
- Not affordable/costs
- Not enough police
- Animals
- Other (SPECIFY)
- Everything
- Nothing
- Don't know

(NEW)

ASK ALL
QNCG11. SHOWCARD NCG11 (R) **How often, if at all, in the last 6 months have you been to a library? This could be any type of library: for example, a public library or mobile library.** SINGLE CODE ONLY.

At least once a week
About once a fortnight
About once a month
Two or three times in the last 6 months
Once in the last 6 months
Not at all
Don't know

(NEW)

QNCG12. **Would you like to go to a library more often?** SINGLE CODE ONLY.

Yes
No
Don't know

(NEW)

ASK IF WOULD LIKE TO GO MORE OFTEN AT QNCG12 (CODE 1)
QNCG13. **What, if anything, would encourage you to go to a library more often?** DO NOT PROMPT. PROBE: **And what else?** MULTICODE OK.

Better selection of books
Longer opening hours
Easier access in/around the building (e.g. disabled ramps, more large print material)
Longer opening hours
If I had more free time
More activities for children
Better public transport links/access to transport
Better computer/internet facilities
If fewer people were there
Better facilities such as toilets, shops, parking
Safer neighbourhood
More fun things happening there/events
Providing a library for all types of people – more people like me used it
More information about the library and its services
Not enough information on what is available
A library closer to my home
A library closer to my workplace
Other
Nothing
Don't know

(NEW)

ASK ALL
QNCG14. SHOWCARD NCG14 **How often, if at all, in the last three months have you visited a gym for a workout or an exercise class?** SINGLE CODE ONLY.

At least 5 times a week
At least 3 times a week
At least once a week
About once a fortnight
About once a month
Within the last 3 months
Not at all
Don't know

(NEW)

QNCG15. **Finally, would you like to go to a gym more often?** SINGLE CODE ONLY.

Yes
No
Don't know

(NEW)

ASK IF WOULD LIKE TO GO TO A GYM MORE OFTEN AT QNCG15 (CODE 1)
QNCG16. **What, if anything, would encourage you to use a gym more often?** DO NOT PROMPT. PROBE: **And what else?** MULTICODE OK.

Longer opening hours
Better facilities for example, café, changing room
Better equipment
Better information on what to do
A warmer welcome/friendlier staff
Safer neighbourhood
Support for my specific needs, for example injury or disability
People to go with
Improved transport/access/more cycle lanes
Help with childcare/crèche facilities
Less busy
Cheaper admission prices
A gym closer to my home
A gym closer to my workplace
Cheaper joining fee/casual fee
Women's only classes
Other
Nothing
Don't know

(NEW)

[END]

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GfK NOP

NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

49. SOUTHWARK (AYLESBURY) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which Southwark (Aylesbury) NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

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Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.

ASK ALL
QSTW1**. Have you heard of Creation, the organisation taking over the work of the NDC after the programme finishes?** SINGLE CODE ONLY.

Yes
No
Don't know

(NEW)

ASK ALL
QSTW2. **What three or four things most need improving in this area, to improve the quality of your life?** PROBE FULLY, WITH: **What else?** DO NOT PROMPT. CODE UP TO FOUR.

Crime and Safety
- General level of crime
- Fear of crime
- Local police services
- Car crime
- Burglary
- Physical attacks/muggings
- Drug dealing/use

Environment
- General appearance of the area
- Litter/rubbish
- Graffiti/vandalism
- Abandoned cars
- Run down/ boarded up properties
- Parks/open spaces

Transport/Roads/Pavements
- Speed and volume of traffic
- Parking provision
- Public transport
- Pavements/footpaths

Local facilities
- Sports/leisure facilities
- Community centres/facilities
- Local shops/supermarkets
- GPs/health centres/hospitals

Feelings of community/knowing people

Involvement/empowerment
- Community groups
- Ability to influence decisions affecting the local area

Health
- Support for people with physical/mental disabilities

Housing
- Choice of housing
- Affordability of housing
- Upkeep/quality of housing
- Housing service provided by your landlord

Children/young people
- Childcare provision
- Play areas and facilities for younger children
- Facilities for teenagers

Education/Training
- Primary schools
- Secondary schools
- Adult education/training
- English language classes

Employment/local economy
- More local job opportunities
- Information/advice about finding jobs

Other (SPECIFY)
Nothing
Don’t know

(2004: QQL3NEW)

QSTW3**.** SHOWCARD STW3 (R) **How well informed do you feel about the redevelopment of the estate?** SINGLE CODE ONLY.

Very well informed
Fairly well informed
Not very well informed
Not at all informed
Don't know

(NEW)

ASK ALL WHO MENTION ANY TYPE OF EXERCISE AT QHE10
QSTW4. SHOWCARD STW4 (R) **Finally, earlier you mentioned the types of exercise that you take. How many times per week would you say that you do at least 30 MINUTES of moderate exercise? By this I mean exercise or physical activity that raises your heartbeat/pulse. This could include housework, gardening, DIY, walking or taking part in sport or exercise.** SINGLE CODE ONLY.

Never
Less than once a week
Once a week
2 times a week
3 times a week
4 times a week
5 times a week
6 times a week
Every day
Don't know

(NEW)

[END]

Ipsos MORI

GfK NOP

NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES PARTNERSHIP SPECIFIC QUESTIONS 2008

50. TOWER HAMLETS (OCEANS ESTATE) NDC FINAL QUESTIONS 17th APRIL 2008

This document presents the questions which OCEANS ESTATE NDC are adding to the 2008 Ipsos MORI NDC household survey.

Notes:

Text in **bold** is generally read out to the respondent by the interviewer.

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SPECIFY shows that interviewers should record respondent's verbatim comments. Where the number of respondents giving this response if 10% or over, responses are back-coded (new categories are generated) at the data processing stage.

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INTERVIEWER READ OUT: **Now some questions that are of particular interest to your local New Deal for Communities (or NDC) partnership.**

ASK ALL THINK AREA BETTER/WORSE WHO HAVE BEEN IN THE AREA 2+ YEARS AT QQL4 (BETTER, CODE: 1 OR 2; WORSE, 4 OR 5)
QOCE1. **Earlier you said that the area was <BETTER/WORSE> than two years ago. Why do you say that?** DO NOT PROMPT. PROBE: **Why else?**

BETTER
Crime and safety
- Less crime generally
- Less drug use/dealing
- Less mugging/attacks
- Less burglary
- Less car crime
- More police around
- Security cameras (CCTV)
- Neighbourhood/street wardens

Environment
- General appearance of the area improved
- Less litter/rubbish
- Less graffiti/vandalism
- Removal of abandoned cars
- Fewer boarded up/derelict properties

Community
- More community spirit
- Have more say/control of local issues
- Problem neighbours/residents moved out

Housing
- My housing has improved
- Housing changes have improved area

Education/Training
- Improved nursery/childcare provision
- School improvements
- More/better training courses available

Children/Young people
- Fewer young people hanging around on the streets
- More/better play areas and facilities for younger children
- More facilities for teenagers

Transport/Roads
- Better public transport
- Less traffic/better traffic management

Local services/facilities
- Better sports/leisure facilities
- Better community centres/facilities
- Improvements to health services
- More/better shops
- Better parks/open spaces

Employment
- More local job opportunities

Other positive
- Other (SPECIFY)

No particular reason
Don’t know

WORSE

Crime and safety
- More crime generally
- More drug use/dealing
- More mugging/attacks
- More burglary
- More car crime
- Less police around
- Less neighbourhood/street wardens around

Environment
- General appearance of the area got worse
- More litter/rubbish
- More graffiti/vandalism
- More abandoned cars
- More boarded up/derelict properties

Community
- Less community spirit
- Have less say/control of local issues
- Worse people moving in to area

Housing
- My housing has got worse
- Housing changes have made area worse
- Housing changes have been disruptive

Education/training
- Less/worse nursery/childcare provision
- Schools got worse
- Fewer/worse training courses

Children/Young people
- More young people hanging around on the streets
- Facilities for children have got worse
- Facilities for teenagers have got worse

Transport/Roads
- Public transport got worse
- Traffic/traffic management got worse

Local services/facilities
- Sports/leisure facilities got worse
- Community centres/facilities got worse
- Health services got worse
- Fewer/worse shops
- Parks/open spaces got worse

Employment
- Fewer local job opportunities

Other negative
- Other (SPECIFY)

No particular reason

Don't know

(2004: QL3NEW)

ASK ALL
QOCE2. **Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?** SINGLE CODE ONLY.

Yes
No
Don't know

(2004: ED8)

ASK IF PARENT/GUARDIAN AT QOCE2 (CODE 1)
QOCE3. **Do you help your child/ren with any educational activity, including homework?** IF YES, ASK: **How many hours a week, on average, would you say you spend helping the child/ren with educational activities?** SINGLE CODE ONLY.

Yes:
Under 1 hour
1 but less than 2 hours
2 but less than 5 hours
5 but less than 10 hours
10 but less than 20 hours
20 hours or over
No
No-one in household at school
Don't know

(2004: CH2)

ASK ALL
QOCE4. SHOWCARD OCE4 (R) **Now, using this card, I would like you to tell me how satisfied or dissatisfied you are with the quality of provision from each of the following education services in this local area.** READ OUT A-D. SINGLE CODE FOR EACH. *(PEOPLE'S PANEL BASELINE – CATEGORIES MARKED WITH *)*

A. **Local childminders and childcare clubs**
B. **Local pre-school nursery provision**
C. **Local primary schools***
D. **Local secondary schools***

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

(2006: ED7)

QOCE5. SHOWCARD OCE5 (R) **Looking at this card, which of the following services, if any, have you or a member of your household used in the last 12 MONTHS? Just read out the letters that apply.** MULTICODE OK.

A. Museums/art galleries
B. Libraries
C. Sports clubs/facilities
D. Local employment or training courses
E. Children's play areas
F. Youth centres
G. Community centres
H. Public parks/open spaces
Other
None of these
Don't know

(NEW)

QOCE6. SHOWCARD OCE6 (R) **Looking at this card, which of these local facilities and services, if any, have you or a member of your household used or attended in the last 6 MONTHS? Just read out the letters which apply.** MULTICODE OK.

A. Ocean Job Shop
B. Working Links
C. Poplar Job Centre
D. Cityside Job Centre
E. Skills Match
F. Employment Solutions
G. East London Business Alliance
H. City Gateway
I. Tower Hamlets College
J. Queen Mary's University
K. Oceans Children's Centre
L. Ben Jonson Road Shopping Precinct
M. White Horse Lane Shopping Precinct
N. Mile End Leisure Centre
O. Stepping Stones Farm
P. Ragged School Museum
Q. Brady Arts Centre
R. Connexions East London
S. Youth Action UK
T. Ocean Youth Connections
U. Arbour Youth Centre
V. Stepney Health Centre
None of these
Don't know

(NEW)

QOCE7. SHOWCARD OCE7 (R) **Do you or any members of your household regularly join in the activities of any of the organisations listed on this card? Please read out the letters that apply.** MULTICODE OK.

A. Limehouse Project
B. Ocean Somali Community Association (OSCA)
C. Ocean Tenants and Leaseholders Association (OTLA)
D. Shajalal Community Centre
E. KOLLUN
F. Stepney Jewish Community Centre
G. Link Age Plus
H. LIFRA Hall
I. Hope:asha - The Salvation Army in Stepney
J. Toynbee Hall
K. St Hilda's East Community Centre
L. East London Chinese Community Centre
M. St Peter's Community and Advice Centre
N. Latimer Church
None of these
Don't know

(NEW)

QOCE8. SHOWCARD OCE8 (R) **How much if anything, do you know about the proposed Masterplan for the Ocean New Deal for Communities (ONDC) area?** SINGLE CODE ONLY.

A great deal
A fair amount
Not very much
Not at all
Don't know

(NEW)

QOCE9. SHOWCARD OCE9 (R) **Finally, how much, if at all, do you agree or disagree that building more new homes for SALE will improve the local area?** SINGLE CODE ONLY.

Definitely agree
Tend to agree
Tend to disagree
Definitely disagree
Don't know

(NEW, MCI Module 08)

[END]

SHOWCARD A

A Own it outright

B Buying it with the help of a mortgage or loan

C Pay part rent and part mortgage (shared ownership)

D Rent it

E Live here rent-free (including rent-free in relative's/friend's property; excluding squatting)

F Have it in some other way

Reverse

SHOWCARD A

A Own it outright

B Buying it with the help of a mortgage or loan

C Pay part rent and part mortgage (shared ownership)

D Rent it

E Live here rent-free (including rent-free in relative's/friend's property; excluding squatting)

F Have it in some other way

SHOWCARD B

Very satisfied

Fairly satisfied

Neither satisfied nor dissatisfied

Slightly dissatisfied

Very dissatisfied

Reverse

SHOWCARD B

Very dissatisfied

Slightly dissatisfied

Neither satisfied nor dissatisfied

Fairly satisfied

Very satisfied

SHOWCARD C

A great deal

A fair amount

Not very much

Not at all

Reverse

SHOWCARD C

Not at all

Not very much

A fair amount

A great deal

SHOWCARD D

A **Stay in the area (within 15 minutes walk of current home)**

B **A neighbouring area**

C **Elsewhere in this city/town**

D **Elsewhere in the UK**

E **Elsewhere outside the UK**

Reverse

SHOWCARD D

A Stay in this area (within 15 minutes walk of current home)

B A neighbouring area

C Elsewhere in this city/town

D Elsewhere in the UK

E Elsewhere outside the UK

SHOWCARD E

Very satisfied

Fairly satisfied

Neither satisfied nor dissatisfied

Fairly dissatisfied

Very dissatisfied

Reverse

SHOWCARD E

Very dissatisfied

Fairly dissatisfied

Neither satisfied nor dissatisfied

Fairly satisfied

Very satisfied

SHOWCARD F

Very good

Fairly good

Neither good nor bad

Fairly bad

Very bad

Reverse

SHOWCARD F

Very bad

Fairly bad

Neither good nor bad

Fairly good

Very good

SHOWCARD G

A serious problem in this area

A problem in this area, but not serious

Not a problem in this area

Reverse

SHOWCARD G

Not a problem in this area

A problem in this area, but not serious

A serious problem in this area

SHOWCARD H

Area got much better

Area got slightly better

Area not changed much

Area got slightly worse

Area got much worse

Reverse

SHOWCARD H

Area got much worse

Area got slightly worse

Area not changed much

Area got slightly better

Area got much better

SHOWCARD I

A great deal

A fair amount

Not very much

Not at all

Reverse

SHOWCARD I

Not at all

Not very much

A fair amount

A great deal

SHOWCARD J

Definitely agree

Tend to agree

Tend to disagree

Definitely disagree

Reverse

SHOWCARD J

Definitely disagree

Tend to disagree

Tend to agree

Definitely agree

SHOWCARD K

A great deal

A fair amount

Not very much

Not at all

Reverse

SHOWCARD K

Not at all

Not very much

A fair amount

A great deal

SHOWCARD L

VOLUNTEERING ROLE

A Volunteer to help run NDC events or projects

B Volunteer to help organise NDC related meetings

C Volunteer as member of NDC board

D Volunteer administrative/professional skills support

E Other volunteering role

PARTICIPATIVE ROLE

F Attended NDC sponsored events or festivals

G Attended NDC meetings or workshops

H Attended training or courses

I Made use of services supported by NDC

J Voted in NDC elections

K Other participative role

Reverse

SHOWCARD L

PARTICIPATIVE ROLE

J Voted in NDC elections

I Made use of services supported by NDC

H Attended training or courses

G Attended NDC meetings or workshops

F Attended NDC sponsored events or festivals

K Other participative role

VOLUNTEERING ROLE

D Volunteer administrative/professional skills support

C Volunteer as member of NDC board

B Volunteer organiser of NDC related meetings

A Volunteer to run NDC events or projects

E Other volunteering role

SHOWCARD M

A great deal

A fair amount

Not very much

None at all

Reverse

SHOWCARD M

None at all

Not very much

A fair amount

A great deal

SHOWCARD N

Very worried

Fairly worried

Not very worried

Not at all worried

Reverse

SHOWCARD N

Not at all worried

Not very worried

Fairly worried

Very worried

SHOWCARD O

WHITE

A British

B Irish

C Any other White background

MIXED

D White and Black Caribbean

E White and Black African

F White and Asian

G Any other mixed background

ASIAN AND ASIAN BRITISH

H Indian

I Pakistani

J Bangladeshi

K Any other Asian background

BLACK OR BLACK BRITISH

L Caribbean

M African

N Any other Black background

CHINESE OR OTHER ETHNIC GROUP

O Chinese

P Any other ethnic group

Reverse

SHOWCARD O

WHITE

A **British**

B **Irish**

C **Any other White background**

MIXED

D **White and Black Caribbean**

E **White and Black African**

F **White and Asian**

G **Any other mixed background**

ASIAN AND ASIAN BRITISH

H **Indian**

I **Pakistani**

J **Bangladeshi**

K **Any other Asian background**

BLACK OR BLACK BRITISH

L **Caribbean**

M **African**

N **Any other Black background**

CHINESE OR OTHER ETHNIC GROUP

O **Chinese**

P **Any other ethnic group**

SHOWCARD P

A	**In paid work**
B	**Local or government training scheme (including New Deal) involving paid work**
C	**Local or government training scheme (including New Deal) NOT involving paid work**
D	**Modern Apprenticeship involving paid work**
E	**Modern Apprenticeship NOT involving paid work**
F	**Registered unemployed/signing on for JSA**
G	**Not registered unemployed but seeking work**
H	**Long-term sick or disabled**
I	**Retired**
J	**At home/ not seeking work**
K	**Full-time education**

Reverse

SHOWCARD P

A	**In paid work**
B	**Local or government training scheme (including New Deal) involving paid work**
C	**Local or government training scheme (including New Deal) NOT involving paid work**
D	**Modern Apprenticeship involving paid work**
E	**Modern Apprenticeship NOT involving paid work**
F	**Registered unemployed/signing on for JSA**
G	**Not registered unemployed but seeking work**
H	**Long-term sick or disabled**
I	**Retired**
J	**At home/ not seeking work**
K	**Full-time education**

SHOWCARD Q

A Replying to a job advertisement

B A Jobcentre/Jobmarket or Training and Employment Agency Office

C A Careers Office

D A Jobclub

E A private employment agency or business

F Hearing from someone who worked there

G A direct application

H A government training scheme eg New Deal

I A local scheme or project

J In some other way

Reverse

SHOWCARD Q

A Replying to a job advertisement

B A Jobcentre/Jobmarket or Training and Employment Agency Office

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D A Jobclub

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G A direct application

H A government training scheme eg New Deal

I A local scheme or project

J In some other way

SHOWCARD R

1	Youth training certificate
2	HGV licence
3	Driving licence
4	Recognised trade apprenticeship
5	National qualifications (Scotland)
6	City & Guilds
7	RSA/OCR
8	CSE
9	GCSE (grades D-G)/Vocational GCSE
10	GCSE (grades A-C)/Vocational GCSE
11	SCE Standard/Ordinary (O) Grade
12	O-level or equivalent
13	Certificate of sixth year studies (CSYS) or equivalent
14	AS-level/Vocational AS level or equivalent
15	GNVQ/GSVQ
16	NVQ/SVQ
17	SCE highers
18	A-level/vocational A-level or equivalent
19	Nursing or other medical qualification
20	Teaching qualification (excluding PGCE)
21	SCOTVEC, SCOTEC, SCOTBEC
22	BTEC, BEC or TEC/EdExcel/LQL
23	ONC/OND
24	HNC/HND
25	Diploma in higher education
26	Degree level qualification including graduate membership of a professional institute, PGCE or higher
27	Other higher education qualification
28	Modules towards any of the above qualifications
29	Any other professional/vocational/foreign qualifications

Reverse

SHOWCARD R

1	Youth training certificate
2	HGV licence
3	Driving licence
4	Recognised trade apprenticeship
5	National qualifications (Scotland)
6	City & Guilds
7	RSA/OCR
8	CSE
9	GCSE (grades D-G)/Vocational GCSE
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20	Teaching qualification (excluding PGCE)
21	SCOTVEC, SCOTEC, SCOTBEC
22	BTEC, BEC or TEC/EdExcel/LQL
23	ONC/OND
24	HNC/HND
25	Diploma in higher education
26	Degree level qualification including graduate membership of a professional institute, PGCE or higher
27	Other higher education qualification
28	Modules towards any of the above qualifications
29	Any other professional/vocational/foreign qualifications

SHOWCARD S

A Spelling

B Reading

C Writing

D Maths

Reverse

SHOWCARD S

D Maths

C Writing

B Reading

A Spelling

SHOWCARD T

A	**PC – desktop or laptop or other computer at home**
B	**PC – desktop or laptop or other computer at work, place of study or elsewhere**
C	**Internet at home via 'dial up' modem**
D	**Broadband internet at home via a high-speed, always-on connection (e.g. via ADSL or cable modem)**
E	**Internet at work, place of study or elsewhere**
F	**E-mail at home**
G	**E-mail at work, place of study or elsewhere**
H	**Interactive services through your Digital TV e.g. games, shopping, banking or email**

Reverse

SHOWCARD T

H	**Interactive services through your Digital TV e.g. games, shopping, banking or email**
G	**E-mail at work, place of study or elsewhere**
F	**E-mail at home**
E	**Internet at work, place of study or elsewhere**
D	**Broadband internet at home via a high-speed, always-on connection (e.g. via ADSL or cable modem)**
C	**Internet at home via 'dial up' modem**
B	**PC – desktop or laptop or other computer at work, place of study or elsewhere**
A	**PC – desktop or laptop or other computer at home**

SHOWCARD U

Much better than one year ago

Somewhat better than one year ago

About the same

Somewhat worse than one year ago

Much worse than one year ago

Reverse

SHOWCARD U

Much worse than one year ago

Somewhat worse than one year ago

About the same

Somewhat better than one year ago

Much better than one year ago

SHOWCARD V

All of the time

Most of the time

Some of the time

A little of the time

None of the time

Reverse

SHOWCARD V

None of the time

A little of the time

Some of the time

Most of the time

All of the time

SHOWCARD W

Everyday

5-6 times a week

3-4 times a week

1-2 times a week

Less than once a week

Never

Reverse

SHOWCARD W

Never

Less than once a week

1-2 times a week

3-4 times a week

5-6 times a week

Everyday

SHOWCARD X

A	**Housework**
B	**Gardening**
C	**DIY or building work**
D	**Walking**
E	**Swimming**
F	**Cycling**
G	**Workout at the gym/exercise bike/weight-training**
H	**Aerobics/keep fit/gymnastics/dance for fitness**
I	**Any other type of dancing**
J	**Running/jogging**
K	**Football/rugby**
L	**Badminton/tennis**
M	**Squash**
N	**Exercises (press-ups, sit-ups, etc)**

Reverse

SHOWCARD X

N	Exercises (press-ups, sit ups, etc)
M	Squash
L	Badminton/tennis
K	Football/Rugby
J	Running/jogging
I	Any other type of dancing
H	Aerobics/keep fit/gymnastics/dance for fitness
G	Workout at the gym/exercise bike/weight-training
F	Cycling
E	Swimming
D	Walking
C	DIY or building work
B	Gardening
A	Housework

SHOWCARD Y

In the last week

In the last month

In the last 6 months

In the last year

Longer ago

Never

Reverse

SHOWCARD Y

In the last week

In the last month

In the last 6 months

In the last year

Longer ago

Never

SHOWCARD Z

Very easy

Fairly easy

Fairly difficult

Very difficult

Reverse

SHOWCARD Z

Very difficult

Fairly difficult

Fairly easy

Very easy

SHOWCARD AA

Very satisfied

Fairly satisfied

Neither satisfied nor dissatisfied

Fairly dissatisfied

Very dissatisfied

Reverse

SHOWCARD AA

Very dissatisfied

Fairly dissatisfied

Neither satisfied nor dissatisfied

Fairly satisfied

Very satisfied

SHOWCARD AB

A	Income support
B	Job Seekers Allowance (formerly unemployment benefit or Income Support for unemployed people)
C	NI retirement pension/Over 80 pension/Old persons pension
D	Incapacity benefit (previously sickness and/or invalidity benefit)
E	Some other benefit for people with disabilities
F	Working Tax Credit
G	Child Tax Credit
H	Job Grant (previously Back to Work Bonus)
I	Child benefit
J	Housing benefit
K	Council tax benefit
L	Free school meals
M	Pension Credit (previously Minimum Income Guarantee)
N	Carer's allowance
O	Disability living allowance
P	Attendance allowance
Q	Some other state benefit

Reverse

SHOWCARD AB

A	**Income support**
B	**Job Seekers Allowance (formerly unemployment benefit or Income Support for unemployed people)**
C	**NI retirement pension/Over 80 pension/Old persons pension**
D	**Incapacity benefit (previously sickness and/or invalidity benefit)**
E	**Some other benefit for people with disabilities**
F	**Working Tax Credit**
G	**Child Tax Credit**
H	**Job Grant (previously Back to Work Bonus)**
I	**Child benefit**
J	**Housing benefit**
K	**Council tax benefit**
L	**Free school meals**
M	**Pension Credit (previously Minimum Income Guarantee)**
N	**Carer's allowance**
O	**Disability living allowance**
P	**Attendance allowance**
Q	**Some other state benefit**

SHOWCARD AC

	Weekly	Annually
A	Under £60 per week	Under £3,120 per year
B	£60 and less than £100	£3,120 and less than £5,200
C	£100 and less than £200	£5,200 and less than £10,400
D	£200 and less than £300	£10,400 and less than £15,600
E	£300 and less than £400	£15,600 and less than £20,800
F	£400 and less than £500	£20,800 and less than £26,000
G	£500 and less than £600	£26,000 and less than £31,200
H	£600 and less than £700	£31,200 and less than £36,400
I	£700 and above	£36,400 or more

Reverse

SHOWCARD AC

	Weekly	Annually
A	Under £60 per week	Under £3,120 per year
B	£60 and less than £100	£3,120 and less than £5,200
C	£100 and less than £200	£5,200 and less than £10,400
D	£200 and less than £300	£10,400 and less than £15,600
E	£300 and less than £400	£15,600 and less than £20,800
F	£400 and less than £500	£20,800 and less than £26,000
G	£500 and less than £600	£26,000 and less than £31,200
H	£600 and less than £700	£31,200 and less than £36,400
I	£700 and above	£36,400 or more

SHOWCARD AD

A	Earnings from main job, as employee
B	Earnings from self-employment
C	Earnings from government scheme (including employment training, Enterprise Allowance scheme and New Deals)
D	Earnings from other work
E	Occupational pension (pension from former employer from any job)
F	Private pension or annuities
G	State benefits or allowances (inc. all benefits, tax credits and state pensions)
H	Student grant/loan/maintenance
I	Maintenance/separation allowance
J	Rent from property or sub-letting
K	Payments from a trust fund/income from investment
L	Any other sources of income

Reverse

SHOWCARD AD

A	**Earnings from main job, as employee**
B	**Earnings from self-employment**
C	**Earnings from government scheme (including employment training, Enterprise Allowance scheme and New Deals)**
D	**Earnings from other work**
E	**Occupational pension (pension from former employer from any job)**
F	**Private pension or annuities**
G	**State benefits or allowances (inc. all benefits, tax credits and state pensions)**
H	**Student grant/loan/maintenance**
I	**Maintenance/separation allowance**
J	**Rent from property or sub-letting**
K	**Payments from a trust fund/income from investment**
L	**Any other sources of income**

SHOWCARD AE

A Savings account

B Current account (with either a cash machine card, cheque book or debit card eg Switch, Visa Delta or Connect)

C National savings/Premium Bonds (with the Post Office)

D Post Office card accounts

E Credit Union Membership

F Credit card

G Home contents insurance

H Any other form of savings

Reverse

SHOWCARD AE

A Savings account

B Current account (with either a cash machine card, cheque book or debit card eg Switch, Visa Delta or Connect)

C National savings/Premium Bonds (with the Post Office)

D Post Office card accounts

E Credit Union Membership

F Credit card

G Home contents insurance

H Any other forms of savings

SHOWCARD MIX4

A Own it outright

B Buy it with the help of a mortgage or loan

C Pay part rent and part mortgage (shared ownership)

D Rent it

E Live rent-free (including rent-free in relative's/friend's property; excluding squatting)

F Have it some other way

Reverse

SHOWCARD MIX4

E Live rent-free (including rent-free in relative's/friend's property; excluding squatting)

D Rent it

C Pay part rent and part mortgage (shared ownership)

B Buy it with the help of a mortgage or loan

A Own it outright

F Have it some other way

SHOWCARD MIX5

A The local authority/council

B A Housing Association

C A Housing co-operative

D A charitable trust

E Local Housing company

F Employer (organisation) of a household member

G Another organisation

H Relative/friend of a household member

I Employer (individual) of a household member

J Another individual private landlord

Reverse

SHOWCARD MIX5

I Employer (individual) of a household member

H Relative/friend of a household member

G Another organisation

F Employer (organisation) of a household member

E Local Housing company

D A charitable trust

C A Housing co-operative

B A Housing Association

A The local authority/council

J Another individual private landlord

SHOWCARD MIX9

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Reverse

SHOWCARD MIX9

Strongly disagree

Tend to disagree

Neither agree nor disagree

Tend to agree

Strongly agree

SHOWCARD MIX14

All the same

More than a half

About a half

Less than a half

Reverse

SHOWCARD MIX14

Less than a half

About a half

More than a half

All the same

SHOWCARD MIX15

All of them

More than a half

About a half

Less than a half

Reverse

SHOWCARD MIX15

Less than a half

About a half

More than a half

All of them

SHOWCARD MIX17

Mostly greater than my household's

Mostly the same as my household's

Mostly less than my household's

Reverse

SHOWCARD MIX17

Mostly less than my household's

Mostly the same as my household's

Mostly greater than my household's

SHOWCARD MIX18

Definitely agree

Tend to agree

Tend to disagree

Definitely disagree

Reverse

SHOWCARD MIX18

Definitely disagree

Tend to disagree

Tend to agree

Definitely agree

SHOWCARD MIX19

A great deal

A fair amount

Not very much

Not at all

Reverse

SHOWCARD MIX19

Not at all

Not very much

A fair amount

A great deal

SHOWCARD MIX21

Definitely agree

Tend to agree

Tend to disagree

Definitely disagree

Reverse

SHOWCARD MIX21

Definitely disagree

Tend to disagree

Tend to agree

Definitely agree

SHOWCARD MIX22

Daily

2 or 3 times a week

4 or 5 times a week

Once a week

2 or 3 times a month

Once a month

At least once a year

Never

Reverse

SHOWCARD MIX22

Never

At least once a year

Once a month

2 or 3 times a month

Once a week

4 or 5 times a week

2 or 3 times a week

Daily

Unë flas Shqip	Albanian
አማርኛ: እችላለሁ።	Amharic
أنا أتكلم اللغة العربية	Arabic
Ես Հայերէն կը խօսիմ	Armenian
Mən azərbaycan dilində danışıram	Azeri
আমি বাংলা ভাষায় কথা বলি	Bengali
Govorim bosanski/hrvatski	Bosnian/Croatian
Аз говоря български	Bulgarian
ကျွန်ုပ် မြန်မာလိုတတ်ပါသည်။	Burmese
我說粵語	Cantonese
Mluvím česky	Czech
I speak English	English
Ma räägin Eesti keelt	Estonian
من فارسی حرف میزنم	Farsi
Je parle français	French
მე ვლაპარაკობ ქართულად	Georgian
Ich spreche Deutsch	German
હું ગુજરાતી બોલું છું.	Gujerati
Na yia Hausa	Hausa
אני דובר עברית	Hebrew
मैं हिन्दी बोलता हूँ	Hindi
Beszélek Magyarul	Hungarian
Anam asu igbo	Ibo
Saya bicara bahasa Indonesia	Indonesian
Мен казахша билемин	Kazakh
Nvuga ikinyarwanda	Kinyarwanda
나는 한국말을 합니다	Korean
من به‌کوردی قسه ئه‌که‌م	Kurdish
Es runāju latviski	Latvian
Na lobaka Lingala	Lingala
Aš kalbu lituviškai	Lithuanian
ካብ ኤርትራ	Eritrean
Italiano	Italian
Jas zboruvam makedonski	Macedonian
Saya bicara bahasa Malay	Malay
我说汉语	Mandarin
मी मराठी बोलतो	Marathi
Би Монгол хэлээр ярьдаг	Mongolian
म नेपाली बोल्छु	Nepali
Mówię po polsku	Polish
Falo Portugues	Portuguese
ਮੈਂ ਪੰਜਾਬੀ ਬੋਲਦਾ ਹਾਂ	Punjabi
زه پښتو خبرې کولای شم	Pushto
Vorbesc limba română	Romanian
Я говорю по-русски	Russian
Ја говорим српски.	Serbian
Ndino taura Shona	Shona
මට සිංහල කතා කරන්න පුළුවන්	Sinhalese
Rozprávam po slovensky	Slovak
Waxan ku hadlaa af Soomaali	Somali
Hablo español	Spanish
Ninasema Kiswahili	Swahili
Marunong ako magsalita ng Tagalog	Tagalog
நான் பேசும் மொழி தமிழ்	Tamil
ผมพูดไทย	Thai
నేను తెలుగు మాట్లాడతాను	Telugu
ትግርኛ እዛረብ እየ።	Tigrignia
Türkçe konuşuyorum	Turkish
Meka Twi	Twi
Я розмовляю по-українськи	Ukranian
میں اُردو بول سکتا ہوں	Urdu
Мен ўзбекча гапираман	Uzbeck
Chúng tôi nói tiếng Việt	Vietnamese
me le so yoruba	Yoruba
Ελληνικά	Greek
সিলেটী	Sylheti

Ipsos MORI GfK GfK NOP

NATIONAL EVALUATION OF NEW DEAL FOR COMMUNITIES
HOUSEHOLD SURVEY QUESTIONNAIRE

Questions Cut Since 2004

ASK IF TENANT

QHO5 **And taking everything into account, how satisfied are you with your landlord?** *(SURVEY OF ENGLISH HOUSING)*

ASK ALL CROSS-SECTIONAL RESPONDENTS IF LIVED AT ADDRESS LESS THAN FIVE YEARS

QHO7 **What is the postcode of your previous address?** CODE IF PARTIAL

ASK ALL LONGITUDINAL RESPONDENTS IF LIVED AT ADDRESS LESS THAN FIVE YEARS IN 2002

QHO9 **How many times have you moved home 1997 - 2002?**

ASK IF WANT TO MOVE BUT DO NOT THINK WILL MOVE IN NEXT TWO YEARS/DON'T KNOW IF WILL MOVE IN NEXT TWO YEARS AT QHO11 (CODES 6-7)

QHO13 **What is stopping you from moving?** PROBE: **What else?**

QHO14 **Why do you want to move?** PROBE: **Why else?** DO NOT PROMPT. CODE ALL THAT APPLY

ASK ALL

QQL3NEW **What three or four things most need improving in this area, to improve the quality of your life?** PROBE FULLY, WITH **What else?** DO NOT PROMPT. CODE UP TO FOUR

ASK ALL BETTER/WORSE WHO HAVE BEEN IN THE AREA 2+ YEARS

QQL4NEW **Why do you say that the area is <BETTER/WORSE> than two years ago?** DO NOT PROMPT PROBE: **Why else?**

ASK IF BEEN INVOLVED (AT CO6)

QCO7 **In the last three years, have you had any responsibilities in this (these) organisation(s), such as being a committee member, raising funds, organising events or doing administrative or clerical work?** SINGLE CODE ONLY *(GENERAL HOUSEHOLD SURVEY – SOCIAL CAPITAL MODULE)*

ASK IF HEARD OF NDC (CO8)

QCO10NEW **Can I just check, did you manage to vote in the last election of board members for <insert name of NDC>, or not?**

ASK ALL

QCR2 **And how satisfied or dissatisfied are you with the quality of the service provided by the police?** SINGLE CODE ONLY (*PEOPLE'S PANEL BASELINE)*

QCR3 **Most of us worry at some time or other about being the victim of a crime. Using one of the phrases on this card, could you tell me how worried you are about the following happening to you?** (*BRITISH CRIME SURVEY – CATEGORIES MARKED WITH A **)

D **Having things stolen from your car***

ASK ALL

QCR6 **Do you or anyone in your household own or have the use of any vehicles?** IF CAR, ASK: **How many cars do you own or have the use of (include company cars unless no private use is allowed)?** MULTICODE OK

ASK IF VEHICLE IN THE HOUSEHOLD

QCR7 **And in the last 12 months, have you or anyone else <u>currently</u> living in this household had…** READ OUT. ROTATE ORDER. SINGLE CODE ONLY FOR EACH *(BASED ON BRITISH CRIME SURVEY – NOT PERFECT MATCHES AS ASKED IN MORE DETAIL)*

A **a car, van, motorcycle or other motor vehicle, stolen or driven away without permission**?
B **anything stolen off a vehicle or out of it (part of the vehicle, personal possessions or other things)**?
C **a vehicle tampered with or damaged by vandals or people out to steal**?

ASK FOR EACH MENTIONED

QCR8 **And in the last 12 months, how many times has ...?** READ OUT EACH MENTIONED *(BRITISH CRIME SURVEY)*

ASK ALL

QCR9 **Which of the following, if any, do you currently use or do to protect yourself or your home? Just read out the letter(s) that apply.** MULTICODE OK (*CATEGORIES BASED ON BRITISH CRIME SURVEY)*

ASK ALL LONGITUDINAL SAMPLE

QHDNEWA **Can I just check, have there been any changes in who lives with you as part of your household in the last two years, i.e. since we last interviewed you?**

ASK IF YES THERE HAVE BEEN SOME CHANGES AT QHDNEWA

QHDNEWB **What changes have there been to your household?** MULTICODE OK

ASK IF ENGLISH NOT FIRST LANGUAGE

QHD9 **How well would you say you speak English? Is it…** READ OUT. SINGLE CODE ONLY (*HEALTH SURVEY FOR ENGLAND)*

ASK IF SELF-EMPLOYED

QWO10 **Are/were you working on your own or do/did you have employees?** SINGLE CODE ONLY

ASK CROSS-SECTIONAL RESPONDENTS IF JANUARY 2000 OR LATER AT QWO12

QWO13 **Did you have another paid job or business before your current paid job or business, apart from casual or holiday work?** SINGLE CODE ONLY

ASK ALL LONGITUDINAL WORKERS ONLY

QWO13NEW **Can I just check, how many different jobs have you had since** DATE OF PREVIOUS INTERVIEW**, including your current job?**

ASK IF YES

QWO14 **When did your previous paid job or business end?**

QWO15 **And when did this paid job or business start?**

ASK IF LAST JOB ENDED AFTER JANUARY 1999

QWO16 **What did the firm or organisation you worked for mainly make or do (at the place where you worked) in your previous paid job?**

QWO17 **What was your previous (main) job?**

QWO18 **What did you mainly do in your job?**

QWO19 **Were you working as an employee or were you self-employed in your previous job?** SINGLE CODE ONLY

ASK IF SELF-EMPLOYED

QWO20 **And were you working on your own or did you have employees in your previous job?** SINGLE CODE ONLY

ASK ALL EXCEPT WORKING IN CURRENT JOB FOR 5+ YEARS

QWO22 **Can I just check, how many spells of registered unemployment have you had in the last five years/since** INSERT DATE OF PREVIOUS INTERVIEW **(including present spell if unemployed)?**

ASK IF ANY SPELLS OF UNEMPLOYMENT

QWO23 **And how many of these spells of registered unemployment have lasted for 6 months or more (including present spell if unemployed)?**

ASK ALL LOOKING FOR WORK

QWO25 **And what would be the lowest net wage after tax that you would be prepared to take a job for?**

QWO26 **And what time period does this cover?** SINGLE CODE ONLY

ASK ALL

QWO28 **Which of the following services have you used in the last year? Firstly …** READ OUT. REVERSE ORDER. SINGLE CODE EACH

A **Benefits/Social Security Office**
B **Job Centre/Job Centre Plus**

ASK FOR EACH SERVICE USED

QWO29 SHOWCARD P (R) **And how satisfied or dissatisfied are you with the service provided by the ...?** READ OUT. REVERSE ORDER. SINGLE CODE EACH

A **Benefits/Social Security Office**
B **Job Centre/Job Centre Plus**

ASK IF YES

QED5 **And would this education or training be to help you get a job and/or to get on in your current job or not?** SINGLE CODE ONLY

QED7 **Now, using this card, I would like you to tell me how satisfied or dissatisfied you are with the quality of provision from each of the following education services in this local area.** READ OUT. SINGLE CODE ONLY FOR EACH. (*PEOPLE'S PANEL BASELINE – CATEGORIES MARKED WITH **)

A **Local childminders and childcare clubs**
B **Local pre-school nursery provision**
C **Local primary schools***
D **Local secondary schools***
E **Local sixth form/FE colleges**
F **Local adult education centre***

QED8 **Can I just check, are you the parent/guardian for any children aged 16 or under living in this or another household?** SINGLE CODE ONLY

ASK IF PARENT/GUARDIAN

QED9 **Which services on this card do/does your child/ren use or go to? Just read out the letters that apply**. MULTICODE OK. (*PEOPLE'S PANEL BASELINE – CATEGORIES MARKED WITH **)

ASK ALL

QED10 **(And) which services on this card, if any, do you <u>personally</u> use or go to? Again, just read out the letters that apply**. MULTICODE OK. (*PEOPLE'S PANEL BASELINE – CATEGORIES MARKED WITH **)

ASK ALL

QCH1 **Overall, would you say this is a good or bad area to bring up children?** SINGLE CODE ONLY

ASK IF PARENT/GUARDIAN

QCH2 **Do you help your child/ren with any educational activity, including homework?** IF YES, ASK: **How many hours a week, on average, would you say you spend helping the child/ren with educational activities?** SINGLE CODE ONLY

ASK IF CURRENTLY SMOKE CIGARETTES

QHE8 **Would you like to give up smoking altogether?** SINGLE CODE ONLY. *(GENERAL HOUSEHOLD SURVEY)*

QHE9 **Have you ever tried to stop smoking?/Have you tried to stop smoking since we last interviewed you – that is since** INSERT DATE OF BASELINE INTERVIEW**?** SINGLE CODE ONLY

QHE11 **Can I just check, do you look after any sick, disabled, elderly or frail people living in this or another household?** SINGLE CODE ONLY

ASK ALL

QHE15 **When did you last use your local hospital – including outpatient services and the Accident and Emergency department (A&E)?** SINGLE CODE ONLY

ASK IF USED HOSPITAL IN LAST YEAR

QHE16 **And how satisfied or dissatisfied are you with the service provided by your local hospital – including outpatient services and the Accident and Emergency department (A&E)?** SINGLE CODE ONLY

ASK ALL

QFI1 **Do you personally receive income from any of the following? Just read out the letters that apply** MULTICODE OK

QFI9 **Do you personally have any loans/credit or owe money to any of the people and organisations on this card?** IF YES: **Which ones? Just read out the letters that apply.** MULTICODE OK (ONS OMNIBUS FOR SRB EVALUATION, except CREDIT UNION LOAN)

ASK IF HAVE LOANS/CREDIT/OWE MONEY

QFI10 **Can I just check, are you having any difficulties repaying what you owe?** IF YES, ASK: **Is that severe difficulty or some difficulty?** SINGLE CODE ONLY

ASK ALL

QRE1 **Can I just check, have you ever applied for refugee status in this country?** INTERVIEWER ADD IF NECESSARY: **As with the rest of your answers, these will be treated in strictest confidence. Your individual answers will not be passed on to anyone else.** SINGLE CODE ONLY

ASK IF APPLIED FOR REFUGEE STATUS

QRE2 **Which of the categories on this list best describes your current situation? Just read out the letters that apply** SINGLE CODE ONLY

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